SERVICE HISTORY

SERVICE HISTORY FOR: 2013SWBNEBULAGRAY

VIN: JTHBL1EF4D5116652

67478 MILES DATE: 12/09/2016

REPAIR# 0529933

REPORTED BY: Lexus of Sacramento

SERVICE: 65K MILE SVC

DESCRIPTION: 65K MILE SVC ~I~CUSTOMER REQUESTS A 65K MILE SERVICE ~I~CUSTOMER REQUESTS A 65K MILE SERVICE ~I~PERFORMED 65K SERVICE, PERFORMED LOF, ROTATED TIRES AND BALANCED FRONT TIRES, L/F 7/32, R/F 7/32, L/R 7/32, R/R 7/32 BRAKES F@7MM...R@8MM, ADDED FUEL ADDITIVE, BATTERY TESTED GOOD AT 667 CCA T=1.0

SERVICE: NON WARRANTABLE OPERATION CODE

DESCRIPTION: NON WARRANTABLE OPERATION CODE

∼I∼PERFORM OIL AND FILTER CHANGE USING MOBIL 1 OIL ∼I∼.

∼I∼PERFORMED OIL AND FILTER CHANGE T=.5

SERVICE: INSPECT TIRE PRESSURE

DESCRIPTION: INSPECT TIRE PRESSURE ~I~CHECK TIRE PRESSURES AND RECORD ON INVOICE ~I~TIRE PRESSURE WAS INSPECTED AND ADJUSTED ~I~TIRE PRESSURE SET AND ADJUSTED BASED ON TIRE TEMPERATURE F@33...R@33

SERVICE: OTHERS

DESCRIPTION: OTHERS ~I~PLEASE CEHCK ENGINE TEMP WHEN RUNNING. CUSTOMER IS QUESTIONI NG IF ITS RUNNING HOT ~I~PERFORMED HEALTH CHECK, ENGINE COOLANT TEMP 192 DEGREES, GUAGE IS AT HALF WAY. NORMAL COOLANT TEMPERATURE AT THIS TIME.

66557 MILES DATE: 11/17/2016

REPAIR# 0528198

REPORTED BY: Lexus of Sacramento

SERVICE: FRONT/REAR BODY

DESCRIPTION: FRONT/REAR BODY ~I~C/S: CHECK CLOCK /CHECK TSIB CLOCK DOES NOT KEEP TIME CERT ~I~THERE IS A TSIB TO REPLACE THE CLOCK LEXUS EXTRA CARE TO AUTHORIZE REPLACEMENT ~I~REPLACED CLOCK AND UPDATES AS DESIGNED T= .6

SERVICE: INSPECT TIRE PRESSURE

DESCRIPTION: INSPECT TIRE PRESSURE ~I~CHECK TIRE PRESSURES AND RECORD ON INVOICE ~I~TIRE PRESSURE WAS INSPECTED AND ADJUSTED ~I~TIRE PRESSURE SET AND ADJUSTED BASED ON TIRE TEMPERATURE SET ALL TO 35PSI.

62715 MILES DATE: 08/03/2016

REPAIR# 0520099

REPORTED BY: Lexus of Sacramento

SERVICE: 60K MILE SVC

DESCRIPTION: 60K MILE SVC ~I~CUSTOMER REQUESTS A 60K MILE SERVICE ~I~CUSTOMER REQUESTS A 60K MILE SERVICE ~I~PERFORM 60K SERVICE. CHANGED OIL AND FILTER W/LUBE STICKER. RESET MAINT.LIGHT. PERFORM INSPECTIONS. TOP OFF FLUIDS. INSP.BRAKES FRONT 6MM REAR 8MM. INSP.TIRES LF 9/8/9 RF 9/8/9 LR 9/9/9 RR 9/9/9. ROTATED TIRES AND BALANCE 4 TIRES. ADD FUEL INJECTOR ADDITI

SERVICE: INNER REAR VIEW MIRROR ASSY

SERVICE: FRONT AXLE

DESCRIPTION: FRONT AXLE ~I~POPPING NOISE

INTERMITTENTLY OCCURS WHEN TURNING FROM UNDER

VEHICLE ~I~ROAD TEST VEHICLE AND COULD NOT DUPLICATE

POPPING SOUND WHEN TURNING. INSPECTED UNDERNEATH

VEHICLE AND FOUND NO DAMAGE AT THIS TIME. CONTROL ARMS

IN FRONT HAVE BEEN REPLACED. ~I~NO REPAIRS AT THIS TIME.

SERVICE: INSPECT TIRE PRESSURE

DESCRIPTION: INNER REAR VIEW MIRROR ASSY ∼I~LEFT FRONT VISOR IS BROKEN. PLEASE ADVISE ∼I~P&A DRIVER SIDE SUN VISOR. PRICE LISTED \$144.65 LABOR 0.5 ∼I~ESTIMATE ARRIVAL 4-5DAYS. TRIM NOT COVERED BY LEXUS EXTRA CARE CONTRACT. TOTAL TO REPLACE \$231.22. PART WOULD TAKE 4-5 BUSINESS DAYS WHEN ORDERED

DESCRIPTION: INSPECT TIRE PRESSURE ~I~CHECK TIRE PRESSURES AND RECORD ON INVOICE ~I~TIRE PRESSURE WAS INSPECTED AND ADJUSTED ~I~TIRE PRESSURE SET AND ADJUSTED BASED ON TIRE TEMPERATURE 36PSI SPARE 40PSI

SERVICE: RECHECK FRNT SUSPEN

DESCRIPTION: RECHECK FRNT SUSPEN ~I~PLEASE REMOVE TIRE FROM SPARE TO USE SPARE RIM ON VEHICLE IN PLACE OF RIGHT FRONT RIM THAT IS DAMAGED. 1.0 ~I~DEMOUNT SPARE AND RIGHT FRONT TIRES AND SWAP TIRES. INSTALL TIRE FROM BAD RIM ONTO SPARE RIM. SPARE TIRE ON BAD RIM. BALANCE TIRES. NEW RIM IS ON RIGHT REAR AFTER TIRE ROTATION.

DESCRIPTION: WINDSHIELD WIPER/WASHER ~I~FRONT GLASS RAIN REPELLENT ~I~CAR IS NOT EQUIPPED WITH SPECIAL GLASS. CAR HAS AUTO SENSING WIPERS FOR RAIN AND THEY ARE

SERVICE: WINDSHIELD WIPER/WASHER

OPERATING ~I~NO REPAIRS PERFORMED

57169 MILES DATE: 05/13/2016

REPAIR# 0514281

REPORTED BY: Lexus of Sacramento

SERVICE: NON WARRANTABLE OPERATION CODE

DESCRIPTION: NON WARRANTABLE OPERATION CODE

~I~CUSTOMER REQUEST OIL & FILTER CHANGE ONLY PLEASE USE
FULL SYNTHETIC OIL 0W-20 ~I~NO CHARGE TO CUSTOMER FOR
SERVICE PO# WILL BE PROVIDED LEXUS OF CONCORD PO# 116081
CONTACT: SERVICE DIRECTOR MARK RUFFNER (925)687-7274

~I~TECH 368, RESET MAINT, CHECKED FLUIDS, LOF NON
WARRANTABLE OPERATION CODE ~I~PLEASE SET ALL WINDOWS
TO OPEN WHEN PRESS AND HOLDING KEY ~I~ ~I~TECH 368 SET ALL
WINDOWS TO UPEN WHEN PRESSING AND HOLDING UNLOCK

