Warranty NSH



Customer Pay	Warranty Pay	Internal (DEALER) Pay	Goodwill	Total Amount
\$1223.81	\$0	\$285.09	\$0	\$1508.9

RO Close	Source	Mileage	Dealer	RO Number	RO Total	RO Open	Service Advisor
08/07/2017	NSH	100260	NORTHBOROU (62006)	0278446	\$148.32	08/04/2017	GUGINO,TIFFANY

Condition: 1- Op Code: 000000

Pay Type: INTERNAL (DEALER) PAY

Op PREOWNED MAINTENACE INSPECTION ~|~PREOWNED MAINTENACE INSPECTION ~|~ |~ 100260 RECOMMENDING WHOLESALE PERFORMED A PRE OWNED INSPECTION. THE ENGINE TIMING COVER IS LEAKING, RECOMMENDING WHOLESALE OF THIS VEHICLE. VEHICLE BEING WHOLESALED PER UCM

No Part Info Available

Technician	Hours	Labor	Parts	Sublet	Fluids	Body Shop	Total Condition Amt
ROONEY,GEORGE	1.0	\$118.56	\$0	\$0	\$0	\$0	\$118.56

Condition: 2- Op Code: 000000

Pay Type: INTERNAL (DEALER)

PAY

Op Code LEXUS MULTI-POINT INSPECTION ~|~LEXUS MULTI-POINT

Desc: INSPECTION ∼ | ∼

No Part Info Available

Technician	Hours	Labor	Parts	Sublet	Fluids	Body Shop	Total Condition Amt
ROONEY,GEORGE	0.1	\$0	\$0	\$0	\$0	\$0	\$0

Condition: 3- Op Code: PRIME ITEM

Pay Type: INTERNAL (DEALER) PAY

Op VIDEO INSPECTIONS REQUIRED ON INTERIOR, EXTERIOR, & UNDERCARRIAGE
Code OF VEHICLE INCLUDING REPAIRS NEE ~|~VIDEO INSPECTIONS REQUIRED ON
INTERIOR, EXTERIOR, & UNDERCARRIAGE OF VEHICLE INCLUDING REPAIRS
NEEDED. AUDIO NOTES MUST BE RECORDED. ~|~

No Part Info Available

Technician	Hours	Labor	Parts	Sublet	Fluids	Body Shop	Total Condition Amt
	0.0	\$0	\$0	\$0	\$0	\$0	\$0

Condition: 4- Op Code: PRIME ITEM

Pay Type: INTERNAL (DEALER) PAY

Op CHANGE OIL AND FILTER. INSPECT FILTERS. INSPECT AND TOP OFF ALL UNDER THE HOOD FLUID LEVELS. SET T ~|~CHANGE OIL AND FILTER. INSPECT

Desc: FILTERS. INSPECT AND TOP OFF ALL UNDER THE HOOD FLUID LEVELS. SET TIRE PRESSURES. ~|~ ~|~100260 NOT PERFORMED AT THIS TIME.

No Part Info Available

	Technician	Hours	Labor	Parts	Sublet	Fluids	Body Shop	Total Condition Amt
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		0.4	\$29.76	\$0	\$0	\$0	\$0	\$29.76	
RO Close	Source	Milea	age	Dealer	RO Num	ber RO	Total RO	Open Service	Advisor
01/06/2017	NSH	942	33 NO	RTHBOROU (62006)	026594	19 \$72	2.71 01/06	6/2017 OLSON,M	IICHAEL

Pay
Condition: 1- Op Code: PRIME ITEM
Type: CUSTOMER
PAY

Op CHANGE OIL AND FILTER. INSPECT FILTERS. INSPECT AND TOP OFF ALL UNDER THE HOOD FLUID LEVELS. SET T ~|~CHANGE OIL AND FILTER. INSPECT FILTERS.

Desc: INSPECT AND TOP OFF ALL UNDER THE HOOD FLUID LEVELS. SET TIRE PRESSURES. ~|~~|~94233 CHANGED ENGINE OIL AND FILTER, SET TIRE PRESSURES.

