Cali car / 2006 SC430

 \checkmark

Service History for VIN: JTHFN48YX69004475

Sort By:					
SERVICE TYPE	DATE	SERVICE PROVIDER	MILEAGE	REPAIR #	DESCRIPTION
Dealer Reported	02/01/2016	<u>Jim Falk Lexus of</u> <u>Beverly Hills</u>	76502	0408718	BATTERY CUSTOMER STATES THE VEHICLE CAN ONLY BE STARTED BY JUMP START. ADVISE - BATTERY FAILED LOAD TEST. FAIL CODE EJVO - AOEG5 - F28CH. - 76500 BATTERY FAILED LOAD TEST. FAIL CODE EJVO - AOEG5 - F28CH. PREV INFO: 12/10/2014, 70,961, RO#374307. TESTED BATTERY AND RESULT WERE TO REPLACE BATTERY. REPLACED BATTERY FAIL CODE EJVO - AOEG5 - F28CH. PREV INFO: 12/10/2014, 70,961, RO#374307.
Dealer Reported	02/01/2016	Jim Falk Lexus of Beverly Hills	76502	0408718	
Dealer Reported	02/01/2016	<u>Jim Falk Lexus of</u> Beverly Hills	76502	0408718	TIRES INFLATED TO FACTORY SETTINGS FOR PSI BASED ON TIRE INFLATION PLACARD LOCATED ON DOOR JAM OR TIRES INFLATED TO FACTORY SETTINGS FOR PSI BASED ON TIRE INFLATION PLACARD LOCATED ON DOOR JAM OR OWNER'S MANUAL. LIST COMPLIES WITH THE CARB REQUIREMENTS.LFLRRFRR - ADJUSTED TIRE PRESSURE: LF_36_, RF36_, LR_36_, RR_36
Dealer Reported	02/01/2016	<u>Jim Falk Lexus of</u> <u>Beverly Hills</u>	76502	0408718	TIRES INFLATED TO FACTORY SETTINGS FOR PSI BASED ON TIRE INFLATION PLACARD LOCATED ON DOOR JAM OR
Dealer Reported	02/01/2016	<u>Jim Falk Lexus of</u> <u>Beverly Hills</u>	76502	0408718	CHECK DRIVER'S FLOOR MAT & VERIFY SECURED AND TABS IN PLACE. REMOVE ADDITIONAL MATS (SINGLE MAT)AN CHECK DRIVER'S FLOOR MAT & VERIFY SECURED AND TABS IN PLACE. REMOVE ADDITIONAL MATS (SINGLE MAT)AND NON - OEM MATS & PLACE IN TRUNK VERIFIED DRIVER'S FLOOR MAT IS SECURE. REMOVED AFTER MARKET MAT (IF APPLICABLE) AND PLACED INTO REAR OF VEHICLE.
Dealer Reported	02/01/2016	<u>Jim Falk Lexus of</u> <u>Beverly Hills</u>	76502	0408718	CHECK DRIVER'S FLOOR MAT & VERIFY SECURED AND TABS IN PLACE. REMOVE ADDITIONAL MATS (SINGLE MAT)AN
Dealer Reported	02/01/2016	<u>Jim Falk Lexus of</u> Beverly Hills	76502	0408718	COMPLIMENTARY VEHICLE INSPECTION - CHECK LIGHT HORN WIPER BLADES TOPPED OFF FLUIDS TIRE PRESSURE SET TO 36PSI TIRE TREAD ARE ALL AT 10/32 NO TIRE ROTATION FRONT BRAKE ARE AT 6MM AND REAR ARE AT 10MM
Dealer Reported	02/01/2016	<u>Jim Falk Lexus of</u> Beverly Hills	76502	0408718	LOAN CAR IS COMPLIMENTARY / COURTESY RENTAL VEHICLE AGREEMENT GOOD UP TO 24HRS FROM THE TIME YOUR LOAN CAR IS COMPLIMENTARY / COURTESY RENTAL VEHICLE AGREEMENT GOOD UP TO 24HRS FROM THE TIME YOUR VEHICLE IS READY. PLEASE RETURN VEHICLE WITH THE SAME FUEL LEVEL. ALL VEHICLES ARE NON - SMOKING PROVIDED OUR CUSTOMER WITH A COURTESY VEHICLE.
Dealer Reported	02/01/2016	Jim Falk Lexus of Beverly Hills	76502	0408718	LOAN CAR IS COMPLIMENTARY / COURTESY RENTAL VEHICLE AGREEMENT GOOD UP TO 24HRS FROM THE TIME YOUR
Dealer Reported	09/01/2015	<u>Jim Falk Lexus of</u> <u>Beverly Hills</u>	76212	0396190	MOUNT AND BALANCE FOUR TIRES. REPLACE VALVE STEMS/SERVICE KITS, COMPUTER BALANCE TIRES, SET TIRE P MOUNT AND BALANCE FOUR TIRES.

SERVICE TYPE	DATE	SERVICE PROVIDER	MILEAGE	REPAIR #	DESCRIPTION
					REPLACE VALVE STEMS/SERVICE KITS, COMPUTER BALANCE TIRES, SET TIRE PRESSURE AND ROAD TEST VEHICLE TIRES WORN OUT - 76206 MOUNTED AND BALANCED FOUR NEW TIRES OLD DEPARTMENT OF TRANSPORTATION NUMBERS: H4JX CBK 0312,3711,4310,4709 NEW:H4JX CBK 4314 X 4
Dealer Reported	09/01/2015	<u>Jim Falk Lexus of</u> Beverly Hills	76212	0396190	MOUNT AND BALANCE FOUR TIRES. REPLACE VALVE STEMS/SERVICE KITS, COMPUTER BALANCE TIRES, SET TIRE P
Dealer Reported	09/01/2015	<u>Jim Falk Lexus of</u> <u>Beverly Hills</u>	76212	0396190	PERFORM SCHEDULED MAINTENANCE EVERY 114 MONTHS OR 95,000 MILES 95K SERVICE 76206 CHANGED ENGINE OIL AND FILTER, CHECK ALL FLUID LEVELS, INSPECT FRONT AND REAR SUSPENSIONS, STEERING GEAR AND LINKAGES. INSTALLED HIGH FUEL CONCENTRATE ADDITIVE. PERFORMED FOUR WHEEL COMPUTER ASSISTED, THRUST ANGLE 19 POINT ADJUSTMENT ALIGNMENT.
Dealer Reported	09/01/2015	Jim Falk Lexus of Beverly Hills	76212	0396190	PERFORMED FOUR WHEEL ELECTRONIC WHEEL ALIGNMENT, INCLUDING FRONT AND REAR TOE, CAMBER, CASTER AND
Dealer Reported	09/01/2015	Jim Falk Lexus of Beverly Hills	76212	0396190	
Dealer Reported	09/01/2015	<u>Jim Falk Lexus of</u> <u>Beverly Hills</u>	76212	0396190	TIRES INFLATED TO FACTORY SETTINGS FOR PSI BASED ON TIRE INFLATION PLACARD LOCATED ON DOOR JAM OR TIRES INFLATED TO FACTORY SETTINGS FOR PSI BASED ON TIRE INFLATION PLACARD LOCATED ON DOOR JAM OR OWNER'S MANUAL. LIST COMPLIES WITH THE CARB REQUIREMENTS.LFLRRFRR - 76206 SET TIRE PRESSURE 33 PSI & REINITIALIZED TIRE PRESSURE EARLY WARNING SYSTEM.
Dealer Reported	09/01/2015	Jim Falk Lexus of Beverly Hills	76212	0396190	TIRES INFLATED TO FACTORY SETTINGS FOR PSI BASED ON TIRE INFLATION PLACARD LOCATED ON DOOR JAM OR
Dealer Reported	09/01/2015	<u>Jim Falk Lexus of</u> <u>Beverly Hills</u>	76212	0396190	CHECK DRIVER'S FLOOR MAT & VERIFY SECURED AND TABS IN PLACE. REMOVE ADDITIONAL MATS (SINGLE MAT)AN CHECK DRIVER'S FLOOR MAT & VERIFY SECURED AND TABS IN PLACE. REMOVE ADDITIONAL MATS (SINGLE MAT)AND NON - OEM MATS & PLACE IN TRUNK 76206 INSPECTED DRIVER FLOOR MAT AND CLIPS FOR PROPER INSTALLATION AND FUNCTION. GOOD DURING TIME OF INSPECTION.
Dealer Reported	09/01/2015	Jim Falk Lexus of Beverly Hills	76212	0396190	CHECK DRIVER'S FLOOR MAT & VERIFY SECURED AND TABS IN PLACE. REMOVE ADDITIONAL MATS (SINGLE MAT)AN
Dealer Reported	09/01/2015	<u>Jim Falk Lexus of</u> Beverly Hills	76212	0396190	COMPLIMENTARY VEHICLE INSPECTION - 76206 FRONT BRAKES REPORTED AT:SMM REAR BRAKES REPORTED AT: NEW FRONT TIRES REPORTED AT:NEW REAR TIRES REPORTED AT:NEW BATTERY TESTED GOOD THANK YOU FOR GIVING ME AN OPPORTUNITY TO SERVICE YOUR VEHICLE. YOU MAY RECEIVE A SURVEY FROM LEXUS. PLEASE TAKE THE
Dealer Reported	09/01/2015	<u>Jim Falk Lexus of</u> <u>Beverly Hills</u>	76212	0396190	SUSPNSN LOWER ARM ASSY 1SD - DURING INSPECTION, FOUND LOWER CONTROL ARMS BUSHINGS TORN WEAR - 76206 REPLACED LOWER CONTROL ARM ASSEMBLIES.
Dealer Reported	09/01/2015	<u>Jim Falk Lexus of</u> <u>Beverly Hills</u>	76212	0396190	INSPECT BRAKES REPLACED REAR BRAKE PADS, CLEANED ALL SLIDING AREAS AND LUBRICATED CALIPER SLIDE PINS (IF EQUIPPED) REAR BRAKE ROTORS AND PADS LOW - 76206 PERFORMED REAR BRAKE JOB WHICH INCLUDES REPLACING REAR BRAKE ROTORS FOR PROPER BRAKE COMPONENT SEATING. ADDING BRAKE LUBRICATION COMPOUND TO PADS BETWEEN THE SHIMS AND PADS TO INHIBIT HARMONIC

