

SERVICE HISTORY FOR: 2015 RC F

VIN: JTHHP5BC9F5003444

23265 MILES

DATE: 08/13/2018

REPAIR# 0299175

REPORTED BY: Hennessy Lexus of Atlanta

SERVICE: 20K MILE SVC

DESCRIPTION: 20K MILE SVC

~|~CUSTOMER REQUESTS A 20K MILE SERVICE ~|~CUSTOMER REQUESTS A 20K MILE SERVICE ~|~20,000 MILES OR 24 MONTHS SERVICE AT 20000

SERVICE: BDC CARLA ROBERTS

DESCRIPTION: BDC CARLA

ROBERTS ~|~BDC CARLA ROBERTS - CUSTOMER REQUEST SERVICE APOINTMENT ~|~BDC CARLA ROBERTS - CUSTOMER REQUEST SERVICE APOINTMENT ~|~BDC CARLA ROBERTS - CUSTOMER REQUEST SERVICE APOINTMENT

SERVICE: FRONT/REAR BODY

DESCRIPTION: FRONT/REAR BODY

~|~CUSTOMER STATES THAT DRIVER'S SEAT MAKES A RATCHETING SOUND WHEN LETTING UP AND DOWN. CHECK SEAT OPERATIONS AND ADVISE ~|~INSPECTION FOUND PASSENGER FRONT SEAT BACK BINDING/SHAKING AND MAKING EXCESSIVE NOISE WHEN OPERATING WITH SWITCH. ~|~REPLACED PASSENGER FRONT SEAT FRAME (LOWER) ASSEMBLY.

SERVICE: NAVIGATION COMPUTER

DESCRIPTION: NAVIGATION

COMPUTER ~|~CUSTOMER STATES THAT WHEN DRIVING SCREEN BLACKS OUT. PHONE DISCONNECT MESSAGE COMES ON AND SCREEN WILL RE BOOT. CHECK FOR CODES AND ADVISE ~|~POOR PROGRAMMING ~|~PERFORM LSB-0006-18 AND REPROGRAM MEDIA UNIT.

SERVICE: OTHERS

DESCRIPTION: OTHERS

~|~CUSTOEMR STATES THAT BRAKES STILL HAVE A BIT OF A SQUEAK.CHE CK PARTSFOR ANY UPDATES AND ADVISE ~|~ ~|~VEHICLE IS EQUIPPED AND ENGINEERED WITH HIGH

PERFORMANCE BRAKES. BRAKE
SQUEAL IS TO BE CONSIDERED
NORMAL.

22559 MILES

DATE: 07/20/2018

REPAIR# 0297105

REPORTED BY: Hennessy Lexus of Atlanta

SERVICE: MULTI POINT INSPECT

DESCRIPTION: MULTI POINT

INSPECT ~|~CUSTOMER REQUEST
FREE MULTI-POINT SAFETY
INSPECTION ~|~PERFORM FREE
MULTI-POINT SAFETY INSPECTION
~|~PERFORMED FREE MULTI-POINT
SAFETY INSPECTION

SERVICE: OTHERS

DESCRIPTION: OTHERS

~|~CUSTOMER STATES THAT EBRAKE
FEELS LOOSE ~|~|~PARKING BRAKE
TRAVEL IS COMPARABLE TO OTHER
RC-F VEHICLES. PEDAL TRAVEL AND
APPLICATION FEELS NORMAL.
PARKING BRAKE DOES HOLD
VEHICLE WHEN APPLIED.
CURRENTLY NO MALFUNCTION IS
FOUND WITH PARKING
BRAKE. OTHERS ~|~CUSTOMER
STATES THAT CAR HAS A BRAKE
SQUEAL WHEN BRAKING AT TIMES.
CHECK ~|~|~VEHICLE IS EQUIPED
WITH PERFORMANCE BRAKES. SOME
SQUEALING IS CONSIDERED
NORMAL. CURRENT BRAKE PAD
THICKNESS IS ABOUT 6MM.