Claim #: Part Qty: 1 Part Part Part Desc: REPLACEABLE ELEMENT

Part

Part Qty: 1 #: 9043012031 **Part Desc:** GASKET

Part Qty: 7 Part Desc: 0W20 BULK TXM WTY

Part Qty: 1 Part #: WSW Part Desc: (-20) WASHER SOLVENT

Technician	Hours	Labor	Parts	Sublet	Fluids	Body Shop	Total Condition Amt
	0.4	\$29.76	\$42.95	\$0	\$0	\$0	\$72.71

Condition: 2- Op Code: RS20

Pay Type: CUSTOMER
PAY

Op Code ABSORBER, SHOCK/STRUT (REAR) - REPLACE, THE RIGHT REAR SHOCK IS **Desc:** LEAKING. ~|~ ~|~,CUSTOMER DECLINED SERVICE -CUSTOMER WILL HAVE

WORK PERFORMED LATER

No Part Info Available

Technician	Hours	Labor	Parts	Sublet	Fluids	Body Shop	Total Condition Amt
	0.0	\$0	\$0	\$0	\$0	\$0	\$0

Condition: 3- Op Code: 000000 Pay Type: INTERNAL (DEALER) PAY

Op Code LEXUS MULTI POINT INSPECTION ~|~LEXUS MULTI POINT INSPECTION **Desc:** ~|~ ~|~94233 SUGGEST REPLACING RIGHT REAR SHOCK NEXT SERVICE

ESTIMATE \$451.00

No Part Info Available

Technician	Hours	Labor	Parts	Sublet	Fluids	Body Shop	Total Condition Amt
ROONEY,GEORGE	0.0	\$0	\$0	\$0	\$0	\$0	\$0

RO Close	Source	Mileage	Dealer	RO Number	RO Total	RO Open	Service Advisor
07/27/2016	NSH	88467	NORTHBOROU (62006)	256433C	\$136.77	07/27/2016	ALDRICH,EDWARD

Condition: 1- Op Code: 002469

Pay Type: INTERNAL (DEALER) PAY

Op SYSTEM, BRAKES - FLUSH ~ | ~ CUSTOMER REQUESTS BRAKE FLUID

Code REPLACEMENT ~|~ ~|~88467 PERFORMED BRAKE FLUID FLUSH PROCEDURE.

Desc: BILL TO SERVICE POLICY PER SERVICE DIRECTOR FOR CUSTOMER

SATISFACTION.

Claim #: Part Qty: 1 Part #: 06002 Part Desc: HEAVY-DUTY BRAKE

FLU

Technician	Hours	Labor	Parts	Sublet	Fluids	Body Shop	Total Condition Amt
TAPARAUSKY, NICHOLAS	1.0	\$112.57	\$24.2	\$0	\$0	\$0	\$136.77

RO Close	Source	Mileage	Dealer	RO Number	RO Total	RO Open	Service Advisor
07/27/2016	NSH	88467	NORTHBOROU (62006)	0256433	\$142.69	07/27/2016	ALDRICH,EDWARD

Condition: 1- Op Code: PRIME ITEM

Type: CUSTOMER
PAY

Op CHANGE OIL AND FILTER. INSPECT FILTERS. INSPECT AND TOP OFF ALL UNDER

Code THE HOOD FLUID LEVELS. SET T ~ | ~ CHANGE OIL AND FILTER. INSPECT FILTERS.

INSPECT AND TOP OFF ALL UNDER THE HOOD FLUID LEVELS. SET TIRE PRESSURES.

 \sim | \sim \sim | \sim 88467 PERFORMED ENGINE OIL AND FILTER CHANGE

Claim #: Part Qty: 1 Part #: 04152YZZA1 Part Desc: REPLACEABLE ELEMENT

Part Qty: 1 Part Part Desc: GASKET #: 9043012031

Part Qty: 7 Part Desc: 0W20 BULK TXM WTY #: 00279T0W2001

Part Qty: 1 Part #: WSW Part Desc: (-20) WASHER SOLVENT

Technician	Hours	Labor	Parts	Sublet	Fluids	Body Shop	Total Condition Amt
	0.4	\$29.76	\$37.98	\$0	\$0	\$0	\$67.74

Condition: 2- Op Code: 420000 Pay Type: CUSTOMER
PAY

Op Code FOUR WHEEL TIRE ROTATION WITH VISUAL BRAKE INSPECTION \sim | \sim FOUR **Desc:** WHEEL TIRE ROTATION WITH VISUAL BRAKE INSPECTION \sim | \sim 88467

PERFORMED FOUR WHEEL TIRE ROTATION

No Part Info Available

Technician	Hours	Labor	Parts	Sublet	Fluids	Body Shop	Total Condition Amt
TAPARAUSKY, NICHOLAS	0.4	\$39.95	\$0	\$0	\$0	\$0	\$39.95

Condition: 3- Op Code: 000000 Pay Type: CUSTOMER PAY

Op Code STATE INSPECTION ~|~STATE INSPECTION ~|~ ~|~88467 PERFORMED

Desc: STATE INSPECTION STICKER.

