

SERVICE HISTORY**SERVICE HISTORY FOR:** LAIRDFORD**VIN:** JTHDL46F695000417**100544 MILES****DATE:** 06/18/2016**REPAIR#** 0842823**REPORTED BY:** Hendrick Lexus Kansas City**SERVICE:** ENGINE OIL**DESCRIPTION:** ENGINE OIL ~|~EXCHANGE OIL AND FILTER
DISCARD OLD OIL AND FILTER INCLUDES TIRE ROTATION
~|~HENDRICK PREPAID MAINTENANCE ~|~COMPLETED**SERVICE:** NON WARRANTABLE OPERATION CODE**DESCRIPTION:** NON WARRANTABLE OPERATION CODE
~|~CUSTOMER WAITING WHILE SERVICE IS COMPLETE ~|~
~|~THANK YOU FOR CHOOSING HENDRICK LEXUS KANSAS CITY!**SERVICE:** FRONT/REAR BODY**DESCRIPTION:** FRONT/REAR BODY ~|~CUST STATES THAT THE
REAR MUDGUARD ON LR IS LOOSE. THE RR IS BROKEN. ADVISE ~|~
~|~ESTIMATE MPI**SERVICE:** OTHER INSPECTION**DESCRIPTION:** OTHER INSPECTION ~|~PERFORM WORLD CLASS
INSPECTION PROVIDE CUSTOMER WITH THE TREATMENT PLAN
~|~RECOMMENDED ACTION PLAN ~|~REVIEW WORLD CLASS
INSPECTION WITH CUSTOMER AND PROVIDE A COPY TO THE
CUSTOMER.**97381 MILES****DATE:** 01/12/2016**REPAIR#** 0827873**REPORTED BY:** Hendrick Lexus Kansas City**SERVICE:** PAINTLESS DENT REPR**DESCRIPTION:** PAINTLESS DENT REPR ~|~PERFORM PAINTLESS
DENT REPAIR ~|~SUPPLY PAINTLESS DENT EST ~|~COMPLETED
PAINTLESS DENT REPAIRS**97380 MILES****DATE:** 01/11/2016**REPAIR#** 0827407**REPORTED BY:** Hendrick Lexus Kansas City**SERVICE:** AUTO DETAILING**DESCRIPTION:** AUTO DETAILING ~|~PERFORM PRE-OWNED
DEPARTMENT DETAIL ~|~ ~|~COMPLETED**SERVICE:** NON WARRANTABLE OPERATION CODE**DESCRIPTION:** NON WARRANTABLE OPERATION CODE
~|~SUBLET PAINT CONCERN ~|~SUBLET PAINT WITH VENDOR
~|~COMPLETED REPAIR AS REQUESTED**SERVICE:** F.DSC 1-SD INCL;R&R DSC PAD**DESCRIPTION:** F.DSC 1-SD INCL;R&R DSC PAD ~|~REPLACE
FRONT BRAKE PADS AND RESURFACED ROTORS ~|~
~|~COMPLETED**SERVICE:** OTHER INSPECTION**DESCRIPTION:** OTHER INSPECTION ~|~COMPLETE HENDRICK
AFFORDABLE INSPECTION INCLUDING OIL CHANGE SERVICE AND
COMPLETING 34PT INSPECTION ~|~THIS IS VEHICLE IS ELIGIBLE
FOR A POWERTRAIN WARRANTY ~|~COMPLETED INSPECTION AND
REQUIRED PAPERWORK OTHER INSPECTION ~|~CUSTOMER
REQUESTS TO NITROGEN INSTALLED IN TIRES ~|~BENEFITS TO
NITROGEN INCLUDE INCREASED FUEL EFFICIENCY, LONGER TIRE
LIFE, INCREASED SAFETY AND IMPROVED PERFORMANCE OF THE
TIRE PRESSURE MONITORING SYSTEM. (TPMS) ~|~COMPLETED

NITROGEN FILL AND REPLACEMENT OF VALVE STEM CAPS. WE OFFER LIFE TIME TOP OFF OF NITROGEN

SERVICE: OTHER NON-OEM CLEANING/ PROTECTING PREPARATION
DESCRIPTION: OTHER NON-OEM CLEANING/ PROTECTING PREPARATION ~|~INTERIOR REFRESH/RECONDITIONING ~|~COMPLETED OTHER NON-OEM CLEANING/ PROTECTING PREPARATION ~|~REPAIR ALLOY WHEEL ~|~COMPLETED THANK YOU

