Navigation Update Tool Gen 6 Master Disk Version Change

Service Category   Audio/Visual/Telematics

Section   Navigation/Multi Info Display   **Market**   USA

Lexus Supports
ASE Certification

Applicability

YEAR(S)	MODEL(S)	ADDITIONAL INFORMATION
2011 – 2012	CT200H	
2010 – 2012	ES350, HS250H, IS F, IS250, IS250C, IS350, IS350C, LS460, LS600H, RX350, RX450H	
2010 – 2011	GS350, GS450H, GS460, LX570	
2010 – 2013	GX460	
2012	LFA	
2010	SC430	

Introduction

Some 2010 – 2013 model year vehicles equipped with Generation 6 navigation that have been updated using the 13.1 map data may exhibit a missing character data (street/city names, freeway shields, and landmark icons) condition. A new master DVD set is now available to update the Navigation Update Tool.

Customers using 13.1 version 13.09.10 map data may notice missing character data in certain geographical areas. Follow the Repair Procedure in this bulletin to address this condition.

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Warranty Information

OP CODE	DESCRIPTION	TIME	OFP	T1	T2
EL1402	13.1 Map Replacement	0.7	PT219-HDDG6-13	73	74

APPLICABLE WARRANTY
- **This repair is covered under the Lexus Basic Warranty. This warranty is in effect for 48 months or 50,000 miles, whichever occurs first, from the vehicle's in-service date.**
- **Warranty application is limited to occurrence of the specified condition described in this bulletin.**

Parts Information

PART NUMBER	PART NAME	QTY
PT219-HDDG6-13	Generation 6 HDD Map Key	1

Required Tools & Equipment

SPECIAL SERVICE TOOLS (SST)	PART NUMBER	QTY
Navigation Update Tool Kit*	95079-00003-KIT	1
GR8 Battery Diagnostic Station*	00002-MCGR8	1

NOTE
Additional SSTs may be ordered by calling 1-800-933-8335.

* Essential SST.

REQUIRED EQUIPMENT	PART NUMBER	QUANTITY
Generation 6 HDD Disc	00241-G6V13-SSTDK	1

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Repair Procedure

1. Confirm the condition.

> **NOTE**
>
> **For steps 2 – 5, refer to the sections in Service Bulletin No.** L-SB-0083-13, *"HDD Navigation Map Update Process,"* **noted below for full procedure.**

2. Identify the current version of map data on the vehicle (*"HDD Navigation Map Update Process," Version Verification* section).

   • If the current vehicle version is V13.09.10, proceed to the next step.

   • If the current vehicle version is NOT V13.09.10, **STOP –** this bulletin does NOT apply.

3. Confirm the current version of map data on the Navigation Update Tool is V13.09.11 (*"HDD Navigation Map Update Process," Version Verification* section).

4. Load the map security key onto the Navigation Update Tool (*"HDD Navigation Map Update Process," Security Key Load* section).

5. Update the 13.1 map data in the customer's vehicle (*"HDD Navigation Map Update Process," Vehicle Loading* section).

6. Verify that the vehicle's navigation version number is V13.09.11 and that the condition is corrected.