

[SERVICE \(/lexusdrivers/service\)](/lexusdrivers/service) | SERVICE HISTORY

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SERVICE HISTORY FOR YOUR 2007 LS460

ADD SERVICE

SERVICE HISTORY

SERVICE HISTORY FOR: 2007 LS460

VIN: JTHGL46FX75017415

Filter History By Year

All

Options shown

129469 MILES

DATE: 03/30/2019

REPAIR# 1080320

REPORTED BY: JM Lexus

SERVICE:

DESCRIPTION: COMPLETE
CUSTOMER CAR WASH
INCLUDING EXTERIOR WASH,
VACUUM FRONT AND REAR
FLOORBOARDS AND CHAMOIS

SERVICE: BATTERY SERVICE

DESCRIPTION:

SERVICE: ADJUST ALL TIRE

PRESSURES TO MANUFACTURER
SPECIFICATIONS

DESCRIPTION:

SERVICE: CARBON BUILD-UP
REMOVAL TREATMENT

SERVICE: ELECTRONIC
BALANCE

DESCRIPTION:

SERVICE: INSPECT BODY PAINT
AND CORROSION

DESCRIPTION:

SERVICE: INSPECT DRIVE AXLE
BOOTS

DESCRIPTION:

SERVICE: INSPECT EXHAUST
SYSTEM AND HEAT SHIELDS

DESCRIPTION:

SERVICE: INSPECT POSITION OF
FRONT FLOOR MATS AND
IDENTIFY NON-ORIGINAL
EQUIPMENT MATS

DESCRIPTION:

SERVICE: INSPECT REAR
DIFFERENTIAL FLUID LEVEL

DESCRIPTION:

SERVICE: INSPECT SUSPENSION
BALL JOINTS

DESCRIPTION:

SERVICE: INSTALL WINDSHIELD
WASHER FLUID

DESCRIPTION:

DESCRIPTION:

SERVICE: INSPECT AND TOP-OFF
FLUIDS

DESCRIPTION:

SERVICE: INSPECT BRAKE LINES,
HOSES AND CONNECTIONS

DESCRIPTION:

SERVICE: INSPECT ENGINE
COOLANT LEVEL

DESCRIPTION:

SERVICE: INSPECT FUEL TANK,
CAP, LINE AND HOSES

DESCRIPTION:

SERVICE: INSPECT RACK AND
PINION ASSEMBLY

DESCRIPTION:

SERVICE: INSPECT STEERING
OPERATION AND LINKAGE

DESCRIPTION:

SERVICE: INSPECT
TRANSMISSION FOR LEAKS

DESCRIPTION:

SERVICE: MEASURE BRAKE PAD
THICKNESS AND ROTOR

RUNOUT

DESCRIPTION:

SERVICE: PERFORM MULTI-
POINT INSPECTION

DESCRIPTION:

SERVICE: PLUGS, SPARK -
REPLACE

DESCRIPTION: PLUGS, SPARK -
REPLACE ~|~PLUGS, SPARK -
REPLACE ~|~ ~|~129469 180
REMOVED AND REPLACED
SPARK PLUGS

SERVICE: RECORD MILEAGE IN
AND OUT

DESCRIPTION:

SERVICE: REPLACE AIR
CLEANER FILTER

DESCRIPTION:

SERVICE: REPLACE BRAKE FLUID

DESCRIPTION:

SERVICE: REPLACE CABIN AIR
FILTER

DESCRIPTION:

SERVICE: REPLACE ENGINE OIL

DESCRIPTION:

SERVICE: REPLACE ENGINE OIL
FILTER

DESCRIPTION:

SERVICE: REPLACE WIPER
INSERTS

DESCRIPTION:

SERVICE: RESET MAINTENANCE
REMINDER MESSAGE AND
PLACE RETURN FOR SERVICE
STICKER

DESCRIPTION:

SERVICE: ROAD TEST

DESCRIPTION:

SERVICE: ROTATE TIRES

DESCRIPTION:

SERVICE: SERVICE - 30,000 MILES

DESCRIPTION: SERVICE - 30,000
MILES ~|~SERVICE - 30,000 MILES
~|~ ~|~129469 320 PERFORMED
30,000 MILE SERVICE PER
FACTORY MAINTENANCE
INTERVAL REQUIREMENTS

REPAIR# 1038657

REPORTED BY: JM Lexus

SERVICE:

DESCRIPTION: COMPLIMENTARY BATTERY INSPECTION- WHILE VEHICLE IS HERE FOR SERVICE THE HEALTH STATE OF YOUR BATTERY WILL BE CHECKED. ~|~COMPLIMENTARY BATTERY INSPECTION- WHILE VEHICLE IS HERE FOR SERVICE THE HEALTH STATE OF YOUR BATTERY WILL BE CHECKED. ~|~BATTERY PASSED LOAD TESTING COMPLIMENTARY BATTERY INSPECTION- WHILE VEHICLE IS HERE FOR SERVICE THE HEALTH STATE OF YOUR BATTERY WILL BE CHECKED. ~|~

SERVICE: TIRE PRESSURE INDICATOR

DESCRIPTION: TIRE PRESSURE INDICATOR ~|~C/S THE TPI LIGHT HAS BEEN FLASHING FOR A FEW WEEKS. CHECK AND ADVISE. ~|~GUEST REQUESTS ALL FIVE TIRE PRESSURE SENSORS BE REPROGRAMMED. ~|~GUEST REQUESTS ALL FIVE TIRE PRESSURE SENSORS BE REPROGRAMMED. 250 AFTER REPLACEMENT OF ALL FIVE TIRE PRESSURE SENSORS REMOUNTED AND BALANCED ALL FIVE TIRES AND ROTATED

SERVICE: MOUNT AND BALANCE 4 TIRES

DESCRIPTION: MOUNT AND BALANCE 4 TIRES ~|~REPLACING 5 TIRE PRESSURE SENSORS WHICH INCLUDE THE SPARE,, PROGRAMMING IS ON LINE A. ~|~GUEST REQUESTED PROGRAMMING OF ALL FIVE TIRE PRESSURE SENSORS ~|~GUEST REQUESTED PROGRAMMING OF ALL FIVE TIRE PRESSURE SENSORS 100 PROGRAMMED ALL FIVE TIRE PRESSURE SENSORS

ACCORDINGLY, SPARE TIRE
STAYED IN TRUNK

118527 MILES

DATE: 05/14/2018

REPAIR# 1020388

REPORTED BY: JM Lexus

SERVICE:

DESCRIPTION: COMPLETE
CUSTOMER CAR WASH
INCLUDING EXTERIOR WASH,
VACUUM FRONT AND REAR
FLOORBOARDS AND CHAMOIS

SERVICE: GENERAL DIAGNOSIS

DESCRIPTION: GENERAL
DIAGNOSIS ~|~C/S HEARS WIND
NOISE AT HIGHWAY SPEEDS
FROM DRIVERS DOOR ~|~TEST
DROVE VEHICLE, HEARD WIND
SOUND INSIDE CABIN MORE
PRONOUNCED FROM LF DOOR
GLASS AREA. PERFORMED
VISUAL INSPECTION TO
WINDOW RUN CHANNEL,
FOUND WINDOW RUN
CHANNEL RUBBER
DRY/SEPARATED AND POSSIBLE
SOURCE OF WIND SOUND. NEED
TO START WITH REPLACEMENT
O ~|~118527 TEST DROVE
VEHICLE, HEARD WIND SOUND
INSIDE CABIN MORE
PRONOUNCED FROM LF DOOR
GLASS AREA. PERFORMED
VISUAL INSPECTION TO
WINDOW RUN CHANNEL,

SERVICE: ADJUST ALL TIRE

PRESSURES TO MANUFACTURER
SPECIFICATIONS

DESCRIPTION:

SERVICE: INSPECT AND TOP-OFF
FLUIDS

DESCRIPTION:

FOUND WINDOW RUN
CHANNEL RUBBER
DRY/SEPARATED AND POSSIBLE
SOURCE OF WIND SOUND. NEED
TO START WITH REPLAC

SERVICE: INSPECT POSITION OF
FRONT FLOOR MATS AND
IDENTIFY NON-ORIGINAL
EQUIPMENT MATS

DESCRIPTION:

SERVICE: MISCELLANEOUS
SERVICES
DESCRIPTION: MISCELLANEOUS
SERVICES ~|~C/S SPLASH SHIELD
IS HANGING PLEASE RESECURE
~|~OBSERVED LF WHEEL
FENDER LINER EXCESSIVE
SCRAPE DAMAGE AND UNABLE
TO RE-SECURE, NEEDS
REPLACEMENT. ~|~118526
OBSERVED LF WHEEL FENDER
LINER EXCESSIVE SCRAPE
DAMAGE AND UNABLE TO RE-
SECURE, NEEDS REPLACEMENT.
90 REPLACED LF FENDER LINER.

