

# Audio Steering Wheel Control Abnormal Operation

**Service Category** Audio/Visual/Telematics

**Section** Audio/Video

**Market** USA

Lexus Supports  
ASE Certification 

## Applicability

YEAR(S)	MODEL(S)	ADDITIONAL INFORMATION
2003 – 2008	SC430	
2001 – 2006	LS430	

### NOTE

This TSIB applies to 2004 – 2006 model year LS 430 and 2004 – 2008 model year SC 430 with navigation system ONLY.

## Introduction

Some customers may experience a condition with their steering wheel audio controls not working properly. This service bulletin provides the proper procedures for initializing the steering wheel mounted audio controls. When performing any service that requires disconnecting the battery or whenever a Lexus Accessory Dual Mode Phone System is removed from the vehicle, the steering wheel mounted audio controls may need to be re-initialized to restore normal operation.

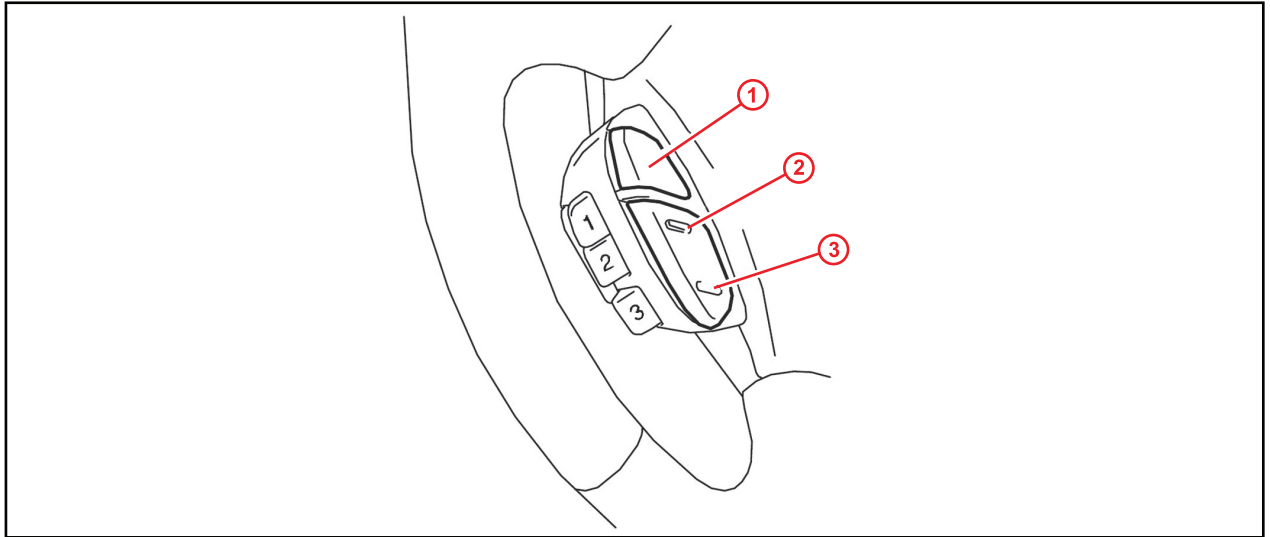
## Warranty Information

OP CODE	DESCRIPTION	TIME	OFF	T1	T2
N/A	Not Applicable to Warranty	–	–	–	–

# Audio Steering Wheel Control Abnormal Operation

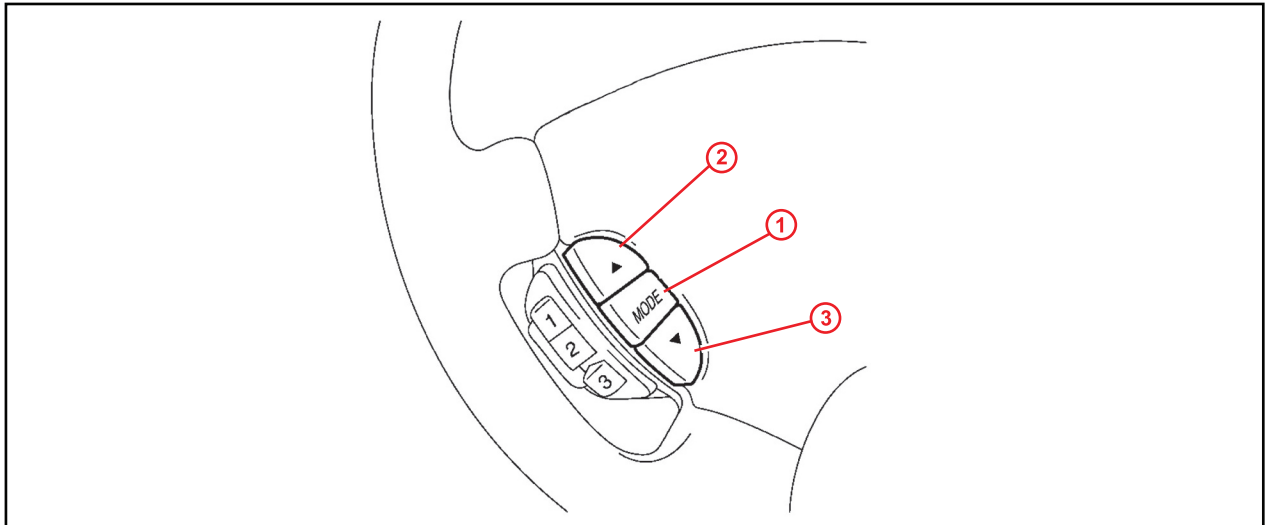
## Components

Figure 1. Steering Wheel Switch on 2001 – 2002 LS 430 & 2003 – 2008 SC 430