SERVICE: OTHERS
DESCRIPTION: OTHERS ~|~INSTALL NEW KEY BATTERY ~|~TRANSMITTER BATTERY REPLACED ~|~COMPLETED

SERVICE: R. DSC 1-SD INCL;R&R DSC PAD
DESCRIPTION: R. DSC 1-SD INCL;R&R DSC PAD ~|~REPLACE REAR BRAKE PADS AND RESURFACE ROTORS ~|~COMPLETED

SERVICE: RECALL INSPECTION
DESCRIPTION: RECALL INSPECTION ~|~REVIEW MANUFACTURERS WEBSITE FOR OPEN RECALLS ~|~PERFORM OR SUBLET TO INSURE ALL RECALLS ARE COMPLETE THERE ARE NO OPEN RECALLS AS OF 1/9 ~|~ANALYSIS COMPLETE

97336 MILES

DATE: 01/04/2016

REPAIR# 0827031
REPORTED BY: Hendrick Lexus Kansas City

SERVICE: 90000 MILE SERVICE NON WARRANTY-NON OEM
DESCRIPTION: 90000 MILE SERVICE NON WARRANTY-NON OEM ~|~CUSTOMER REQUESTS 90000 MILE SERVICE PREPAID ~|~SCHEDULED MAINTENANCE DUE TO TIME OR MILEAGE ~|~90000 MILE SERVICE PERFORMED

SERVICE: INSPECT WARNING LIGHTS & BUZZERS
DESCRIPTION: INSPECT WARNING LIGHTS & BUZZERS ~|~CUSTOMER STATES LOW TIRE PRESSERE WARNING INDICATOR IS ON CHECK AND ADVISE ~|~ADJUSTED ALL PRESSURES

SERVICE: NON WARRANTABLE OPERATION CODE
DESCRIPTION: NON WARRANTABLE OPERATION CODE ~|~CUSTOMER WAITING WHILE SERVICE IS COMPLETE ~|~ENJOY OUR NEW LOUNGE ~|~HENDRICK LEXUS KANSAS CITY

SERVICE: OTHER INSPECTION
DESCRIPTION: OTHER INSPECTION ~|~PERFORM WORLD CLASS INSPECTION PROVIDE CUSTOMER WITH THE TREATMENT PLAN ~|~RECOMMENDED ACTION PLAN ~|~REVIEW WORLD CLASS INSPECTION WITH CUSTOMER AND PROVIDE A COPY TO THE CUSTOMER.

94231 MILES

DATE: 10/16/2015

REPAIR# 0819735
REPORTED BY: Hendrick Lexus Kansas City

SERVICE: BATTERY/COIL SPK PLUG
DESCRIPTION: BATTERY/COIL SPK PLUG ~|~CUSTOMER STATES VEHICLE HAD TO BE JUMPSTARTED. PLEASE ADVISE ~|~BATTERY FAILED TEST. TEST CODE: FNXA-80ED4-Q32LG LAST REPLACED 6-3-14, 67423 MILES, RO 771657 ~|~REPLACED BATTERY.

SERVICE: OTHER INSPECTION
DESCRIPTION: OTHER INSPECTION ~|~PERFORM WORLD CLASS INSPECTION PROVIDE CUSTOMER WITH THE TREATMENT PLAN ~|~RECOMMENDED ACTION PLAN ~|~REVIEW WORLD CLASS INSPECTION WITH CUSTOMER AND PROVIDE A COPY TO THE CUSTOMER.

91860 MILES

DATE: 08/27/2015

REPAIR# 0814666
REPORTED BY: Hendrick Lexus Kansas City

SERVICE: FRONT AXLE
DESCRIPTION: FRONT AXLE ~|~CUSTOMER HIT MEDIAN WITH BOTH DRIVER'S SIDE WHEELS. DRIVER'S REAR TIRE DAMAGED, SPARE INSTALLED, BOTH DRIVER'S SIDE WHEELS DAMAGED. PLEASE ADVISE. CONTINENTAL EXTREME CONTACT 235-50-18 ~|~

SERVICE: FRONT DRIVE SHAFT ASSY 1-SD
DESCRIPTION: FRONT DRIVE SHAFT ASSY 1-SD ~|~FOUND LEFT FRONT WHEEL BEARING NOISY ~|~REPLACED LEFT FRONT WHEEL BEARING