SERVICE: REPLACE FUEL PUMP

DESCRIPTION: REPLACE FUEL

PUMP ~|~CUSTOMER REQUEST THE
LEXUS JLB HIGH PRESSURE FUEL
PUMP SAFETY RECALL CAMPAIGN.
~|~PERFORM THE LEXUS JLB SAFETY
RECALL CAMPAIGN FOR THE HIGH
PRESSURE FUEL PUMP
~|~PERFORMED THE LEXUS JLB
SAFETY RECALL CAMPAIGN FOR THE
HIGH PRESSURE FUEL PUMP.

12870 MILES

DATE: 12/29/2016

REPAIR# 0049803

REPORTED BY: Lexus of Glendale

SERVICE: INSPECTED DRIVER'S FLOOR MAT FOR PROPER INSTALLATION
DESCRIPTION: INSPECTED DRIVER'S FLOOR MAT FOR PROPER INSTALLATION ~|~INSPECT DRIVER'S FLOOR MAT FOR PROPER INSTALLATION ~|~|~INSPECTED DRIVER'S FLOOR MAT FOR PROPER INSTALLATION

SERVICE: REPROGRAM ECM (PCM) - L-SB-0031-16
DESCRIPTION: REPROGRAM ECM (PCM) - L-SB-0031-16 ~|~GUEST STATES THERE IS AN INTERMITTENT VACUUM NOISE HEARD FROM INSIDE THE VEHICLE (REAR AREA) WHEN DRIVING ON THE HIGHWAY. PLEASE CHECK AND ADVISE- NOISE WAS VERIFIED BY TECH #540 ~|~VERIFIED GUEST CONCERN- BUZZING NOISE FROM LOW PRESSURE FUEL PUMP ~|~REPROGRAM ECM (PCM) - L-SB-0031-16

SERVICE: RF -36 PSI,LF -36 PSI,RR -36 PSI,LR -36 PSI.AMBIENT TEMP -70 DEG. FAHRENH
DESCRIPTION: RF -36 PSI,LF -36 PSI,RR -36 PSI,LR -36 PSI.AMBIENT TEMP -70 DEG. FAHRENH ~|~TIRE PRESSURE CHECK AND INFLATE SERVICE ~|~ ~|~RF -36 PSI,LF -36 PSI,RR -36 PSI,LR -36 PSI.AMBIENT TEMP -70 DEG. FAHRENHEIT

12846 MILES

DATE: 12/28/2016

REPAIR# 0049474

REPORTED BY: Lexus of Glendale

SERVICE: INSPECTED DRIVER'S FLOOR MAT FOR PROPER INSTALLATION

SERVICE: PERFORMED 10,000 MILE SERVICE

DESCRIPTION: INSPECTED DRIVER'S FLOOR MAT FOR PROPER INSTALLATION ~|~INSPECT DRIVER'S FLOOR MAT FOR PROPER INSTALLATION ~|~ ~|~INSPECTED DRIVER'S FLOOR MAT FOR PROPER INSTALLATION

SERVICE: RF -36 PSI,LF -36 PSI,RR -36 PSI,LR -36 PSI.AMBIENT TEMP -70 DEG. FAHRENH

DESCRIPTION: RF -36 PSI,LF -36 PSI,RR -36 PSI,LR -36 PSI.AMBIENT TEMP -70 DEG. FAHRENH ~|~TIRE PRESSURE CHECK AND INFLATE SERVICE ~|~ ~|~RF -36 PSI,LF -36 PSI,RR -36 PSI,LR -36 PSI.AMBIENT TEMP -70 DEG. FAHRENHEIT

SERVICE: THANK YOU

DESCRIPTION: THANK YOU

~|~THANK YOU FOR MAKING YOUR APPOINTMENT WITH LEXUS OF GLENDALE ~|~ ~|~THANK YOU

DESCRIPTION: PERFORMED 10,000 MILE SERVICE ~|~PERFORM 10,000 MILE SERVICE ~|~AS RECOMMENDED ~|~PERFORMED 10,000 MILE SERVICE