Claim #: Part Qty: 1 Part #: STICKER Part Desc: INSPECTION STICKER

Technician	Hours	Labor	Parts	Sublet	Fluids	Body Shop	Total Condition Amt
OBRIEN,KEVIN	0.3	\$23.5	\$11.5	\$0	\$0	\$0	\$35

Condition: 4- Op Code: 862000 Pay Type: CUSTOMER PAY

Op Code MOVED TO: 256433C LINE: A ~|~MOVED TO: 256433C LINE: A

Desc: ~|~

No Part Info Available

Technician	Hours	Labor	Parts	Sublet	Fluids	Body Shop	Total Condition Amt
	0.0	\$0	\$0	\$0	\$0	\$0	\$0

Condition: 5- Op Code: 000000 Pay Type: INTERNAL (DEALER)
PAY

Op Code LEXUS MULTI POINT INSPECTION ~ | ~ LEXUS MULTI POINT

Desc: INSPECTION ~|~

No Part Info Available

Technician	Hours	Labor	Parts	Sublet	Fluids	Body Shop	Total Condition Amt
TAPARAUSKY, NICHOLAS	0.0	\$0	\$0	\$0	\$0	\$0	\$0

RO Close	Source	Mileage	Dealer	RO Number	RO Total	RO Open	Service Advisor
01/22/2016	NSH	81988	NORTHBOROU (62006)	0245768	\$225.14	01/22/2016	CASTILLO,ERIC

Pay
Condition: 1- Op Code: PRIME ITEM
Type: CUSTOMER
PAY

Op CHANGE OIL AND FILTER. INSPECT FILTERS. INSPECT AND TOP OFF ALL UNDER THE HOOD FLUID LEVELS. SET T ~ | ~ CHANGE OIL AND FILTER. INSPECT FILTERS.

Desc: INSPECT AND TOP OFF ALL UNDER THE HOOD FLUID LEVELS. SET TIRE PRESSURES. ~|~ ~|~81987 OIL CHANGE DONE.

Part

1 (130) OIE CIT/((10E DO

Claim #: Part Qty: 1 #: 04152YZZA1 Part Desc: REPLACEABLE ELEMENT

Part Qty: 1 Part Desc: GASKET

#: 9043012031

Part Qty: 7 Part Desc: 0W20 BULK TXM WTY

Technician	Hours	Labor	Parts	Sublet	Fluids	Body Shop	Total Condition Amt
	0.4	\$29.76	\$37.14	\$0	\$0	\$0	\$66.9

Condition: 2- Op Code: 420000 Pay Type: CUSTOMER PAY

Op Code FOUR WHEEL TIRE ROTATION WITH VISUAL BRAKE INSPECTION ~|~FOUR **Desc:** WHEEL TIRE ROTATION WITH VISUAL BRAKE INSPECTION ~|~ ~|~81987 4

TIRE ROTATION DONE.

No Part Info Available

Technician	Hours	Labor	Parts	Sublet	Fluids	Body Shop	Total Condition Amt
HASKO,ARBEN	0.4	\$39.95	\$0	\$0	\$0	\$0	\$39.95

Condition: 3- Op Code: 000989

Pay Type: CUSTOMER
PAY

Op Code MICROFILTER - REPLACE ~|~MICROFILTER - REPLACE ~|~ ~|~81987

Desc: REPLACED NEW MICRO FILTER.

|--|

HASKO,ARBEN	0.3	\$27.99	\$39.15	\$0	\$0	\$0	\$67.14
HASKO, AKDEN	0.5	\$ 27.33	φυ9.10	ΨU	ΨU	ΨU	\$07.14

Condition: 4- Op Code: 171011

Pav **Type:** CUSTOMER PAY

Pay Type: INTERNAL

(DEALER) PAY

Op Code ELEMENT, AIR CLEANER - REPLACE ~ | ~ ELEMENT, AIR CLEANER - REPLACE

Desc: ~|~ ~|~81987 REPLACED NEW AIR CLEANER.