~|~REPLACED LEFT FRONT AND LEFT REAR WHEEL. MOUNTED AND BALANCED TWO NEW CONTINENTAL TIRES

SERVICE: NON WARRANTABLE OPERATION CODE

DESCRIPTION: NON WARRANTABLE OPERATION CODE ~|~THANK YOU FOR CHOOSING HENDRICK LEXUS KANSAS CITY FOR YOUR SERVICE NEEDS. WE ARE PROUD TO OFFER OUR LOANER VEHICLE WHILE YOUR LEXUS IS BEING SERVICED AT EITHER OF OUR LOCATIONS. WE DO HOWEVER HAVE A \$8.50 LOANER OPERATION FEE. ~|~THANK YOU ~|~PLEASE RETURN VEHICLE TO SERVICE DRIVE

SERVICE: SUSPNSN L.ARM 1-SD W/O BJNT

DESCRIPTION: SUSPNSN L.ARM 1-SD W/O BJNT ~|~FOUND LEFT AND RIGHT FRONT UPPER CONTROL ARM BUSHINGS TORN ~|~REPLACED LEFT AND RIGHT FRONT UPPER CONTROL ARMS

SERVICE: OTHER INSPECTION

DESCRIPTION: OTHER INSPECTION ~|~PERFORM WORLD CLASS INSPECTION PROVIDE CUSTOMER WITH THE TREATMENT PLAN ~|~RECOMMENDED ACTION PLAN ~|~REVIEW WORLD CLASS INSPECTION WITH CUSTOMER AND PROVIDE A COPY TO THE CUSTOMER.

SERVICE: WHEEL ALIGNMENT

DESCRIPTION: WHEEL ALIGNMENT ~|~CUSTOMER REQUEST A FOUR WHEEL LAZER ALIGNMENT WARRANTY ON ALIGNMENT IS 30 DAYS OR 1000 MILES WHICHEVER COMES FIRST UNDER NORMAL DRIVING CONDITIONS ~|~ALIGN TO FACTORY SPECIFICATIONS ~|~COMPLETE

91310 MILES

DATE: 08/03/2015

REPAIR# 0812771

REPORTED BY: Hendrick Lexus Kansas City

SERVICE: NON WARRANTABLE OPERATION CODE

DESCRIPTION: NON WARRANTABLE OPERATION CODE ~|~CUSTOMER WAITING WHILE SERVICE IS COMPLETE ~|~ENJOY OUR NEW LOUNGE ~|~HENDRICK LEXUS KANSAS CITY

SERVICE: TIRE-WHEEL

DESCRIPTION: TIRE-WHEEL ~|~CUSTOMER STATES THE LOW TIRE LIGHT IS ON ONE OF THE TIRES CONTINUES TO LOOSE AIR ~|~FOUND NAIL IN LEFT REAR TIRE. REPAIRABLE PUNCTURE ~|~REPAIR COMPLETE

SERVICE: OTHER INSPECTION

DESCRIPTION: OTHER INSPECTION ~|~PERFORM WORLD CLASS INTERIM INSPECTION ~|~INSPECTION SHEET PROVIDED ~|~PROVIDE COPY OF WCI TO CUSTOMER

91175 MILES

DATE: 07/30/2015

REPAIR# 0812401

REPORTED BY: Hendrick Lexus Kansas City

SERVICE: 85000 MILE SERVICE NON WARRANTY-NON OEM

DESCRIPTION: 85000 MILE SERVICE NON WARRANTY-NON OEM ~|~CUSTOMER REQUESTS 85000 MILE SERVICE ~|~SCHEDULED MAINTENANCE DUE TO TIME OR MILEAGE ~|~85000 MILE SERVICE PERFORMED

SERVICE: FRONT/REAR BODY

DESCRIPTION: FRONT/REAR BODY ~|~CUST STATES TAHT THE DRIVERS WINDOW IS SQUEALING WHEN GOING UP. CUST WILL HAVE TO PUSH FROM THE INSIDE TO GET THE WINDOW BACK IN THE MOLDING ~|~FOUND LEFT FRONT WINDOW RUN CHANNEL DEFORMED ~|~REPLACED WINDOW RUN CHANNEL

SERVICE: OTHER INSPECTION

DESCRIPTION: OTHER INSPECTION ~|~PERFORM WORLD CLASS INSPECTION PROVIDE CUSTOMER WITH THE TREATMENT PLAN ~|~RECOMMENDED ACTION PLAN ~|~REVIEW WORLD CLASS INSPECTION WITH CUSTOMER AND PROVIDE A COPY TO THE CUSTOMER.

