

**Welcome to ClubLexus!** Our Lexus owner and enthusiast forum is a moderated community that has some reasonable rules we ask that you follow in order to keep our forums mature, safe and productive. You must agree to follow these rules in order to join our forum.

If you are a new member, please feel free to make a post introducing yourself to the community in the appropriate model forum (for example, if you own an ES330, post in that forum). We invite you to first browse the forums and get a feel for how ClubLexus (CL) is organized. If you have an immediate question to post, we strongly advise you first use the advanced search feature as the ClubLexus forums have several years of Lexus Q&A knowledgebase and there is a very good chance your question has been asked many times before. You can get answers to most of your questions instantly with no waiting! Some of our forums also have frequently asked questions (FAQs) that can be found 'stuck' at the top of the forum list that make for a good starting reference.

Selling products or service? If you represent a company or business, please contact ClubLexus administrator first for details on how we can integrate your business into our growing community of over 40,000 members. We are always looking for responsible & established vendors to help our community and our membership.

**Following is an explanation of our forum's rules and regulations.**

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**Creating New Posts**

Members are free to post replies in any threads or create new posts in the forums. Always try to make meaningful and complete posts and try to select the appropriate forum. At times, moderators may move your post to another forum that is more suitable for the topic you have posted. Please try to use a descriptive title for your post, something like "Need Help!" is not useful and will cause many experienced members to skip your post.

Although ClubLexus members receive different status titles depending on the number of posts members have, we do not encourage members to post just for the sake of posting. Doing so will result in deletion of your posts, warnings, and possibly membership suspension. Examples of meaningless posts are:

- What did you have for breakfast today?
- It is so hot here.

Please create only one single post for your topic – do not 'spam' multiple forums by created multiple threads or links to posts in other sub-forums without the permission of the forum administrator.

### **Posting in the Appropriate Forum & Avoiding Off-Topic Replies**

Members are to respect the designated topics for each forum when posting their messages. This includes lobby, classified, or any other sort of posting that does not directly go along with the topic that has been designated for that forum. Those who post messages that do not relate to the topic area will have their threads moved.

Please stay on topic; when a thread goes off-topic the valuable information within is often lost and difficult to find with the search feature later on. Do not reply to one person in the thread about something totally unrelated. Either use ClubLexus' private message feature to contact them or start another thread with the new subject.

### **Personal Attacks**

While we encourage lively debates and discussions, we will not tolerate personal attacks of any kind. Any person attacking another forum member will receive a warning and may have their offensive posts removed. One more offense and the offending member will be permanently suspended from ClubLexus. Any member that physically threatens another member, vendor or moderator on ClubLexus will result in an immediate automatic suspension.

Repeated name calling and insults will not be tolerated. Members are certainly going to disagree from time-to-time, but the disagreement should be about the topic not the person posting. Please keep debates factual and constructive and keep in mind you can always 'agree to disagree' rather than enter into a heated argument.

### **Response to Comments**

If you have a problem with another member's comments in a posted thread, do not respond with any further comments that will aggravate the situation. Reacting to a hostile post with more hostility also puts you in jeopardy, and puts you at risk for action against your account even if it was initially another member's fault – it takes two to argue. Members have two options of recourse:

- 1) Email or private message the moderators of the forum in which the offensive comment is posted, directing them to the individual and thread in which the problem occurs. Use the "Notify a Moderator" button on the bottom of the offensive post to accomplish the same thing. Moderators will look into the issues and take the appropriate actions.
- 2) Resolve the problem between both of you via email or Private Message (PM).

### **Non-work-safe Images and Profanity**

ClubLexus strives to be a work-safe forum that allows our members to view topics without breaking most corporate web access rules. No nude images, near-nudity or overtly sexual content are allowed to be posted on our forum or in our ClubLexus gallery.

We also ask that a certain level of decorum be observed when posting 'gross' pictures. If your co-worker or grandmother would be shocked if they saw what you're posting, then don't post it.

Any profanity that cannot readily be heard on prime time network television will not be tolerated anywhere on the ClubLexus site. Members who violate the rule will be warned either in public or in private, and a second time will result in suspension. Obvious circumvention of the profanity language edits on our forum to carry the same meaning falls under this same policy.

These threads or gallery pictures will have images or profanity removed and locked or deleted without notification to the member.

