

SERVICE HISTORY**SERVICE HISTORY FOR:** 2013BROWNSWBULTRALUX**VIN:** JTHBL1EF6D5116541**49704 MILES****DATE:** 08/17/2016**REPAIR#** 0010730**REPORTED BY:** Tustin Lexus**SERVICE:** INFLATED TIRES TO:LF-36 RF-36 LR-36 RR-36**DESCRIPTION:** INFLATED TIRES TO:LF-36 RF-36 LR-36 RR-36 ~|~CUSTOMER STATES TIRE PRESSURE CHECK AND INFLATE AS NEEDED ~|~. ~|~INFLATED TIRES TO:LF-36 RF-36 LR-36 RR-36, .**SERVICE:** PERFORMED THE 50,000 MILE SERVICE COMPLIMENTARY INSPECTION, REPLACED ENGINE OIL**DESCRIPTION:** PERFORMED THE 50,000 MILE SERVICE COMPLIMENTARY INSPECTION, REPLACED ENGINE OIL ~|~CUSTOMER STATES PERFORM THE 50,000 MILE SERVICE ON THE VEHICLE ~|~DUE FOR 50K SERVICE ~|~PERFORMED THE 50,000 MILE SERVICE COMPLIMENTARY INSPECTION, REPLACED ENGINE OIL & OIL FILTER, ROTATED TIRES, INSPECTED BRAKES, TESTED CAR BATTERY, TOPPED OFF ALL FLUIDS, TREAD DEPTH: FRONT 9/32 REAR 10/32 BRAKE PAD MEASUREMENTS: FRONT 5MM REAR 10MM**SERVICE:** MOUNTED & BALANCED BOTH REAR TIRES, CURRENTLY ON THE FRONT AFTER THE ROTATION**DESCRIPTION:** MOUNTED & BALANCED BOTH REAR TIRES, CURRENTLY ON THE FRONT AFTER THE ROTATION ~|~CUSTOMER STATES THAT BOTH REAR TIRES ARE WORN OUT, REPLACE BOTH REAR TIRES ~|~BOTH REAR TIRES ARE WORN DOWN TO 2/32 ~|~MOUNTED & BALANCED BOTH REAR TIRES, CURRENTLY ON THE FRONT AFTER THE ROTATION, .**SERVICE:** REPLACED FRONT BRAKE PADS & RESURFACED ROTORS**DESCRIPTION:** REPLACED FRONT BRAKE PADS & RESURFACED ROTORS ~|~CUSTOMER STATES THAT THERE IS A PULSATION FELT WHEN BRAKING, INSPECT AND ADVISE ~|~FRONT BRAKE PADS ARE WORN RIGHT BEFORE THE WEAR SENSOR. ROTORS HAVE LACK OF PARALLELISM ~|~REPLACED FRONT BRAKE PADS & RESURFACED ROTORS, .**45835 MILES****DATE:** 04/14/2016**REPAIR#** 0002480**REPORTED BY:** Tustin Lexus**SERVICE:** INFLATED TIRES TO:LF-35 RF-35 LR-35 RR-35**DESCRIPTION:** INFLATED TIRES TO:LF-35 RF-35 LR-35 RR-35 ~|~CUSTOMER STATES TIRE PRESSURE CHECK AND INFLATE AS NEEDED ~|~ ~|~INFLATED TIRES TO:LF-35 RF-35 LR-35 RR-35**SERVICE:** REPLACED & BALANCED 2 TIRES ON THE VEHICLE**DESCRIPTION:** REPLACED & BALANCED 2 TIRES ON THE VEHICLE ~|~CUSTOMER STATES FRONT TIRES AT 4/32NDS NEAR WEAR BARS, REPLACE THE FRONT TIRES ~|~2 OF THE TIRES WORN NEAR MIN. SPEC ~|~REPLACED & BALANCED 2 TIRES ON THE VEHICLE**45835 MILES****DATE:** 04/14/2016**REPAIR#** 0002165**REPORTED BY:** Tustin Lexus**SERVICE:** INFLATED TIRES TO:LF-35 RF-35 LR-35 RR-35**DESCRIPTION:** INFLATED TIRES TO:LF-35 RF-35 LR-35 RR-35 ~|~CUSTOMER STATES TIRE PRESSURE CHECK AND INFLATE AS NEEDED ~|~ ~|~INFLATED TIRES TO:LF-35 RF-35 LR-35 RR-35**SERVICE:** REPLACED PASSENGER FRONT 2 LOWER CONTROL ARMS, THE WHEEL BEARING, & RACK & PIN**DESCRIPTION:** REPLACED PASSENGER FRONT 2 LOWER CONTROL ARMS, THE WHEEL BEARING, & RACK & PIN ~|~CUSTOMER STATES THAT THEY SWERVED AND HIT A CURB WITH THE PASSENGER FRONT WHEEL TO AVOID HITTING A CAT.