SERVICE: AUTOGUARD FLEX MAIN

DESCRIPTION: AUTOGUARD FLEX MAIN ~|~4 SERVICES 90,000-105,000 ~|~LSXRD02250

SERVICE: NON WARRANTABLE OPERATION CODE

DESCRIPTION: NON WARRANTABLE OPERATION CODE ~|~CUSTOMER WAITING WHILE SERVICE IS COMPLETE ~|~ENJOY OUR NEW LOUNGE ~|~HENDRICK LEXUS KANSAS CITY

SERVICE: WINDSHIELD WIPER/WASHER

DESCRIPTION: WINDSHIELD WIPER/WASHER ~|~CUST STATES THAT THE WIPERS ARE MAKING A CLICKING NOISE ON HIGH MODE ~|~DRIVERS WIPER ARM SLIGHTLY BENT ~|~ADJUSTED DRIVERS WIPER ARM POSITION

86031 MILES

DATE: 04/30/2015

REPAIR# 0803087

REPORTED BY: Hendrick Lexus Kansas City

SERVICE: 80000 MILE SERVICE NON WARRANTY-NON OEM

DESCRIPTION: 80000 MILE SERVICE NON WARRANTY-NON OEM
~!~CUSTOMER REQUESTS 80000 MILE SERVICE ~!~SCHEDULED MAINTENANCE DUE TO TIME OR MILEAGE ~!~80000 MILE SERVICE PERFORMED

SERVICE: ELF-REPL FUEL PRESSURE GASKE T-IS

F,GS460,LS460,LS600H

DESCRIPTION: ELF-REPL FUEL PRESSURE GASKE T-IS

F,GS460,LS460,LS600H ~!~POTENTIAL FUEL PRESSURE SENSOR LEAK AGGB7B 4.1 ~!~THE SUBJECT VEHICLES, THE SEALING PROPERTY OF THE GASKET SEATED BWTWEEN THE PRESSURE SENSOR AND THE FUEL DELVIERY PIPE COULD BECOME DEGRADED. DURING OPERATION, FUEL COULD LEAK PAST THE GASKET. ~!~COMPLETE THE NEEDED REPAIRS PER THE SSC DIRECTIONS

SERVICE: OTHER INSPECTION

DESCRIPTION: OTHER INSPECTION ~!~PERFORM WORLD CLASS INSPECTION PROVIDE CUSTOMER WITH THE TREATMENT PLAN ~!~RECOMMENDED ACTION PLAN ~!~REVIEW WORLD CLASS INSPECTION WITH CUSTOMER AND PROVIDE A COPY TO THE CUSTOMER.

SERVICE: AUTO DETAILING

DESCRIPTION: AUTO DETAILING ~!~CUSTOMER REQUESTS A FULL DETAIL OPTION 4 INCLUDES- CAR WASH, POLISH EXT AND WAX INTERIOR CLEAN, ENGINE CLEAN AND ~!~APPLY RAIN X TO WINDSHIELD. CLEAN INTERIOR AND EXTERIOR GLASS STEAM CLEAN MATS CLEAN AND CONDITION LEATHER SEATS ~!~CONTACT SERVICE ADVISORS FOR ANY ADDITIONAL REQUEST

SERVICE: LPD

DESCRIPTION: LPD ~!~CUSTOMER REQUEST PICK-UP & DELIVERY OF VEHICLE FOR SERVICE ~!~PICK UP AND DELIVERY SERVICE ~!~COMPLETED

77477 MILES

DATE: 11/18/2014

REPAIR# 0787976

REPORTED BY: Hendrick Lexus Kansas City

SERVICE: 75000 MILE SERVICE NON WARRANTY

DESCRIPTION: 75000 MILE SERVICE NON WARRANTY
~!~CUSTOMER REQUESTS 75000 MILE SERVICE PREPAID
~!~SCHEDULED MAINTENANCE DUE TO TIME OR MILEAGE ~!~75000 MILE SERVICE PERFORMED