SERVICE: ROAD TESTED VEHICLE FOR 7 MILES ON HIGHWAY WAS UNABLE TO VERIFY GUEST CONCERN,

DESCRIPTION: ROAD TESTED VEHICLE FOR 7 MILES ON HIGHWAY WAS UNABLE TO VERIFY GUEST CONCERN, ~|~GUEST STATES THERE IS AN INTERMITTENT VACUUM NOISE HEARD FROM INSIDE THE VEHICLE (REAR AREA) WHEN DRIVING ON THE HIGHWAY. PLEASE CHECK AND ADVISE ~|~ ~|~ROAD TESTED VEHICLE FOR 7 MILES ON HIGHWAY WAS UNABLE TO VERIFY GUEST CONCERN, NO NOISE PRESENT INSIDE VEHICLE AT THIS TIME.OK AT THIS TIME. NO REPAIRS NEEDED, RECOMMENDED OR PERFORMED AT THIS TIME

8739 MILES

DATE: 08/01/2016

REPAIR# 0031899

REPORTED BY: Lexus of Glendale

SERVICE: ADVISED GUEST THAT THERE IS POSSIBLE CHANCE BRAKE

SERVICE: INSPECTED DRIVER'S FLOOR MAT FOR PROPER

FLUID SYSTEM MAY HAVE AIR IN
DESCRIPTION: ADVISED GUEST
THAT THERE IS POSSIBLE CHANCE
BRAKE FLUID SYSTEM MAY HAVE AIR
IN ~|~GUEST REQUEST TO INSTALL
BRAKE RESEVIOR CAP- MISSING
~|~MISSING BRAKE RESEVIOR CAP
~|~ADVISED GUEST THAT THERE IS
POSSIBLE CHANCE BRAKE FLUID
SYSTEM MAY HAVE AIR IN THE
SYSTEM AND CONTAMINATED DUE
TO BRAKE SYSTEM BEING OPEN TO
THE ATMOSPHERE. RECOMMEND TO
PERFORM BRAKE FLUSH. ADVISED
GUEST OF NEEDED REPAIRS ON
VEHICLE. GUEST DECLINED AT

INSTALLATION
DESCRIPTION: INSPECTED DRIVER'S
FLOOR MAT FOR PROPER
INSTALLATION ~|~INSPECT DRIVER'S
FLOOR MAT FOR PROPER
INSTALLATION ~|~ ~|~INSPECTED
DRIVER'S FLOOR MAT FOR PROPER
INSTALLATION

7741 MILES

DATE: 07/19/2016

REPAIR# 0030415

REPORTED BY: Lexus of Glendale

SERVICE: ADVISED GUEST BRAKE
RESEVIOR CAP WAS MISSING.
OFFERED GUEST TO ORDER RESEVIOR

DESCRIPTION: ADVISED GUEST
BRAKE RESEVIOR CAP WAS MISSING.
OFFERED GUEST TO ORDER RESEVIOR
~|~UPON INSPECTION FOUND BRAKE
RESEVIOR CAP MISSING ~|~
~|~ADVISED GUEST BRAKE RESEVIOR
CAP WAS MISSING. OFFERED GUEST
TO ORDER RESEVIOR CAP. GUEST
DECLINED TO INSTALL NEW BRAKE
RESEVIOR CAP. UNSAFE TO DRIVE
VEHICLE WITH NO BRAKE RESEVIOR
CAP. ADVISED GUEST OF CONCERN
AND DEFERRED REPAIRS AT THIS
TIME

SERVICE: PERFORMED 5,000 MILE
SERVICE

SERVICE: INSPECTED DRIVER'S
FLOOR MAT FOR PROPER
INSTALLATION

DESCRIPTION: INSPECTED DRIVER'S
FLOOR MAT FOR PROPER
INSTALLATION ~|~INSPECT DRIVER'S
FLOOR MAT FOR PROPER
INSTALLATION ~|~ ~|~INSPECTED
DRIVER'S FLOOR MAT FOR PROPER
INSTALLATION

SERVICE: RF -36 PSI,LF -36 PSI,RR -36
PSI,LR -36 PSI.AMBIENT TEMP -70 DEG.