SERVICE TYPE	DATE	SERVICE PROVIDER	MILEAGE	REPAIR #	DESCRIPTION
					BRAKE SQUEAK. REINSTALLED AND TORQUE ALL REAR BRAKE COMP
Dealer Reported	09/01/2015	<u>Jim Falk Lexus of</u> <u>Beverly Hills</u>	76212	0396190	POWER STEERING PIPE LINE DURING INSPECTION, FOUND POWER STEERING HIGH PRESSURE HOSE POWER STEERING HIGH PRESSURE HOSE LEAKING 76206 REPLACED POWER STEERING HIGH PRESSURE HOSE.
Dealer Reported	09/01/2015	Jim Falk Lexus of Beverly Hills	76212	0396190	REPLACE DIFFERENTIAL FLUIDS - DIFF SERVICE RECOMMENDED 76206 PERFORMED REAR DIFFERENTIAL SERVICE.
Dealer Reported	09/01/2015	<u>Jim Falk Lexus of</u> <u>Beverly Hills</u>	76212	0396190	DRAIN AND REFILL AUTOMATIC TRANSMISSION USING LEXUS WORLD STANDARD FLUID, REPLACE DRAIN PLUG GASKE DRAIN AND REFILL AUTOMATIC TRANSMISSION USING LEXUS WORLD STANDARD FLUID, REPLACE DRAIN PLUG GASKET - RECOMMENDED BY TECHNCIAN 76206 PERFORMED TRANSMISSION DRAIN AND REFIL.
Dealer Reported	09/01/2015	<u>Jim Falk Lexus of</u> Beverly Hills	76212	0396190	DRAIN AND REFILL AUTOMATIC TRANSMISSION USING LEXUS WORLD STANDARD FLUID, REPLACE DRAIN PLUG GASKE
Dealer Reported	09/01/2015	<u>Jim Falk Lexus of</u> <u>Beverly Hills</u>	76212	0396190	VACUUM HOSE EVAP HOSES - FOUND EVAP HOSES LEAKING - 76206 PERFORMED EVAPORATIVE HOSE REPAIR.
Dealer Reported	09/01/2015	Jim Falk Lexus of Beverly Hills	76212	0396190	INSPECT RADIATOR & HOSES RADIATOR HOSES - RECOMMENDED BY TECHNICIAN 76206 REPLACED RADIATOR HOSES.
Dealer Reported	09/01/2015	Jim Falk Lexus of Beverly Hills	76212	0396190	OTHERS R&R RADIO SWITCH
Dealer Reported	09/01/2015	<u>Jim Falk Lexus of</u> <u>Beverly Hills</u>	76212	0396190	WHL DISC/TIRE(1 WHL)DISMOUNT COMB:RUNFLAT INSP&TPS ID REG TIRE PRESSURE SENSORS - FOUND TIRE PRESSURE SENSORS NOT COMMUNICATING WITH ECU 76206 REPLACED ALL TIRE PRESSURE SENSOR. REGISTERED TO ON BOARD ECU.
Dealer Reported	09/01/2015	Jim Falk Lexus of Beverly Hills	76212	0396190	DSCREPLACE AIR BAG INFLATOR FRONT PASSENGER - SC430 - C/S: DSC - FRONT PASSENGER AIR BAG INFLATOR MODULE. - DSC SERVICE CAMPAIGN
Dealer Reported	12/10/2014	<u>Jim Falk Lexus of</u> <u>Beverly Hills</u>	70961	0374307	REPLACED BATTERY WHICH FAILED LOAD TEST BATTERY NEEDED TO BE JUMP STARTED CUSTOMER STARTED
Dealer Reported	12/10/2014	<u>Jim Falk Lexus of</u> <u>Beverly Hills</u>	70961	0374307	PERFORMED INTERMEDIATE SERVICE PERFORM SCHEDULED MAINTENANCE EVERY 90 MONTHS OR 75,000 MILES.
Dealer Reported	12/10/2014	<u>Jim Falk Lexus of</u> <u>Beverly Hills</u>	70961	0374307	REPLACED TIMING BELT , WATER PUMP, IDLER BEARINGS TIMING BELT REPLACEMENT
Dealer Reported	12/10/2014	<u>Jim Falk Lexus of</u> <u>Beverly Hills</u>	70961	0374307	TIRES INFLATED TO FACTORY SETTINGS FOR PSI BASED ON TIRE INFLATION PLACARD LOCATED ON DOOR JAM OR TIRES INFLATED TO FACTORY SETTINGS FOR PSI BASED ON TIRE INFLATION PLACARD LOCATED ON DOOR JAM OR OWNER'S MANUAL. LIST COMPLIES WITH THE CARB REQUIREMENTS.LFLRRFRR
Dealer Reported	12/10/2014	Jim Falk Lexus of Beverly Hills	70961	0374307	TIRES INFLATED TO FACTORY SETTINGS FOR PSI BASED ON TIRE INFLATION PLACARD LOCATED ON DOOR JAM OR
Dealer Reported	12/10/2014	<u>Jim Falk Lexus of</u> Beverly Hills	70961	0374307	CHECK DRIVER'S FLOOR MAT & VERIFY SECURED AND TABS IN PLACE. REMOVE ADDITIONAL MATS (SINGLE MAT)AN CHECK DRIVER'S FLOOR MAT & VERIFY SECURED AND TABS IN PLACE. REMOVE ADDITIONAL MATS (SINGLE MAT)AND NON - OEM MATS & PLACE IN TRUNK.
Dealer Reported	12/10/2014	<u>Jim Falk Lexus of</u> <u>Beverly Hills</u>	70961	0374307	CHECK DRIVER'S FLOOR MAT & VERIFY SECURED AND TABS IN PLACE. REMOVE ADDITIONAL MATS (SINGLE MAT)AN
	12/10/2014		70961	0374307	