SERVICE: OTHER INSPECTION

DESCRIPTION: OTHER INSPECTION ~!~PERFORM WORLD CLASS INSPECTION PROVIDE CUSTOMER WITH THE TREATMENT PLAN ~!~RECOMMENDED ACTION PLAN ~!~REVIEW WORLD CLASS INSPECTION WITH CUSTOMER AND PROVIDE A COPY TO THE CUSTOMER. OTHER INSPECTION ~!~REQUEST TO HAVE THE INSIDE GLASS CLEANED ~!~COMPLETED

SERVICE: NON WARRANTABLE OPERATION CODE

DESCRIPTION: NON WARRANTABLE OPERATION CODE
~!~CUSTOMER WAITING WHILE SERVICE IS COMPLETE ~!~ENJOY OUR NEW LOUNGE ~!~HENDRICK LEXUS KANSAS CITY

71081 MILES

DATE: 07/23/2014

REPAIR# 0776601

REPORTED BY: Hendrick Lexus Kansas City

SERVICE: 70000 MILE SERVICE NON WARRANTY-NON OEM

DESCRIPTION: 70000 MILE SERVICE NON WARRANTY-NON OEM

SERVICE: AUTOGUARD FLEX MAIN

DESCRIPTION: AUTOGUARD FLEX MAIN ~!~70K-85K ~!~

~!~CUSTOMER REQUESTS 70000 MILE SERVICE ~!~SCHEDULED MAINTENANCE DUE TO TIME OR MILEAGE ~!~70000 MILE SERVICE PERFORMED

SERVICE: FRONT/REAR BODY

DESCRIPTION: FRONT/REAR BODY ~!~CUST STATES AT TIMES THE DRIVERS WINDOW WILL ONLY ROLL HALF WAY UP. THE WINDOW WILL AUTO BACK DOWN ~!~

SERVICE: OTHER INSPECTION

DESCRIPTION: OTHER INSPECTION ~!~PERFORM WORLD CLASS INSPECTION PROVIDE CUSTOMER WITH THE TREATMENT PLAN ~!~RECOMMENDED ACTION PLAN ~!~REVIEW WORLD CLASS INSPECTION WITH CUSTOMER AND PROVIDE A COPY TO THE CUSTOMER.

SERVICE: NON WARRANTABLE OPERATION CODE

DESCRIPTION: NON WARRANTABLE OPERATION CODE ~!~CUSTOMER WAITING WHILE SERVICE IS COMPLETE ~!~ENJOY OUR NEW LOUNGE ~!~HENDRICK LEXUS KANSAS CITY

67423 MILES

DATE: 06/03/2014

REPAIR# 0771657

REPORTED BY: Hendrick Lexus Kansas City

SERVICE: BATTERY/COIL SPK PLUG

DESCRIPTION: BATTERY/COIL SPK PLUG ~!~CUST STATES THAT THE CAR WOULD NOT START ~!~BATTERY FAILED TESTING ~!~REPLACED BATTERY

SERVICE: OTHER INSPECTION

DESCRIPTION: OTHER INSPECTION ~!~PERFORM WORLD CLASS INTERIM INSPECTION ~!~INSPECTION SHEET PROVIDED ~!~PROVIDE COPY OF WCI TO CUSTOMER

SERVICE: NON WARRANTABLE OPERATION CODE

DESCRIPTION: NON WARRANTABLE OPERATION CODE ~!~CUSTOMER WILL BE DROPPING VEHICLE OFF FOR SERVICE ~!~CUSTOMER DROPPING VEHICLE FOR SERVICE ~!~THANK YOU

65760 MILES

DATE: 05/06/2014

REPAIR# 0768639

REPORTED BY: Hendrick Lexus Kansas City

SERVICE: 65000 MILE SERVICE NON WARRANTY-NON OEM

DESCRIPTION: 65000 MILE SERVICE NON WARRANTY-NON OEM ~!~CUSTOMER REQUESTS 65000 MILE SERVICE PREPAID ~!~SCHEDULED MAINTENANCE DUE TO TIME OR MILEAGE ~!~65000 MILE SERVICE PERFORMED

SERVICE: MT&BAL TWO TIRES

DESCRIPTION: MT&BAL TWO TIRES ~!~MOUNT AND BALANCE TWO TIRES ~!~COMPLETED

SERVICE: WINDSHIELD WIPER/WASHER

DESCRIPTION: WINDSHIELD WIPER/WASHER ~!~REPLACED FRONT WIPER INSERTS ~!~COMPLETED

SERVICE: LPD

DESCRIPTION: LPD ~!~CUSTOMER REQUEST PICK-UP & DELIVERY OF VEHICLE FOR SERVICE ~!~

SERVICE: OTHER INSPECTION

DESCRIPTION: OTHER INSPECTION ~!~PERFORM WORLD CLASS INSPECTION PROVIDE CUSTOMER WITH THE TREATMENT PLAN ~!~RECOMMENDED ACTION PLAN ~!~REVIEW WORLD CLASS INSPECTION WITH CUSTOMER AND PROVIDE A COPY TO THE CUSTOMER.

