

LIMITED SERVICE CAMPAIGN

NOTIFICATION

Please read the information provided below, and contact your Lexus dealer to set up an appointment.

Dear Lexus Guest:

Thank you for driving a Lexus. At Lexus, we are dedicated to providing vehicles of outstanding quality and value. As part of our continued effort to ensure customer satisfaction and confidence in our vehicles, we are announcing a Limited Service Campaign (LSC) that includes your Lexus vehicle (VIN indicated below on the Owner Information Change Certificate). This campaign involves the following models.

Certain 2007-2012	RX350
Certain 2010-2011	RX450h

What is the condition?

On the above noted Lexus models equipped with a 6-cylinder engine (2GR), an oil leak can develop from the Engine Oil Cooler pipe. In certain cases, this oil leak may ultimately result in an abnormal noise from the engine compartment, and/or illumination of the Malfunction Indicator Light and/or the Oil Pressure Light.

Please Note: Vehicles can exhibit oil leaks due to a variety of reasons which may not be related to the Engine Oil Cooler Pipe. If your vehicle exhibits an oil leak, Lexus, at no cost to you, will inspect the vehicle to determine if it is related to the Engine Oil Cooler Pipe. If the cause of the oil leak is not related to the Engine Oil Cooler Pipe, additional diagnosis to determine the source of the leak and repairs would be your responsibility (refer to your vehicle's "New Vehicle Limited Warranty" for additional details).

What will Lexus do?

Any authorized Lexus dealer will inspect your vehicle to determine if the Engine Oil Cooler pipe requires replacement. If your vehicle has an Engine Oil Cooler pipe constructed of rubber + metal, it will be replaced, at no cost to you. If your vehicle has an all-metal construction Engine Oil Cooler pipe, you have the latest part already installed and no replacement is necessary.