THERE ARE WARNING LIGHTS ON THE DASH NOW AND THE STEERING WHEEL IS OFF CENTERED. INSPECT AND ADVISE
~!~INSPECTION REVEALED BENT COMPONENTS DUE TO IMPACT
~!~REPLACED PASSENGER FRONT 2 LOWER CONTROL ARMS, THE WHEEL BEARING, & RACK & PINION ASSEMBLY DO TO DAMAGE, PERFORMED BEFORE & AFTER 4 WHEEL ALIGNMENTS, REMOVED TIRE SENSOR FROM WHEEL, & REPLACED THE BENT WHEEL ON PASSENGER FRONT. CLEARED ERROR CODES & TEST

44744 MILES

DATE: 03/11/2016

REPAIR# 0099515

REPORTED BY: Tustin Lexus

SERVICE: INFLATED TIRES TO:LF-_35 RF-35_ LR-_35 RR-_35

DESCRIPTION: INFLATED TIRES TO:LF-_35 RF-35_ LR-_35 RR-_35
~!~CUSTOMER STATES TIRE PRESSURE CHECK AND INFLATE AS NEEDED ~!~INFLATED TIRES TO:LF-_35 RF-35_ LR-_35 RR-_35

SERVICE: PERFORMED THE ROUTINE 45,000 MILE SERVICE ON THE VEHICLE INCLUDING THE OIL AND

DESCRIPTION: PERFORMED THE ROUTINE 45,000 MILE SERVICE ON THE VEHICLE INCLUDING THE OIL AND ~!~CUSTOMER STATES PERFORM THE 45,000 MILE SERVICE PRE PAID ~!~PRE PAID SERVICE CONTRACT ~!~PERFORMED THE ROUTINE 45,000 MILE SERVICE ON THE VEHICLE INCLUDING THE OIL AND FILTER CHANGE WITH A TIRE ROTATION FULL INSPECTIONS AND REPLACEMENT OF THE KEY BATTERY

SERVICE: REMOVED AND REPLACED REAR BRAKES AND MACHINED ROTORS, CLEANED AND LUBRICATED A

DESCRIPTION: REMOVED AND REPLACED REAR BRAKES AND MACHINED ROTORS, CLEANED AND LUBRICATED A ~!~DURING THE SERVICE, REAR BRAKES WERE FOUND TO BE NEEDING REPLACEMENT ~!~REAR BRAKE PADS WEARING ON THE SENSOR, DUE FOR REPLACEMENT ~!~REMOVED AND REPLACED REAR BRAKES AND MACHINED ROTORS, CLEANED AND LUBRICATED ALL HARDWARE

39755 MILES

DATE: 10/14/2015

REPAIR# 0090469

REPORTED BY: Tustin Lexus

SERVICE: DRAINED OIL, CHANGED OIL FILTER, NEW DRAIN PLUG GASKET, TOPPED OFF FLUIDS, REP

DESCRIPTION: DRAINED OIL, CHANGED OIL FILTER, NEW DRAIN PLUG GASKET, TOPPED OFF FLUIDS, REP ~!~CUSTOMER STATES PRE PAID 40K MINOR SERVICE ~!~PRE PAID 40K SERVICE ~!~DRAINED OIL, CHANGED OIL FILTER, NEW DRAIN PLUG GASKET, TOPPED OFF FLUIDS, REPLENISHED OIL 0-20 9.5 QTS, BATTERY TEST, BRAKE AND TIRE TREAD DEPTH INSPECTION, TIRE ROTATION TORQUED @ 100 F LBS, RESET MAINTENACE DATA, RESET MAINTENANCE LIGHT, PLACED NEW L, PRE PAIOD MINOR SERVICE