52120 MILES DATE: 09/23/2015

REPAIR# 0249480

REPORTED BY: Longo Lexus

SERVICE:

BUTTON

DESCRIPTION: GUEST REQUESTS COMPLIMENTARY MULTI-POINT INSPECTION. CAN ONLY BE COMBINED WITH A SERVICE. ~I~GUEST REQUESTS COMPLIMENTARY MULTI-POINT INSPECTION. CAN ONLY BE COMBINED WITH A SERVICE. ~ |~ ~ |~52119 TECH PERFORMED COURTESY VISUAL MULTI-POINT INSPECTION... AND COMPLETED YOUR COMPLIMENTARY INSPECTION SHEET THANK YOU FOR YOUR BUSINESS!!! GUEST REQUESTS COMPLIMENTARY MULTI-POINT INSPECTION. CAN ONLY BE COMBINED WITH A SERVICE. GUEST REQUEST BRAKE MEASUREMENTS: CURRENT BRAKE MEASUREMENTS ARE APPROX - NOT AN INDICATION OF FUT ~I~GUEST REQUEST BRAKE MEASUREMENTS: CURRENT BRAKE MEASUREMENTS ARE APPROX - NOT AN INDICATION OF FUTURE WEAR ~ |~ ~ |~ 52119 TECH PERFORMED VISUAL BRAKE INSPECTION PAD THICKNESS MEASUREMENT FT LEFT___10___MM --- FT RIGHT__10___MM --- RR RIGHT__10___ __MM --- RR __10___MM TECH PERFORMED VISUAL BRAKE INSPECTION PAD THICKNESS MEASUREMENT FT LEFT_ MM --- FT RIGHT GUEST REOUEST BRAKE MEASUREMENTS: CURRENT BRAKE MEASUREMENTS ARE APPROX - NOT AN INDICATION OF FUT

SERVICE: INSPECT FRONT AND REAR BRAKE PADS, CALIPERS AND ROTORS **DESCRIPTION:**

SERVICE: INSPECT INSTALLATION OF DRIVER'S FLOOR MAT DESCRIPTION:

SERVICE: INSPECT THE DRIVERS FLOOR MAT. **DESCRIPTION:** INSPECT THE DRIVERS FLOOR MAT. ~!~INSPECT THE DRIVERS FLOOR MAT. ~!~ ~!~52119 TECHNICIAN INSPECTED

FLOOR MAT INSTALLATION. FLOOR MAT WAS CORRECT FITMENT FOR VEHICLE. THANK YOU!

SERVICE: PERFORM STATE MANDATED TIRE PRESSURE CHECK. **DESCRIPTION:** PERFORM STATE MANDATED TIRE PRESSURE

CHECK. ~I~PERFORM STATE MANDATED TIRE PRESSURE CHECK.

~I~ ~I~52119 FRONT LEFT___34__PSI --- FRONT RIGHT__34__PSI

--- REAR RIGHT___34__PSI --- REAR LEFT__34__PSI

SERVICE: REPLACE ENGINE OIL

DESCRIPTION:

SERVICE: REPLACE ENGINE OIL FILTER

DESCRIPTION:

SERVICE: RESET SERVICE INDICATOR

DESCRIPTION:

SERVICE: ROAD TEST DESCRIPTION:

SERVICE: ROTATE TIRES

DESCRIPTION:

SERVICE: SERVICE - 55,000 MILES

DESCRIPTION: SERVICE - 55,000 MILES ~I~SERVICE - 55,000 MILES

~I~~I~52119 110 MAINTENANCE SERVICE COMPLETED

49340 MILES DATE: 07/22/2015

REPAIR# 0237870

REPORTED BY: Longo Lexus

SERVICE:

DESCRIPTION: GUEST REQUEST BRAKE MEASUREMENTS:

CURRENT BRAKE MEASUREMENTS ARE APPROX - NOT AN
INDICATION OF FUT ~!~GUEST REQUEST BRAKE MEASUREMENTS:

CURRENT BRAKE MEASUREMENTS ARE APPROX - NOT AN
INDICATION OF FUTURE WEAR ~!~ ~!~49340 TECH PERFORMED

VISUAL BRAKE INSPECTION PAD THICKNESS MEASUREMENT FT

LEFT _____10 __MM --- FT RIGHT __10 ____MM --- RR
RIGHT ____10 ___MM --- RR LEFT ____10 ____MM TECH PERFORMED

VISUAL BRAKE INSPECTION PAD THICKNESS MEASUREMENT FT

LEFT _____MM --- FT RIGHT GUEST REQUEST BRAKE

MEASUREMENTS: CURRENT BRAKE MEASUREMENTS ARE APPROX
- NOT AN INDICATION OF FUT

SERVICE: INSPECT THE DRIVERS FLOOR MAT.

DESCRIPTION: INSPECT THE DRIVERS FLOOR MAT. ~I~INSPECT THE DRIVERS FLOOR MAT. ~I~49340 TECHNICIAN INSPECTED FLOOR MAT INSTALLATION. FLOOR MAT WAS CORRECT FITMENT FOR VEHICLE. THANK YOU!

SERVICE: PADS, BRAKE (FRONT) - REPLACE AND RESURFACE ROTORS OFF-VEHICLE

DESCRIPTION: PADS, BRAKE (FRONT) - REPLACE AND RESURFACE ROTORS OFF-VEHICLE ~!~PADS, BRAKE (FRONT) - REPLACE AND RESURFACE ROTORS OFF-VEHICLE ~!~FRONT PADS AT 3MM. ~!~49340 220 REPLACED FRONT BRAKE PADS AND MACHINED ROTORS AND REPLACED BOTH FRONT BRAKE WEAR SENSORS.

SERVICE: PERFORM STATE MANDATED TIRE PRESSURE CHECK. **DESCRIPTION:** PERFORM STATE MANDATED TIRE PRESSURE

CHECK. ~!~PERFORM STATE MANDATED TIRE PRESSURE CHECK.

~!~ ~!~49340 FRONT LEFT____36___PSI --- FRONT RIGHT__36____PSI

--- REAR RIGHT__36____PSI --- REAR LEFT_____36__PSI

SERVICE: PADS, BRAKE (REAR) - REPLACE AND RESURFACE ROTORS OFF-VEHICLE

DESCRIPTION: PADS, BRAKE (REAR) - REPLACE AND RESURFACE ROTORS OFF-VEHICLE ~|~PADS, BRAKE (REAR) - REPLACE AND RESURFACE ROTORS OFF-VEHICLE ~|~REAR PADS AT 3MM. ~|~49340 220 REPLACED REAR BRAKE PADS AND MACHINED ROTORS.