SERVICE: RECORD MILEAGE IN
AND OUT

DESCRIPTION:

SERVICE: REPLACE ENGINE OIL
FILTER

DESCRIPTION:

SERVICE: INSTALL WINDSHIELD
WASHER FLUID

DESCRIPTION:

SERVICE: PERFORM MULTI-
POINT INSPECTION

DESCRIPTION:

SERVICE: REPLACE ENGINE OIL

DESCRIPTION:

SERVICE: RESET MAINTENANCE
REMINDER MESSAGE AND
PLACE RETURN FOR SERVICE
STICKER

DESCRIPTION:

SERVICE: ROTATE TIRES

DESCRIPTION:

SERVICE: SERVICE - 5,000 MILES

DESCRIPTION: SERVICE - 5,000
MILES ~|~SERVICE - 5,000 MILES
~|~ ~|~118526 60 PERFORMED
5,000 MILE SERVICE PER
FACTORY MAINTENANCE
INTERVAL REQUIREMENTS

112742 MILES

DATE: 12/12/2017

REPAIR# 0990790

REPORTED BY: JM Lexus

SERVICE: INSPECT DRIVER

FLOORMAT

DESCRIPTION: INSPECT DRIVER

FLOORMAT ~|~INSPECT DRIVER

FLOORMAT ~|~

SERVICE: MILES IN AND OUT

DESCRIPTION: MILES IN AND

OUT ~|~MILES IN AND OUT ~|~

SERVICE: MISCELLANEOUS

SERVICES

DESCRIPTION: MISCELLANEOUS

SERVICES ~|~CUSTOMER STATES

TRUNK WILL NOT CLOSE

~|~TRUNK LID ASSEMBLY.

~|~112742 TRUNK LID ASSEMBLY.

150 REMOVE REPLACE TRUNK

LOCK ASSEMBLY

111315 MILES

DATE: 10/24/2017

REPAIR# 0981470

REPORTED BY: JM Lexus

SERVICE: CUSTOMER STATES
DESCRIPTION: CUSTOMER STATES ~|~CUSTOMER REQUEST NEW FOB NO SHANK KEY ~|~ ~|~50 PROGRAM ONE NEW KEY FOB

SERVICE: MULTI-POINT INSPECTION
DESCRIPTION: MULTI-POINT INSPECTION ~|~MULTI-POINT INSPECTION ~|~ ~|~PERFORM MULTI-POINT INSPECTION PERFORM MULTI-POINT INSPECTION

SERVICE: ROTATE AND BALANCE FOUR(4) TIRES
DESCRIPTION: ROTATE AND BALANCE FOUR(4) TIRES ~|~ROTATE AND BALANCE FOUR(4) TIRES ~|~ ~|~120 ROTATE FOUR WHEELS PER FACTORY RECOMMENDATION. WITH BALANCE NOTE RIGHT REAR WHEEL IS BENT !!!!!!!!!!!!!!!

SERVICE: INSPECT DRIVER FLOORMAT
DESCRIPTION: INSPECT DRIVER FLOORMAT ~|~INSPECT DRIVER FLOORMAT ~|~

SERVICE: OIL AND FILTER - CHANGE
DESCRIPTION: OIL AND FILTER - CHANGE ~|~OIL AND FILTER - CHANGE ~|~ ~|~40 REPLACE OIL, FILTER AND GASKET PER FACTORY RECOMMENDED SPECIFICATIONS.

109077 MILES

DATE: 08/16/2017

REPAIR# 0967783
REPORTED BY: JM Lexus

SERVICE: ALIGNMENT, WHEEL - FOUR - ADJUST
DESCRIPTION: ALIGNMENT, WHEEL - FOUR - ADJUST

SERVICE: CUSTOMER STATES
DESCRIPTION: CUSTOMER STATES ~|~CUSTOMER STATES WHEN BRAKING ON HIGHWAY THE STEERING BEGINS TO

~|~ALIGNMENT, WHEEL - FOUR -
ADJUST ~|~ ~|~109077 100

SERVICE: INSPECT DRIVER
FLOORMAT
DESCRIPTION: INSPECT DRIVER
FLOORMAT ~|~INSPECT DRIVER
FLOORMAT ~|~

SERVICE: MISCELLANEOUS
SERVICES
DESCRIPTION: MISCELLANEOUS
SERVICES ~|~CUSTOMER STATES
REAR BUMPER IS LOOSE ON D/S
PLS CHK AND SEE IF WE CAN
RESECURE IT ~|~ ~|~109077 100
REPLACED BUMPER CLIPS

SERVICE: MULTI-POINT
INSPECTION
DESCRIPTION: MULTI-POINT
INSPECTION ~|~MULTI-POINT
INSPECTION ~|~ ~|~109077
PERFORM MULTI-POINT
INSPECTION PERFORM MULTI-
POINT INSPECTION

SERVICE: SYSTEM, BRAKES -
FLUSH
DESCRIPTION: SYSTEM, BRAKES -
FLUSH ~|~SYSTEM, BRAKES -
FLUSH ~|~ ~|~109077 100
PERFORMED BRAKE FLUSH

SHUTTER AND SHAKE PLS CHK
AND ADVISE ~|~ ~|~109077 200
REPLACED FRONT PADS AND
ROTORS

SERVICE: MILES IN AND OUT
DESCRIPTION: MILES IN AND
OUT ~|~MILES IN AND OUT ~|~

SERVICE: MOUNT AND
BALANCE 4 TIRES
DESCRIPTION: MOUNT AND
BALANCE 4 TIRES ~|~MOUNT
AND BALANCE 4 TIRES ~|~
~|~109077 200 BALANCE FOUR
TIRES

SERVICE: PADS AND ROTORS
FRONT - REPLACE
DESCRIPTION: PADS AND
ROTORS FRONT - REPLACE
~|~PADS AND ROTORS FRONT -
REPLACE ~|~ ~|~109077 200
REPLACED FRONT PADS AND
ROTORS

REPAIR# 0174141

REPORTED BY: Butler Lexus

SERVICE: CHECK BATTERY

CONDITION

DESCRIPTION:

SERVICE: DEFAULT

DESCRIPTION: DEFAULT

~|~PERFORM MULTI-POINT
INSPECTION PER CHECKLIST AT
CUSTOMER REQUEST ~|~

SERVICE: INSPECT AND ADJUST
ALL FLUID LEVELS

DESCRIPTION:

SERVICE: INSPECT BODY PAINT
AND CORROSION

DESCRIPTION:

SERVICE: INSPECT BRAKE LINES,
HOSES AND CONNECTIONS

DESCRIPTION:

SERVICE: INSPECT BRAKE PADS
AND/OR LININGS, ROTORS
AND/OR DRUMS

DESCRIPTION:

SERVICE: INSPECT DRIVE AXLE
BOOTS

DESCRIPTION:

SERVICE: INSPECT DRIVE BELT(S)

DESCRIPTION:

SERVICE: INSPECT EXHAUST
SYSTEM AND HEAT SHIELDS

DESCRIPTION:

SERVICE: INSPECT RACK AND
PINION ASSEMBLY

DESCRIPTION:

SERVICE: INSPECT REAR
DIFFERENTIAL FLUID LEVEL

DESCRIPTION:

SERVICE: INSPECT STEERING
OPERATION AND LINKAGE

DESCRIPTION:

SERVICE: INSPECT SUSPENSION
BALL JOINTS

DESCRIPTION:

SERVICE: INSTALL WYNNNS
COMBUSTION CHAMBER
CLEANER

DESCRIPTION:

SERVICE: INSTALL WYNNNS
PREMIUM OIL LUBRICANT AND

SERVICE: REPLACE ENGINE AIR
FILTER 17801-0V020

FUEL ADDITIVE

DESCRIPTION:

DESCRIPTION:

SERVICE: REPLACE ENGINE OIL

DESCRIPTION:

SERVICE: REPLACE ENGINE OIL

FILTER

DESCRIPTION:

SERVICE: REPLACE FRONT

WIPER REFILLS

DESCRIPTION:

SERVICE: RESET SERVICE

INDICATOR

DESCRIPTION:

SERVICE: ROAD TEST

DESCRIPTION:

SERVICE: ROTATE AND/OR

BALANCE TIRES

DESCRIPTION:

SERVICE: SERVICE - 105,000 MILES

DESCRIPTION: SERVICE - 105,000
MILES ~|~SERVICE - 105,000 MILES
~|~ ~|~106271 PERFORMED 105K
SERVICE. FRONT BRAKES 10MM,
REAR BRAKES 9MM. FRONT
TIRES 5/32, REAR TIRES 4/32.

99836 MILES

DATE: 12/31/2016

REPAIR# 0396872

REPORTED BY: Nalley Lexus-Smyrna

SERVICE:

DESCRIPTION: REPLACE REAR
BRAKE PADS, MACHINE REAR
ROTORS, CLEANED AND
LUBRICATED CALIPER SLIDE
PINS. ~|~REPLACE REAR BRAKE
PADS, MACHINE REAR ROTORS,
CLEANED AND LUBRICATED

SERVICE: CAR WASH

DESCRIPTION:

CALIPER SLIDE PINS. ~|~
~|~200 REPLACE REAR BRAKE
PADS, MACHINE REAR ROTORS,
CLEANED AND LUBRICATED
CALIPER SLIDE PINS.