SERVICE: INFLATED TIRES TO:LF-_36 RF-_36 LR-_36 RR-_36

DESCRIPTION: INFLATED TIRES TO:LF-_36 RF-_36 LR-_36 RR-_36
~!~CUSTOMER STATES TIRE PRESSURE CHECK AND INFLATE SERVICE PERFORMED. PRE-INSPECTION TIRE PRESSURE VALUES: ~!~TIRE PRESSURE SERVICE ~!~INFLATED TIRES TO:LF-_36 RF-_36 LR-_36 RR-_36, TIRE PRESSURE FOUND UNDER SPECIFICATION

37562 MILES

DATE: 08/21/2015

REPAIR# 0086543

REPORTED BY: Tustin Lexus

SERVICE: INFLATED TIRES TO:LF-_36 RF-_36 LR-_36 RR-_36

DESCRIPTION: INFLATED TIRES TO:LF-_36 RF-_36 LR-_36 RR-_36
~!~CUSTOMER STATES TIRE PRESSURE CHECK AND INFLATE

SERVICE: REPLACE AND PAINT TOW HOOK

DESCRIPTION: REPLACE AND PAINT TOW HOOK ~!~CUSTOMER STATES REPLACE LEFT REAR TOW HOOK COVER ~!~TOW HOOK

SERVICE PERFORMED. PRE-INSPECTION TIRE PRESSURE VALUES:
~!~PRESSURE ~!~INFLTED TIRES TO:LF-_36 RF-_36 LR-_36 RR-_36

MISSING ~!~REPLACE AND PAINT TOW HOOK

34845 MILES

DATE: 06/02/2015

REPAIR# 0082046

REPORTED BY: Tustin Lexus

SERVICE: INFLTED TIRES TO:LF-_38 RF-_38 LR-_38 RR-_38

DESCRIPTION: INFLTED TIRES TO:LF-_38 RF-_38 LR-_38 RR-_38
~!~CUSTOMER STATES TIRE PRESSURE CHECK AND INFLATE
SERVICE PERFORMED. PRE-INSPECTION TIRE PRESSURE VALUES:
~!~CUSTOMER STATES TIRE PRESSURE CHECK AND INFLATE
SERVICE PERFORMED. ~!~INFLTED TIRES TO:LF-_38 RF-_38 LR-_38
RR-_38, COMPLETED TECH TEST DROVE VEHICLE IN NORMAL
DRIVING CONDITIONS TO CHECK FOR PROPER OPERATION

SERVICE: TECH COMPLETED 35K SERVICE

DESCRIPTION: TECH COMPLETED 35K SERVICE ~!~CUSTOMER
STATES PERFORM 35K MINOR SERVICE (WITH OIL) ~!~CUSTOMER
STATES PERFORM 35K MINOR SERVICE (WITH OIL) ~!~TECH
COMPLETED 35K SERVICE, COMPLETED TIRES: 8/32 FRONT AND
REAR BRAKES: 10MM FRONT AND 6MM REAR

29819 MILES

DATE: 02/11/2015

REPAIR# 0075341

REPORTED BY: Tustin Lexus

SERVICE: INFLTED TIRES TO:LF-_33 RF-_33 LR-_33 RR-_33

DESCRIPTION: INFLTED TIRES TO:LF-_33 RF-_33 LR-_33 RR-_33
~!~CUSTOMER STATES TIRE PRESSURE CHECK AND INFLATE
SERVICE PERFORMED. PRE-INSPECTION TIRE PRESSURE VALUES:
~!~REQUIRED ~!~INFLTED TIRES TO:LF-_33 RF-_33 LR-_33 RR-_33,
COMPLETE

SERVICE: REPLACE OIL AND FILTER, CHECK FLUIDS, VISUAL
INSPECTION, TIRE ROTATION, BRAKE

DESCRIPTION: REPLACE OIL AND FILTER, CHECK FLUIDS,
VISUAL INSPECTION, TIRE ROTATION, BRAKE ~!~CUSTOMER
STATES PRE PAID 30K ~!~30K MILE SERVICE DUE ~!~REPLACE OIL
AND FILTER, CHECK FLUIDS, VISUAL INSPECTION, TIRE ROTATION,
BRAKE INSPECTION, FILTERS, WIPERS, ADDITIVES, KEY BATTERY,
BRAKE FLUSH, TREAD: F-10/32 R-9/32 PADS: F-4MM R-7MM

SERVICE: REPLACED BATTERY. ALTERNATOR TESTED GOOD AT
13.7V.