46912 MILES DATE: 06/03/2015

REPAIR# 0228378

REPORTED BY: Longo Lexus

SERVICE: SERVICE: INSPECT FRONT AND REAR BRAKE PADS, CALIPERS

DESCRIPTION: GUEST REQUEST BRAKE MEASUREMENTS: LF RF LR RR CURRENT BRAKE MEASUREMENTS ARE APPROX - NOT AN INDIC ~↓~GUEST REQUEST BRAKE MEASUREMENTS: LF RF LR RR CURRENT BRAKE MEASUREMENTS ARE APPROX - NOT AN INDICATION OF FUTURE WEAR ~↓~ √↓~46912 TECH PERFORMED VISUAL BRAKE INSPECTION PAD THICKNESS MEASUREMENT FT LEFT_____7_MM --- FT RIGHT___7__MM --- RR RIGHT___5_MM --- RR LEFT___5__MM TECH PERFORMED VISUAL BRAKE INSPECTION PAD THICKNESS MEASUREMENT FT LEFT_____MM --- FT RIGHT___ GUEST REQUEST BRAKE MEASUREMENTS: LF RF LR RR CURRENT BRAKE MEASUREMENTS ARE APPROX - NOT AN INDIC

AND ROTORS

DESCRIPTION:

SERVICE: INSPECT INSTALLATION OF DRIVER'S FLOOR MAT **DESCRIPTION:**

SERVICE: INSPECT THE DRIVERS FLOOR MAT.

DESCRIPTION: INSPECT THE DRIVERS FLOOR MAT. ~\~INSPECT THE DRIVERS FLOOR MAT. ~\~ ~\46912 TECHNICIAN INSPECTED FLOOR MAT INSTALLATION. FLOOR MAT WAS CORRECT FITMENT FOR VEHICLE. THANK YOU!

SERVICE: MISC

DESCRIPTION: MISC ~|~SERVICE - 50,000 MILES ~|~ ~|~46912 150

MAINTENANCE SERVICE COMPLETED

SERVICE: PERFORM STATE MANDATED TIRE TREAD DEPTH CHECK. CONDITION AND TIRE PRESSURE.

DESCRIPTION: PERFORM STATE MANDATED TIRE TREAD DEPTH CHECK, CONDITION AND TIRE PRESSURE. ∼I∼PERFORM STATE MANDATED TIRE TREAD DEPTH CHECK, CONDITION AND TIRE PRESSURE. ∼I∼ ∼I∼46912 FRONT LEFT____34_PSI --- FRONT RIGHT___34_PSI --- REAR RIGHT___34_PSI --- REAR LEFT___34_PSI

SERVICE: REPLACE 2 FRONT WINDSHIELD WIPER INSERTS **DESCRIPTION:** REPLACE 2 FRONT WINDSHIELD WIPER INSERTS

~|~REPLACE 2 FRONT WINDSHIELD WIPER INSERTS ~|~TORN

~|~46912 30 REPLACED WIPER INSERTS

 $\textbf{SERVICE:} \ \ \text{REPLACE BATTERY(S) IN MASTER KEY}$

DESCRIPTION:

SERVICE: REPLACE CABIN AIR FILTER

DESCRIPTION:

SERVICE: REPLACE ENGINE OIL

DESCRIPTION:

SERVICE: REPLACE ENGINE OIL FILTER

DESCRIPTION:

SERVICE: RESET SERVICE INDICATOR

DESCRIPTION:

SERVICE: ROAD TEST DESCRIPTION:

SERVICE: ROTATE TIRES

DESCRIPTION:

44263 MILES DATE: 04/06/2015

REPAIR# 0217442

REPORTED BY: Longo Lexus

SERVICE:

PESCRIPTION: GUEST STATES THAT CLICKING SOUND HEARD FROM UNDERSIDE AFTER IMPACT DAMAGE / RAN OVER TIRE ON FREEW ∼I∼GUEST STATES THAT CLICKING SOUND HEARD FROM UNDERSIDE AFTER IMPACT DAMAGE / RAN OVER TIRE ON FREEWAY. INSPECT AND ADVISE. LOOSE UNDERSIDE COVER MAY HAVE COME OFF. ∼I∼ ∼I√44263 100 INSPECT VEHICLE UNDER BODY, FOUND LEFT REAR SUSPENSION/AXLE COVER LOOSE AND RUBBING ON LEFT REAR AXLE. ADJUST COVER BRACKET AND COVER. RESECURE BEST AS POSSIBLE. COSMETIC (MINOR) DAMAGE TO SEVERAL BODY COVERS. ALL COVER ARE SECURED AT THIS TIME. GUEST STATES THAT CLICKING SOUND HEARD FROM UNDERSIDE AFTER IMPACT DAMAGE / RAN OVER TIRE ON FREEW LEXUS LOAN CAR. LEXUS LOAN CAR IS PROVIDED WITH THE UNDERSTANDING THAT I WILL RESPOND TO COMMUNICA ∼I∼LEXUS LOAN CAR. LEXUS LOAN CAR IS PROVIDED WITH THE

SERVICE: GUEST REQUESTS COMPLIMENTARY MULTI-POINT INSPECTION

DESCRIPTION: GUEST REQUESTS COMPLIMENTARY MULTI-POINT INSPECTION ~I~GUEST REQUESTS COMPLIMENTARY MULTI-POINT INSPECTION ~I~ ~I~44263 TECH PERFORMED COURTESY VISUAL MULTI-POINT INSPECTION... AND COMPLETED YOUR COMPLIMENTARY INSPECTION SHEET THANK YOU FOR YOUR BUSINESS!!!

UNDERSTANDING THAT I WILL RESPOND TO COMMUNICATIONS WITHIN 24 HOURS OF THE FIRST NOTIFICATION, AND I WILL BRING THIS LOANER BACK WITHING 24 HOURS OF FIRST BEING NOTIFIED MY VEHICLE IS COMPLETE OR A \$90 P ~ |~ LEXUS LOAN CAR. LEXUS LOAN CAR IS PROVIDED WITH THE UNDERSTANDING THAT I WILL RESPOND TO COMMUNICA

SERVICE: INSPECT THE DRIVERS FLOOR MAT.

DESCRIPTION: INSPECT THE DRIVERS FLOOR MAT. ~!~INSPECT THE DRIVERS FLOOR MAT. ~ |~ ~ |~44263 TECHNICIAN INSPECTED FLOOR MAT INSTALLATION. FLOOR MAT WAS CORRECT FITMENT FOR VEHICLE THANK YOU!

SERVICE: PERFORM STATE MANDATED TIRE PRESSURE CHECK. **DESCRIPTION: PERFORM STATE MANDATED TIRE PRESSURE** CHECK. ~ |~ PERFORM STATE MANDATED TIRE PRESSURE CHECK. ~|~~|~44263 FRONT LEFT___34___PSI --- FRONT RIGHT__34___PSI --- REAR RIGHT___34__PSI --- REAR LEFT___34__PSI

DATE: 02/25/2015

REPAIR# 0210003

REPORTED BY: Longo Lexus

SERVICE:

42135 MILES

DESCRIPTION: GUEST REQUEST BRAKE MEASUREMENTS: CURRENT BRAKE MEASUREMENTS ARE APPROX - NOT AN INDICATION OF FUT ~I~GUEST REQUEST BRAKE MEASUREMENTS: CURRENT BRAKE MEASUREMENTS ARE APPROX - NOT AN INDICATION OF FUTURE WEAR ~ |~ ~ |~42135 TECH PERFORMED VISUAL BRAKE INSPECTION PAD THICKNESS MEASUREMENT FT LEFT___6__MM --- FT RIGHT___6__MM --- RR RIGHT___5__MM --- RR LEFT 5 MM TECH PERFORMED VISUAL BRAKE INSPECTION PAD THICKNESS MEASUREMENT FT LEFT___ - FT RIGHT____ GUEST REQUEST BRAKE MEASUREMENTS: CURRENT BRAKE MEASUREMENTS ARE APPROX - NOT AN INDICATION OF FUT

