

SERVICE HISTORY FOR: 2002 NM
VIN: JTHFN48Y020020201

22486 MILES

DATE: 01/16/2018

REPAIR# 0315960

REPORTED BY: Lexus of Jacksonville

SERVICE:

DESCRIPTION: I HEREBY ACKNOWLEDGE THAT I HAVE REMOVED ANY FIREARMS AND/OR PERSONAL ITEMS FROM MY VEHICLE. I ALS ~|~ I HEREBY ACKNOWLEDGE THAT I HAVE REMOVED ANY FIREARMS AND/OR PERSONAL ITEMS FROM MY VEHICLE. I ALSO AGREE THAT THIS DEALERSHIP WILL NOT BE RESPONSIBLE FOR ANY ARTICLES LEFT IN MY VEHICLE WHILE AT THIS DEALERSHIP _____ ~|~ I HEREBY ACKNOWLEDGE THAT I HAVE REMOVED ANY FIREARMS AND/OR PERSONAL ITEMS FROM MY VEHICLE. I ALS

SERVICE: INTERNAL DIAGNOSIS

DESCRIPTION: INTERNAL DIAGNOSIS ~|~CUSTOMER STATES THE TIRE PRESSURE LIGHT IS ON ~|~ ~|~22486 CUSTOMER DECLINED REPAIRS 1.0 DIAG

SERVICE: ADDRESSED ON ANOTHER LINE

DESCRIPTION: ADDRESSED ON ANOTHER LINE ~|~CUSTOMER STATES THE DRIVERS SIDE DOME LIGHT IS OUT ~|~

SERVICE: PERFORM MULTI POINT INSPECTION

DESCRIPTION: PERFORM MULTI POINT INSPECTION ~|~PERFORM MULTI POINT INSPECTION ~|~

21503 MILES

DATE: 10/05/2017

REPAIR# 0261285

REPORTED BY: Hennessy Lexus of Atlanta

SERVICE: MISC

DESCRIPTION: MISC ~|~CUSTOMER STATES BATTERY KEEPS GOING DEAD ~|~AFTERMARKET BATTERY GROUND WAS LOOSE ~|~TIGHTEN GROUND TERMINAL

SERVICE: NON WARRANTABLE OPERATION CODE

DESCRIPTION: NON WARRANTABLE OPERATION CODE ~|~CUSTOMER REQUESTS DENT REPAIR ~|~ ~|~REPAIRED DENTS ON LF FENDER, LF DOOR, L 1/4...RF FENDER, RF DOOR, RR 1/4 SAFEGUARD AUTH 06934814 NON WARRANTABLE OPERATION CODE ~|~CUSTOMER REQUESTS DENT REPAIR ~|~ ~|~REPAIRED DENTS ON LF FENDER, LF DOOR, L 1/4...RF FENDER, RF DOOR, RR 1/4 SAFEGUARD AUTH 06934814

SERVICE: MULTI POINT INSPECT

DESCRIPTION: MULTI POINT INSPECT ~|~CUSTOMER REQUEST FREE MULTI-POINT SAFETY INSPECTION ~|~PERFORM FREE MULTI-POINT SAFETY INSPECTION ~|~PERFORMED FREE MULTI-POINT SAFETY INSPECTION, TPMS LIGHT IS ON

12822 MILES

DATE: 12/18/2014

REPAIR# 0624306

REPORTED BY: Sewell Lexus of Ft. Worth

SERVICE: CISP

DESCRIPTION: CISP ~|~DEAR GUEST, AS A COMMON COURTESY, WE WOULD LIKE TO PERFORM A COURTESY INSPECTION OF YOUR VEHICLE. IF YOU WOULD LIKE TO DECLINE THIS SERVICE, PLEASE INITIAL HERE _____ ~|~ ~|~12822

SERVICE: LOAN CAR

DESCRIPTION: LOAN CAR ~|~INORDER TO PROVIDE EXCELLENT SERVICE TO OUR CUSTOMERS, PLEASE RETURN YOU LOAN CAR WITHIN 12 BUSINESS HOURS UPON NOTIFICATION OF YOUR VEHICLE BEING READY OR A \$120 PER DAY FEE WILL BE ADDED TO YOUR INVOICE. ~|~

SERVICE: DSC-REPLACE AIR BAG INFLATOR FRONT PASSENGER - SC430

DESCRIPTION: DSC-REPLACE AIR BAG INFLATOR FRONT PASSENGER - SC430 ~|~PERFORM ELG CAMPAIGN ~|~ELG ~|~12818 AGG48F 550 COMPLETE,PERFORMED ELG CAMPAIGN. AIRBAG INFLATOR MODULE REPLACEMENT WAS REQUIRED UNDER THIS SAFETY RECALL. WARRANTY AUTHORIZATION # EBF82D92. TEST DROVE.