DESCRIPTION: REPLACED BATTERY. ALTERNATOR TESTED
GOOD AT 13.7V. ~!~CUSTOMER STATES REPLACE BATTERY
~!~BATTERY FAILED LOAD TEST DURING INSPECTION
~!~REPLACED BATTERY. ALTERNATOR TESTED GOOD AT 13.7V.,
COMPLETE

SERVICE: REPLACED FRONT PADS AT CUSTOMER EXPENSE.

DESCRIPTION: REPLACED FRONT PADS AT CUSTOMER EXPENSE.
~!~CUSTOMER STATES FEELING A SLIGHT PULSATION IN THE
BRAKES ~!~FOUND PULSATION DURING BRAKING AT ANY SPEED.
FOUND INNER BRAKE PAD AT 4MM AND TOUCHING SENSOR.
~!~REPLACED FRONT PADS AT CUSTOMER EXPENSE., COMPLETE

SERVICE: RESURFACED FRONT ROTORS. TEST DROVE VEHICLE 5
MILES TO VERIFY REPAIR. VEHICLE

DESCRIPTION: RESURFACED FRONT ROTORS. TEST DROVE
VEHICLE 5 MILES TO VERIFY REPAIR. VEHICLE ~!~CUSTOMER
STATES SURFACE ROTORS FOR PULSATION ~!~VERIFIED
CUSTOMER CONCERN DURING INITIAL ROAD TEST. PULSATION
DURING BRAKING AT ALL SPEEDS. ~!~RESURFACED FRONT
ROTORS. TEST DROVE VEHICLE 5 MILES TO VERIFY REPAIR.
VEHICLE BRAKE OPERATING CORRECTLY AND SMOOTHLY AT THIS
TIME., COMPLETE

19801 MILES

DATE: 05/29/2014

REPAIR# 0060418

REPORTED BY: Tustin Lexus

SERVICE: INFLTED TIRES TO:LF-_35 RF-_35 LR-_35 RR-_35

DESCRIPTION: INFLTED TIRES TO:LF-_35 RF-_35 LR-_35 RR-_35
~!~CUSTOMER STATES TIRE PRESSURE CHECK AND INFLATE

SERVICE: PERFORM 20K MINOR SERVICE PRE PAID

DESCRIPTION: PERFORM 20K MINOR SERVICE PRE PAID ~!~20K
MINOR SERVICE PRE PAID ~!~20K MINOR SERVICE PRE PAID

SERVICE PERFORMED. PRE-INSPECTION TIRE PRESSURE VALUES:
~!~REQUIRED ~!~INFLTED TIRES TO:LF-__35 RF-35 LR-__35 RR-__35,
DONE

~!~PERFORM 20K MINOR SERVICE PRE PAID, DONE. TIRE TREAD
DEPTH(1/32"): LF-6.. RF-6.. LR-7.. RR-7 BRAKE PAD THICKNESS(MM):
F-7.. R-9

SERVICE: TIGHTEN VISOR PIVOT FASTENING BOLTS.

DESCRIPTION: TIGHTEN VISOR PIVOT FASTENING BOLTS.

~!~CUSTOMER STATES TIGHTEN DRIVER SIDE VISOR ~!~VISOR
PIVOT FASTENING BOLTS LOOSE, NO FAULT FOUND TO CAUSE
THIS SYMPTOM. ~!~TIGHTEN VISOR PIVOT FASTENING BOLTS.,
DONE.