SERVICE: INSPECT BRAKE PADS
AND/OR LININGS, ROTORS
AND/OR DRUMS
DESCRIPTION:

SERVICE: REPLACE ENGINE
COOLANT
DESCRIPTION:

SERVICE: REPLACE ENGINE OIL
FILTER
DESCRIPTION:

SERVICE: ROAD TEST
DESCRIPTION:

SERVICE: SERVICE - 100,000 MILES
DESCRIPTION: SERVICE - 100,000
MILES ~|~SERVICE - 100,000 MILES
~|~ ~|~180

SERVICE: PERFORM MULTIPOINT
INSPECTION
DESCRIPTION:

SERVICE: REPLACE ENGINE OIL
DESCRIPTION:

SERVICE: RESET SERVICE
INDICATOR
DESCRIPTION:

SERVICE: ROTATE TIRES
DESCRIPTION:

SERVICE: TELL US MORE
DESCRIPTION: TELL US MORE
~|~CUSTOMER REQUESTS
ALIGNMENT INSPECTION ~|~

93402 MILES

DATE: 07/30/2016

REPAIR# 0373605

REPORTED BY: Nalley Lexus-Smyrna

SERVICE:
DESCRIPTION: THERE ARE
CURRENTLY NO OPEN RECALLS
OR CAMPAIGNS ON THIS

SERVICE: OIL AND FILTER -
CHANGE
DESCRIPTION: OIL AND FILTER -
CHANGE ~|~OIL AND FILTER -

VEHICLE MODEL AT THIS TIME
~|~THERE ARE CURRENTLY NO
OPEN RECALLS OR CAMPAIGNS
ON THIS VEHICLE MODEL AT
THIS TIME ~|~ THERE ARE
CURRENTLY NO OPEN RECALLS
OR CAMPAIGNS ON THIS
VEHICLE MODEL AT THIS TIME

CHANGE ~|~|~93402 30

SERVICE: TELL US MORE

DESCRIPTION: TELL US MORE

~|~CUSTOMER HAS COUPON
FOR 79.00 OIL CHANGE ~|~

88039 MILES

DATE: 04/15/2016

REPAIR# 0159188

REPORTED BY: Butler Lexus

SERVICE:

DESCRIPTION: GUEST REQUESTS
USE OF COMPLIMENTARY LEXUS
SERVICE LOANER DURING
SERVICE VISIT (\$50.00 PER DAY
VALU ~|~GUEST REQUESTS USE
OF COMPLIMENTARY LEXUS
SERVICE LOANER DURING
SERVICE VISIT (\$50.00 PER DAY
VALUE). ~|~ GUEST REQUESTS
USE OF COMPLIMENTARY LEXUS
SERVICE LOANER DURING
SERVICE VISIT (\$50.00 PER DAY
VALU

SERVICE: CHECK BATTERY
CONDITION

DESCRIPTION:

SERVICE: BALANCE TIRES

DESCRIPTION:

SERVICE: INSPECT AND ADJUST
ALL FLUID LEVELS

DESCRIPTION:

SERVICE: INSPECT BODY PAINT
AND CORROSION

DESCRIPTION:

SERVICE: INSPECT DRIVE AXLE
BOOTS

DESCRIPTION:

SERVICE: INSPECT ENGINE
COOLANT LEVEL

DESCRIPTION:

SERVICE: INSPECT FUEL TANK,
CAP, LINE AND HOSES

DESCRIPTION:

SERVICE: INSPECT REAR
DIFFERENTIAL FLUID LEVEL

DESCRIPTION:

SERVICE: INSPECT SUSPENSION
BALL JOINTS

DESCRIPTION:

SERVICE: INSTALL KREX
COMBUSTION CHAMBER
CLEANER

DESCRIPTION:

SERVICE: MEASURE BRAKE PAD
THICKNESS AND ROTOR
RUNOUT

DESCRIPTION:

SERVICE: REPLACE BRAKE FLUID

DESCRIPTION:

SERVICE: INSPECT BRAKE LINES,
HOSES AND CONNECTIONS

DESCRIPTION:

SERVICE: INSPECT DRIVE BELT(S)

DESCRIPTION:

SERVICE: INSPECT EXHAUST
SYSTEM AND HEAT SHIELDS

DESCRIPTION:

SERVICE: INSPECT RACK AND
PINION ASSEMBLY

DESCRIPTION:

SERVICE: INSPECT STEERING
OPERATION AND LINKAGE

DESCRIPTION:

SERVICE: INSPECT
TRANSMISSION FOR LEAKS

DESCRIPTION:

SERVICE: INSTALL KREX
GRAPHITE LUBRICANT AND
FUEL SYSTEM CLEANER

DESCRIPTION:

SERVICE: REPLACE AIR
CLEANER FILTER

DESCRIPTION:

SERVICE: REPLACE CABIN AIR
FILTER

DESCRIPTION:

SERVICE: REPLACE ENGINE OIL
DESCRIPTION:

SERVICE: REPLACE FRONT
WIPER REFILLS
DESCRIPTION:

SERVICE: ROAD TEST
DESCRIPTION:

SERVICE: SERVICE - 90,000 MILES
DESCRIPTION: SERVICE - 90,000
MILES ~|~SERVICE - 90,000 MILES
~|~ ~|~88037 COMPLETE 90K
SERVICE. FRONT BRAKES 10MM,
REAR BRAKES 6MM. FRONT
TIRES 9/32, REAR TIRES 10/32.

SERVICE: REPLACE ENGINE OIL
FILTER
DESCRIPTION:

SERVICE: RESET SERVICE
INDICATOR
DESCRIPTION:

SERVICE: ROTATE TIRES
DESCRIPTION:

80434 MILES

DATE: 12/28/2015

REPAIR# 0155646

REPORTED BY: Butler Lexus

SERVICE: ELECTRICAL
DESCRIPTION: ELECTRICAL
~|~CUSTOMER STATES DRIVERS
SIDE HEADLIGHT IS INOP-
IINSPECT AND ADVISE ~|~
~|~80433 DRIVER SIDE LOW BEAM
BULB REMOVED FRONT BUMPER
COVER, INSTALLED NEW
DRIVERS SIDE LOW BEAM
HEADLAMP BULB AND
REINSTALLED FRONT BUMPER
COVER

SERVICE: PERFORM OIL AND OIL
FILTER CHANGE SERVICE
DESCRIPTION: PERFORM OIL
AND OIL FILTER CHANGE
SERVICE ~|~PERFORM OIL AND
OIL FILTER CHANGE SERVICE
~|~AT CUSTOMER REQUEST
~|~80433 COMPLETED OIL AND
OIL FILTER CHANGE

74787 MILES

DATE: 10/03/2015

REPAIR# 0327420

REPORTED BY: Nalley Lexus-Smyrna

SERVICE:

DESCRIPTION: REPLACE FRONT BRAKE PADS, MACHINE FRONT ROTORS, CLEAN AND LUBE CALIPER SLIDE PINS.

~|~REPLACE FRONT BRAKE PADS, MACHINE FRONT ROTORS, CLEAN AND LUBE CALIPER SLIDE PINS. ~|~ ~|~74787 200 CUSTOMER WAS TOLD AT 75K SERVICE BRAKE MEASUREMENTS WERE AT 8MM AND 6MM RESPECTIVELY. CUSTOMER RETURNED 3 DAYS LATER FOR A BRAKE VIBRATION. TECH FOUND FRONT BRAKES TO BE ON SENSOR AND RECOMMENDED REPLACEMENT. IN ORDER TO SATISFY CUSTOMER, FRONT REPLACE FRONT BRAKE PADS, MACHINE FRONT ROTORS, CLEAN AND LUBE CALIPER SLIDE PINS.

SERVICE: TECHNICIAN

RECOMMENDS REPLACING FRONT PADS AND RESURFACING ROTORS

DESCRIPTION: TECHNICIAN

RECOMMENDS REPLACING FRONT PADS AND RESURFACING ROTORS ~|~CUSTOMER STATES WHEN BRAKING FROM HIGHWAY SPEEDS, VEHICLE VIOLENTLY SHAKES. CHECK AND ADVISE. ~|~

74434 MILES

DATE: 09/26/2015

REPAIR# 0326764

REPORTED BY: Nalley Lexus-Smyrna

SERVICE:

DESCRIPTION: THERE ARE CURRENTLY NO OPEN RECALLS OR CAMPAIGNS ON THIS VEHICLE MODEL AT THIS TIME ~|~THERE ARE CURRENTLY NO OPEN RECALLS OR CAMPAIGNS ON THIS VEHICLE MODEL AT THIS TIME ~|~ THERE ARE CURRENTLY NO OPEN RECALLS OR CAMPAIGNS ON THIS VEHICLE MODEL AT THIS TIME

SERVICE: CAR WASH

DESCRIPTION:

SERVICE: FUEL ADDITIVE AND WASHER FLUID

DESCRIPTION:

SERVICE: INSPECT BRAKE LINES, HOSES AND CONNECTIONS

DESCRIPTION:

SERVICE: INSPECT DRIVE AXLE BOOTS

DESCRIPTION:

SERVICE: INSPECT ENGINE COOLANT LEVEL

DESCRIPTION:

SERVICE: INSPECT RACK AND PINION ASSEMBLY

DESCRIPTION:

SERVICE: AIR INDUCTION SERVICE

DESCRIPTION:

SERVICE: FOUR WHEEL BALANCE

DESCRIPTION:

SERVICE: INSPECT BODY PAINT AND CORROSION

DESCRIPTION:

SERVICE: INSPECT BRAKE PADS AND/OR LININGS, ROTORS AND/OR DRUMS

DESCRIPTION:

SERVICE: INSPECT DRIVE BELT(S)

DESCRIPTION:

SERVICE: INSPECT EXHAUST SYSTEM AND HEAT SHIELDS

DESCRIPTION:

SERVICE: INSPECT REAR DIFFERENTIAL FLUID LEVEL

DESCRIPTION:

SERVICE: INSPECT STEERING
OPERATION AND LINKAGE

DESCRIPTION:

SERVICE: INSPECT SUSPENSION
BALL JOINTS

DESCRIPTION:

SERVICE: PERFORM MULTIPOINT
INSPECTION

DESCRIPTION:

SERVICE: REPLACE ENGINE OIL

DESCRIPTION:

SERVICE: REPLACE ENGINE OIL
FILTER

DESCRIPTION:

SERVICE: REPLACE WIPER
INSERTS

DESCRIPTION:

SERVICE: RESET SERVICE
INDICATOR

DESCRIPTION:

SERVICE: ROAD TEST

DESCRIPTION:

SERVICE: ROTATE TIRES

DESCRIPTION:

SERVICE: SERVICE - 75,000 MILES

DESCRIPTION: SERVICE - 75,000
MILES ~|~SERVICE - 75,000 MILES
~|~ ~|~74434 240 ALL TIRES 9/32'S.
FRONT BRAKES 8MM. REAR
BRAKES 7MM.

68749 MILES

DATE: 05/20/2015

REPAIR# 0307010

REPORTED BY: Nalley Lexus-Smyrna

SERVICE: ELF-REPL FUEL
PRESSURE GASKE T-IS
F,GS460,LS460,LS600H

DESCRIPTION: ELF-REPL FUEL
PRESSURE GASKE T-IS
F,GS460,LS460,LS600H ~|~OPEN
CAMPAIGN ELF FOR POSSIBLE
FUEL PRESSURE SENSOR LEAK

SERVICE: MOVED TO: 307010C
LINE: A

DESCRIPTION: MOVED TO:
307010C LINE: A ~|~MOVED TO:
307010C LINE: A ~|~

~|~ELF ~|~68747 COMPLETED ELF
CAMPAIGN

SERVICE: MOVED TO: 307010C

LINE: B

DESCRIPTION: MOVED TO:

307010C LINE: B ~|~MOVED TO:

307010C LINE: B ~|~

SERVICE: MOVED TO: 307010C

LINE: C

DESCRIPTION: MOVED TO:

307010C LINE: C ~|~MOVED TO:

307010C LINE: C ~|~

SERVICE: MOVED TO: 307010C

LINE: D

DESCRIPTION: MOVED TO:

307010C LINE: D ~|~MOVED TO:

307010C LINE: D ~|~

68749 MILES

DATE: 05/19/2015

REPAIR# 307010C

REPORTED BY: Nalley Lexus-Smyrna

SERVICE: 4 WHEEL ALIGNMENT

DESCRIPTION: 4 WHEEL

ALIGNMENT ~|~4 WHEEL

ALIGNMENT ~|~ ~|~68747 150

TECHNICIAN PERFORMED A
FOUR WHEEL ALIGNMENT TO
SET SUSPENSION GEOMETRY TO
FACTORY RECOMMENDED
SPECIFICATIONS

SERVICE: CAR WASH

DESCRIPTION:

SERVICE: INSPECT BRAKE PADS

AND/OR LININGS, ROTORS

AND/OR DRUMS

DESCRIPTION:

SERVICE: MOUNT & BALANCE

FOUR TIRES

DESCRIPTION: MOUNT &

BALANCE FOUR TIRES

~|~REPLACE ALL FOUR TIRES ~|~

~|~68747 200 TECHNICIAN

MOUNTED _4 _ NEW TIRE(S),

PERFORMED HIGH SPEED
BALANCE AND SET PRESSURES.

SERVICE: PERFORM MULTIPOINT
INSPECTION
DESCRIPTION:

SERVICE: REPLACE ENGINE OIL
DESCRIPTION:

SERVICE: REPLACE ENGINE OIL
FILTER
DESCRIPTION:

SERVICE: REPLACE WATER PUMP
DESCRIPTION: REPLACE WATER
PUMP ~|~PUMP, COOLANT -
REPLACE ~|~|~68747 280
REPLACED WATER PUMP AND
DRIVE BELT TENSIONER

SERVICE: RESET SERVICE
INDICATOR
DESCRIPTION:

SERVICE: ROAD TEST
DESCRIPTION:

SERVICE: ROTATE TIRES
DESCRIPTION:

SERVICE: SERVICE - 65,000 MILES
DESCRIPTION: SERVICE - 65,000
MILES ~|~SERVICE - 65,000 MILES
~|~ ~|~68747 COMPLETE - BRAKES
FRONT 10MM REAR 9MM
REMAINING

63499 MILES

DATE: 10/29/2014

REPAIR# 0279669

REPORTED BY: Nalley Lexus-Smyrna

SERVICE: AIR INDUCTION
SERVICE
DESCRIPTION:

SERVICE: CAR WASH
DESCRIPTION:

SERVICE: FOUR WHEEL
BALANCE

SERVICE: FUEL ADDITIVE AND
WASHER FLUID

DESCRIPTION:

SERVICE: INSPECT BODY PAINT
AND CORROSION

DESCRIPTION:

SERVICE: INSPECT DRIVE AXLE
BOOTS

DESCRIPTION:

SERVICE: INSPECT ENGINE
COOLANT LEVEL

DESCRIPTION:

SERVICE: INSPECT FUEL TANK,
CAP, LINE AND HOSES

DESCRIPTION:

SERVICE: INSPECT REAR
DIFFERENTIAL FLUID LEVEL

DESCRIPTION:

SERVICE: INSPECT SUSPENSION
BALL JOINTS

DESCRIPTION:

SERVICE: MEASURE BRAKE PAD
THICKNESS AND ROTOR
RUNOUT

DESCRIPTION:

SERVICE: REPLACE AIR
CLEANER FILTER

DESCRIPTION:

SERVICE: REPLACE ENGINE OIL

DESCRIPTION:

DESCRIPTION:

SERVICE: INSPECT BRAKE LINES,
HOSES AND CONNECTIONS

DESCRIPTION:

SERVICE: INSPECT DRIVE BELT(S)

DESCRIPTION:

SERVICE: INSPECT EXHAUST
SYSTEM AND HEAT SHIELDS

DESCRIPTION:

SERVICE: INSPECT RACK AND
PINION ASSEMBLY

DESCRIPTION:

SERVICE: INSPECT STEERING
OPERATION AND LINKAGE

DESCRIPTION:

SERVICE: INSPECT
TRANSMISSION FOR LEAKS

DESCRIPTION:

SERVICE: PERFORM MULTIPOINT
INSPECTION

DESCRIPTION:

SERVICE: REPLACE BRAKE FLUID

DESCRIPTION:

SERVICE: REPLACE ENGINE OIL
FILTER

SERVICE: REPLACE SPARK
PLUGS

DESCRIPTION:

SERVICE: RESET SERVICE
INDICATOR

DESCRIPTION:

SERVICE: ROTATE TIRES

DESCRIPTION:

DESCRIPTION:

SERVICE: REPLACE WIPER
INSERTS

DESCRIPTION:

SERVICE: ROAD TEST

DESCRIPTION:

SERVICE: SERVICE - 60,000 MILES

DESCRIPTION: SERVICE - 60,000

MILES ~|~SERVICE - 60,000 MILES

~|~|~63499 570 60K MILE

SERVICE COMPLETED. RESET

ALL MAINTENANCE

REMINDERS. FRONT BRAKES

8MM, REAR BRAKES 7MM, FRONT

AND REAR TIRES 7/32.