9438 MILES

DATE: 07/18/2014

REPAIR# 089597L

REPORTED BY: Lexus of Greenville

SERVICE: CONVERTIBLE TOP INOP AND LIGHT FLASHING

DESCRIPTION: CONVERTIBLE TOP INOP AND LIGHT FLASHING ~|~CONVERTIBLE TOP INOP AND LIGHT FLASHING ~|~

12021 MILES

DATE: 05/29/2014

REPAIR# 0219228

REPORTED BY:

SERVICE:

DESCRIPTION: I HEREBY ACKNOWLEDGE THAT I HAVE REMOVED ANY FIREARMS AND/OR PERSONAL ITEMS FROM MY VEHICLE. I ALS ~|~ I HEREBY ACKNOWLEDGE THAT I HAVE REMOVED ANY FIREARMS AND/OR PERSONAL ITEMS FROM MY VEHICLE. I ALSO AGREE THAT THIS DEALERSHIP WILL NOT BE RESPONSIBLE FOR ANY ARTICLES LEFT IN MY VEHICLE WHILE AT THIS DEALERSHIP _____ ~|~ I HEREBY ACKNOWLEDGE THAT I HAVE REMOVED ANY FIREARMS AND/OR PERSONAL ITEMS FROM MY VEHICLE. I ALS

SERVICE: BATTERY COMB: BATTERY

DESCRIPTION:

SERVICE: BATTERY

DESCRIPTION: BATTERY ~|~C/S THAT CAR HAD TO BE JUMP STARTED ~|~OPEN CIRCUIT-FAILED LOAD TEST-CODE A03P-EXCHANGE-RO 189385-21/17/2012-M 26 ~|~12021 BATTERY FAILED MIDTRONIC TEST. R & R BATTERY (2800-64312) 190011 0.3 , 190011A 0.3 T1=71 , T2=71 . FAIL CODE=A03P. TECH 8388

SERVICE: PERFORM MULTI POINT INSPECTION

DESCRIPTION: PERFORM MULTI POINT INSPECTION ~|~PERFORM MULTI POINT INSPECTION ~|~

3904 MILES

DATE: 10/21/2013

REPAIR# 0205102

REPORTED BY:

SERVICE: MOUNT AND BALANCE ONE TIRE

DESCRIPTION: MOUNT AND BALANCE ONE TIRE ~|~CHECK RIGHT REAR TIRE TIRE PRESSURE LIGHT IS ON ~|~ ~|~3904 MOUNT AND BALANCE 1 TIRE. RIGHT REAR 0.4HRS 1123

SERVICE: DLC-INSPECT THE INFLATOR ASSEMBLY - SC430

DESCRIPTION: DLC-INSPECT THE INFLATOR ASSEMBLY - SC430 ~|~DLC ~|~COMPLETED DLC ~|~3808 RECALL SC 430 3505DH INSPECT AIRBAG INFLATOR SERIAL NUMBER 0.3 HR/VEHICLE

SERVICE: LEXUS LOANER VEH PROVIDED WHILE REPAIRS ARE BEING MADE.IF LOANER IS NOT RETURNED

DESCRIPTION: LEXUS LOANER VEH PROVIDED WHILE REPAIRS ARE BEING MADE.IF LOANER IS NOT RETURNED ~|~LOANER

901 MILES

DATE: 06/05/2013

REPAIR# 0194296

REPORTED BY:

SERVICE: CUSTOMER TO RETURN

DESCRIPTION: CUSTOMER TO RETURN ~|~DOOR TO BE BUFFED PER TOM L.

SERVICE: LEXUS LOANER VEH PROVIDED WHILE REPAIRS ARE BEING MADE.IF LOANER IS NOT RETURNED

DESCRIPTION: LEXUS LOANER VEH PROVIDED WHILE REPAIRS ARE BEING MADE.IF LOANER IS NOT RETURNED ~|~LEXUS LOANER VEH PROVIDED WHILE REPAIRS ARE BEING MADE.IF LOANER IS NOT RETURNED ON FINISHED DATE A CHARGE OF \$100.00 PER DAY WILL BE ADDED TO THIS REPAIR ORDER.

SERVICE: PERFORM MULTI POINT INSPECTION

DESCRIPTION: PERFORM MULTI POINT INSPECTION ~|~PERFORM MULTI POINT INSPECTION

SERVICE: RADIO SPKR ASSY, FRT 1-SIDE

DESCRIPTION: RADIO SPKR ASSY, FRT 1-SIDE ~|~C/S PASSENGER DOOR SPEAKER IS RATTLING ~|~ ~|~901 REQ REPLACE ONE SPEAKER .6

SERVICE: RADIO SPKR ASSY, FRT 1-SIDE RADIO SPKR ASSY, FRT 1-SIDE

DESCRIPTION: RADIO SPKR ASSY, FRT 1-SIDE ~|~C/S DRIVE DOOR SPEAKER IS RATTLING ~|~. ~|~901 DRIVER SPEAKER BLOWN REPLACE ONE SPEAKER .6