19801 MILES

DATE: 05/20/2014

REPAIR# 0060418

REPORTED BY: Tustin Lexus

SERVICE: INFLTED TIRES TO:LF-__35 RF-35 LR-__35 RR-__35

DESCRIPTION: INFLTED TIRES TO:LF-__35 RF-35 LR-__35 RR-__35

~!~CUSTOMER STATES TIRE PRESSURE CHECK AND INFLATE
SERVICE PERFORMED. PRE-INSPECTION TIRE PRESSURE VALUES:
~!~REQUIRED ~!~INFLTED TIRES TO:LF-__35 RF-35 LR-__35 RR-__35,
DONE

SERVICE: PERFORM 20K MINOR SERVICE PRE PAID

DESCRIPTION: PERFORM 20K MINOR SERVICE PRE PAID ~!~20K
MINOR SERVICE PRE PAID ~!~20K MINOR SERVICE PRE PAID
~!~PERFORM 20K MINOR SERVICE PRE PAID, DONE. TIRE TREAD
DEPTH(1/32"): LF-6.. RF-6.. LR-7.. RR-7 BRAKE PAD THICKNESS(MM):
F-7.. R-9

SERVICE: TIGHTEN VISOR PIVOT FASTENING BOLTS.

DESCRIPTION: TIGHTEN VISOR PIVOT FASTENING BOLTS.

~!~CUSTOMER STATES TIGHTEN DRIVER SIDE VISOR ~!~VISOR
PIVOT FASTENING BOLTS LOOSE, NO FAULT FOUND TO CAUSE
THIS SYMPTOM. ~!~TIGHTEN VISOR PIVOT FASTENING BOLTS.,
DONE.

14793 MILES

DATE: 02/05/2014

REPAIR# 0054335

REPORTED BY: Tustin Lexus

SERVICE: INFLTED TIRES TO:LF-__33 RF-__33 LR-__33 RR-__33

DESCRIPTION: INFLTED TIRES TO:LF-__33 RF-__33 LR-__33 RR-__33

~!~CUSTOMER STATES TIRE PRESSURE CHECK AND INFLATE
SERVICE PERFORMED. PRE-INSPECTION TIRE PRESSURE VALUES:
~!~ TIRE PRESSURE CHECK AND INFLATE SERVICE PERFORMED.
~!~INFLTED TIRES TO:LF-__33 RF-__33 LR-__33 RR-__33, COMPLETE

SERVICE: PERFORM 15K INTERMEDIATE SERVICE

DESCRIPTION: PERFORM 15K INTERMEDIATE SERVICE
~!~CUSTOMER STATES PERFORM 15K INTERMEDIATE SERVICE
~!~CUSTOMER STATES PERFORM 15K INTERMEDIATE SERVICE
~!~PERFORM 15K INTERMEDIATE SERVICE, FRONT AND REAR
BRAKES 10MM TIRES ALL AT 7/32 BATTERY TEST GOOD WHEEL
LOCK KEY IN CAR

9879 MILES

DATE: 10/03/2013

REPAIR# 0046928

REPORTED BY: Tustin Lexus

SERVICE: INFLTED TIRES TO:LF-35 RF-35 LR-__35 RR-35_

DESCRIPTION: INFLTED TIRES TO:LF-35 RF-35 LR-__35 RR-35_

~!~CUSTOMER STATES TIRE PRESSURE CHECK AND INFLATE
SERVICE PERFORMED. PRE-INSPECTION TIRE PRESSURE VALUES:
~!~REQUIRE ~!~INFLTED TIRES TO:LF-35 RF-35 LR-__35 RR-35_
TIRES PRESSURE LOW

SERVICE: PERFORM 12 MONTH/10,000 MILE FULL MAINTENANCE
SERVICE

DESCRIPTION: PERFORM 12 MONTH/10,000 MILE FULL
MAINTENANCE SERVICE ~!~CUSTOMER STATES PERFORM 10K
COMPLIMENTARY SERVICE ~!~SCHEDULED MAINTENANCE
~!~PERFORM 12 MONTH/10,000 MILE FULL MAINTENANCE SERVICE
BRAKES FRONT 10MM REAR 10MM

REPAIR# 0046015**REPORTED BY:** Tustin Lexus**SERVICE:** CUSTOMER DOES NOT WANT WORK DONE

DESCRIPTION: CUSTOMER DOES NOT WANT WORK DONE
 ~~-CUSTOMER STATES TIRE PRESSURE CHECK AND INFLATE
 SERVICE PERFORMED. PRE-INSPECTION TIRE PRESSURE VALUES:
 ~~-TOW HOOK COVER ~~-CUSTOMER DOES NOT WANT WORK DONE