58464 MILES

DATE: 07/14/2014

REPAIR# 0265586

REPORTED BY: Nalley Lexus-Smyrna

SERVICE: COURTESY SERVICE
WASH

DESCRIPTION: COURTESY

SERVICE WASH ~|~COURTESY

SERVICE WASH ~|~

SERVICE: OIL AND FILTER -
CHANGE

DESCRIPTION: OIL AND FILTER -

CHANGE ~|~OIL AND FILTER -

CHANGE ~|~

SERVICE: PERFORM MULTI-
POINT INSPECTION AND
COMPLIMENTARY ALIGNMENT
INSPECTION

SERVICE: TIRE ROTATION

DESCRIPTION: TIRE ROTATION

~|~TIRE ROTATION ~|~

DESCRIPTION: PERFORM MULTI-POINT INSPECTION AND COMPLIMENTARY ALIGNMENT INSPECTION ~|~PERFORM MULTI-POINT INSPECTION AND COMPLIMENTARY ALIGNMENT INSPECTION ~|~

52288 MILES

DATE: 01/25/2014

REPAIR# 0244845

REPORTED BY: Nalley Lexus-Smyrna

SERVICE: A/C FILTER AND FLUSH

DESCRIPTION: A/C FILTER AND FLUSH ~|~A/C FILTER AND FLUSH ~|~ ~|~52287 60 REPLACED A/C FILTER AND FLUSH EVAP

SERVICE: TELL US MORE

DESCRIPTION: TELL US MORE ~|~CUSTOMER STATES LEFT SIDE MIRROR IS NOT OPERATING AS DESIGNED. THE MIRROR DOES NOT FOLD INWARD ~|~LEFT SIDE MIRROR ACUATAR ~|~52287 LEFT SIDE MIRROR ACUATAR NEED TO REPLACE THE LEFT SIDE MIRROR SOP

SERVICE: OIL AND FILTER - CHANGE

DESCRIPTION: OIL AND FILTER - CHANGE ~|~OIL AND FILTER - CHANGE ~|~ ~|~52287 40 CHANGE OIL AND FILTER

SERVICE: WHEELS - ROTATE

DESCRIPTION: WHEELS - ROTATE ~|~WHEELS - ROTATE ~|~ ~|~52287 40 TECH ROTATED AND SET PRESSURE IN ALL FOUR TIRES.

48247 MILES

DATE: 04/20/2013

REPAIR# 0211037

REPORTED BY: Nalley Lexus-Smyrna

SERVICE: MOUNT & BALANCE 1
TIRE

DESCRIPTION: MOUNT &
BALANCE 1 TIRE ~|~RIGHT REAR
TIRE IS FLAT ~|~|~50 MOUNTED
AND BALANCED 1 NEW TIRE IN
THE RIGHT REAR POSITION.
ROAD HAZARD WARRANTY.

47179 MILES

DATE: 01/03/2013

REPAIR# 0197880

REPORTED BY: Nalley Lexus-Smyrna

SERVICE: AIR INDUCTION

SERVICE

DESCRIPTION:

SERVICE: CAR WASH

DESCRIPTION:

SERVICE: FOUR WHEEL

BALANCE

DESCRIPTION:

SERVICE: FUEL ADDITIVE AND

WASHER FLUID

DESCRIPTION:

SERVICE: INSPECT BODY PAINT

AND CORROSION

DESCRIPTION:

SERVICE: INSPECT BRAKE LINES,

HOSES AND CONNECTIONS

DESCRIPTION:

SERVICE: INSPECT BRAKE PADS

AND/OR LININGS, ROTORS

AND/OR DRUMS

DESCRIPTION:

SERVICE: INSPECT DRIVE AXLE

BOOTS

DESCRIPTION:

SERVICE: INSPECT ENGINE

COOLANT LEVEL

DESCRIPTION:

SERVICE: INSPECT EXHAUST

SYSTEM AND HEAT SHIELDS

DESCRIPTION:

SERVICE: INSPECT RACK AND
PINION ASSEMBLY

DESCRIPTION:

SERVICE: INSPECT STEERING
OPERATION AND LINKAGE

DESCRIPTION:

SERVICE: LOW VOLTAGE

DESCRIPTION: LOW VOLTAGE
~|~CUSTOMER STATES WHEN
BATTERY DIED, CHECK PCS
SYSTEM LIGHT CAME ON
ALONG WITH ABS, BRAKE LIGHT
AND PCS LIGHT. CHECK AND
ADVISE ~|~ ~|~CODES CAUSED
DUE TO LOW BATTERY
VOLTAGE. CLEARED CODES
FROM ECU MEMORY.

SERVICE: REPLACE ENGINE OIL

DESCRIPTION:

SERVICE: REPLACE FRONT
BRAKE PADS & TURN ROTORS

DESCRIPTION: REPLACE FRONT
BRAKE PADS & TURN ROTORS
~|~REPLACE FRONT BRAKE PADS
~|~ ~|~200 COMPLETED.

SERVICE: REPLACE VEHICLE
BATTERY

DESCRIPTION: REPLACE
VEHICLE BATTERY
~|~CUSOTMER STATES BATTERY
DIED, CHECK AND ADVISE ~|~

SERVICE: INSPECT REAR
DIFFERENTIAL FLUID LEVEL

DESCRIPTION:

SERVICE: INSPECT SUSPENSION
BALL JOINTS

DESCRIPTION:

SERVICE: PERFORM MULTIPOINT
INSPECTION

DESCRIPTION:

SERVICE: REPLACE ENGINE OIL
FILTER

DESCRIPTION:

SERVICE: REPLACE REAR BRAKE
PADS & TURN ROTORS

DESCRIPTION: REPLACE REAR
BRAKE PADS & TURN ROTORS
~|~REPLACE REAR BRAKE PADS
~|~ ~|~200 COMPLETED.

SERVICE: REPLACE WIPER
INSERTS

DESCRIPTION:

~|~50 REPLACED STARTING
BATTERY.

SERVICE: RESET SERVICE
INDICATOR
DESCRIPTION:

SERVICE: ROTATE TIRES
DESCRIPTION:

SERVICE: ROAD TEST
DESCRIPTION:

SERVICE: SERVICE - 45,000 MILES
DESCRIPTION: SERVICE - 45,000
MILES ~|~SERVICE - 45,000 MILES
~|~ ~|~47179 240 COMPLETED 45K
SERVICE. -- TIRES 8/32 --

42557 MILES

DATE: 06/02/2012

REPAIR# 0172109

REPORTED BY: Nalley Lexus-Smyrna

SERVICE: CAR WASH
DESCRIPTION:

SERVICE: PERFORM MULTIPOINT
INSPECTION
DESCRIPTION:

SERVICE: REPLACE ENGINE OIL
DESCRIPTION:

SERVICE: RESET SERVICE
INDICATOR
DESCRIPTION:

SERVICE: ROTATE TIRES

SERVICE: INSPECT BRAKE PADS
AND/OR LININGS, ROTORS
AND/OR DRUMS
DESCRIPTION:

SERVICE: REPLACE CABIN AIR
FILTER
DESCRIPTION:

SERVICE: REPLACE ENGINE OIL
FILTER
DESCRIPTION:

SERVICE: ROAD TEST
DESCRIPTION:

SERVICE: SERVICE - 40,000 MILES

DESCRIPTION:

DESCRIPTION: SERVICE - 40,000
MILES ~|~SERVICE - 40,000 MILES
~|~40K. ~|~42557 40K. 120 40.000.
MILE SERVICE.

39686 MILES

DATE: 01/19/2012

REPAIR# 0155583

REPORTED BY: Nalley Lexus-Smyrna

SERVICE: COMPLETE

DESCRIPTION: COMPLETE

~|~CUSTOMER STATES
PASSENGER SIDE B PILLAR
WARN ~|~ ~|~40000 50 REPLACED
PASSENGER SIDE B PILLAR TRIM

39596 MILES

DATE: 01/07/2012

REPAIR# 0155022

REPORTED BY: Nalley Lexus-Smyrna

SERVICE: 4 WHEEL ALIGNMENT

DESCRIPTION: 4 WHEEL

ALIGNMENT ~|~4 WHEEL
ALIGNMENT ~|~ ~|~39596 150
PERFORM 4 WHEEL ALIGNMENT

SERVICE: COMPLETE

DESCRIPTION: COMPLETE

~|~CUSTOMER STATES
PASSENGER SIDE TIRE FLAT-HIT
CURB ~|~ ~|~39590 200 REPLACE
ALL 4 TIRES COMPLETE
~|~CUSTOMER STATES
VIBRATION WHEN BRAKING AT
HIGHER SPEEDS ~|~ ~|~39596 200
TURN FRONT ROTORS

SERVICE: FREE ALIGNMENT
CHECK
DESCRIPTION: FREE ALIGNMENT
CHECK ~|~FREE ALIGNMENT
CHECK

SERVICE: MULTI-POINT
INSPECTION
DESCRIPTION: MULTI-POINT
INSPECTION ~|~MULTI-POINT
INSPECTION

SERVICE: WRONG PART
ORDERED-ORDERED PART
AGAIN
DESCRIPTION: WRONG PART
ORDERED-ORDERED PART
AGAIN ~|~CUSTOMER STATES
PASSENGER SIDE B PILLAR
WARN-PARTS ARE IN ~|~ ~|~39590
PARTS HAVE NOT BEEN
ORDERED THERE IS A TSB ON
BOTH SIDES OF THE BOTTOM B
PILLAR BUT NOT TOP

36972 MILES

DATE: 08/09/2011

REPAIR# 0136520
REPORTED BY: Nalley Lexus-Smyrna

SERVICE: OIL AND FILTER -
CHANGE
DESCRIPTION: OIL AND FILTER -
CHANGE ~|~OIL AND FILTER -
CHANGE ~|~ ~|~36972 40
PERFORMED OCS --
RECOMMEND - 2 TIRE 4/32 -
ALIGNMENT - REAR BRAKES
1MM TO SENSOR - ENGINE AIR
FILTER - A/C FILTER

SERVICE: ULTIMATE DETAIL
DESCRIPTION: ULTIMATE DETAIL
~|~ULTIMATE DETAIL

35480 MILES

DATE: 07/16/2011

REPAIR# 0134154

REPORTED BY: Nalley Lexus-Smyrna

SERVICE: OTHER DIAGNOSIS

DESCRIPTION: OTHER

DIAGNOSIS ~|~CUSTOMER
STATESCUSTOMER STATES B
PILLAR IS DAMAGED...PARTS
ARE IN ~|~REPLACE DRIVER SIDE
SEAT BELT TRIM ~|~35680
REPLACE DRIVER SIDE SEAT
BELT TRIM 50

35549 MILES

DATE: 07/07/2011

REPAIR# 0133092

REPORTED BY: Nalley Lexus-Smyrna

SERVICE: REPLACE LEFT FRONT
TRIM

DESCRIPTION: REPLACE LEFT
FRONT TRIM ~|~CUSTOMER
STATES BOTH LEFT SIDE PILLARS
ARE PEELING/FLAKING. ~|~
~|~35549 50 INSTALL L-F TRIM.