### **Prohibited Topics**

The following topics and links are prohibited on ClubLexus:

- Carfax requests on any records of a particular VIN. The Carfax service is inexpensive insurance and ClubLexus does not allow theft of their service on our forum.
- Links to sales on auction sites such as eBay or other commerce websites to promote an item the member is selling elsewhere or has a vested interest in.
- Links to multi-level marketing or pyramid schemes where the member posting the link achieves financial or other gains.
- Links or discussion / promotion of illegal drug use
- Links or discussions regarding software piracy including duplication of Lexus Navigation DVDs or other Lexus software
- Links to pornography or links to other sites that are not work safe, including sites with banner advertisements that are not work safe.
- Advertisements for non-approved vendors or group buys sponsored by non-approved vendors or other automotive forums
- Links to posts on other forums that foster cross-forum arguments

These threads may be removed, locked or deleted without notification to the member.

## **Group Buys**

Group Buys are allowed ONLY in conjunction with a ClubLexus authorized vendor. 'Gathering interest' group buy posts are also not allowed without the prior support of an authorized ClubLexus vendor which can be coordinated directly through the vendor or requested of the forum administrator. Linking to group buys sponsored by non-CL vendors or on other forums is not allowed.

## **ClubLexus Gallery & Images**

The inclusion of pictures within messages is allowed on this site. Referring to images that are copyrighted and protected by others is not to be included on our site without the express written permission of the owner of the copyrighted image(s).

The gallery feature of ClubLexus is provided for the enjoyment our active forum members. Members who join ClubLexus solely for use of the gallery will have their account disabled and gallery images deleted. The gallery is primarily for Lexus-related images used on our forum. From time-to-time old images may be purged from our gallery to free up space for newer images.

## **Signature Banners and Avatars**

ClubLexus has some reasonable guidelines regarding signature size and content, to keep CL a forum that's easy for our members to read... no giant signature banners and text that takes up half the screen on each post, friendly for dial-up, no unwanted advertising and 100% work-safe. Repeated abuse of the forum signature rules will cause the member to forfeit the privilege to have a signature on our forum or suspension of their access.

- 1) No images physically larger than 450 (wide) X 100 (tall) in total combined size
- 2) Image file sizes no larger than a combined 50K from a reliable host, preferably the ClubLexus gallery
- 3) A maximum of 8 lines of text, including blank lines
- 4) No for sale, want-to-buy or advertising text (including URL's) in signatures unless you are an approved ClubLexus sponsor
- 5) PG-rated images signatures only, no profanity allowed
- 6) Macromedia Flash signatures are prohibited
- 7) Referencing other members in your signature is not allowed

Avatar file size is restricted by the forum software to 75x75. Avatar images must be follow the work safe image rules outlined above.

Members who enable avatars and signatures that do not follow the guidelines above may receive private or public warnings or may have their images edited or removed without warning.

### **Classifieds / ClubLexus Marketplace**

Members should be aware that when placing an item for sale on ClubLexus in the classified area, or when purchasing an item that was posted in the aforementioned area, there is a "buy/sell at your own risk" policy in effect. Items posted without prices may be deleted at any time. ClubLexus is in no way responsible for any transactions that take place as result of a posting on this site. If there is a problem, it needs to be privately resolved between the parties and ClubLexus will not get involved. Please check our "Buyer/Seller" feedback area for comments regarding previous transactions from other CL members.

For every item, please post a detailed description (condition, part number, color, etc.) and a price - no 'feeler' or 'gathering interest' posts are allowed, either you're selling the item or you aren't. There are no 'dibs' honored by posting on the thread; the seller may determine who he/she sells to based on their personal criteria.

For sale and want to buy ("WTB) posts are allowed only in the ClubLexus marketplace forums, not the main forums. If you have an item that can be used across multiple models, pick one and only one classified forum to place the item in, or use the 'general' for sale area.

No auction style sales are allowed because they have the propensity to create arguments and bad feelings because of the inherent conflict that bidding for an item creates. Following are examples of auction style posts that are not allowed:

- Private message me an offer on this Lexus part.
- Here's a link to a Lexus part I'm selling on eBay, check it out!

Only authorized ClubLexus vendors may start posts in the ClubLexus Vendor Marketplace.

Additional topical ClubLexus Marketplace rules are posted at the top of every classified forum.

### **Membership**

Only one ClubLexus account is allowed per person. We reserve the right to delete any membership without prior warning. You agree, through the Terms of Service, that you will not use ClubLexus to post any material which is knowingly false and/or defamatory of any kind, inaccurate, abusive, vulgar, hateful, harassing, obscene, sexually oriented, racial, stereotypical, sexist remarks threatening, invasive of a person's privacy, or otherwise violation of any law. You agree not to use the addresses of any member on the forum for any other purpose than personal communication with that member.