SERVICE: GUEST REQUESTS COMPLIMENTARY MULTI-POINT INSPECTION

DESCRIPTION: GUEST REQUESTS COMPLIMENTARY MULTI-POINT INSPECTION ~ |~ GUEST REQUESTS COMPLIMENTARY MULTI-POINT INSPECTION ~I~

SERVICE: INSPECT BODY PAINT AND CORROSION DESCRIPTION:

SERVICE: INSPECT DRIVE AXLE BOOTS

DESCRIPTION:

SERVICE: INSPECT EXHAUST SYSTEM AND HEAT SHIELDS

DESCRIPTION:

SERVICE: INSPECT INSTALLATION OF DRIVER'S FLOOR MAT DESCRIPTION:

SERVICE: INSPECT REAR DIFFERENTIAL FLUID LEVEL

DESCRIPTION:

SERVICE: INSPECT SUSPENSION BALL JOINTS

DESCRIPTION:

SERVICE: INSPECT BRAKE LINES, HOSES AND CONNECTIONS

SERVICE: INSPECT ENGINE COOLANT LEVEL

DESCRIPTION:

DESCRIPTION:

SERVICE: INSPECT FRONT AND REAR BRAKE PADS, CALIPERS

AND ROTORS **DESCRIPTION:**

SERVICE: INSPECT RACK AND PINION ASSEMBLY

DESCRIPTION:

SERVICE: INSPECT STEERING OPERATION AND LINKAGE

DESCRIPTION:

SERVICE: INSPECT THE DRIVERS FLOOR MAT.

DESCRIPTION: INSPECT THE DRIVERS FLOOR MAT. ~!~INSPECT THE DRIVERS FLOOR MAT. ~ |~ ~ |~ 42135 TECHNICIAN INSPECTED FLOOR MAT INSTALLATION. FLOOR MAT WAS CORRECT FITMENT

FOR VEHICLE. THANK YOU!

SERVICE: REPLACE ENGINE OIL

DESCRIPTION:

SERVICE: PERFORM STATE MANDATED TIRE PRESSURE CHECK. **DESCRIPTION:** PERFORM STATE MANDATED TIRE PRESSURE CHECK. ~ |~ PERFORM STATE MANDATED TIRE PRESSURE CHECK. ~|~ ~|~42135 FRONT LEFT____32_PSI --- FRONT RIGHT___32_PSI --- REAR RIGHT_32____PSI --- REAR LEFT___32___PSI

SERVICE: REPLACE ENGINE OIL FILTER SERVICE: RESET SERVICE INDICATOR

DESCRIPTION: DESCRIPTION: SERVICE: ROAD TEST **SERVICE: ROTATE TIRES DESCRIPTION: DESCRIPTION:** SERVICE: SERVICE - 45,000 MILES **DESCRIPTION:** SERVICE - 45,000 MILES ~I~SERVICE - 45,000 MILES ~ |~ ~ |~42135 110 MAINTENANCE SERVICE COMPLETED DATE: 11/12/2014 **37172 MILES REPAIR#** 0192290 **REPORTED BY:** Longo Lexus SERVICE: BATTERY **SERVICE: BATTERY COMB: BATTERY** DESCRIPTION: BATTERY ~ I~CHECK BATTERY ~ I~BATTERY FAIL **DESCRIPTION:** LOAD TEST DUE TO A OPEN CIRCUIT IN THE BATTERY. ~1~37172 BATTERY FAIL LOAD TEST DUE TO A OPEN CIRCUIT IN THE BATTERY, 190011A 72 71 60 REPLACED BATTERY DATE: 11/11/2014 **37172 MILES REPAIR#** 192290C REPORTED BY: Longo Lexus SERVICE: **SERVICE:** GUEST REQUEST COMPLIMENTARY MULTI-POINT **DESCRIPTION:** GUEST REQUEST BRAKE MEASUREMENTS: LF RF INSPECTION **DESCRIPTION:** GUEST REQUEST COMPLIMENTARY MULTI-POINT LR RR CURRENT BRAKE MEASUREMENTS ARE APPROX - NOT AN INSPECTION ~I~GUEST REQUEST COMPLIMENTARY MULTI-POINT INDIC ~ GUEST REQUEST BRAKE MEASUREMENTS: LF RF LR RR CURRENT BRAKE MEASUREMENTS ARE APPROX - NOT AN INSPECTION ~/~ INDICATION OF FUTURE WEAR ~ |~ ~ |~ 37172 TECH PERFORMED VISUAL BRAKE INSPECTION PAD THICKNESS MEASURMENT FT LEFT____8__MM --- FT RIGHT___8___MM --- RR RIGHT__6__ --- RR LEFT___6___MM TECH PERFORMED VISUAL BRAKE INSPECTION PAD THICKNESS MEASURMENT FT LEFT_____ FT RIGHT GUEST REQUEST BRAKE MEASUREMENTS: LF RF LR RR CURRENT BRAKE MEASUREMENTS ARE APPROX - NOT AN INDIC **SERVICE:** GUEST REQUESTS FOUR WHEEL ALIGNMENT **SERVICE:** GUEST REQUESTS REPLACE FOUR TIRES - PROVIDE **DESCRIPTION:** GUEST REQUESTS FOUR WHEEL ALIGNMENT INSTALLED LOCATIONS AND DOT NUMBERS **DESCRIPTION:** GUEST REQUESTS REPLACE FOUR TIRES -~I~GUEST REQUESTS FOUR WHEEL ALIGNMENT ~I~ ~I~37172 200 PERFORM FOUR WHEEL ALIGNMENT PROVIDE INSTALLED LOCATIONS AND DOT NUMBERS ~ I~GUEST REQUESTS REPLACE FOUR TIRES - PROVIDE INSTALLED LOCATIONS AND DOT NUMBERS ~ |~ ~ |~ 37172 200 TECHNICIAN MOUNTED AND BALANCED 4 TIRES. TIRE LOCATIONS AND DOT NUMBERS: #1____U2LN EM 7R2613 ALL THE _ #2_ REPLACED FOUR TIRES SERVICE: INSPECT FRONT AND REAR BRAKE PADS, CALIPERS SERVICE: INSPECT INSTALLATION OF DRIVER\'S FLOOR MAT AND ROTORS **DESCRIPTION: DESCRIPTION:** SERVICE: PERFORM STATE MANDATED TIRE TREAD DEPTH SERVICE: REPLACE BATTERY(S) IN MASTER KEY CHECK, CONDITION AND TIRE PRESSURE. **DESCRIPTION: DESCRIPTION:** PERFORM STATE MANDATED TIRE TREAD DEPTH

CHECK, CONDITION AND TIRE PRESSURE. ~I~PERFORM STATE MANDATED TIRE TREAD DEPTH CHECK, CONDITION AND TIRE

PRESSURE. ~!~ ~!~37172 LF 5/1 RF 5/1 RR 6/2 LR 6/1 FRONT LEFT____34__PSI --- FRONT RIGHT___34__PSI --- REAR RIGHT__34__PSI --- REAR LEFT___34__PSI

SERVICE: REPLACE CABIN AIR FILTER

DESCRIPTION:

SERVICE: REPLACE ENGINE OIL FILTER

DESCRIPTION:

SERVICE: ROAD TEST DESCRIPTION:

SERVICE: SERVICE - 40,000 MILES

DESCRIPTION: SERVICE - 40,000 MILES ~I~SERVICE - 40,000 MILES

~|~~|~37172 150 MAINTENANCE SERVICE COMPLETED

SERVICE: REPLACE ENGINE OIL

DESCRIPTION:

SERVICE: RESET SERVICE INDICATOR

DESCRIPTION:

SERVICE: ROTATE TIRES

DESCRIPTION:

31858 MILES DATE: 08/11/2014

REPAIR# 0176670

REPORTED BY: Longo Lexus

SERVICE:

DESCRIPTION: AAA MEMBER 10% UP TO \$75.00 DISCOUNT, INCLUDES 2 YR/ 24,000 MILE WARRANTY ON LEXUS ORIGINAL REPAIR ~!~AAA MEMBER 10% UP TO \$75.00 DISCOUNT, INCLUDES 2 YR/ 24,000 MILE WARRANTY ON LEXUS ORIGINAL REPAIRS (FILTERS, TIRES AND WEAR ITEMS NOT INCLUDED) ~!~ AAA MEMBER 10% UP TO \$75.00 DISCOUNT, INCLUDES 2 YR/ 24,000 MILE WARRANTY ON LEXUS ORIGINAL REPAIR

 ${\bf SERVICE}:$ INSPECT FRONT AND REAR BRAKE PADS, CALIPERS AND ROTORS

DESCRIPTION:

SERVICE: INSPECT INSTALLATION OF DRIVER'S FLOOR MAT

DESCRIPTION:

SERVICE: INSPECT THE DRIVERS FLOOR MAT.

DESCRIPTION: INSPECT THE DRIVERS FLOOR MAT. ~I~INSPECT THE DRIVERS FLOOR MAT. ~I~ ~INSPECTED FLOOR MAT INSTALLATION. FLOOR MAT WAS CORRECT FITMENT FOR VEHICLE. THANK YOU!

SERVICE: PERFORM STATE MANDATED TIRE TREAD DEPTH

CHECK, CONDITION AND TIRE PRESSURE.

DESCRIPTION: PERFORM STATE MANDATED TIRE TREAD DEPTH CHECK, CONDITION AND TIRE PRESSURE. ∼I~PERFORM STATE MANDATED TIRE TREAD DEPTH CHECK, CONDITION AND TIRE PRESSURE. ∼I~ ≈I~31857 FRONT LEFT CENTER WEAR ____8_/32 & EDGE WEAR ____7_/32 - FRONT RIGHT CENTER WEAR _____8/32 & EDGE WEAR _____/32 REAR RIGHT CENTER WEAR ____9__/32 & EDGE WEAR 7____/32 - REAR LEFT CENTER WEAR ___9__/32 & EDGE WEAR 7___/32 FRONT LEFT ___36___PSI --- FRONT RIGH

SERVICE: REPLACE ENGINE OIL

DESCRIPTION:

SERVICE: REPLACE ENGINE OIL FILTER

DESCRIPTION:

DESCRIPTION:

SERVICE: ROAD TEST
DESCRIPTION:

SERVICE: SERVICE - 35,000 MILES

DESCRIPTION: SERVICE - 35,000 MILES ~I~OIL AND FILTER - CHANGE ~I~ ~I~31857 50 MAINTENANCE SERVICE COMPLETED

SERVICE: RESET SERVICE INDICATOR

DESCRIPTION:

 $\textbf{SERVICE:} \ \ \text{ROTATE TIRES}$

DESCRIPTION:

30568 MILES DATE: 07/12/2014

REPAIR# 0172409

REPORTED BY: Longo Lexus

SERVICE:

DESCRIPTION: GUEST REQUEST BRAKE MEASUREMENTS: LF RF LR RR CURRENT BRAKE MEASUREMENTS ARE APPROX - NOT AN INDIC ~!~GUEST REQUEST BRAKE MEASUREMENTS: LF RF LR RR CURRENT BRAKE MEASUREMENTS ARE APPROX - NOT AN INDICATION OF FUTURE WEAR ~!~ ~!~30564 TECH PERFORMED VISUAL BRAKE INSPECTION PAD THICKNESS MEASURMENT FT LEFT__3__MM --- FT RIGHT__3_MM --- RR RIGHT_7__MM --- RR LEFT__7__MM GUEST REQUEST BRAKE MEASUREMENTS: LF RF LR RC CURRENT BRAKE MEASUREMENTS ARE APPROX - NOT AN INDIC

SERVICE: GUEST REQUESTS LONGO LEXUS COURTESY VEHICLE **DESCRIPTION:** GUEST REQUESTS LONGO LEXUS COURTESY VEHICLE ~!~GUEST REQUESTS LONGO LEXUS COURTESY VEHICLE ~!~

SERVICE: PADS, BRAKE (FRONT) - REPLACE AND RESURFACE ROTORS ON-VEHICLE

DESCRIPTION: PADS, BRAKE (FRONT) - REPLACE AND RESURFACE ROTORS ON-VEHICLE ∼I∼BRAKE WEAR LIGHT ON ∼I∼ ∼I∼30564 220 REPLACE FRONT BRAKE PADS AND RESURFACE ROTORS AND REPLACE R/F BRAKE WEAR SENSOR

SERVICE: PERFORM STATE MANDATED TIRE TREAD DEPTH CHECK, CONDITION AND TIRE PRESSURE.

DESCRIPTION: PERFORM STATE MANDATED TIRE TREAD DEPTH CHECK, CONDITION AND TIRE PRESSURE. ~I~PERFORM STATE MANDATED TIRE TREAD DEPTH CHECK, CONDITION AND TIRE PRESSURE. ~I~ ~I~30564 FRONT LEFT CENTER WEAR_6_/32 & EDGE WEAR_6_/32 - FRONT RIGHT CENTER WEAR_6_/32 & EDGE WEAR_6_/32 REAR RIGHT CENTER WEAR_6_/32 & EDGE WEAR_6_/32 - REAR LEFT CENTER WEAR_6_/32 & EDGE WEAR_6_/32 FRONT LEFT_36___PSI --- FRONT RIGH

SERVICE: REVISED ESTIMATE

DESCRIPTION: REVISED ESTIMATE ~I~REVISED FOR FRONT

BRAKES AND SENSORS ~ |~ ~ |~30568 0

26501 MILES DATE: 04/13/2014

REPAIR# 0157248

REPORTED BY: Longo Lexus

SERVICE:

DESCRIPTION: GUEST REQUESTS CURRENT BRAKE MEASUREMENTS ARE APPROXIMATE AND DO NOT INDICATE FUTURE WEAR ~ I~GUEST REQUESTS CURRENT BRAKE MEASUREMENTS ARE APPROXIMATE AND DO NOT INDICATE FUTURE WEAR ~1~ ~1~26401 TECH PERFORMED VISUAL BRAKE INSPECTION PAD THICKNESS MEASURMENT FT LEFT 6 MM --- FT RIGHT___6___MM --- RR RIGHT___9___MM --- RR LEFT__9__MM GUEST REQUESTS CURRENT BRAKE MEASUREMENTS ARE APPROXIMATE AND DO NOT INDICATE FUTURE WEAR GUEST REQUESTS CHECK TIRE TREAD DEPTH, CONDITION AND TIRE PRESSURE. ALL WHEELS THAT HAVE BEEN REMO ~ I~GUEST REQUESTS CHECK TIRE TREAD DEPTH, CONDITION AND TIRE PRESSURE. ALL WHEELS THAT HAVE BEEN REMOVED HAVE WHEEL LUG NUTS TIGHTENED TO FACTORY SPECIFICATIONS UPON RE-INSTALLATION. ~ |~ ~ |~26401 FRONT LEFT CENTER WEAR_6_/32 & EDGE WEAR_6_/32 - FRONT RIGHT CENTER WEAR_6_/32 & EDGE WEAR_6_/32 REAR RIGHT CENTER WEAR_6_ /32 & EDGE WEAR_6_/32 - REAR LEFT CENTER WEAR__6__/32 & EDGE WEAR__6__/32 (ALL 4) TIRE PRESSURE... FRONT TIRES_ GUEST REQUESTS CHECK TIRE TREAD DEPTH, CONDITION AND TIRE PRESSURE. ALL WHEELS THAT HAVE BEEN REMO INSPECT THE DRIVERS FLOOR MAT. () FLOOR MAT WAS PROPERLY INSTALLED () FLOOR MAT WAS SECURED FOR ~I~INSPECT THE DRIVERS FLOOR MAT. () FLOOR MAT WAS PROPERLY INSTALLED () FLOOR MAT WAS SECURED FOR YOUR SAFETY () NON-COMPATIBLE FLOOR MAT HAS BEEN PLACED IN THE TRUNK FOR YOUR SAFETY. ~ |~ ~ |~26401 TECHNICIAN INSPECTED FLOOR MAT INSTALLATION. FLOOR MAT WAS CORRECT SERVICE: GUEST REQUESTS COMPLIMENTARY MULTI-POINT INSPECTION

DESCRIPTION: GUEST REQUESTS COMPLIMENTARY MULTI-POINT INSPECTION ~!~GUEST REQUESTS COMPLIMENTARY MULTI-POINT INSPECTION ~!~26401 TECH PERFORMED COURTESY VISUAL MULTI-POINT INSPECTION... AND COMPLETED YOUR COMPLIMENTARY INSPECTION SHEET THANK YOU FOR YOUR BUSINESS!!!

FITMENT FOR VEHICLE. THANK YOU! INSPECT THE DRIVERS FLOOR MAT. () FLOOR MAT WAS PROPERLY INSTALLED () FLOOR MAT WAS SECURED FOR

SERVICE: INSPECT BODY PAINT AND CORROSION

DESCRIPTION:

SERVICE: INSPECT DRIVE AXLE BOOTS

DESCRIPTION:

SERVICE: INSPECT EXHAUST SYSTEM AND HEAT SHIELDS

DESCRIPTION:

SERVICE: INSPECT FUEL TANK, CAP, LINE AND HOSES

DESCRIPTION:

SERVICE: INSPECT RACK AND PINION ASSEMBLY

DESCRIPTION:

SERVICE: INSPECT STEERING OPERATION AND LINKAGE

DESCRIPTION:

SERVICE: INSPECT TRANSMISSION FOR LEAKS

DESCRIPTION:

SERVICE: MEASURE BRAKE PAD THICKNESS AND ROTOR

RUNOUT

DESCRIPTION:

SERVICE: REPLACE BATTERY(S) IN MASTER KEY

DESCRIPTION:

SERVICE: REPLACE CABIN AIR FILTER

DESCRIPTION:

SERVICE: REPLACE ENGINE OIL FILTER

DESCRIPTION:

SERVICE: ROAD TEST

SERVICE: SERVICE - 30,000 MILES

DESCRIPTION: SERVICE - 30,000 MILES ~I~SERVICE - 30,000 MILES

~|~ ~|~26401 270 MAINTENANCE SERVICE COMPLETED

SERVICE: INSPECT BRAKE LINES, HOSES AND CONNECTIONS

DESCRIPTION:

SERVICE: INSPECT ENGINE COOLANT LEVEL

DESCRIPTION:

SERVICE: INSPECT FRONT AND REAR BRAKE PADS, CALIPERS

AND ROTORS

DESCRIPTION:

SERVICE: INSPECT INSTALLATION OF DRIVER'S FLOOR MAT

DESCRIPTION:

SERVICE: INSPECT REAR DIFFERENTIAL FLUID LEVEL

DESCRIPTION:

SERVICE: INSPECT SUSPENSION BALL JOINTS

DESCRIPTION:

SERVICE: LONGO LEXUS COURTESY VEHICLE

DESCRIPTION: LONGO LEXUS COURTESY VEHICLE ~I~LONGO

LEXUS COURTESY VEHICLE ~ |~

SERVICE: REPLACE AIR CLEANER FILTER

DESCRIPTION:

SERVICE: REPLACE BRAKE FLUID

DESCRIPTION:

SERVICE: REPLACE ENGINE OIL

DESCRIPTION:

SERVICE: RESET SERVICE INDICATOR

DESCRIPTION:

SERVICE: ROTATE TIRES

DESCRIPTION:

21143 MILES DATE: 12/21/2013

REPAIR# 0139146

REPORTED BY: Longo Lexus

SERVICE:

DESCRIPTION: GUEST REQUESTS CURRENT BRAKE

MEASUREMENTS ARE APPROXIMATE AND DO NOT INDICATE

FUTURE WEAR ~I~GUEST REQUESTS CURRENT BRAKE

MEASUREMENTS ARE APPROXIMATE AND DO NOT INDICATE

FUTURE WEAR ~I~ ~I~21142 TECH PERFORMED VISUAL BRAKE

INSPECTION PAD THICKNESS MEASURMENT FT LEFT ___9 __MM ---

SERVICE: GUEST REQUESTS COMPLIMENTARY MULTI-POINT

INSPECTION

DESCRIPTION: GUEST REQUESTS COMPLIMENTARY MULTI-POINT INSPECTION ~|~GUEST REQUESTS COMPLIMENTARY MULTI-POINT INSPECTION ~|~21142 TECH PERFORMED COURTESY VISUAL MULTI-POINT INSPECTION... AND COMPLETED YOUR COMPLIMENTARY INSPECTION SHEET THANK YOU FOR YOUR

FT RIGHT_9____MM --- RR RIGHT___10___MM --- RR LEFT___10___MM GUEST REQUESTS CURRENT BRAKE MEASUREMENTS ARE APPROXIMATE AND DO NOT INDICATE FUTURE WEAR GUEST REQUESTS CHECK TIRE TREAD DEPTH, CONDITION AND TIRE PRESSURE. ALL WHEELS THAT HAVE BEEN REMO ~ I~GUEST REQUESTS CHECK TIRE TREAD DEPTH, CONDITION AND TIRE PRESSURE. ALL WHEELS THAT HAVE BEEN REMOVED HAVE WHEEL LUG NUTS TIGHTENED TO FACTORY SPECIFICATIONS UPON RE-INSTALLATION. ~ |~ ~ |~21142 FRONT LEFT CENTER WEAR_8_ /32 & EDGE WEAR_7_/32 - FRONT RIGHT CENTER WEAR_7_/32 & EDGE WEAR_7_/32 REAR RIGHT CENTER WEAR_8__/32 & EDGE WEAR_8__/32 - REAR LEFT CENTER WEAR_8__/32 & EDGE WEAR_8__/32 (ALL 4) TIRE PRESSURE... FRONT TIRES__ GUEST REQUESTS CHECK TIRE TREAD DEPTH, CONDITION AND TIRE PRESSURE, ALL WHEELS THAT HAVE BEEN REMO INSPECT THE DRIVERS FLOOR MAT. () FLOOR MAT WAS PROPERLY INSTALLED () FLOOR MAT WAS SECURED FOR ~I~INSPECT THE DRIVERS FLOOR MAT. () FLOOR MAT WAS PROPERLY INSTALLED () FLOOR MAT WAS SECURED FOR YOUR SAFETY () NON-COMPATIBLE FLOOR MAT HAS BEEN PLACED IN THE TRUNK FOR YOUR SAFETY. ~ INSPECT THE DRIVERS FLOOR MAT. () FLOOR MAT WAS PROPERLY INSTALLED () FLOOR MAT

BUSINESS!!!