SERVICE TYPE	DATE	SERVICE PROVIDER	MILEAGE	REPAIR #	DESCRIPTION
Dealer Reported		Jim Falk Lexus of Beverly Hills			LOAN CAR IS COMPLEMENTARY / COURTESY RENTAL VEHICLE AGREEMENT GOOD UP TO 24HRS FROM THE TIME YOUR LOAN CAR IS COMPLEMENTARY / COURTESY RENTAL VEHICLE AGREEMENT GOOD UP TO 24HRS FROM THE TIME YOUR VEHICLE IS READY. PLEASE RETURN VEHICLE WITH THE SAME FUEL LEVEL. ALL VEHICLES ARE NON - SMOKING.
Dealer Reported	12/10/2014	Jim Falk Lexus of Beverly Hills	70961	0374307	LOAN CAR IS COMPLEMENTARY / COURTESY RENTAL VEHICLE AGREEMENT GOOD UP TO 24HRS FROM THE TIME YOUR
Dealer Reported	12/10/2014	Jim Falk Lexus of Beverly Hills	70961	0374307	REPLACED LOWER BALL JOINTS LOWER BALL JOINTS FOUND TO BE WORN DURING SERVICE
Dealer Reported	12/10/2014	<u>Jim Falk Lexus of</u> Beverly Hills	70961	0374307	PERFORM TIRE(S)REPAIR(S). REMOVE NAIL/DEBRIS, PATCH TIRE(S),MOUNT AND COMPUTER BALANCE TIRE(S). SE PERFORM TIRE(S)REPAIR(S). REMOVE NAIL/DEBRIS, PATCH TIRE(S),MOUNT AND COMPUTER BALANCE TIRE(S). SET TIRE PRESSURE AND ROAD TEST VEHICLE.
Dealer Reported	12/10/2014	Jim Falk Lexus of Beverly Hills	70961	0374307	PERFORM TIRE(S)REPAIR(S). REMOVE NAIL/DEBRIS, PATCH TIRE(S),MOUNT AND COMPUTER BALANCE TIRE(S). SE
Dealer Reported	12/10/2014	Jim Falk Lexus of Beverly Hills	70961	0374307	REPLACED RADIATOR CAP RADIATOR CAP SEAL FOUND TO BE WORN DURING SERVICE
Dealer Reported	12/10/2014	<u>Jim Falk Lexus of</u> <u>Beverly Hills</u>	70961	0374307	PERFORM POWER STEERING SYSTEM SERVICE
Dealer Reported	12/10/2014	Jim Falk Lexus of Beverly Hills	70961	0374307	CLEANED THROTTLE BODY AND FUEL PORTS CLEAN THROTLE BODY AND FUEL PORTS
Dealer Reported	12/10/2014	<u>Jim Falk Lexus of</u> Beverly Hills	70961	0374307	PERFORM FOUR WHEEL THRUST ANGLE LASER ALIGNMENT AND PROVIDE A COMPUTER GENERATED PRINTOUT TO BE KE PERFORM FOUR WHEEL THRUST ANGLE LASER ALIGNMENT AND PROVIDE A COMPUTER GENERATED PRINTOUT TO BE KEPT ON THE HARD COPY OF CUSTOMER FILE.
Dealer Reported	12/10/2014	Jim Falk Lexus of Beverly Hills	70961	0374307	PERFORM FOUR WHEEL THRUST ANGLE LASER ALIGNMENT AND PROVIDE A COMPUTER GENERATED PRINTOUT TO BE KE
Dealer Reported	08/08/2014	<u>Jim Falk Lexus of</u> <u>Beverly Hills</u>	68700	0364990	LABOR OP GUEST STATES THE ASH TRAY DOOR DOES NOT OPEN, ADVISE - FOUND ASH TRAY SPRING ASSY NOT CONNECTED 68699 REMOVED CONSOLE TO REPAIR SPRING LOAD ASSY. NOTE: MINOR SCRATCHES ON RADIO COVER.
Dealer Reported	08/08/2014	Jim Falk Lexus of Beverly Hills	68700	0364990	TIRES INFLATED TO FACTORY SETTINGS FOR PSI BASED ON TIRE INFLATION PLACARD LOCATED ON DOOR JAM OR TIRES INFLATED TO FACTORY SETTINGS FOR PSI BASED ON TIRE INFLATION PLACARD LOCATED ON DOOR JAM OR OWNER'S MANUAL. LIST COMPLIES WITH THE CARB REQUIREMENTS.LF_LR_RF_RR - 68699 SET TIRE PRESSURE 33 PSI & REINITIALIZED TIRE PRESSURE EARLY WARNING SYSTEM.
Dealer Reported	08/08/2014	Jim Falk Lexus of Beverly Hills	68700	0364990	TIRES INFLATED TO FACTORY SETTINGS FOR PSI BASED ON TIRE INFLATION PLACARD LOCATED ON DOOR JAM OR
Dealer Reported	08/08/2014	<u>Jim Falk Lexus of</u> <u>Beverlv Hills</u>	68700	0364990	CHECK DRIVER'S FLOOR MAT & VERIFY SECURED AND TABS IN PLACE. REMOVE ADDITIONAL MATS (SINGLE MAT)AN CHECK DRIVER'S FLOOR MAT & VERIFY SECURED AND TABS IN PLACE. REMOVE ADDITIONAL MATS (SINGLE MAT)AND NON - OEM MATS & PLACE IN TRUNK 68699 INSPECTED DRIVER FLOOR MAT AND CLIPS FOR PROPER INSTALLATION AND FUNCTION. GOOD DURING TIME OF INSPECTION.

SERVICE TYPE	DATE	SERVICE PROVIDER	MILEAGE	REPAIR #	DESCRIPTION
Dealer Reported	08/08/2014	Jim Falk Lexus of Beverly Hills	68700	0364990	CHECK DRIVER'S FLOOR MAT & VERIFY SECURED AND TABS IN PLACE. REMOVE ADDITIONAL MATS (SINGLE MAT)AN
Dealer Reported	07/28/2014	<u>Jim Falk Lexus of</u> Beverly Hills	68435	0363236	PERFORMED SCHEDULE MAINTENANCE PERFORMED EVERY 84 MONTHS OR 70,000 MILES - 70,000 MILES SERVICE - 68432 70,000 MILES SERVICE, ROTATE TIRES SET AIR PRESSURE AT SPECS , FRONT AND REAR BRAKES PADS AT 7.0MM REMAINING, FRONT TIRES AT 7/32,L/R 7/32,R/R NEW THIS TIME TOP OFF FLUIDS, BATTERY GOOD
Dealer Reported	07/28/2014	<u>Jim Falk Lexus of</u> Beverly Hills	68435	0363236	
Dealer Reported	07/28/2014	<u>Jim Falk Lexus of</u> <u>Beverly Hills</u>	68435	0363236	
Dealer Reported	07/28/2014	<u>Jim Falk Lexus of</u> <u>Beverly Hills</u>	68435	0363236	TIRES INFLATED TO FACTORY SETTINGS FOR PSI BASED ON TIRE INFLATION PLACARD LOCATED ON DOOR JAM OR TIRES INFLATED TO FACTORY SETTINGS FOR PSI BASED ON TIRE INFLATION PLACARD LOCATED ON DOOR JAM OR OWNER'S MANUAL. LIST COMPLIES WITH THE CARB REQUIREMENTS.LFLRRFR
Dealer Reported	07/28/2014	Jim Falk Lexus of Beverly Hills	68435	0363236	TIRES INFLATED TO FACTORY SETTINGS FOR PSI BASED ON TIRE INFLATION PLACARD LOCATED ON DOOR JAM OR
Dealer Reported	07/28/2014	<u>Jim Falk Lexus of</u> Beverly Hills	68435	0363236	CHECK DRIVER'S FLOOR MAT & VERIFY SECURED AND TABS IN PLACE. REMOVE ADDITIONAL MATS (SINGLE MAT)AN CHECK DRIVER'S FLOOR MAT & VERIFY SECURED AND TABS IN PLACE. REMOVE ADDITIONAL MATS (SINGLE MAT)AND NON - OEM MATS & PLACE IN TRUNK.
Dealer Reported	07/28/2014	<u>Jim Falk Lexus of</u> Beverly Hills	68435	0363236	CHECK DRIVER'S FLOOR MAT & VERIFY SECURED AND TABS IN PLACE. REMOVE ADDITIONAL MATS (SINGLE MAT)AN
Dealer Reported	07/28/2014	Jim Falk Lexus of Beverly Hills	68435	0363236	COMPLIMENTRY WASH
Dealer Reported	07/28/2014	<u>Jim Falk Lexus of</u> <u>Beverly Hills</u>	68435	0363236	LOAN CAR IS COMPLEMENTARY / COURTESY RENTAL VEHICLE AGREEMENT GOOD UP TO 24HRS FROM THE TIME YOUR LOAN CAR IS COMPLEMENTARY / COURTESY RENTAL VEHICLE AGREEMENT GOOD UP TO 24HRS FROM THE TIME YOUR VEHICLE IS READY. PLEASE RETURN VEHICLE WITH THE SAME FUEL LEVEL. ALL VEHICLES ARE NON - SMOKING.
Dealer Reported	07/28/2014	Jim Falk Lexus of Beverly Hills	68435	0363236	LOAN CAR IS COMPLEMENTARY / COURTESY RENTAL VEHICLE AGREEMENT GOOD UP TO 24HRS FROM THE TIME YOUR
Dealer Reported	07/28/2014	<u>Jim Falk Lexus of</u> Beverly Hills	68435	0363236	PERFORM FOUR WHEEL THRUST ANGLE LASER ALIGNMENT AND PROVIDE A COMPUTER GENERATED PRINTOUT TO BE KE PERFORM FOUR WHEEL THRUST ANGLE LASER ALIGNMENT AND PROVIDE A COMPUTER GENERATED PRINTOUT TO BE KEPT ON THE HARD COPY OF CUSTOMER FILE 68432 FOUR WHEEL ALIGNMENT COMPLETED
Dealer Reported	07/28/2014	<u>Jim Falk Lexus of</u> Beverly Hills	68435	0363236	PERFORM FOUR WHEEL THRUST ANGLE LASER ALIGNMENT AND PROVIDE A COMPUTER GENERATED PRINTOUT TO BE KE
Dealer Reported	07/28/2014	<u>Jim Falk Lexus of</u> <u>Beverly Hills</u>	68435	0363236	MOUNT AND BALANCE ONE TIRE. REPLACE VALVE STEM/ SERVICE KIT, COMPUTER BALANCE TIRE, SET TIRE PRESS MOUNT AND BALANCE ONE TIRE. REPLACE VALVE STEM/ SERVICE KIT, COMPUTER BALANCE TIRE, SET TIRE PRESSURE AND ROAD TEST VEHICLE 68432 REPLACED R/R TIRE, DOT# H4JXCBK0312
Dealer Reported	07/28/2014	<u>Jim Falk Lexus of</u> Beverly Hills	68435	0363236	MOUNT AND BALANCE ONE TIRE. REPLACE VALVE STEM/ SERVICE KIT, COMPUTER BALANCE TIRE, SET TIRE PRESS