DESCRIPTION: PERFORMED 5,000 MILE SERVICE ~|~PERFORM 5,000 MILE SERVICE*DOFU: 01/13/2016* ~|~AS RECOMMENDED ~|~PERFORMED 5,000 MILE SERVICE

SERVICE: SHUTTLE SERVICE
DESCRIPTION: SHUTTLE SERVICE ~|~GUEST REQUESTS SHUTTLE SERVICE ~|~ ~|~SHUTTLE SERVICE

FAHRENH
DESCRIPTION: RF -36 PSI,LF -36 PSI,RR -36 PSI,LR -36 PSI.AMBIENT TEMP -70 DEG. FAHRENH ~|~TIRE PRESSURE CHECK AND INFLATE SERVICE ~|~ ~|~RF -36 PSI,LF -36 PSI,RR -36 PSI,LR -36 PSI.AMBIENT TEMP -70 DEG. FAHRENHEIT

SERVICE: THANK YOU
DESCRIPTION: THANK YOU ~|~THANK YOU FOR MAKING YOUR APPOINTMENT WITH LEXUS OF GLENDALE ~|~ ~|~THANK YOU

5405 MILES

DATE: 04/18/2016

REPAIR# 0018525

REPORTED BY: Lexus of Glendale

SERVICE: INSPECTED DRIVER'S FLOOR MAT FOR PROPER INSTALLATION
DESCRIPTION: INSPECTED DRIVER'S FLOOR MAT FOR PROPER INSTALLATION ~|~INSPECT DRIVER'S FLOOR MAT FOR PROPER INSTALLATION ~|~ ~|~INSPECTED DRIVER'S FLOOR MAT FOR PROPER INSTALLATION

SERVICE: RF-36PSI,LF-36PSI,RR-36PSI,LR- 36SI.AMBIENT TEMP- DEG. FAHRENHEIT
DESCRIPTION: RF-36PSI,LF-36PSI,RR-36PSI,LR- 36SI.AMBIENT TEMP- DEG. FAHRENHEIT ~|~TIRE PRESSURE CHECK AND INFLATE SERVICE ~|~ ~|~RF-36PSI,LF-36PSI,RR-36PSI,LR-36SI.AMBIENT TEMP- DEG. FAHRENHEIT

SERVICE: REPLACED FUEL PUMP
DESCRIPTION: REPLACED FUEL PUMP ~|~GUEST HEARS STRANGE VACUUM NOISE COMING FROM ENGINE PLEASE INSPECT AND ADVISE.VERIFIED WITH TECH 165 ~|~FOUND NOISE COMING FROM INSIDE OF FUEL PUMP ~|~REPLACED FUEL PUMP

SERVICE: SEE ATTACHED INSPECTION FORM
DESCRIPTION: SEE ATTACHED INSPECTION FORM ~|~PERFORM LEXUS LUXURY CARE VEHICLE INSPECTION ~|~SEE ATTACHED INSPECTION FORM ~|~SEE ATTACHED INSPECTION FORM

SERVICE: SHUTTLE SERVICE
DESCRIPTION: SHUTTLE SERVICE
~|~GUEST REQUESTS SHUTTLE
SERVICE ~|~ ~|~SHUTTLE SERVICE

SERVICE: THANK YOU
DESCRIPTION: THANK YOU
~|~THANK YOU FOR MAKING YOUR
APPOINTMENT WITH LEXUS OF
GLENDALE ~|~ ~|~THANK YOU