SERVICE: INSPECT FRONT AND REAR BRAKE PADS, CALIPERS AND ROTORS

DESCRIPTION:

WAS SECURED FOR

SERVICE: REPLACE BATTERY(S) IN MASTER KEY

DESCRIPTION:

SERVICE: REPLACE ENGINE OIL

DESCRIPTION:

SERVICE: RESET SERVICE INDICATOR

DESCRIPTION:

SERVICE: ROTATE TIRES

DESCRIPTION:

SERVICE: INSPECT INSTALLATION OF DRIVER'S FLOOR MAT DESCRIPTION:

SERVICE: REPLACE CABIN AIR FILTER

DESCRIPTION:

SERVICE: REPLACE ENGINE OIL FILTER

DESCRIPTION:

SERVICE: ROAD TEST DESCRIPTION:

SERVICE: TAC2WE1526

DESCRIPTION: TAC2WE1526 ~I~SERVICE - 20,000 MILES ~I~ ~I~21142 150 20K MAINTENANCE SERVICE COMPLETED

16128 MILES DATE: 09/21/2013

REPAIR# 0123368

REPORTED BY: Longo Lexus

SERVICE: DEALER RECOMMENDED

DESCRIPTION:

SERVICE: GUEST REQUESTS CHECK TIRE TREAD DEPTH,

CONDITION AND TIRE PRESSURE. ALL WHEELS T

DESCRIPTION: GUEST REQUESTS CHECK TIRE TREAD DEPTH,
CONDITION AND TIRE PRESSURE. ALL WHEELS T ~I~GUEST
REQUESTS CHECK TIRE TREAD DEPTH, CONDITION AND TIRE
PRESSURE. ALL WHEELS THAT HAVE BEEN REMOVED HAVE
WHEEL LUG NUTS TIGHTENED TO FACTORY SPECIFICATIONS UPON
RE-INSTALLATION. ~I~ ~I6127 FRONT LEFT CENTER WEAR_8_
/32 & EDGE WEAR_8_/32 - FRONT RIGHT CENTER WEAR_8_/32 &
EDGE WEAR_8_/32 REAR RIGHT CENTER WEAR_8__/32 & EDGE
WEAR_8_/32 - REAR LEFT CENTER WEAR_8__/32 & EDGE
WEAR_8_/32 (ALL 4) TIRE PRESSURE... FRONT TIRES_

SERVICE: GUEST REQUESTS COMPLIMENTARY MULTI-POINT

DESCRIPTION: GUEST REQUESTS COMPLIMENTARY MULTI-POINT INSPECTION ~!~ GUEST REQUESTS COMPLIMENTARY MULTI-POINT INSPECTION ~!~ ~!~16127 TECH PERFORMED COURTESY

SERVICE: GUEST REQUESTS CURRENT BRAKE MEASUREMENTS
ARE APPROXIMATE AND DO NOT INDICATE FU
DESCRIPTION: GUEST REQUESTS CURRENT BRAKE
MEASUREMENTS ARE APPROXIMATE AND DO NOT INDICATE FU
∼⊸GUEST REQUESTS CURRENT BRAKE MEASUREMENTS ARE

APPROXIMATE AND DO NOT INDICATE FUTURE WEAR ~ |~ ~ |~ 16127 VISUAL MULTI-POINT INSPECTION... AND COMPLETED YOUR COMPLIMENTARY INSPECTION SHEET THANK YOU FOR YOUR TECH PERFORMED VISUAL BRAKE INSPECTION PAD THICKNESS BUSINESS!!! MEASURMENT FT LEFT__10___MM --- FT RIGHT__10___MM ---RR RIGHT__11__MM --- RR LEFT___11__MM SERVICE: INSPECT BRAKE LINES, HOSES AND CONNECTIONS SERVICE: INSPECT BODY PAINT AND CORROSION **DESCRIPTION: DESCRIPTION: SERVICE: INSPECT DRIVE AXLE BOOTS SERVICE: INSPECT ENGINE COOLANT LEVEL DESCRIPTION:** DESCRIPTION: **SERVICE: INSPECT EXHAUST SYSTEM AND HEAT SHIELDS SERVICE:** INSPECT FRONT AND REAR BRAKE PADS, CALIPERS **DESCRIPTION:** AND ROTORS DESCRIPTION: SERVICE: INSPECT INSTALLATION OF DRIVERYS FLOOR MAT SERVICE: INSPECT RACK AND PINION ASSEMBLY **DESCRIPTION:** DESCRIPTION: SERVICE: INSPECT REAR DIFFERENTIAL FLUID LEVEL SERVICE: INSPECT STEERING OPERATION AND LINKAGE **DESCRIPTION:** DESCRIPTION: SERVICE: REPLACE ENGINE OIL **SERVICE:** INSPECT SUSPENSION BALL JOINTS **DESCRIPTION:** DESCRIPTION: SERVICE: REPLACE ENGINE OIL FILTER SERVICE: RESET SERVICE INDICATOR DESCRIPTION: DESCRIPTION: SERVICE: ROAD TEST **SERVICE: ROTATE TIRES**

SERVICE: ROAD TEST DESCRIPTION:

SERVICE: SERVICE - 15,000 MILES

DESCRIPTION: SERVICE - 15,000 MILES ~!~SERVICE - 15,000 MILES ~!~ ~!~16127 110 15K MAINTENANCE SERVICE COMPLETED

DESCRIPTION

DESCRIPTION:

SERVICE: WINDSHIELD WASHER FLUID

DESCRIPTION:

11338 MILES DATE: 06/29/2013

REPAIR# 0110132

REPORTED BY: Longo Lexus

SERVICE: 10,000 MILE FULL SERVICE

DESCRIPTION: 10,000 MILE FULL SERVICE ~|~10,000 MILE FULL SERVICE ~|~ ~|~11336 MAINTENANCE SERVICE COMPLETED

 $\textbf{SERVICE:} \ \ \text{GUEST REQUESTS CHECK TIRE TREAD DEPTH},$

CONDITION AND TIRE PRESSURE. ALL WHEELS T **DESCRIPTION:** GUEST REQUESTS CHECK TIRE TREAD DEPTH,

CONDITION AND TIRE PRESSURE. ALL WHEELS T ~\~GUEST REQUESTS CHECK TIRE TREAD DEPTH, CONDITION AND TIRE PRESSURE. ALL WHEELS THAT HAVE BEEN REMOVED HAVE WHEEL LUG NUTS TIGHTENED TO FACTORY SPECIFICATIONS UPON RE-INSTALLATION. INITIALS ____ ~\~~\-11336 FRONT LEFT CENTER WEAR ___ 8_/32 & EDGE WEAR ___ 8_/32 - FRONT RIGHT CENTER WEAR ___ 8_/32 & EDGE WEAR ___ 8_/32 REAR RIGHT