1	Mode Switch
2	Channel (Up) Switch
3	Channel (Down) Switch

Figure 2. Steering Wheel Switch on 2003 – 2006 LS 430



1	Mode Switch
2	Channel (Up) Switch
3	Channel (Down) Switch

## Audio Steering Wheel Control Abnormal Operation

### Initialization Procedure

For vehicles previously equipped with Lexus Accessory Dual Mode phones, make sure ALL phone components have been COMPLETELY removed from the vehicle.

**NOTE**

**NOT removing the phone components can prohibit the initialization procedure.**

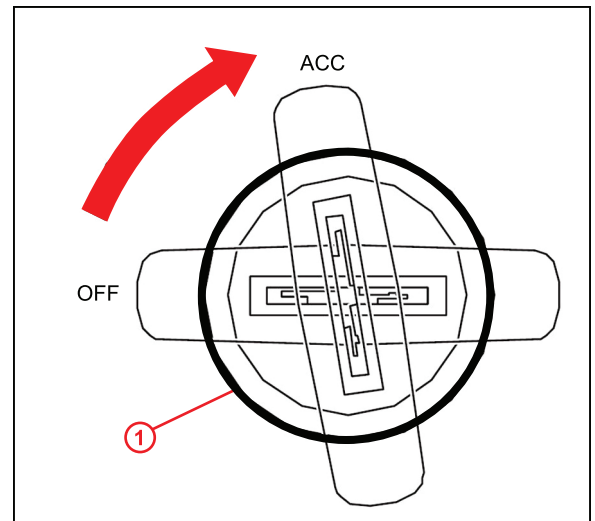
Refer to the Technical Information System (TIS), Accessories Installation:

2001 – 2006 LS 430: [2003 LS 430 Lexus Integrated Mobile Phone System](#)

2003 – 2008 SC 430: [2003 SC 430 Lexus Integrated Mobile Phone System](#)

1. Insert the key in the ignition switch and turn it to the ACC position. Within 30 seconds, perform steps 2 and 3.

**Figure 3.**



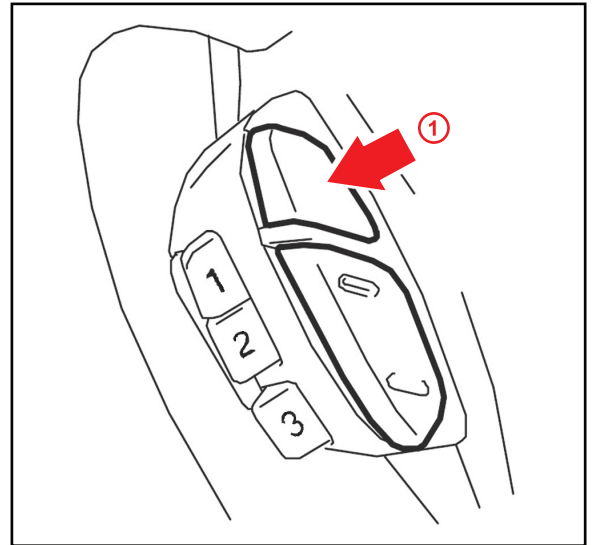
**1** Ignition Switch

## Audio Steering Wheel Control Abnormal Operation

### Initialization Procedure (Continued)

2. Press and hold the audio MODE switch for more than 10 seconds.

Figure 4.