SERVICE TYPE	DATE	SERVICE PROVIDER	MILEAGE	REPAIR #	DESCRIPTION
Dealer Reported	07/28/2014	<u>Jim Falk Lexus of</u> Beverly Hills	68435	0363236	CRACK CONTROL ARMS DURING THE INSPECTION TECH FOUND TORN FRONT LOWER CONTROL ARMS - 68432 NO WORK DONE THIS TIME, WAS DECLINED THIS TIME, (EXTEND WARR)
Dealer Reported	02/06/2014	<u>Jim Falk Lexus of</u> <u>Beverly Hills</u>	63930	0350222	PERFORM SCHEDULED MAINTENANCE EVERY 78 MONTHS OR 65,000 MILES 63928 COMPLETED SERVICE CHANGED ENGINE OIL AND FILTER, ROTATED TIRES(WHERE APPLICABLE), INSPECTED ALL SUSPENSIONS AND STEERING COMPONENTS, FLUID LEVELS AND CORRECTED TIRE PRESSURES. FRONT BRAKES REPORTED AT: 7MM REAR BRAKES REPORTED AT: 7MM
Dealer Reported	02/06/2014	<u>Jim Falk Lexus of</u> Beverly Hills	63930	0350222	UNCER ENGINE COVER CUSTOMER STATES UNDER ENGINE COVER IS COMING LOOSE REPLACED 09/30/2013RO340645 63928 RE - SECURED UNDER ENGINE COVER.
Dealer Reported	02/06/2014	<u>Jim Falk Lexus of</u> Beverly Hills	63930	0350222	FRONT ENGINE MOUNTS REPLACE BOTH FRONT ENGINE MOUNTS 63928 REPLACED BOTH FRONT ENGINE MOUNTS AUTHORIZATION # VSA2WQ5760
Dealer Reported	02/06/2014	<u>Jim Falk Lexus of</u> Beverly Hills	63930	0350222	CHECK DRIVER'S FLOOR MAT & VERIFY SECURED AND TABS IN PLACE. REMOVE ADDITIONAL MATS (SINGLE MAT)AN CHECK DRIVER'S FLOOR MAT & VERIFY SECURED AND TABS IN PLACE. REMOVE ADDITIONAL MATS (SINGLE MAT)AND NON - OEM MATS & PLACE IN TRUNK.
Dealer Reported	02/06/2014	Jim Falk Lexus of Beverly Hills	63930	0350222	CHECK DRIVER'S FLOOR MAT & VERIFY SECURED AND TABS IN PLACE. REMOVE ADDITIONAL MATS (SINGLE MAT)AN
Dealer Reported	02/06/2014	<u>Jim Falk Lexus of</u> <u>Beverly Hills</u>	63930	0350222	TIRES INFLATED TO FACTORY SETTINGS FOR PSI BASED ON TIRE INFLATION PLACARD LOCATED ON DOOR JAM OR TIRES INFLATED TO FACTORY SETTINGS FOR PSI BASED ON TIRE INFLATION PLACARD LOCATED ON DOOR JAM OR OWNER'S MANUAL. LIST COMPLIES WITH THE CARB REQUIREMENTS.LF_LR_RF_RR
Dealer Reported	02/06/2014	Jim Falk Lexus of Beverly Hills	63930	0350222	TIRES INFLATED TO FACTORY SETTINGS FOR PSI BASED ON TIRE INFLATION PLACARD LOCATED ON DOOR JAM OR
Dealer Reported	02/06/2014	<u>Jim Falk Lexus of</u> Beverly Hills	63930	0350222	LOAN CAR IS COMPLEMENTARY UP TO 24HRS FROM THE TIME YOUR VEHICLE IS READY. AFTER 24HR PERIOD A FE LOAN CAR IS COMPLEMENTARY UP TO 24HRS FROM THE TIME YOUR VEHICLE IS READY. AFTER 24HR PERIOD A FEE OF \$50.00 PER/DAY WILL BE CHARGED. PLEASE RETURN VEHICLE W/SAME FUEL LEVEL AND ALL VEHICLES ARE NON - SMOKINGTHANK YOU!
Dealer Reported	02/06/2014	Jim Falk Lexus of Beverly Hills	63930	0350222	LOAN CAR IS COMPLEMENTARY UP TO 24HRS FROM THE TIME YOUR VEHICLE IS READY. AFTER 24HR PERIOD A FE
Dealer Reported	09/30/2013	<u>Jim Falk Lexus of</u> Beverly Hills	61209	0340645	UNDER ENGINE COVER CUSTOMER STATES UNDE ENGINE COVER IS COMING LOOSECHECK - 61206 REPLACED DAMAGED UNDER ENGINE COVER.
Dealer Reported	09/30/2013	<u>Jim Falk Lexus of</u> Beverly Hills	61209	0340645	TIRES INFLATED TO FACTORY SETTINGS FOR PSI BASED ON TIRE INFLATION PLACARD LOCAT TIRES INFLATED TO FACTORY SETTINGS FOR PSI BASED ON TIRE INFLATION PLACARD LOCATED ON DOOR JAM OR OWNER'S MANUAL. LIST COMPLIES WITH THE CARB REQUIREMENTS.LFRFR R 61206 TIRES INSPECTION??;.FL? 34 PSI?FR?. 34 PSI?RR? 34 PSI ?RL?34PSI
Dealer Reported	09/30/2013	<u>Jim Falk Lexus of</u> <u>Beverly Hills</u>	61209	0340645	CHECK DRIVER'S FLOOR MAT & VERIFY SECURED AND TABS IN PLACE. REMOVE