252 MILES

DATE: 01/15/2013

REPAIR# 0191193

REPORTED BY:

SERVICE: I HEREBY ACKNOWLEDGE THAT I HAVE REMOVED ANY FIREARMS AND/OR PERSONAL ITEMS FROM

DESCRIPTION: I HEREBY ACKNOWLEDGE THAT I HAVE REMOVED ANY FIREARMS AND/OR PERSONAL ITEMS FROM ~|~ I HEREBY ACKNOWLEDGE THAT I HAVE REMOVED ANY FIREARMS AND/OR PERSONAL ITEMS FROM MY VEHICLE. I ALSO AGREE THAT THIS DEALERSHIP WILL NOT BE RESPONSIBLE FOR ANY ARTICLES LEFT IN MY VEHICLE WHILE AT THIS DEALERSHIP _____

SERVICE: SUBLET REPAIRS

DESCRIPTION: SUBLET REPAIRS ~|~DIGI SHIELD ~|~ ~|~251 SUBLET TO DIGI SHIELD PER WE OWE

SERVICE: LEXUS LOANER

DESCRIPTION: LEXUS LOANER ~|~LEXUS LOANER

26 MILES

DATE: 12/17/2012

REPAIR# 0189385

REPORTED BY:

SERVICE: PERFORM MECHANICAL/SAFETY INSPECTION W/OIL CHANGE

DESCRIPTION: PERFORM MECHANICAL/SAFETY INSPECTION W/OIL CHANGE ~|~PERFORM MECHANICAL/SAFETY INSPECTION W/OIL CHANGE ~|~ ~|~26 SAFETY W/LOF 1.5

SERVICE: REPACKED CV JOINTS

DESCRIPTION: REPACKED CV JOINTS ~|~DURING INSPECTION FOUND BOTH REAR AXLE BOOTS LEAKING ~|~ ~|~26 REPLACED LEFT AND RIGHT INNER AND OUTER CV BOOT GREASE 3.0LBR

SERVICE: REPLACE BATTERY

DESCRIPTION: REPLACE BATTERY ~|~PLEASE INSTALL NEW BATTERY ~|~ ~|~26 REPLACE BATTERY 50

SERVICE: SEE EXPLANATION FOR REPAIRS

DESCRIPTION: SEE EXPLANATION FOR REPAIRS ~|~DURING INSPECTION FOUND THE REAR MAIN SEAL LEAKING ~|~ ~|~26 REPLACED REAR CRANKSHAFT OIL SEAL 7.7LBR SEE EXPLANATION FOR REPAIRS ~|~DURING INSPECTION FOUND THE RIGHT REAR SHOCK LEAKING ~|~ ~|~26 REPLACED RR SHOCK ABSORBER 2.0LBR SEE EXPLANATION FOR REPAIRS ~|~DURING INSPECTION FOUND THE TRUNK WILL NOT STAY UP ~|~ ~|~26 REPLACED TRUNK SHOCKS 1.0LBR

25 MILES

DATE: 11/18/2003

REPAIR# 0015075

REPORTED BY:

SERVICE: BATTERY

DESCRIPTION: BATTERY ~|~BATTERY ~|~CAR WILL NOT START. ~|~DEAD BATTERY. BATTERY WILL NOT HOLD CHARGE DEFECTIVE BATTERY REPLACE BATTERY T1 T2 T2 71

SERVICE: COMB: BATTERY

DESCRIPTION:

3 MILES

DATE: 12/31/2001

REPAIR# 0087923

REPORTED BY:

SERVICE: PRE-DELIVERY SERVICE FOR USA INS

DESCRIPTION: PDI

TERMS AND CONDITIONS

INFORMATION ACCURACY

Information presented on this website is summarized and standardized from repair orders completed at the time of service and submitted by Lexus dealers. When reviewing a vehicle's service history, please note that all information is provided by the Lexus Dealer that conducted the service, and that dealer is solely responsible for the accuracy, completeness or authenticity of any information contained in this site. Lexus provides this site and all information and materials contained herein as is without warranty of any kind. Any questions or concerns regarding this information should be addressed to the applicable Lexus dealer.

L/CERTIFIED OWNER INFORMATION

Dealer-reported service history records are linked to a vehicle's Vehicle Identification Number (VIN). All owner-reported service history records will be made available to the person who input the information on the site, but will not be shared with future owners of the vehicle.

OWNER-REPORTED INFORMATION AND PRIVACY TERMS

Lexus makes every effort to ensure the secure collection and transmission of sensitive user information using industry-accepted data collection and encryption methodologies. The information you provide is used by Lexus and its vendors and dealers to help improve the services we render. It is occasionally provided to Lexus dealers for their marketing use. Lexus will never sell your personally identifiable information to any other company. To learn more about our privacy policies and practices with respect to this website, please [click here](#).