SERVICE: REPLACE TOW HOOK COVER

DESCRIPTION: REPLACE TOW HOOK COVER ~~-USE SPO 13199023
 TOW HOOK COVER ~~-TOW HOOK COVER MISSING ~~-REPLACE
 TOW HOOK COVER

6464 MILES

DATE: 07/19/2013

REPAIR# 0041407**REPORTED BY:** Tustin Lexus**SERVICE:** CUSTOMER DOES NOT WANT WRONG PART

DESCRIPTION: CUSTOMER DOES NOT WANT WRONG PART
 ~~-CUSTOMER STATES TOW HOOK COVER ~~-MISSING PART
 ~~-CUSTOMER DOES NOT WANT WRONG PART

SERVICE: INFLTED TIRES TO:LF-__ RF-__ LR-__ RR-__

DESCRIPTION: INFLTED TIRES TO:LF-__ RF-__ LR-__ RR-__
 ~~-CUSTOMER STATES TIRE PRESSURE CHECK AND INFLATE
 SERVICE PERFORMED. PRE-INSPECTION TIRE PRESSURE VALUES:
 ~~-MISSING PART ~~-INFLTED TIRES TO:LF-__ RF-__ LR-__ RR-__

4856 MILES

DATE: 05/14/2013

REPAIR# 0038886**REPORTED BY:** Tustin Lexus**SERVICE:** 5,000 MILE SERVICE

DESCRIPTION: 5,000 MILE SERVICE ~~-PERFORM 5,000 MILE
 SERVICE ~~-DUE ~~-5,000 MILE SERVICE COMPLETE

SERVICE: INFLTED TIRES TO:LF-35 RF-35 LR-35 RR-35_

DESCRIPTION: INFLTED TIRES TO:LF-35 RF-35 LR-35 RR-35_
 ~~-CUSTOMER STATES TIRE PRESSURE CHECK AND INFLATE
 SERVICE PERFORMED. PRE-INSPECTION TIRE PRESSURE VALUES:
 ~~- ~~-INFLTED TIRES TO:LF-35 RF-35 LR-35 RR-35_

130 MILES

DATE: 01/24/2013

REPAIR# 0032758**REPORTED BY:** Tustin Lexus**SERVICE:** COMPLETED

DESCRIPTION: COMPLETED ~~-CUSTOMER REQUEST FRONT
 LICENSE PLATE FRAME INSTALLED ~~- ~~-COMPLETED

SERVICE: COMPLETED PER A&R

DESCRIPTION: COMPLETED PER A&R ~~-CUSTOMER REQUEST
 XZILON PACKAGE INSIDE AND OUTSIDE ~~- ~~-COMPLETED PER
 A&R

SERVICE: INFLTED TIRES TO:LF-__ 34 RF-34 LR-__ 34 RR-__ 34

DESCRIPTION: INFLTED TIRES TO:LF-__ 34 RF-34 LR-__ 34 RR-
 __ 34 ~~-CUSTOMER STATES TIRE PRESSURE CHECK AND INFLATE
 SERVICE PERFORMED. PRE-INSPECTION TIRE PRESSURE VALUES:
 ~~- ~~-INFLTED TIRES TO:LF-__ 34 RF-34 LR-__ 34 RR-__ 34

16 MILES

DATE: 01/11/2013

REPAIR# 0032040

REPORTED BY: Tustin Lexus

SERVICE: VOID

DESCRIPTION: VOID ~|~VOID ~|~VOID ~|~VOID

4 MILES

DATE: 01/03/2013

REPAIR# 0031616

REPORTED BY: Tustin Lexus

SERVICE: PERFORMED PRE DELIVERY INSPECTION

DESCRIPTION: PERFORMED PRE DELIVERY INSPECTION

~|~PERFORMED PRE DELIVERY INSPECTION ~|~ ~|~PERFORMED PRE
DELIVERY INSPECTION

TERMS AND CONDITIONS

INFORMATION ACCURACY

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