SERVICE TYPE	DATE	SERVICE PROVIDER	MILEAGE	REPAIR #	DESCRIPTION
					ADDITIONAL M CHECK DRIVER'S FLOOR MAT & VERIFY SECURED AND TABS IN PLACE. REMOVE ADDITIONAL MATS (SINGLE MAT)AND NON - OEM MATS & PLACE IN TRUNK.
Dealer Reported	09/30/2013	<u>Jim Falk Lexus of</u> <u>Beverly Hills</u>	61209	0340645	LOAN CAR IS COMPLEMENTARY UP TO 24HRS FROM THE TIME YOUR VEHICLE IS READY. AFTER LOAN CAR IS COMPLEMENTARY UP TO 24HRS FROM THE TIME YOUR VEHICLE IS READY. AFTER 24HR PERIOD A FEE OF \$95.00 PER/DAY WILL BE CHARGED. PLEASE RETURN VEHICLE W/SAME FUEL LEVEL AND ALL VEHICLES ARE NON - SMOKINGTHANK YOU!
Dealer Reported	07/29/2013	<u>Jim Falk Lexus of</u> Beverly Hills	59845	0335716	PERFORM SCHEDULED MAINTENANCE EVERY 72 MONTHS OR 60,000 MILES 59842 REPLACE OIL AND FILTER, ROTATE TIRES, SERVICE BRAKE SYSTEM, REPLACE ENGINE AIR FILTER, REPLACE CABIN AIR FILTER, TORQUE SUSPENSION, LOAD TEST BATTERY, PERFORM HEALTH CHECK. FRONT BRAKES REPORTED AT:7MM REAR BRAKES REPORTED AT:7MM FRONT TIRES REPORTE
Dealer Reported	07/29/2013	<u>Jim Falk Lexus of</u> <u>Beverly Hills</u>	59845	0335716	TIRES INFLATED TO FACTORY SETTINGS FOR PSI BASED ON TIRE INFLATION PLACARD LOCAT TIRES INFLATED TO FACTORY SETTINGS FOR PSI BASED ON TIRE INFLATION PLACARD LOCATED ON DOOR JAM OR OWNER'S MANUAL. LIST COMPLIES WITH THE CARB REQUIREMENTS.LFLRRFR R 59842 SET TIRE PRESSURE TO 36PSI X 4 TIRES
Dealer Reported	07/29/2013	<u>Jim Falk Lexus of</u> Beverly Hills	59845	0335716	LOAN CAR IS COMPLEMENTARY UP TO 24HRS FROM THE TIME YOUR VEHICLE IS READY. AFTER LOAN CAR IS COMPLEMENTARY UP TO 24HRS FROM THE TIME YOUR VEHICLE IS READY. AFTER 24HR PERIOD A FEE OF \$95.00 PER/DAY WILL BE CHARGED. PLEASE RETURN VEHICLE W/SAME FUEL LEVEL AND ALL VEHICLES ARE NON - SMOKINGTHANK YOU!
Dealer Reported	07/29/2013	Jim Falk Lexus of Beverly Hills	59845	0335716	REPLACE TIMING BELT REPLACE TIMING BELT,WATER PUMP,TENSIONERS,DRIVE BELTS,T - STAT,COOLANT - 59842 TIMING BELT REPLACEMENT COMPLETE
Dealer Reported	07/29/2013	Jim Falk Lexus of Beverly Hills	59845	0335716	PERFORM POWER STEERING SYSTEM SERVICE 59842 P/S SERVICE COMPLETE
Dealer Reported	07/29/2013	<u>Jim Falk Lexus of</u> <u>Beverly Hills</u>	59845	0335716	PERFORM FOUR WHEEL THRUST ANGLE LASER ALIGNMENT AND PROVIDE A COMPUTER GENERATED PERFORM FOUR WHEEL THRUST ANGLE LASER ALIGNMENT AND PROVIDE A COMPUTER GENERATED PRINTOUT TO BE KEPT ON THE HARD COPY OF CUSTOMER FILE 59842 4 WHEEL ALIGNMENT COMPLETE
Dealer Reported	07/29/2013	Jim Falk Lexus of Beverly Hills	59845	0335716	PERFORM THROTTLE BODY CLEANING SERVICE 59842 THROTTLE BODY CLEANING COMPLETE
Dealer Reported	04/03/2013	Jim Falk Lexus of Beverly Hills	56553	0327176	UPDATE GPS DVD CUSTOMER STATES NEEDS NAV SYSTEM UPDATEOK TO ORDER DISK 56551 INSTALLD NEW GPS DVD AS PER CUSTOMER REQUEST
Dealer Reported	04/03/2013	<u>Jim Falk Lexus of</u> Beverly Hills	56553	0327176	SPIRAL CABLE CUSTOMER STATES RADIO CONTROL BOTTONS FROM STEERING WHEEL DO NOT WORKCHECK AND ADVISE FAULTY SPIRAL CABLE - 56551 REPLACED SPIRAL CABLE,OPEN CIRCUIT COVER UNDER LEXUS EXTEND WARRANTY CLAIM#VSA2TA9996
Dealer Reported	04/03/2013	Jim Falk Lexus of Beverly Hills	56553	0327176	DIAGNOSTICS IS NEEDED TO DETERMINE THE EXTENT OF YOUR VEHICLES REPAIRS. A DIAG. DIAGNOSTICS IS NEEDED TO DETERMINE THE EXTENT OF YOUR VEHICLES REPAIRS. A DIAG. FEE OF \$150.95 TO START WITH AND

SERVICE TYPE	DATE	SERVICE PROVIDER	MILEAGE	REPAIR #	DESCRIPTION
					ADDITIONAL DIAG. TIME WITH CUSTOMER APPROVAL. DIAG. FEE TO BE CREDITED TOWARDS REPAIR IF PERFORMED.
Dealer Reported	04/03/2013	<u>Jim Falk Lexus of</u> Beverly Hills	56553	0327176	TIRES INFLATED TO FACTORY SETTINGS FOR PSI BASED ON TIRE INFLATED TO PLACARD LOCAT TIRES INFLATED TO FACTORY SETTINGS FOR PSI BASED ON TIRE INFLATION PLACARD LOCATED ON DOOR JAM OR OWNER'S MANUAL. LIST COMPLIES WITH THE CARB REQUIREMENTS.LFLRRFR R 56551 SET ALL TIRES AIR PRESSURE AT FACTORY SETTINGS 35 PSI
Dealer Reported	04/03/2013	<u>Jim Falk Lexus of</u> Beverly Hills	56553	0327176	*****LEXUS LOANER*****
Dealer Reported	01/12/2013	Jim Falk Lexus of Beverly Hills	54629	0321931	PERFORM SCHEDULED MAINTENANCE EVERY 66 MONTHS OR 55,000 MILES 54628 COMPLETED SVC FRONT BRAKES REPORTED AT: (REPLACED) REAR BRAKES REPORTED AT: 9/M FRONT TIRES REPORTED AT: 9/32"" BATTERY TESTED AT: PASSED LOAD TEST
Dealer Reported	01/12/2013	<u>Jim Falk Lexus of</u> <u>Beverly Hills</u>	54629	0321931	TIRES INFLATED TO FACTORY SETTINGS FOR PSI BASED ON TIRE INFLATION PLACARD LOCAT TIRES INFLATED TO FACTORY SETTINGS FOR PSI BASED ON TIRE INFLATION PLACARD LOCATED ON DOOR JAM OR OWNER'S MANUAL. LIST COMPLIES WITH THE CARB REQUIREMENTS.LFLRRFR R 54628 TIRES INSPECTIONFL 40PSIFR. 40 PSIRR 40PSI RL40PSI
Dealer Reported	01/12/2013	Jim Falk Lexus of Beverly Hills	54629	0321931	*****LEXUS LOANER*****
Dealer Reported	01/12/2013	Jim Falk Lexus of Beverly Hills	54629	0321931	REPLACED FRONT BRAKE PADS MACHINED ROTORS - 54628 REPLACED FRONT BRAKE PADS AND MACHINED ROTORS
Dealer Reported	06/14/2012	<u>Jim Falk Lexus of</u> Beverly Hills	48813	0307141	MOUNT AND BALANCE FOUR TIRES. REPLACE VALVE STEMS/SERVICE KITS, COMPUTER BALANCE MOUNT AND BALANCE FOUR TIRES. REPLACE VALVE STEMS/SERVICE KITS, COMPUTER BALANCE TIRES, SET TIRE PRESSURE AND ROAD TEST VEHICLE 48812 REPLACED ALL 4 TIRES DUE TO WEAR
Dealer Reported	06/14/2012	<u>Jim Falk Lexus of</u> <u>Beverly Hills</u>	48813	0307141	CENTER CONSOLE CAP HOLDER INOP CUSTOMER STATES CENTER CONSOLE CAP HOLDER COMPARIMENT DOES NOT OPENCHECK AND ADIVS.E - 48812 TOOK CENTER CONSOLE CAP HOLDER AND REMOVED STUCK COINS FROM INSIDE COIN COMPARTMENTPUT TOGETHER CAP HOLDER AND REINSTALLED IT BACK.
Dealer Reported	06/14/2012	<u>Jim Falk Lexus of</u> Beverly Hills	48813	0307141	TIRES INFLATED TO FACTORY SETTINGS FOR PSI BASED ON TIRE INFLATION PLACARD LOCAT TIRES INFLATED TO FACTORY SETTINGS FOR PSI BASED ON TIRE INFLATION PLACARD LOCATED ON DOOR JAM OR OWNER'S MANUAL. LIST COMPLIES WITH THE CARB REQUIREMENTS.LFLRRFR R + 48812 TIRES INSPECTIONFL 36PSIFR. 36PSIRR 36PSI RL36PSI
Dealer Reported	06/14/2012	<u>Jim Falk Lexus of</u> <u>Beverly Hills</u>	48813	0307141	*****LEXUS LOANER*****
Dealer Reported	06/14/2012	<u>Jim Falk Lexus of</u> Beverly Hill <u>s</u>	48813	0307141	CUSTOMER REQUESTS TO PERFORM FOUR WHEEL THRUST ANGLE LASER ALIGNMENT AND PROVIDE CUSTOMER REQUESTS TO PERFORM FOUR WHEEL THRUST ANGLE LASER ALIGNMENT AND PROVIDE COMPUTOR GENERATED PRINT OUT TO BE KEPT ON THE HARD COPY OF CUSTOMER FILE - 48812 PERFORMED WHEEL BALANCE.
	03/29/2012		46903	0302019	