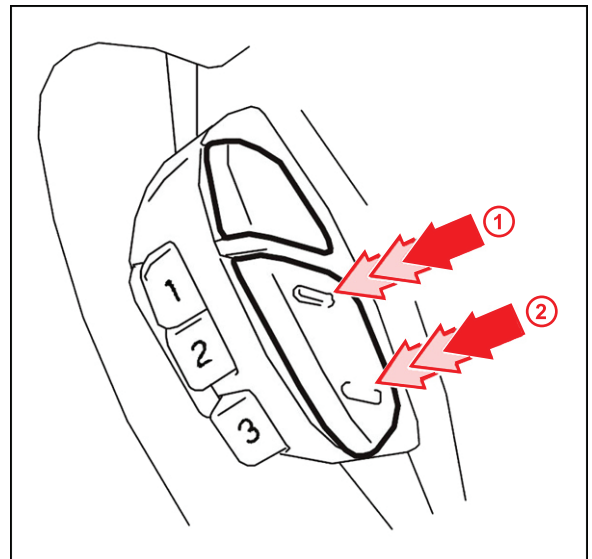


1	MODE Switch
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3. After releasing the MODE switch, press the channel up switch 3 times and then the channel down switch 3 times within 5 seconds.

**NOTE**  
 Make sure you are pressing the channel buttons and NOT the volume buttons.

Figure 5.



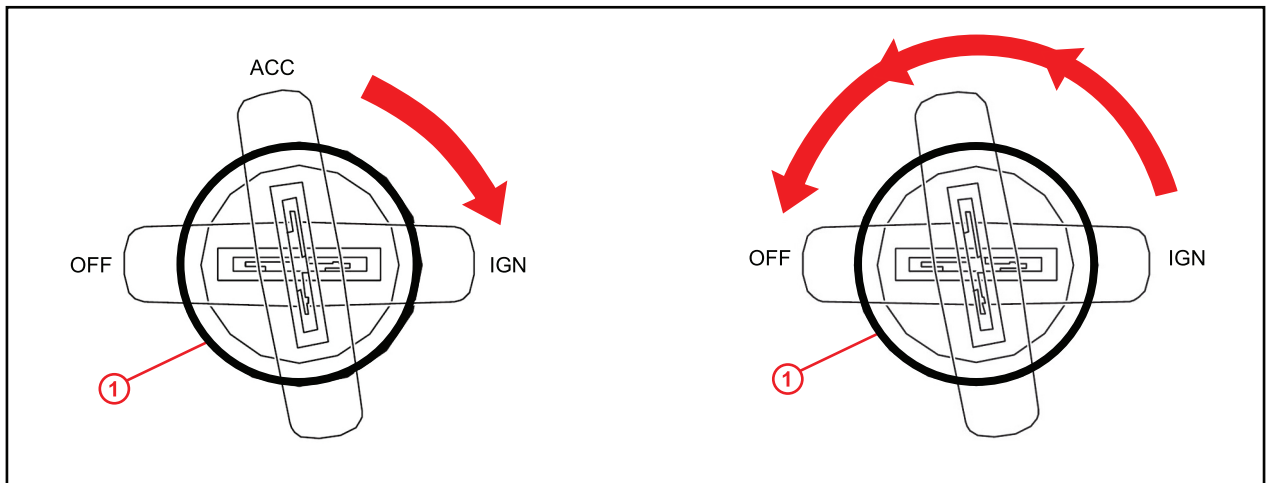
1	Press Channel (Up) Switch 3 Times
2	Press Channel (Down) Switch 3 Times

## Audio Steering Wheel Control Abnormal Operation

### Initialization Procedure (Continued)

- Turn the ignition switch to ON then to the OFF position.

Figure 6.



<b>1</b>	<b>Ignition Switch</b>
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- Confirm proper operation of the steering wheel controls.

If the initialization procedure above does NOT restore audio operation, refer to the applicable model and model year Repair Manual, DTC B1285, "Steering Pad Switch Communication", for supporting information on the circuit.