60351 MILES

DATE: 01/27/2014

REPAIR# 0760092

REPORTED BY: Hendrick Lexus Kansas City

SERVICE: 60000 MILE SERVICE NON WARRANTY

DESCRIPTION: 60000 MILE SERVICE NON WARRANTY

~!~CUSTOMER REQUESTS 60000 MILE SERVICE PREPAID

~!~SCHEDULED MAINTENANCE DUE TO TIME OR MILEAGE ~!~60000 MILE SERVICE PERFORMED

SERVICE: OTHER INSPECTION

DESCRIPTION: OTHER INSPECTION ~!~PERFORM WORLD CLASS

INSPECTION PROVIDE CUSTOMER WITH THE TREATMENT PLAN

~!~RECOMMENDED ACTION PLAN ~!~REVIEW WORLD CLASS

INSPECTION WITH CUSTOMER AND PROVIDE A COPY TO THE CUSTOMER.

SERVICE: NON WARRANTABLE OPERATION CODE

DESCRIPTION: NON WARRANTABLE OPERATION CODE ~!~THANK

YOU FOR CHOOSING HENDRICK LEXUS KANSAS CITY FOR YOUR

SERVICE NEEDS. WE ARE PROUD TO OFFER OUR LOANER VEHICLE

WHILE YOUR LEXUS IS BEING SERVICED AT EITHER OF OUR

LOCATIONS. WE DO HOWEVER HAVE A \$8.50 LOANER OPERATION

FEE. ~!~THANK YOU ~!~PLEASE RETURN VEHICLE TO SERVICE

DRIVE

57387 MILES

DATE: 12/13/2013

REPAIR# 0756222

REPORTED BY: Hendrick Lexus Kansas City

SERVICE: MT&BAL TWO TIRES

DESCRIPTION: MT&BAL TWO TIRES ~!~CUST STATES HIT CURB.

TIRE FLAT. ADVISE ~!~LEFT FRONT TIRE SIDE WALL DAMAGED

~!~REPLACED FRONT TIRES AND ALIGNED

SERVICE: OTHER INSPECTION

DESCRIPTION: OTHER INSPECTION ~!~PERFORM WORLD CLASS

INSPECTION PROVIDE CUSTOMER WITH THE TREATMENT PLAN

~!~RECOMMENDED ACTION PLAN ~!~REVIEW WORLD CLASS

INSPECTION WITH CUSTOMER AND PROVIDE A COPY TO THE CUSTOMER.

SERVICE: NON WARRANTABLE OPERATION CODE

DESCRIPTION: NON WARRANTABLE OPERATION CODE

~!~CUSTOMER WILL BE DROPPING VEHICLE OFF FOR SERVICE

~!~CUSTOMER DROPPING VEHICLE FOR SERVICE ~!~THANK YOU

SERVICE: WHEEL ALIGNMENT

DESCRIPTION: WHEEL ALIGNMENT ~!~CUSTOMER REQUEST A

FOUR WHEEL LAZER ALIGNMENT WARRANTY ON ALIGNMENT IS

30 DAYS OR 1000 MILES WHICHEVER COMES FIRST UNDER

NORMAL DRIVING CONDITIONS ~!~ALIGN TO FACTORY

SPECIFICATIONS ~!~ALIGN FOUR WHEELS AWD 09/12

54614 MILES

DATE: 10/25/2013

REPAIR# 0751274

REPORTED BY: Hendrick Lexus Kansas City

SERVICE: 50000 MILE SERVICE NON WARRANTY-NON OEM

DESCRIPTION: 50000 MILE SERVICE NON WARRANTY-NON OEM

~!~CUSTOMER REQUESTS 50000 MILE SERVICE ~!~SCHEDULED

MAINTENANCE DUE TO TIME OR MILEAGE ~!~50000 MILE SERVICE PERFORMED

SERVICE: NON WARRANTABLE OPERATION CODE

DESCRIPTION: NON WARRANTABLE OPERATION CODE

~!~CUSTOMER STATES VEHICLE IS PULLING TO THE LEFT COMES

FIRST UNDER NORMAL DRIVING CONDITIONS ~!~CROSS ROTATED

THE RIGHT FRONT TIRE TO THE RIGHT REAR. THE TIRES ARE

CAUSING THE PULL ~!~AFTER ROTATING THE TIRES, THE CAR IS

DRIVING MUCH BETTER

SERVICE: WHEEL BALANCE (TWO WHEELS)