SERVICE TYPE	DATE	SERVICE PROVIDER	MILEAGE	REPAIR #	DESCRIPTION
Dealer Reported		<u>Jim Falk Lexus of</u> <u>Beverly Hills</u>			REPLACE ENGINE OIL AND FILTER, ROAD TEST VEHICLE, ROTATE TIRES (IF APPLICABLE), PERFORM SCHEDULED MAINTENANCE EVERY 60 MONTHS OR 50,000 MILES 46901 SERVICE COMPLETED, FRONT BRAKES AT 5MM, REAR BRAKES AT 9MM, TIRES AT 5/32 ALL AROUND, BATTERY LOAD 12.63 VOLTS, TIRES AT 33PSI
Dealer Reported	03/29/2012	<u>Jim Falk Lexus of</u> Beverly Hills	46903	0302019	
Dealer Reported	03/29/2012	<u>Jim Falk Lexus of</u> <u>Beverly Hills</u>	46903	0302019	TIRES INFLATED TO FACTORY SETTINGS FOR PSI BASED ON TIRE INFLATION PLACARD LOCAT TIRES INFLATED TO FACTORY SETTINGS FOR PSI BASED ON TIRE INFLATION PLACARD LOCATED ON DOOR JAM OR OWNER'S MANUAL. LIST COMPLIES WITH THE CARB REQUIREMENTS.LFLRRFR R
Dealer Reported	03/29/2012	Jim Falk Lexus of Beverly Hills	46903	0302019	TURNED ON C/S AFS OFF LIGHT IS ON - CHECK AND ADVISE
Dealer Reported	03/29/2012	Jim Falk Lexus of Beverly Hills	46903	0302019	*****LEXUS LOANER*****
Dealer Reported	03/29/2012	Jim Falk Lexus of Beverly Hills	46903	0302019	COMPLIMENTRY WASH
Dealer Reported	12/21/2011	Jim Falk Lexus of Beverly Hills	44744	0295262	LOW TIRE PRESSURE LIGHT ON - INSPECTION - 44742 CHECK TIRE LIGHT ON,REPAIR RT REAR TIRE HAD A NAIL
Dealer Reported	12/21/2011	Jim Falk Lexus of Beverly Hills	44744	0295262	COMPLIMENTRY WASH
Dealer Reported	12/21/2011	<u>Jim Falk Lexus of</u> <u>Beverly Hills</u>	44744	0295262	COMPLIMENTRY VEHICLE INSPECTION - INSPECTION - 44742 FRONT BRAKES AT 8.0MM,REARS NEW,FRONT AND REAR TIRES AT 4/32 TREAD REMAINING,SET AIR PRESSURE AST 40 PSI
Dealer Reported	08/23/2011	<u>Jim Falk Lexus of</u> <u>Beverly Hills</u>	41876	0287086	REPLACE ENGINE OIL AND FILTER, ROAD TEST VEHICLE, ROTATE TIRES (IF APPLICABLE), PERFORM SCHEDULE MAINTENANCE EVERY 45,000 MILES OR 36 MONTHS - 45,000 MILES SERVICE - 41874 45,000 MILES SERVICE COMPLETED FRONT BRAKES AT 8.0MM,REPLACED REAR BRAKES PADS THIS TIME FRONT TIRES AT 4/32, REARS AT 4/32 TREAD REMAINING SET TIRES AIR PRESSURE AT 40 PSI, BALANCED ALL FOUR WHEELS,ADD FUEL INJECTION CLEANER,REPLACED ENGINE AIR FILTE
Dealer Reported	08/23/2011	Jim Falk Lexus of Beverly Hills	41876	0287086	
Dealer Reported	08/23/2011	Jim Falk Lexus of Beverly Hills	41876	0287086	
Dealer Reported	08/23/2011	Jim Falk Lexus of Beverly Hills	41876	0287086	
Dealer Reported	08/23/2011	Jim Falk Lexus of Beverly Hills	41876	0287086	*****LEXUS LOANER*****
Dealer Reported	08/23/2011	Jim Falk Lexus of Beverly Hills	41876	0287086	COMPLIMENTRY WASH
Dealer Reported	08/23/2011	<u>Jim Falk Lexus of</u> <u>Beverly Hills</u>	41876	0287086	REPLACED REAR BRAKE PADS MACHINED ROTORS - LOW REAR BRAKES PADS - 41874 REPLACED REAR BRAKES PADS/MACHINE ROTORS
Dealer Reported	08/23/2011	<u>Jim Falk Lexus of</u> Beverly Hills	41876	0287086	
Dealer Reported	08/23/2011	<u>Jim Falk Lexus of</u> Beverly Hills	41876	0287086	REPLACE WHEELS LOCKS REMOVED WHEELS LOCKS
Dealer Reported	04/23/2011	Jim Falk Lexus of Beverly Hills	39948	0278673	PERFORMED DIAGNOSIS CUSTOMER STATES THERE IS NO SOUND COMING FROM THE LREFT SIDE SPEAKERS - 39947 PERFORMED DIAGNOSIS REMOVED RADIO FROM AN OTHER VEHICLE SYSTEM WAS THE SAME FOUND OPEN WIRES BEHIND THE RADIO UNIT TO LEFT SIDE SPEAKERS, RECONNECTED LOOSES WIRES NOW RADIO WORKS FINE ALL SPEAKERS WORKING PROPERLY

SERVICE TYPE	DATE	SERVICE PROVIDER	MILEAGE	REPAIR #	DESCRIPTION
Dealer Reported	04/23/2011	<u>Jim Falk Lexus of</u> Beverly Hills	39948	0278673	*****LEXUS LOANER*****
Dealer Reported	04/23/2011	Jim Falk Lexus of Beverly Hills	39948	0278673	COMPLIMENTRY WASH
Dealer Reported	04/16/2011	<u>Jim Falk Lexus of</u> Beverly Hills	39702	0277685	STEREO COMPONENT AMP ASSY CUSTOMER STATES THAT THE RADIO CUTS ON AND OFF WHILE DRIVING NORMAL ROADS,ONLY LFT SIDE SPEAKERS - 39700 PERFORMED DIAGNOSIS AND FOUND AUDIO SYSTEM AMP INTERNAL FAILURE REPLACED AIDIO SYSTEM AMP UNIT COVER UNDER EXTEND WARRANTY,CONTRACT#0011887699, ,, CLAIM#VSA2DU0349,, 659.75
Dealer Reported	04/16/2011	<u>Jim Falk Lexus of</u> Beverly Hills	39702	0277685	*****LEXUS LOANER*****
Dealer Reported	04/16/2011	Jim Falk Lexus of Beverly Hills	39702	0277685	COMPLIMENTRY WASH
Dealer Reported	02/16/2011	<u>Jim Falk Lexus of</u> <u>Beverly Hills</u>	39036	0273561	FOUND FOULTY SPEAKER CUSTOMER STATES THAT THE DRIVERS SIDE DOOR SPEAKER COMES AND GOES OFF AT TIMES DRIVING OVER BUMPS,JUST REPLACED SPEAKER - 39035 PERFORMED DIAGNOSIS,FOUND FOULTY DRIVERS SIDE SPEAKER,REPLACED DRIVERS SIDE SPEAKER ASSEMBLEY COVER UNDER EXTEND WARRANTY,CONTRACT#0011887699, ,, CLAIM#VSA2CJ4640 272.97
Dealer Reported	02/16/2011	<u>Jim Falk Lexus of</u> Beverly Hills	39036	0273561	*****LEXUS LOANER*****
Dealer Reported	02/16/2011	Jim Falk Lexus of Beverly Hills	39036	0273561	COMPLIMENTRY WASH
Dealer Reported	02/03/2011	<u>Jim Falk Lexus of</u> <u>Beverly Hills</u>	38701	0272304	RADIO SPKR ASSY, FRT 1SIDE - CUSTOMER STATES THAT THE DRIVERS SIDE SPEAKERS GOES ON AND OFF WHILE DRIVING OVER BUMPY ROADS RT SIDE WORKS LOUDER THAN THE LEFT SIDE - 38700 PERFORMED INPECTION,AND REPLACED THE LEFT DOOR SPEAKER ASSEMBLEY JOB COVER UNDER EXTEND WARRANTY CONTRACT#0011887690,, CLAIM#VSAZBY5567 168.62
Dealer Reported	02/03/2011	<u>Jim Falk Lexus of</u> <u>Beverly Hills</u>	38701	0272304	REPLACE ENGINE OIL AND FILTER, ROAD TEST VEHICLE, ROTATE TIRES (IF APPLICABLE), PERFORM SCHEDULED MAINTENANCE EVERY 48 MONTHS OR 40,000 MILES 40,000 MILES SERVICE - 38700 40,000 MILES SERVICE COMPLETED FRONT BRAKES AT 9.0MM,REARS AT 5.0MM REMANING ROTATE TIRES SET AIR PRESSURE AT 40 PSI FRONT TIRES AT 7/32,REARS AT 7/32 TREAD REMANING TOP OFF FLUIDS,BATTERY GOOD PAST TEST
Dealer Reported	02/03/2011	Jim Falk Lexus of Beverly Hills	38701	0272304	
Dealer Reported	02/03/2011	<u>Jim Falk Lexus of</u> <u>Beverly Hills</u>	38701	0272304	*****LEXUS LOANER*****
Dealer Reported	02/03/2011	<u>Jim Falk Lexus of</u> <u>Beverly Hills</u>	38701	0272304	COMPLIMENTRY WASH
Dealer Reported	02/03/2011	<u>Jim Falk Lexus of</u> <u>Beverly Hills</u>	38701	0272304	REPLACED TWO BENDT REAR WHEELS/BALANCED WHEELS REPLACE TWO BENDT WHEELS - 38700 REPLACED TWO BENDT REAR WHEELS/AND BALANCED
Dealer Reported	02/03/2011	<u>Jim Falk Lexus of</u> <u>Beverly Hills</u>	38701	0272304	CUSTOMER REQUESTS TO PERFORM FOUR WHEEL THRUST ANGLE LASER ALIGNMENT AND PROVIDE CUSTOMER REQUESTS TO PERFORM FOUR WHEEL THRUST ANGLE LASER ALIGNMENT AND PROVIDE COMPUTOR GENERATED PRINT OUT TO BE KEPT ON THE HARD COPY OF CUSTOMER FILE - 38700 FOUR WHEEL ALIGNMENT COMPLETED
Dealer Reported	07/24/2010	<u>Jim Falk Lexus of</u> Beverly Hills	35259	0258113	REPLACE ENGINE OIL AND FILTER, ROAD TEST VEHICLE, ROTATE TIRES (IF

