

CUSTOMER #:

INVOICE



21531 IH 10 W
SAN ANTONIO, TX 78257
SERVICE DIRECT (210) 816-5000
EMAIL: npldservice@northparklexus.com

PAGE 1

BUS: CELL: SERVICE ADVISOR: 758 JOHN ELLIOT POLSON

Table with columns: COLOR, YEAR, MAKE/MODEL, VIN, LICENSE, MILEAGE IN/OUT, TAG, DEL DATE, PROD DATE, WARR EXP, PROMISED, PO NO, RATE, PAYMENT, INV DATE. Includes vehicle details for a 2016 Lexus RX 350.

11:46 14JUN17 11:06 21JUN17
LINE OPCODE TECH TYPE HOURS LIST NET TOTAL
A C/S CHECK TRANSMISSION HESITATION. TEST DRIVE WITH FTS TECH ON THURSDAY 6-15-17
DIAG GENERAL DIAGNOSIS
837 ISP 0.00
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00 (N/C)

FTS COMPLETED INSPECTION 6/15/17 12:15PM
WAS ABLE TO DUPLICATE ROCKING/SHUDDER FEELING, SLIGHT HESITATION FELT AT THIS TIME. ADVISE CUSTOMER USING PREMIUM FUEL AS WELL AS SPORT MODE WILL ELIMINATE SHUDDER/ROCKING FEELING. LEXUS IS CURRENTLY WORKING ON CALIBRATIONS FOR THESE ISSUES

B. CUSTOMER NEEDS A LOANER CAR
CAUSE: NA
99LEZ CUSTOMER NEEDS A LOANER CAR
837 ISP 0.00
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00 (N/C)

C** VEHICLE WAS READY ON 6-16-17. CUSTOMER ADDED FOR US TO CHECK THE CRUISE CONTROL. HE SAYS WHEN HE SETS THE CRUISE CONTROL, IT IS OFF BY 1 TO 2MPH OFF OF HIS CURRENT SPEEDS
DIAG GENERAL DIAGNOSIS
837 ISP 0.00
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00 (N/C)

SPOKE WITH CUSTOMER ON CRUISE CONTROL CONCERN, CUSTOMER STATES NOTICES AT HWY SPEEDS 70 AND ABOVE. TEST DROVE VEHICLE TO ATTEMPT TO DUPLICATE CONCERN. TEST DROVE VEHICLE 14 MILES AT VARIOUS HIGHWAY SPEEDS WHILE VIDEO RECORDING VEHICLES PERFORMANCE. FOUND WHEN SET AT 70, 72, 73, 75, 76, 78 VEHICLE WOULD HOLD SET SPEEDS AS COMMANDED. NOT ABLE TO DUPLICATE CONCERN. TEST DROVE LIKE NEW VEHICLE FOR COMPARISION, FOUND BOTH VEHICLES PERFORM SAME AT THIS TIME.

STATEMENT OF DISCLAIMER
The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose.
NOTICE PURSUANT TO TEXAS PROPERTY CODE §70.001
I AM THE PERSON OR AGENT ACTING ON BEHALF OF THE PERSON, WHO IS OBLIGATED TO PAY FOR THE REPAIR OF THE MOTOR VEHICLE SUBJECT TO THE REPAIR AGREEMENT.

Table with columns: DESCRIPTION, TOTALS. Includes rows for LABOR AMOUNT, PARTS AMOUNT, GAS, OIL, LUBE, SUBLET AMOUNT, MISC. CHARGES, TOTAL CHARGES, LESS INSURANCE, SALES TAX, and PLEASE PAY THIS AMOUNT.