34406 MILES

DATE: 03/17/2011

REPAIR# 0095458

REPORTED BY: Lexus of Las Vegas

SERVICE: NO REPAIRS

NESSASARY AT THIS TIME.

DESCRIPTION: NO REPAIRS

NESSASARY AT THIS TIME.

~|~CUSTOMER STATES THE
DRIVER REAR SEAT IS INOP
PLEASE CHECK AND ADVISE

~|~TESTED REAR SEAT
FUNCTIONS. SLIDE, HEADREST,
SEATBACK. ALL FUNCTION
CORECTLY AT THIS TIME. ALSO
TESTED PASS REAR SEAT. ALL
FUNCTIONS WORK AS WELL.

~|~NO REPAIRS NESSASARY AT
THIS TIME.

34043 MILES

DATE: 02/07/2011

REPAIR# 0022400

REPORTED BY:

SERVICE: ALE REPL COMP
SPRINGS & LASH ADJUSTERS FOR
GS460, LS600HL

DESCRIPTION: ALE REPL COMP
SPRINGS & LASH ADJUSTERS FOR
GS460, LS600HL ~|~ALE-SAFETY
RECALL ALE - CERTAIN LEXUS
GS 350, GS 450H, GS 460, IS 350, LS
460, LS 460 L, AND LS 600H L
VEHICLES - VALVE SPRING
~|~PER SSC ~|~ALE REPL COMP
SPRINGS & LASH ADJUSTERS FOR
GS460, LS600HL

SERVICE: REPLACED MISSING 30
AMP FUSE AT NO CHARGE TO
GUEST

DESCRIPTION: REPLACED
MISSING 30 AMP FUSE AT NO
CHARGE TO GUEST ~|~GUEST
STATES THAT SUNROOF IS INOP.
PLEASE CHECK AND ADVISE ~|~
~|~REPLACED MISSING 30 AMP
FUSE AT NO CHARGE TO GUEST

SERVICE: RF-36PSI,LF- 36SI,RR-36PSI,LR-36PSI.AMBIEN T TEMP-60DEG. FAHRENHEIT

DESCRIPTION: RF-36PSI,LF-36SI,RR-36PSI,LR-36PSI.AMBIEN T TEMP-60DEG. FAHRENHEIT
~|~TIRE PRESSURE CHECK AND INFLATE SERVICE ~|~ ~|~RF-36PSI,LF- 36SI,RR-36PSI,LR-36PSI.AMBIEN T TEMP-60DEG. FAHRENHEIT

31025 MILES

DATE: 09/22/2010

REPAIR# 0905280

REPORTED BY: Lexus Santa Monica

SERVICE: ALL TIRES SET TO 33

DESCRIPTION: ALL TIRES SET TO 33 ~|~CHECK TIRE PRESSURE AND SET TO FACTORY SPECIFICATION: RF ___ PSI, LF ___ PSI, RR ___ PSI, LR ___ PSI.

SERVICE: LOANER VEHICLES

ARE PROVIDED COMPLIMENTERY FOR A 24 HOUR PERIOD. I UNDERSTAND TH

DESCRIPTION: LOANER VEHICLES ARE PROVIDED COMPLIMENTERY FOR A 24 HOUR PERIOD. I UNDERSTAND TH ~|~LOANER VEHICLES ARE PROVIDED COMPLIMENTERY FOR A 24 HOUR PERIOD. I UNDERSTAND THAT AFTER THE 25TH HOUR THERE WILL BE A CHARGE TO ME OF \$10 FOR EACH ADDITIONAL HOUR, MAXIMUM \$80 PER DAY. ACKNOWLEDGED BY: _____

SERVICE: MAINTENANCE
COMPLETED.BRAKES 11MM
FRONT,8MM REAR.TIRES
RF8,LF9,BOTH REAR 6/32
DESCRIPTION: MAINTENANCE
COMPLETED.BRAKES 11MM
FRONT,8MM REAR.TIRES
RF8,LF9,BOTH REAR 6/32 ~|~5,000
MILE OR 6 MONTH SERVICE,
WHICHEVER COMES FIRST,
REPLACE OIL & FILTER, INSPECT
BRAKES, BELTS, HOSES, C/V
BOOTS, BALL JOINTS & MOUNTS.
CHECK AND TOP OFF ALL
FLUIDS. TEST BATTERY. ROTATE
TIRES (EXCEPT IS RWD), SET TIRE
PRESSURE.

SERVICE: OTHER INSPECTION
DESCRIPTION: OTHER
INSPECTION ~|~CUSTOMER
DECLINES RECOMENDED 30
SERVICE

SERVICE: OIL FILTER CAP
REPLACED
DESCRIPTION: OIL FILTER CAP
REPLACED ~|~TECH REPORTS
OIL FILTER CAR STRIPPED
DURING SERVICE ~|~F

SERVICE: REPLACED WORN
WIPER INSERTS
DESCRIPTION: REPLACED WORN
WIPER INSERTS ~|~REPLACE
WIPER INSERTS PER GUEST

25585 MILES

DATE: 03/17/2010

REPAIR# 0886373
REPORTED BY: Lexus Santa Monica

SERVICE: ***** MAINTENANCE
COMPLETED ***** +
DESCRIPTION: *****
MAINTENANCE COMPLETED
***** + ~|~25,000 MILE SERVICE

SERVICE: F.DSC 1-SD (OFF-VEH)
DESCRIPTION: F.DSC 1-SD (OFF-
VEH) ~|~CUSTOMER REPORTS
BRAKES ARE PULSING WHEN
APPLIED/CHECK AND ADVISE
~|~FRONT ROTORS
WARPED/PADS GLAZED

MACHINED ROTORS,REPLACED
PADS CONFIRMED REPAIR ON
TEST DRIVE

SERVICE: LOANER VEHICLES
ARE PROVIDED
COMPLIMENTERY FOR A 24
HOUR PERIOD. I UNDERSTAND
TH

DESCRIPTION: LOANER
VEHICLES ARE PROVIDED
COMPLIMENTERY FOR A 24
HOUR PERIOD. I UNDERSTAND
TH ~|~LOANER VEHICLES ARE
PROVIDED COMPLIMENTERY
FOR A 24 HOUR PERIOD. I
UNDERSTAND THAT AFTER THE
25TH HOUR THERE WILL BE A
CHARGE TO ME OF \$10 FOR
EACH ADDITIONAL HOUR,
MAXIMUM \$80 PER DAY.
ACKNOWLEDGED
BY: _____

SERVICE: SECURED MUD FLAP
DESCRIPTION: SECURED MUD
FLAP ~|~CUSTOMER REPORTS
MUD FLAP LOOSE ON DRIVER
REAR/CHECK AND ADVISE

22347 MILES

DATE: 12/02/2009

REPAIR# 0874900

REPORTED BY: Lexus Santa Monica

SERVICE: DRIVER'S SEAT BELT
BUCKLE REPLACED PER TECH
OK AT THIS TIME

DESCRIPTION: DRIVER'S SEAT
BELT BUCKLE REPLACED PER
TECH OK AT THIS TIME
~|~DRIVER SEATBELT BUCKLE
INOP,PLASTIC PIECE INSIDE
BROKEN,AS PER CUST

SERVICE: LOANER VEHICLE IS
PROVIDED AS A COURTESY TO
OUR CUSTOMERS. LOANERS ARE
TO BE RET

DESCRIPTION: LOANER VEHICLE
IS PROVIDED AS A COURTESY TO
OUR CUSTOMERS. LOANERS ARE
TO BE RET ~|~LOANER VEHICLE
IS PROVIDED AS A COURTESY TO

~|~DRIVER'S SEAT BELT BUCKLE
INOP REPLACED DRIVER'S SEAT
BELT BUCKLE

OUR CUSTOMERS. LOANERS ARE
TO BE RETURNED WITHIN 24
HOURS OF SERVICE
COMPLETION, UNLESS PRIOR
ARRANGEMENTS ARE MADE.
CUSTOMER UNDERSTANDS
THAT ADDITIONAL DAYS WILL
BE CHARGED AT \$60 PER
DAY._____

SERVICE: MIRROR WRKING AS
DESIGNED PER TECH AT THIS
TIME

DESCRIPTION: MIRROR WRKING
AS DESIGNED PER TECH AT THIS
TIME ~|~PASS SIDE MIRROR DOES
NOT GO DOWN ON
REVERSE,CHECK AND ADVISE

SERVICE: RADIO SPKR ASSY, FRT
1-SIDE

DESCRIPTION: RADIO SPKR ASSY,
FRT 1-SIDE ~|~DRIVER SIDE
DOOR SPEAKER TO BE
REPLACED,AS PER CUST,SOP
~|~REPLACE SPEAKER ASSY

20768 MILES

DATE: 09/29/2009

REPAIR# 0868941

REPORTED BY: Lexus Santa Monica

SERVICE: LOANER VEHICLE IS
PROVIDED AS A COURTESY TO
OUR CUSTOMERS. LOANERS ARE
TO BE RET

DESCRIPTION: LOANER VEHICLE
IS PROVIDED AS A COURTESY TO
OUR CUSTOMERS. LOANERS ARE
TO BE RET ~|~LOANER VEHICLE
IS PROVIDED AS A COURTESY TO
OUR CUSTOMERS. LOANERS ARE
TO BE RETURNED WITHIN 24
HOURS OF SERVICE
COMPLETION, UNLESS PRIOR
ARRANGEMENTS ARE MADE.