3142 MILES

DATE: 03/02/2016

REPAIR# 0411189

REPORTED BY: Jim Falk Lexus of Beverly Hills

SERVICE:
DESCRIPTION: TIRES INFLATED TO
FACTORY SETTINGS FOR PSI BASED
ON TIRE INFLATION PLACARD
LOCATED ON DOOR JAM OR ~|~TIRES
INFLATED TO FACTORY SETTINGS
FOR PSI BASED ON TIRE INFLATION
PLACARD LOCATED ON DOOR JAM
OR OWNER'S MANUAL. LIST
COMPLIES WITH THE CARB
REQUIREMENTS.LF__LR__RF__RR__
~|~ ~|~3142 ADJUSTED TIRE PRESSURE:
LF_36_, RF_36_, LR_36_,
RR_36_. TIRES INFLATED TO
FACTORY SETTINGS FOR PSI BASED
ON TIRE INFLATION PLACARD
LOCATED ON DOOR JAM OR

SERVICE: COMPLIMENTARY
VEHICLE INSPECTION
DESCRIPTION: COMPLIMENTARY
VEHICLE INSPECTION
~|~COMPLIMENTARY VEHICLE
INSPECTION ~|~

SERVICE: DEFAULT
DESCRIPTION: DEFAULT ~|~1000
MILE OR 30 DAYS INSPECTION
**INSPECT ALL FLUID LEVELS AND
ADJUST AS NEEDED. **INSPECT FOR

SERVICE: BREMBO BRAKES
DESCRIPTION: BREMBO BRAKES
~|~C/S BRAKES SQUEAK VERY LOUD.
PLEASE CHECK AND ADVISE
~|~REFER TO TECHNICAL SERVICE
INFORMATION BULLETING L-SB-0054-
15 ~|~3142 REFER TO TECHNICAL
SERVICE INFORMATION BULLETING
L-SB-0054-15 0 PERFORM ROAD TEST
SOUND HEARD VERIFY IS ON
OPERATIONAL CHARACTERISTIC OF
THE HIGH PERFORMANCE BRAKES &
DOES NOT AFFECT SAFETY FRONT
BAKES ARE 6 MM REAR 8MM REFER
TO L-SB-0054-15 NO REPAI

SERVICE: COMPLIMENTARY WASH
DESCRIPTION: COMPLIMENTARY
WASH ~|~COMPLIMENTARY WASH
~|~

FLUID LEAKS. **INSPECT TIRES AND
SET PRESSURE**INSPECT ELECTRICAL
SYSTEMS *****COMPLEMENTARY CAR
WASH*****=====

~|~1K OR 1 MONTH INSPECTION
~|~3142 50 VEHICLE INSPECTION
PERFORMED FRONT BRAKE LININGS
MEASURED AT 6MM, REAR BRAKE
LININGS MEASURED AT 8 MM, FRONT
TIRE TREADS MEASURED AT 10
32NDS, REAR TIRE TREADS
MEASURED AT 10 32NDS. BATTERY
TESTED GOOD AT 12.89V.

12 MILES

DATE: 06/05/2015

REPAIR# 7036103

REPORTED BY: South County Lexus at Mission Viejo

SERVICE: * PRE DELIVERY

INSPECTION

DESCRIPTION: * PRE DELIVERY

INSPECTION ~|~* PRE DELIVERY
INSPECTION ~|~ ~|~12 PERFORMED
PDI TO LEXUS GUIDELINES. UPON
INSPECTION VEHICLE WAS LOW 1.3
QT ADDED

SERVICE: PERFORM ZAKTEK

SEALANT

DESCRIPTION: PERFORM ZAKTEK

SEALANT ~|~PERFORM ZAKTEK
SEALANT ~|~

SERVICE: INFLATE TIRE(S) USING

NITROGEN

DESCRIPTION: INFLATE TIRE(S)

USING NITROGEN ~|~INFLATE TIRE(S)
USING NITROGEN ~|~

TERMS AND CONDITIONS

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