Part Part Desc: ELEMENT SUB-ASSY, Claim #: Part Qty: 1

#: 178010P051 AI

Technician	Hours	Labor	Parts	Sublet	Fluids	Body Shop	Total Condition Amt
HASKO,ARBEN	0.3	\$22	\$29.15	\$0	\$0	\$0	\$51.15

Condition: 5- Op Code: 000000

Op Code LEXUS MULTI POINT INSPECTION ~ | ~ LEXUS MULTI POINT INSPECTION ~|~ ~|~81987 DONE. Desc:

No Part Info Available

Technician	Hours	Labor	Parts	Sublet	Fluids	Body Shop	Total Condition Amt
HASKO,ARBEN	0.1	\$0	\$0	\$0	\$0	\$0	\$0

RO Close	Source	Mileage	Dealer	RO Number	RO Total	RO Open	Service Advisor
07/31/2015	NSH	75910	NORTHBOROU (62006)	0235236	\$783.27	07/31/2015	FLYNN,JERRY

Pav Condition: 1- Op Code: PRIME ITEM Type: CUSTOMER PAY

CHANGE OIL AND FILTER. INSPECT FILTERS. INSPECT AND TOP OFF ALL UNDER THE Op Code HOOD FLUID LEVELS. SET T ~ | ~ CHANGE OIL AND FILTER. INSPECT FILTERS. INSPECT AND TOP OFF ALL UNDER THE HOOD FLUID LEVELS. SET TIRE PRESSURES. Desc:

~|~ ~|~75910 THE TECH REPORTS - THE OIL CHANGE SERVICE HAS BEEN

COMPLETED.

Part Claim #: Part Qty: 1 Part Desc: REPLACEABLE ELEMENT #: 04152YZZA1

Part Qty: 1

Part Desc: GASKET **#:** 9043012031

Part Desc: 0W20 BULK OIL-W Part Qty: 7 #: 002790W20101

Technician	Hours	Labor	Parts	Sublet	Fluids	Body Shop	Total Condition Amt
	0.4	\$29.76	\$40.01	\$0	\$0	\$0	\$69.77

Pay Condition: 2- Op Code: 000000 Type: CUSTOMER PAY

Op Code STATE INSPECTION ~|~STATE INSPECTION ~|~~/~75910 THE TECH Desc: REPORTS - THE STATE INSPECTION STICKER / SERVICE HAS BEEN

COMPLETED.

Part #: STICKER Part Desc: INSPECTION STICKER Claim #: Part Qty: 1

Т	echnician	Hours	Labor	Parts	Sublet	Fluids	Body Shop	Total Condition Amt	

FRANCIS,FRITZ	0.3	\$23.5	\$11.5	\$0	\$0	\$0	\$35

Condition: 3- Op Code: 420000

Pav Type: CUSTOMER

Op FOUR WHEEL TIRE ROTATION WITH VISUAL BRAKE INSPECTION ~ | ~ FOUR WHEEL Code TIRE ROTATION WITH VISUAL BRAKE INSPECTION ~ | ~ ~ | ~ 75910 THE TECH REPORTS - THE TIRE(S) ROTATIONAL SERVICE ALONG WITH (VISUAL) BRAKE(S) Desc: INSPECTION HAS BEEN COMPLETED. THE TIRES MEASURE - 6/32MDS FRONT & 5/32NDS REAR. THE BRAKES MEASURE - 10 MM FRONT & REAR.

No Part Info Available

Technician	Hours	Labor	Parts	Sublet	Fluids	Body Shop	Total Condition Amt
FRANCIS,FRITZ	0.4	\$39.95	\$0	\$0	\$0	\$0	\$39.95

Pav Condition: 4- Op Code: 000000 Type: CUSTOMER **PAY**

Op STRUTS - FRONT: LEVEL 1 LEAK RF STRUT. (198900729) ~ | ~ STRUTS - FRONT: Code LEVEL 1 LEAK RF STRUT. (198900729) ~ |~ ~ |~75910 THE TECH REPORTS - THE RIGHT FRONT STRUT HAS BEEN REMOVED & REPLACED. (AS IT WAS CONFIRMED Desc:

AS LEAKING)

Part Claim #: Part Qty: 1 Part Desc: INSULATOR, FR COIL S **#:** 4815848040

> Part Part Qty: 1

Part Desc: SUPPORT SUB-ASSY, FR #: 486090E050

Part

Part Qty: 1 Part Desc: ABSORBER SET, SHOCK, **#:** 485108Z073

Technician	Hours	Labor	Parts	Sublet	Fluids	Body Shop	Total Condition Amt
FRANCIS,FRITZ	2.0	\$291.96	\$346.59	\$0	\$0	\$0	\$638.55

RO Close	Source	Mileage	Dealer	RO Number	Amount	Claim #	Pay Type
12/18/2013	WARRANTY	52699	NORTHBOROU (62006)	200474	\$164.75	019884	WARRANTY PAY

Claim Goodwill Part #: Part Desc: Replaced Part:Y #:019884 **Indicator:** N

Repair: UPDATE ECM SOFTWARE AND INSTALL UPDATE LABEL Code: ELSBOS

T1: T2: T3:

Condition Desc: BSL Cause Desc: BSL

Remedy Desc: 52692 COMPLETED.

RO Close	Source	Mileage	Dealer	RO Number	Amount	Claim #	Pay Type
07/20/2012	WARRANTY	32047	NORTHBOROU (62006)	171265	\$79.18	010001	WARRANTY PAY

Claim Goodwill Part #: Part Desc: Replaced Part:N #:010001 **Indicator:** N

Repair: RPLC ACCEL PEDAL & INSPECT & RPLC THE AWFMS AS NECESSARY Code:9LG4PR

T1: T2: T3:

Condition Desc: 9LG Cause Desc: 9LG

32047 9LG PERFORMED SSC 9LG, REPLACED THE GAS PEDAL ASSEMBLY AS REQUIRED FOR IN STOCK Remedy Desc: VEHICLES. THE

RO Close RO Number Source Mileage **Dealer Amount** Claim # Pay Type **NORTHBOROU** WARRANTY 06/14/2010 WARRANTY \$116.84 994622 (62006)PAY

Claim Goodwill Part #: Part Desc: Replaced Part:N #:994622 **Indicator:** N

Op Repair: 10,000 MILE FULL SERVICE Code:00110F

T1: T3:

Condition Desc: Cause Desc: **Remedy Desc:**

RO Close RO Number Claim # Source Mileage **Dealer Amount Pay Type NORTHBOROU** WARRANTY 11/04/2009 WARRANTY \$111.02 983819 (62006)PAY

Claim Goodwill Part #: Part Desc: Replaced Part:N #:983819 Indicator: N

Op Code:001050

Repair: 5,000 MILE SERVICE

T1: T3:

Condition Desc: Cause Desc: Remedy Desc:

RO Close	Source	Mileage	Dealer	RO Number	Amount	Claim #	Pay Type
08/08/2009	WARRANTY	927	NORTHBOROU (62006)	107342	\$380.61	980132	WARRANTY PAY

Goodwill Claim Part Part Desc: MOTOR ASSY, FR WIPER Replaced Part:N #:980132 #:851100E020 Indicator: N

Repair: WINDSHIELD WIPER MOTOR ASSY Code:850161

T1: 81 T2: 71 T3:

Condition Desc: VERIFIED CONCERN. WIPER MOTOR FAULTY. REPLACED WIPER MOTOR. VERIFIED REPAIR. VERIFIED CONCERN. WIPER MOTOR FAULTY. REPLACED WIPER MOTOR. VERIFIED REPAIR. **Cause Desc:**

926 WIPER MOTOR CHECKED THE WIPER OPERATION, MOTOR HAS POWER BUT IS NOT MOVING, CAN Remedy Desc:

MOVE THE WIPERS BY

RO Close	Source	Mileage	Dealer	RO Number	Amount	Claim #	Pay Type
08/08/2009	WARRANTY		NORTHBOROU (62006)		\$47.42	980133	WARRANTY PAY

Claim Goodwill **Part Desc:** Part #: Replaced Part: N #:980133 **Indicator:** N

Code:001010

Repair:1,000 MILE SERVICE

T1: T2: T3:

Condition Desc: Cause Desc: Remedy Desc:

Note: This vehicle has older service records that are not included in this printout.