SERVICE: REPLACED TIRE, DOT#
EL5VJHC2809

DESCRIPTION: REPLACED TIRE,
DOT# EL5VJHC2809 ~|~PATCH
HOLE IN ____ \ ____ TIRE
INCLUDES R & R AND SPIN
BALANCE.

CUSTOMER UNDERSTANDS
THAT ADDITIONAL DAYS WILL
BE CHARGED AT \$60 PER
DAY. _____

20766 MILES

DATE: 09/29/2009

REPAIR# 0868928

REPORTED BY: Lexus Santa Monica

SERVICE: LEXUS ROADSIDE
ASSISTANCE

DESCRIPTION: LEXUS ROADSIDE
ASSISTANCE ~|~LEXUS
ROADSIDE ASSISTANCE
~|~CASE#9094313,FLAT TIRE

20018 MILES

DATE: 08/31/2009

REPAIR# 0866086

REPORTED BY: Lexus Santa Monica

SERVICE: ***** MAINTENANCE
COMPLETED ***** +

DESCRIPTION: *****
MAINTENANCE COMPLETED
***** + ~|~5,000 MI OR 6 MOS
WHICHEVER COMES FIRST ENG
OIL & FILTER CHANGE. INSP
BRAKES, TIRE PRESSURE, BELTS,
HOSES, BALL JOINTS,DUST
COVERS,STEERING GEAR
BOX,C/V BOOTS & FLANGE
BOLTS,LIGHTS.CK BATTERY

SERVICE: FRONT 7/32, REAR 6/32

DESCRIPTION: FRONT 7/32, REAR
6/32 ~|~TIRE ROTATION -
APPROX. TREAD RF __/32 LF __/32
LR __/32 RR __/32

CONDITION & ADVISE. TOP OFF FLUIDS.

SERVICE: LOANER VEHICLE IS PROVIDED AS A COURTESY TO OUR CUSTOMERS. LOANERS ARE TO BE RET

DESCRIPTION: LOANER VEHICLE IS PROVIDED AS A COURTESY TO OUR CUSTOMERS. LOANERS ARE TO BE RET ~|~LOANER VEHICLE IS PROVIDED AS A COURTESY TO OUR CUSTOMERS. LOANERS ARE TO BE RETURNED WITHIN 24 HOURS OF SERVICE COMPLETION, UNLESS PRIOR ARRANGEMENTS ARE MADE. CUSTOMER UNDERSTANDS THAT ADDITIONAL DAYS WILL BE CHARGED AT \$60 PER DAY. _____

SERVICE: SPECIAL ORDER PART(S) NEEDED FOR THIS VEHICLE. PARTS HAVE BEEN ORDERED AND YOU W

DESCRIPTION: SPECIAL ORDER PART(S) NEEDED FOR THIS VEHICLE. PARTS HAVE BEEN ORDERED AND YOU W ~|~CUSTOMER REPORTS LEFT FRONT DOOR SPEAKER SOUND IS DISTORTED,PLEASE ADVISE.

15919 MILES

DATE: 02/18/2009

REPAIR# 0846057

REPORTED BY: Lexus Santa Monica

SERVICE: **HANDWASH VEHICLE - NO CHARGE** +

DESCRIPTION: **HANDWASH VEHICLE - NO CHARGE** + ~|~**HANDWASH VEHICLE - NO CHARGE** +

SERVICE: DONE

SERVICE: 9LA REPLACE FUEL DELIVERY PIPES FOR LS460

DESCRIPTION: 9LA REPLACE FUEL DELIVERY PIPES FOR LS460 ~|~***** PERFORM 9LA / FUEL DELIVERY PIPE REPLACEMENT ***** ~|~E

SERVICE: LOANER VEHICLE IS PROVIDED AS A COURTESY TO

DESCRIPTION: DONE ~|~****
FUEL FILL - UP *****

OUR CUSTOMERS. LOANERS ARE
TO BE RET

DESCRIPTION: LOANER VEHICLE
IS PROVIDED AS A COURTESY TO
OUR CUSTOMERS. LOANERS ARE
TO BE RET ~|~LOANER VEHICLE
IS PROVIDED AS A COURTESY TO
OUR CUSTOMERS. LOANERS ARE
TO BE RETURNED WITHIN 24
HOURS OF SERVICE
COMPLETION, UNLESS PRIOR
ARRANGEMENTS ARE MADE.
CUSTOMER UNDERSTANDS
THAT ADDITIONAL DAYS WILL
BE CHARGED AT \$60 PER
DAY. _____

SERVICE: PROGRAM MASTER
KEY / DONE

DESCRIPTION: PROGRAM
MASTER KEY / DONE
~|~PROGRAM MASTER KEY TO
VEHICLE

SERVICE: REPLACED SOCKET

DESCRIPTION: REPLACED
SOCKET ~|~REAR POWER PORT
MISSING COVER INS/ADV
~|~OPEN ~|~15917 REPLACED
SOCKET

SERVICE: SPECIAL ORDER
PART(S) NEEDED FOR THIS
VEHICLE. PARTS HAVE BEEN
ORDERED AND YOU W

DESCRIPTION: SPECIAL ORDER
PART(S) NEEDED FOR THIS
VEHICLE. PARTS HAVE BEEN
ORDERED AND YOU W ~|~GUEST
REPORTS WINDOW MASTER
SWITCH INTERMITENLY INOP
INS/ADV

REPAIR# 0841822

REPORTED BY: Lexus Santa Monica

SERVICE: F DISC BOTH SIDE

DESCRIPTION: F DISC BOTH SIDE

~|~BRAKES HAVE A SURGE
WHEN APPLIED PER
GUEST/CHECK AND ADVISE
~|~WARPED ROTORS/.003 OUT OF
ROUND

SERVICE: PERFORM FOUR
WHEEL ALIGNMENT AND
BALANCE SPECIAL

DESCRIPTION: PERFORM FOUR
WHEEL ALIGNMENT AND
BALANCE SPECIAL ~|~PERFORM
FOUR WHEEL ALIGNMENT AND
BALANCE SPECIAL

SERVICE: LOANER VEHICLE IS
PROVIDED AS A COURTESY TO
OUR CUSTOMERS. LOANERS ARE
TO BE RET

DESCRIPTION: LOANER VEHICLE
IS PROVIDED AS A COURTESY TO
OUR CUSTOMERS. LOANERS ARE
TO BE RET ~|~LOANER VEHICLE
IS PROVIDED AS A COURTESY TO
OUR CUSTOMERS. LOANERS ARE
TO BE RETURNED WITHIN 24
HOURS OF SERVICE
COMPLETION, UNLESS PRIOR
ARRANGEMENTS ARE MADE.
CUSTOMER UNDERSTANDS
THAT ADDITIONAL DAYS WILL
BE CHARGED AT \$60 PER
DAY. _____

SERVICE: SERVICE

COMPLETE.BRAKES PASS FRONT
NEW REAR 9MM.TIRES PASS 7/32
ALL

DESCRIPTION: SERVICE
COMPLETE.BRAKES PASS FRONT
NEW REAR 9MM.TIRES PASS 7/32
ALL ~|~18 MONTH/15,000 MILE
SERVICE(WHICHEVER COMES
FIRST)REPLACE OIL &
FILTER,INSP/REPL AIR
FILTER,RETORQUE FLANGE
BOLTS,INSPECT
FLUIDS,BRAKES,BALL
JOINTS,BOOTS & STEERING
LINKAGE,ROTATE TIRES.