CENTER WEAR $_$ 8.5 $_/32$ & EDGE WEAR $_8$ $_/32$ (ALL 4) TIRE PRESSURE... FRONT TIR

SERVICE: GUEST REQUESTS COMPLIMENTARY MULTI-POINT

NSPECTION

DESCRIPTION: GUEST REQUESTS COMPLIMENTARY MULTI-POINT INSPECTION ~!~GUEST REQUESTS COMPLIMENTARY MULTI-POINT INSPECTION

SERVICE: GUEST REQUESTS CURRENT BRAKE MEASUREMENTS ARE APPROXIMATE AND DO NOT INDICATE FU

CENTER WEAR___8.5_/32 & EDGE WEAR_8__/32 - REAR LEFT

DESCRIPTION: GUEST REQUESTS CURRENT BRAKE

MEASUREMENTS ARE APPROXIMATE AND DO NOT INDICATE FU ~I~GUEST REQUESTS CURRENT BRAKE MEASUREMENTS ARE APPROXIMATE AND DO NOT INDICATE FUTURE WEAR ~I~ ~I~11336 TECH PERFORMED VISUAL BRAKE INSPECTION PAD THICKNESS MEASURMENT FT LEFT__10___MM --- FT RIGHT___10__MM ---

SERVICE: INSPECT BRAKE PADS AND ROTORS

DESCRIPTION:

SERVICE: REPLACE BATTERY(S) IN MASTER KEY

DESCRIPTION:

SERVICE: REPLACE ENGINE OIL AND GASKET

DESCRIPTION:

SERVICE: RESET SERVICE INDICATOR

DESCRIPTION:

SERVICE: ROTATE TIRES

DESCRIPTION:

RR RIGHT___9__MM --- RR LEFT___9___MM

SERVICE: INSPECT INSTALLATION OF DRIVER'S FLOOR MAT

DESCRIPTION:

SERVICE: REPLACE CABIN AIR FILTER

DESCRIPTION:

SERVICE: REPLACE ENGINE OIL FILTER

DESCRIPTION:

SERVICE: ROAD TEST

DESCRIPTION:

SERVICE: SERVICE - 10,000 MILES

DESCRIPTION: SERVICE - 10,000 MILES ~\-SERVICE - 10,000 MILES (\$180, OP-CODE: LP9N10, AUTH#: TAC2UD2874) ~\-TAC 2UD2874 \$180.00 ~\-11336 MAINTENANCE SERVICE COMPLETED

6670 MILES DATE: 04/13/2013

REPAIR# 0098113

REPORTED BY: Longo Lexus

SERVICE: SERVICE - 5,000 MILE COMPLIMENTARY SERVICE -

CONVENTIONAL OIL VEHICLES

DESCRIPTION: SERVICE - 5,000 MILE COMPLIMENTARY SERVICE -

CONVENTIONAL OIL VEHICLES ~I~SERVICE - 5,000 MILE

COMPLIMENTARY SERVICE - CONVENTIONAL OIL VEHICLES ~1~5K

~I~6689 MAINTENANCE SERVICE COMPLETED

6670 MILES DATE: 04/12/2013

REPAIR# 098113C

REPORTED BY: Longo Lexus

SERVICE: GUEST REQUESTS CHECK TIRE TREAD DEPTH,

CONDITION AND TIRE PRESSURE. ALL WHEELS T

DESCRIPTION: GUEST REQUESTS CHECK TIRE TREAD DEPTH,

CONDITION AND TIRE PRESSURE. ALL WHEELS T ~I~GUEST REQUESTS CHECK TIRE TREAD DEPTH, CONDITION AND TIRE PRESSURE. ALL WHEELS THAT HAVE BEEN REMOVED HAVE WHEEL LUG NUTS TIGHTENED TO FACTORY SPECIFICATIONS UPON RE-INSTALLATION. INITIALS _____ ~I~ ~I~6689 FRONT LEFT CENTER WEAR __10__/32 & EDGE WEAR __7__/32 - FRONT RIGHT CENTER WEAR __10__/32 & EDGE WEAR __7__/32 REAR RIGHT CENTER WEAR __11__/32 & EDGE WEAR __7_/32 - REAR LEFT CENTER WEAR __11__/32 & EDGE WEAR __7_/32 (ALL 4) TIRE

SERVICE: GUEST REQUESTS CURRENT BRAKE MEASUREMENTS ARE APPROXIMATE AND DO NOT INDICATE FU

DESCRIPTION: GUEST REQUESTS CURRENT BRAKE

MEASUREMENTS ARE APPROXIMATE AND DO NOT INDICATE FU ~\~GUEST REQUESTS CURRENT BRAKE MEASUREMENTS ARE APPROXIMATE AND DO NOT INDICATE FUTURE WEAR ~\~ ~\-6689 TECH PERFORMED VISUAL BRAKE INSPECTION PAD THICKNESS MEASURMENT FT LEFT___10___MM --- FT RIGHT___10__MM --- RR

RIGHT___10__MM --- RR LEFT___10__MM

1773 MILES DATE: 01/28/2013

REPAIR# 0086811

REPORTED BY: Longo Lexus

PRESSURE... FRONT TIRE

SERVICE: 1,000 MILE SERVICE

DESCRIPTION: 1,000 MILE SERVICE ~I~PERFORM 1,000 MILE SERVICE AND INSTALL LIC PLATES ~I~1K ~I~1773 MAINTENANCE SERVICE COMPLETED AND INSTALLED LICENSE PLATES.

1773 MILES DATE: 01/26/2013

REPAIR# 086811C

REPORTED BY: Longo Lexus

SERVICE: GUEST REQUESTS CHECK TIRE TREAD DEPTH,

CONDITION AND TIRE PRESSURE

DESCRIPTION: GUEST REQUESTS CHECK TIRE TREAD DEPTH, CONDITION AND TIRE PRESSURE ~I~GUEST REQUESTS CHECK TIRE TREAD DEPTH, CONDITION AND TIRE PRESSURE ~I~ ~I~1772 FRONT LEFT CENTER WEAR_10__/32 & EDGE WEAR_8_/32 - FRONT RIGHT CENTER WEAR_10__/32 & EDGE WEAR_8_/32 REAR RIGHT CENTER WEAR_10__/32 & EDGE WEAR_8_/32 - REAR LEFT CENTER WEAR_10__/32 & EDGE WEAR_8_/32 (ALL 4) TIRE PRESSURE... FRONT TIRES

TERMS AND CONDITIONS

INFORMATION ACCURACY

Information presented on this website is summarized and standardized from repair orders completed at the time of service and submitted by Lexus dealers. When reviewing a vehicle?s service history, please note that all information is provided by the Lexus Dealer that conducted the service, and that dealer is solely responsible for the accuracy, completeness or authenticity of any information contain in this site. Lexus provides this site and all information and materials contained herein ?as is? without warranty of any kind. Any questions or concerns regarding this information should be addressed to the applicable Lexus dealer.

L/CERTIFIED OWNER INFORMATION

Dealer-reported service history records are linked to a vehicle's Vehicle Identification Number (VIN). All owner-reported service history records will be made available to the person who input the information on the site, but will not be shared with future owners of the vehicle.

OWNER-REPORTED INFORMATION AND PRIVACY TERMS

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