ClubLexus welcomes members of all sexes, races, religions, ethnicities, etc. Both new and existing members should be made to feel welcome and never persecuted. As ClubLexus is currently a male-dominated forum, female members should not be made to

feel pressured to meet other forum members, provide personal information, post pictures of themselves, etc.

Members can have their access removed from ClubLexus either temporarily or permanently for violating forum rules or Terms of Service. Moderators generally will provide private and/or public warnings before taking this action, but should the member continue to violate forum rules access will be removed without warning or notification.

### **Multiple Forum IDs Not Allowed**

If you are having problems with your user account, do not create a new one. Only one account is allowed per member. If you would like to change your username, or you are having trouble logging in, please PM or email an administrator using the email addresses found on the 'contact us' page.

Once ClubLexus access is removed from a member, re-joining ClubLexus under a new member name is forever forbidden unless approved by an administrator (the original account will be reactivated if this is the case). Should a banned member attempt to re-join the forum illegally, ClubLexus has the right to contact the banned member's ISP with a request to remove service and the right to take legal action against the banned member.

**IMPORTANT NOTICE to Banned Users:** If you have been suspended or banned by ClubLexus and attempt to register again using some means to get around the ban such as using another email address, you agree to a \$5,000 dollar reinstatement fee. By clicking on the checkbox 'I have read, and agree to abide by the ClubLexus Forums rules' to rejoin ClubLexus you have formally agreed to pay this fee. You also agree that any disputes will be resolved in a court of law in a state selected by ClubLexus.

### **Messages**

We reserve the right to delete posts or messages for any or no reason whatsoever. You remain solely responsible for the content of your messages, and you agree to indemnify and hold harmless, ClubLexus, The Lexus Community and their agents with respect to any claim based upon transmission of your message(s). As a privately owned website we reserve the right to revoke your membership to the forum or disable your posting ability for any or no reason whatsoever.

### **Vendor Sales and Advertising**

Except for ClubLexus authorized vendors, vendor sales and advertising of any kind are strictly prohibited in any posting area of ClubLexus forums. Using ClubLexus membership for product development research is also prohibited without approval of the administrator. Vendors interested in advertising on ClubLexus should contact us at [email]advertising@clublexus.com[/email]. All advertising threads will be deleted, moved or closed.

Members who are vendors or acting on behalf of vendors who ignore these rules will also have their private messaging and / or forum access limited, or their account suspended permanently.

**IMPORTANT NOTICE:** Non-CL-authorized vendors who persist in promotion or advertising on our forums after being requested to desist by a ClubLexus moderator or administrator agree to promptly pay a fee equivalent to no less than the 12 month “gold” ClubLexus sponsor program. By clicking on the checkbox ‘I have read, and agree to abide by the ClubLexus Forums rules’ to join ClubLexus you have formally agreed to pay this fee under this circumstance. You also agree that any disputes will be resolved in a court of law in a state selected by ClubLexus. Remitting the vendor fee does not automatically grant you forum sponsorship or the right to advertise; your company application will be considered based on a number of factors including reputation, time in market, brick & mortar or web presence, interest to ClubLexus members and other factors. Your fee will not be returned if you are not approved.

Vendor rules are in place for two reasons. First, these rules protect our forum members from fly-by-night vendors, rip-off artists, etc who join forums simply to post, take your money and disappear into the night. Second, approved vendors help support ClubLexus financially and they are the primary reason ClubLexus is able to stay up and running. It is fair that only they have limited access to ClubLexus’ 40,000 + members

### **Disclaimer**

The opinions and comments made in the posts written by our members are the rights to and the responsibility of the individual member. ClubLexus assumes no responsibility for the content expressed or implied by its membership.

### **Moderators**

ClubLexus Moderators are a group of volunteers to help facilitate discussion on ClubLexus and they interpret and enforce our forum rules. They should not be argued with in public when enforcing forum rules and guidelines. All members are welcome to speak with the moderators about their concerns in a polite and calm manner in private. If you have a complaint, you can contact the administrator.

Do not smart off to moderators. They are here by choice alone, and have been bestowed the privilege of maintaining this wonderful site, and acting on direct authority from the Owner and Administrator himself to enforce the rules, regulations, etiquette, and desired environment. Harassment of moderators and administrators may result in immediate suspension of your access to our forum.

If you have any questions, concerns, comments, or issues with a moderator or a moderator decision, DO NOT create a post, please contact an administrator via PM or at [email]administrator@clublexus.com[/email].

**In closing...**

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Thank you for taking the time to read our forum rules. We do ask our members to follow these rules and we do enforce them. Although it sounds like we're asking a lot, they make ClubLexus a more mature, readable and helpful forum. We think we have created a very special Lexus enthusiast community and we're glad to have you join.