14197 MILES

DATE: 12/03/2008

REPAIR# 0838214

REPORTED BY: Lexus Santa Monica

SERVICE: **HANDWASH

VEHICLE - NO CHARGE** +

DESCRIPTION: **HANDWASH

VEHICLE - NO CHARGE** +

~|~**HANDWASH VEHICLE - NO
CHARGE** +

SERVICE: LOANER VEHICLE IS

PROVIDED AS A COURTESY TO
OUR CUSTOMERS. LOANERS ARE
TO BE RET

DESCRIPTION: LOANER VEHICLE
IS PROVIDED AS A COURTESY TO
OUR CUSTOMERS. LOANERS ARE
TO BE RET ~|~LOANER VEHICLE
IS PROVIDED AS A COURTESY TO
OUR CUSTOMERS. LOANERS ARE
TO BE RETURNED WITHIN 24
HOURS OF SERVICE
COMPLETION, UNLESS PRIOR
ARRANGEMENTS ARE MADE.
CUSTOMER UNDERSTANDS
THAT ADDITIONAL DAYS WILL
BE CHARGED AT \$60 PER
DAY._____

SERVICE: OK AT THIS TIME PER
TECH

DESCRIPTION: OK AT THIS TIME
PER TECH ~|~CHECK TIRES PER
REQUEST

SERVICE: OPERATING AS
DESIGNED PER TECH

DESCRIPTION: OPERATING AS
DESIGNED PER TECH
~|~PASSENGER FRONT WINDOW
ANTI PINCH ACTIVATES PER
CUSTOMER

SERVICE: OTHER INSPECTION

DESCRIPTION: OTHER

INSPECTION ~|~CUSTOMER
DECLINED SERVICE

SERVICE: RESECURED

DESCRIPTION: RESECURED

~|~L/R MUD FLAP LOOSE PER
CUSTOMER. SECURE OR REPORT

SERVICE: SPECIAL ORDER
PART(S) NEEDED FOR THIS
VEHICLE. PARTS HAVE BEEN
ORDERED AND YOU W

DESCRIPTION: SPECIAL ORDER
PART(S) NEEDED FOR THIS
VEHICLE. PARTS HAVE BEEN
ORDERED AND YOU W ~|~REAR
POWER OUTLET COVER BROKE
PER CUSTOMER, CHECK AND
REPORT ~|~ ~|~14196 COST \$120.00

11524 MILES

DATE: 09/15/2008

REPAIR# 0830276

REPORTED BY: Lexus Santa Monica

SERVICE: **HANDWASH
VEHICLE - NO CHARGE** +
DESCRIPTION: **HANDWASH
VEHICLE - NO CHARGE** +
~|~**HANDWASH VEHICLE - NO
CHARGE** +

SERVICE: LOANER VEHICLE IS
PROVIDED AS A COURTESY TO
OUR CUSTOMERS. LOANERS ARE
TO BE RET
DESCRIPTION: LOANER VEHICLE
IS PROVIDED AS A COURTESY TO
OUR CUSTOMERS. LOANERS ARE
TO BE RET ~|~LOANER VEHICLE
IS PROVIDED AS A COURTESY TO
OUR CUSTOMERS. LOANERS ARE
TO BE RETURNED WITHIN 24
HOURS OF SERVICE
COMPLETION, UNLESS PRIOR
ARRANGEMENTS ARE MADE.
CUSTOMER UNDERSTANDS
THAT ADDITIONAL DAYS WILL
BE CHARGED AT \$60 PER
DAY. _____

SERVICE: OTHER INSPECTION
DESCRIPTION: OTHER
INSPECTION ~|~HEAT COMES
THRU FLOOR WITH AC ON OR
EVEN WITH AC OFF PER
CUSTOMER ~|~ ~|~11523
INSPECTED AC VENT
OPERATION. NO TROUBLE DTC'S
IN SYSTEM. DETERMINED
VEHICLE IS OPERATING AS
DESIGNED AND A SMALL
AMOUNT OF FRESH AIR IS
PERMITTED INTO THE
PASSENGER SIDE OF CABIN.
EVEN IF IN RECYCLE AIR OR
VENTS ARE CLOSED FOR SAFTEY
PER TECH.

SERVICE: STEREO COMPONENT
AMP ASSY
DESCRIPTION: STEREO
COMPONENT AMP ASSY
~|~CHIRP SOUND FROM DASH
WHEN POWER IS ON PER
CUSTOMER ~|~OPEN CIRCUIT IN
AMP ~|~11523 REPLACED
AMPLIFIER

9697 MILES

DATE: 07/14/2008

REPAIR# 0824501

REPORTED BY: Lexus Santa Monica

SERVICE: 12 MONTH/10,000 MILE
SERVICE(WHICHEVER COMES
FIRST)REPLACE OIL &
FILTER,RETORQUE
DESCRIPTION: 12 MONTH/10,000
MILE SERVICE(WHICHEVER
COMES FIRST)REPLACE OIL &
FILTER,RETORQUE ~|~12
MONTH/10,000 MILE
SERVICE(WHICHEVER COMES
FIRST)REPLACE OIL &
FILTER,RETORQUE FLANGE
BOLTS,REPLACE A/C
FILTER,INSPECT

SERVICE: LOANER VEHICLE IS
PROVIDED AS A COURTESY TO
OUR CUSTOMERS. LOANERS ARE
TO BE RET
DESCRIPTION: LOANER VEHICLE
IS PROVIDED AS A COURTESY TO
OUR CUSTOMERS. LOANERS ARE
TO BE RET ~|~LOANER VEHICLE
IS PROVIDED AS A COURTESY TO
OUR CUSTOMERS. LOANERS ARE
TO BE RETURNED WITHIN 24
HOURS OF SERVICE
COMPLETION, UNLESS PRIOR
ARRANGEMENTS ARE MADE.

FLUIDS,BRAKES,BALL
JOINTS,AXLE BOOTS,AIR
FILTER,STEERING LINKAGE &
BOOTS,CHASSIS NUTS & BOLTS.

CUSTOMER UNDERSTANDS
THAT ADDITIONAL DAYS WILL
BE CHARGED AT \$60 PER
DAY. _____

SERVICE: REPLACE IDLER
PULLEYS NO.1 & NO.2 2007
LS460/460L

DESCRIPTION: REPLACE IDLER
PULLEYS NO.1 & NO.2 2007
LS460/460L ~|~8LA LS460/460L
IDLER PULLEYS ~|~E

4863 MILES

DATE: 11/09/2007

REPAIR# 0800089

REPORTED BY: Lexus Santa Monica

SERVICE: ***** MAINTENANCE
COMPLETED *****

DESCRIPTION: *****
MAINTENANCE COMPLETED
***** ~|~5,000 MI OR 6 MOS
WHICHEVER COMES FIRST ENG
OIL & FILTER CHANGE. INSP
BRAKES, TIRE PRESSURE, BELTS,
HOSES, BALL JOINTS,DUST
COVERS,STEERING GEAR
BOX,C/V BOOTS & FLANGE
BOLTS,LIGHTS.CK BATTERY
CONDITION & ADVISE. TOP OFF
FLUIDS. ~|~5KW ~|~FRONT/REAR
BRAKES PASS.

SERVICE: FRONT/REAR TIRES
10/32.

SERVICE: **HANDWASH
VEHICLE - NO CHARGE** +
DESCRIPTION: **HANDWASH
VEHICLE - NO CHARGE** +
~|~**HANDWASH VEHICLE - NO
CHARGE** +

SERVICE: LEXUS PERSONALIZED
SETTINGS

DESCRIPTION: FRONT/REAR
TIRES 10/32. ~|~TIRE ROTATION -
APPROX. TREAD RF __/32 LF __/32
LR __/32 RR __/32

SERVICE: RESECURED ENGINE
COVER CLIPS.

DESCRIPTION: RESECURED
ENGINE COVER CLIPS. ~|~UPPER
ENGINE COVER IS MISSING
BOLTS?

DESCRIPTION: LEXUS
PERSONALIZED SETTINGS
~|~LEXUS PERSONALIZED
SETTINGS ~|~LPS

SERVICE: RESECURED ENGINE
COVER.

DESCRIPTION: RESECURED
ENGINE COVER. ~|~LOWER
ENGINE COVER WAS LOOSE-
CUSTOMER RESECURED BEST AS
POSSILBE.

12 MILES

DATE: 06/04/2007

REPAIR# 0069370

REPORTED BY: Tustin Lexus

SERVICE: PERFORMED PRE-
DELIVERY INSPECTION

DESCRIPTION: PERFORMED PRE-
DELIVERY INSPECTION
~|~PERFORM PRE-DELIVERY
INSPECTION ~|~ ~|~PERFORMED
PRE-DELIVERY INSPECTION

TERMS AND CONDITIONS

ABOUT LEXUS



FINANCE & LEASING



BRAND & LIFESTYLE



SERVICE



FAQ ([HTTP://LEXUS2.CUSTHELP.COM/](http://LEXUS2.CUSTHELP.COM/)) | FIND A LEXUS DEALER (</LEXUSDRIVERS/SERVICE/DEALERS>) |

CONTACT US ([HTTP://WWW.LEXUS.COM/CONTACT](http://WWW.LEXUS.COM/CONTACT)) | ACCESSIBILITY ([HTTP://WWW.LEXUS.COM/ACCESSIBILITY](http://WWW.LEXUS.COM/ACCESSIBILITY)) |



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Safety Recalls & Service Campaigns (<http://www.toyota.com/recall>)

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