SERVICE TYPE	DATE	SERVICE PROVIDER	MILEAGE	REPAIR #	DESCRIPTION
					APPLICABLE), PERFORM SCHEDULED MAINTENANCE EVERY 48 MONTHS OR 40,000 MILES 35247 40,000 MILES SERVICE COMPLETED FRONT BRAKES AT 8.0MM REMANING REARS AT 4.0MM REMANING,FRONT TIRES AT 8/32,REARS AT 8/32 TREAD REMANING,BATTERY GOOD 12.62 VOLTS REPLACED A/C VENT FILTER,TOP OFF FLUIDS
Dealer Reported	07/24/2010	Jim Falk Lexus of Beverly Hills	35259	0258113	
Dealer Reported	07/24/2010	Jim Falk Lexus of Beverly Hills	35259	0258113	COMPLIMENTRY WASH
Dealer Reported	07/24/2010	Jim Falk Lexus of Beverly Hills	35259	0258113	*****LEXUS LOANER*****
Dealer Reported	05/27/2010	Jim Falk Lexus of Beverly Hills	34535	0253828	COMB: BATTERY C/S HAD TO JUMP START CAR THIS MORNING - AAA TESTED IT FAILED, TECH PERFORM LEXUS TEST - FAILED LOAD TEST A03P ***10.66 VOLTS, AMP 96 - 34534 R&R BATTERY
Dealer Reported	05/27/2010	Jim Falk Lexus of Beverly Hills	34535	0253828	COMPLIMENTRY WASH
Dealer Reported	03/17/2010	Jim Falk Lexus of Beverly Hills	33822	0247731	COMPLIMENTRY WASH - 33794 CAR WASH
Dealer Reported	03/17/2010	<u>Jim Falk Lexus of</u> Beverly Hills	33822	0247731	RADIO TURNING OFF CUSTOMER STATES WHEN GOING OVER BUMPS RIGHT SIDE AND LEFT SIDE SPEAKER TURNS OFF BY IT SELF CHECK AND ADVICE - 33794 TECH TEST DROVE VEHICLE COUPLE OF TIMES AND COULD NOT DUPLICATE CUSTOMER CONCERN AT THIS TIME TECH REC TO TEST DRIVE WITH CUSTOMER
Dealer Reported	12/04/2009	Jim Falk Lexus of Beverly Hills	32827	0239744	RADIO CUSTOMER STATES WHEN GOING INTO BUMPS THE RADIO WILL TRUN OFF BY IT SELF CHECK AND ADVICE - 32827 TECH TEST DROVE VEHICLE AND WAS UNABLE TO DUPLICATE CUSTOMER CONCERN AT THIS TIME
Dealer Reported	12/04/2009	Jim Falk Lexus of Beverly Hills	32827	0239744	PERFORM SCHEDULED MAINTENANCE EVERY 42 MONTHS OR 35,000 MILES 32827 PERFORMED 35,000 MILES SERVICE FRONT BRKAES 8MM REAR BRAKES 5MM ALL 4 TIRES 7/32 BATTERY 12.7V
Dealer Reported	12/04/2009	Jim Falk Lexus of Beverly Hills	32827	0239744	COMPLIMENTRY WASH
Dealer Reported	09/21/2009	<u>Jim Falk Lexus of</u> <u>Beverly Hills</u>	31652	0233904	NOISE CUSTOMER STATES LEFT SIDE SPEAKER IS NOT WORKING CHECK AND ADVICE - 31651 TECH TEST SPEAKER AND COULD NOT DUPLICATE CUSTOMER CONCERN AT THIS TIME
Dealer Reported	09/21/2009	Jim Falk Lexus of Beverly Hills	31652	0233904	PASSENGER SIDE SEAT CUSTOMER STATES PASSANGER SEAT IS NOT REKLINING CHECK AND ADVICE - 31651 TECH TEST SEAT AND COULD NOT DUPLICATE CUSTOMER CONCERN AT THIS TIME
Dealer Reported	09/21/2009	Jim Falk Lexus of Beverly Hills	31652	0233904	COMPLIMENTRY WASH - 31651 CAR WASH
Dealer Reported	09/21/2009	<u>Jim Falk Lexus of</u> Beverly Hills	31652	0233904	OUTER REAR VIEW MIRROR ASSY (REMOTE CONTROL TYPE) CUSTOMER STATES RIGHT DISE REAR VIEW MIRROR IS NOT GOING UP CHECK AND ADVICE - TECH FOUND RIGHT SIDE REAR VIEW MIROR HAS OPEN CIRCUIT - 31651 REPLACE RIGHT SID EREAR VIEW MIRROR TEST WORKING NORMAL AT THIS TIME
Dealer Reported	09/21/2009	Jim Falk Lexus of Beverly Hills	31652	0233904	******LEXUS LOANER****** - 31651 LOANER
Dealer Reported	07/18/2009	Jim Falk Lexus of Beverly Hills	30741	0229438	COMPLIMENTRY WASH
Dealer Reported	07/18/2009	<u>Jim Falk Lexus of</u> <u>Beverly Hills</u>	30741	0229438	OTHERS ADJUST CUSTOMER STATES RADIO IS CUTING OUT WHEN GOING OVER BUMPS CHECK AND ADVICE - ERRONEOUS BEHAVIOR POOR CONTACT -

SERVICE TYPE	DATE	SERVICE PROVIDER	MILEAGE	REPAIR #	DESCRIPTION
					30740 REMOVEDD RADIO UNIT AND FOUND LOOSE CONNECTION RESECURE LOOSE CONNECTION OK NOW T200
Dealer Reported	06/23/2009	<u>Jim Falk Lexus of</u> <u>Beverly Hills</u>	30447	0227403	TEST DROVE VEH ON A BUMPY ROAD AND COULD NOT DUPLICATE CUSTOMER AT THIS TIME. CUSTOMER STATES THE DRIVERS SIDE FRONT SPEAKER CUTS OFF WHEN DRIVING OVER BUMPS - 30446 TEST DROVE VEHICLE WITH JUST FRONT LFT SPEAKER WORKING ON BUMPY ROADS,COULD NOT DUPLICATE CUSTOMERS CONCERN AT THIS TIME, T200
Dealer Reported	06/23/2009	Jim Falk Lexus of Beverly Hills	30447	0227403	COMPLIMENTRY WASH
Dealer Reported	06/23/2009	<u>Jim Falk Lexus of</u> Beverly Hills	30447	0227403	CERTIFIED PREOWNED 1ST OIL CHANGE - CERTIFIED PRE - OWNED 1ST OIL CHANGE - PRE - OWNED 1ST OIL CHANGE - 30446 OIL AND FILTER CHANGE COMPLETED FRONT BRAKES AT 70% REMANING REARS AT 80% REMANING SET TIRES AIR PRESSURE BATTERY GOOD 12.8 VOLTS TOP OFF ALL FLUIDS FRONT TIRES AT 8/32 REARS AT 7/32 TREAD REMANING
Dealer Reported	02/26/2009	Jim Falk Lexus of Beverly Hills	27953	0217832	OTHER INSPECTION XZILON (ALREADY BILLED) - 27952 XZILON PACKAGE COMPLETED T999
Dealer Reported	02/26/2009	Jim Falk Lexus of Beverly Hills	27953	0217832	INSTALLED LOJACK LOJACK CONTROL #AP950 8 - 12
Dealer Reported	02/26/2009	Jim Falk Lexus of Beverly Hills	27953	0217832	LOAN CAR ****LEXUS COURTESY LOAN CAR****THIS LOANER IS A COURTESY AND IS DUE BACK UPON COMPLETION OF YOUR VEHICLE SERVICE,A \$50.00 CHARGE PER DAY MAY BE APPLIED IF THE LOANER IS NOT RETURNED IN A TIMELY MANNER
Dealer Reported	02/17/2009	Jim Falk Lexus of Beverly Hills	27877	0217183	XZILON XZILON (PRE - BILLED)
Dealer Reported	01/30/2009	<u>Jim Falk Lexus of</u> <u>Beverly Hills</u>	27875	0215808	OTHER INSPECTION CHARGE TO CARS REFER TO RO 215341 - 27875 CREATE PO FOR CARS REFER TO RO#215341
Dealer Reported	01/29/2009	<u>Jim Falk Lexus of</u> <u>Beverly Hills</u>	27875	0215341	USED VEHICLE SAFETY INSPECTION CHANGE OIL & FILTER REPLACE DRAIN PLUG GASKET INS USED VEHICLE SAFETY INSPECTION CHANGE OIL & FILTER REPLACE DRAIN PLUG GASKET INSPECT BRAKE PADS AND DISCS REMAINING PAD FRT - % REAR - % ADJUST FLUIDS TO PROPER LEVELS SET TIRE PRESS INSPECT CHASSIS AND UNDER BODY INSPECT EXHAUST SYSTEM ROAD TEST FOR PROP - 27875 USED VEHICLE SAFETY COMPLETED FRONT BRAKES @ 100% REMAINING REAR BATTERY AT 12.71 VOLTS TIRES IN GOOD CONDITIONS REPLACED AIR FILTER A/C FILTER BALANCE TIRES
Dealer Reported	01/29/2009	Jim Falk Lexus of Beverly Hills	27875	0215341	DETAIL/CARS POLISH AND HANDWAX, SHAMPOO AND DRESS INTERIOR
Dealer Reported	01/29/2009	Jim Falk Lexus of Beverly Hills	27875	0215341	CERTIFIED PREOWNED PDI - CERTIFIED PRE - OWNED PDI
Dealer Reported	01/29/2009	<u>Jim Falk Lexus of</u> <u>Beverly Hills</u>	27875	0215341	OTHER INSPECTION CARS
Dealer Reported	01/29/2009	Jim Falk Lexus of Beverly Hills	27875	0215341	OTHER INSPECTION VF
Dealer Reported	01/29/2009	Jim Falk Lexus of Beverly Hills	27875	0215341	OTHER INSPECTION "" SUPPLIES? ENVIROMENTAL
Dealer Reported	06/03/2008	<u>Keves Lexus</u>	22840	0087600	PERFORMED KEYES LEXUS RECOMMENDED 20,000 MILES OR 16MONTH SERVICE - KEYES LEXUS RECOMMENDED 20,000 MILES OR 16 - MONTH SERVICE \$165.00 + TAX - MAINT - PERFORMED KEYES LEXUS RECOMMENDED 20,000 MILES OR 16 - MONTH SERVICE
Dealer Reported	11/05/2007	<u>Keves Lexus</u>	16619	0065082	PERFORMED KEYES LEXUS RECOMMENDED 15,000 MILES OR

SERVICE TYPE	DATE	SERVICE PROVIDER	MILEAGE	REPAIR #	DESCRIPTION
					12MONTH SERVICE - KEYES LEXUS RECOMMENDED 15,000 MILES OR 12 - MONTH SERVICE \$385.00 + TAX - MAINT - PERFORMED KEYES LEXUS RECOMMENDED 15,000 MILES OR 12 - MONTH SERVICE
Dealer Reported	11/05/2007	<u>Keves Lexus</u>	16619	0065082	INSPECT TOE, CASTER, CAMBER, TIRE PRESSURE AND PERFOM NECESSARY PERFORM FOUR WHEEL ALIGNMENT AND/OR ADJUSTMENT. \$120.00 - ALIGNMENT - INSPECT TOE, CASTER, CAMBER, TIRE PRESSURE AND PERFOM NECESSARY
Dealer Reported	04/11/2007	<u>Keyes Lexus</u>	12235	0042705	RESET ECU AND ROAD TEST VEHICLE CUSTOMER STATES LOW TIRE PRESSURE LIGHT IS ON - FOUND CODE DTC - C214 TRANSMITTER ID4 - RESET ECU AND ROAD TEST VEHICLE
Dealer Reported	02/21/2007	Keyes Lexus	11053	0037263	PERFORMED 10,000 MILE OR 8 MONTH SERVICE - PERFORMED 10,000 MILE OR 8 MONTH SERVICE
Dealer Reported	02/21/2007	<u>Keyes Lexus</u>	11053	0037263	PROGRAM SESNORS TO ECU CUSTOMER STATES LOW TIRE PRESSURE LIGHT IS ON - SENSORS NOT COMMUNACTING WITH ECU - PROGRAM SESNORS TO ECU
Dealer Reported	08/28/2006	<u>Keyes Lexus</u>	5743	0018322	CHANGE OIL AND OIL FILTER ROTATE TIRES PERFORM SCHEDULED 5,000 MILE SERVICE - MAINT - CHANGE OIL AND OIL FILTER ROTATE TIRES
Dealer Reported	02/02/2006	<u>Keyes Lexus</u>	471	0087383	SUBLET REPAIR, REPAIRED SEAT BACK BOARD GUEST STATES REAR SEAT PANEL IS DEFORMED, DRIVERS SIDE - SEAT BACK BOARD INDENTED - SUBLET REPAIR, REPAIRED SEAT BACK BOARD
Dealer Reported	02/02/2006	<u>Keyes Lexus</u>	471	0087383	SUBLET REPAIR; REPAIRED LEFT FRONT DOOR PANEL GUEST STATES LEFT FRONT DOOR PANEL IS INDENTED - LFT FRONT DOOR PNL INDENTED - SUBLET REPAIR; REPAIRED LEFT FRONT DOOR PANEL
Dealer Reported	01/13/2006	<u>Tustin Lexus</u>	10	0012251	PERFORMED PREDELIVERY INSPECTION - PERFORM PRE - DELIVERY INSPECTION - PDI - PERFORMED PRE - DELIVERY INSPECTION
Dealer Reported	01/13/2006	Tustin Lexus	12	0012214	ADDED CHROME WHEELS (OEM) ADD CHROME WHEELS (OEM) - ADDED CHROME WHEELS (OEM)

Information Accuracy

Information presented on this Web site is summarized and standardized from repair orders completed at the time of service and submitted by Lexus dealers. When reviewing a vehicle's service history, please note that all information is provided by the Lexus dealership that conducted the service and that dealer is solely responsible for the accuracy, completeness or authenticity of any information contained in this site. Lexus provides this site and all information and materials contained herein "as is" without warranty of any kind.

Any questions or concerns regarding this information should be addressed to the applicable Lexus dealer

CPO Owner Information

Dealer-reported service history records are linked to a vehicle's Vehicle Identification Number (VIN). All owner-reported service history records will be made available to the person who input the information on the site but will not be shared with future owners of the vehicle.

Owner-Reported Information and Privacy Terms

Lexus makes every effort to ensure the secure collection and transmission of sensitive user information using industry-accepted data collection and encryption methodologies. The information you provide is used by Lexus and its vendors and dealers to help improve the services we render. It is occasionally provided to Lexus dealers for their marketing use. Lexus will never sell your personally identifiable information to any other company. To learn more about our privacy policies and practices with respect to this Web site, please <u>click here</u>.