DESCRIPTION: WHEEL BALANCE (TWO WHEELS) ~!~CUSTOMER

STATES THERE IS A SHIMMY WHEN DRIVING. PLEASE ADVIS ~!~

~!~REBALANCED ALL FOUR TIRES

SERVICE: FRONT/REAR BODY

DESCRIPTION: FRONT/REAR BODY ~!~CUSTOMER STATES THERE

IS A LOT OF WIND NOISE. PLEASE ADVISE. ~!~WINDOWS HAVE

UPADATED SEALS. WIND RUSH HEAR IS NORMAL AT THIS TIME

SERVICE: OTHER INSPECTION

DESCRIPTION: OTHER INSPECTION ~!~PERFORM WORLD CLASS

INSPECTION PROVIDE CUSTOMER WITH THE TREATMENT PLAN

~!~RECOMMENDED ACTION PLAN ~!~REVIEW WORLD CLASS

INSPECTION WITH CUSTOMER AND PROVIDE A COPY TO THE

CUSTOMER.

48689 MILES

DATE: 07/02/2013

REPAIR# 0741075

REPORTED BY: Hendrick Lexus Kansas City

SERVICE: 45000 MILE SERVICE NON WARRANTY

DESCRIPTION: 45000 MILE SERVICE NON WARRANTY

~!~CUSTOMER REQUESTS 45000 MILE SERVICE PREPAID

~!~SCHEDULED MAINTENANCE DUE TO TIME OR MILEAGE ~!~45000 MILE SERVICE PERFORMED

SERVICE: WHEEL ALIGNMENT

DESCRIPTION: WHEEL ALIGNMENT ~!~CUSTOMER REQUEST A

FOUR WHEEL LAZER ALIGNMENT WARRANTY ON ALIGNMENT IS

30 DAYS OR 1000 MILES WHICHEVER COMES FIRST UNDER

NORMAL DRIVING CONDITIONS ~!~ALIGN TO FACTORY

SPECIFICATIONS ~!~ALIGN FOUR WHEELS AWD 09/13

SERVICE: OTHER INSPECTION

DESCRIPTION: OTHER INSPECTION ~!~PERFORM WORLD CLASS

INSPECTION PROVIDE CUSTOMER WITH THE TREATMENT PLAN

~!~RECOMMENDED ACTION PLAN ~!~REVIEW WORLD CLASS

INSPECTION WITH CUSTOMER AND PROVIDE A COPY TO THE

CUSTOMER.

SERVICE: WHEEL BALANCE (TWO WHEELS)

DESCRIPTION: WHEEL BALANCE (TWO WHEELS) ~!~COMPUTER

SPIN BALANCE WHEELS/TIRES ~!~ ~!~BALANCED ALL FOUR TIRES

41784 MILES

DATE: 04/02/2013

REPAIR# 0733517

REPORTED BY:

SERVICE: 40000 MILE SERVICE NON WARRANTY-NON OEM

DESCRIPTION: 40000 MILE SERVICE NON WARRANTY-NON OEM

~!~CUSTOMER REQUESTS 40000 MILE SERVICE PRE-PAID SERVICE

~!~SCHEDULED MAINTENANCE DUE TO TIME OR MILEAGE ~!~40000

MILE SERVICE PERFORMED

SERVICE: NON WARRANTABLE OPERATION CODE

DESCRIPTION: NON WARRANTABLE OPERATION CODE ~!~THANK

YOU FOR CHOOSING SUPERIOR LEXUS AND SUPERIOR LEXUS

NORTH FOR YOUR SERVICE NEEDS. THIS COMPLIMENTARY

LOANER VEHICLE IS YOURS TO USE WHILE YOUR LEXUS IS BEING

SERVICED AT EITHER OF OUR LOCATIONS. WE DO HOWEVER HAVE

A \$8.50 LOANER OPERATION FEE.

SERVICE: INSPECT TIRE PRESSURE

DESCRIPTION: INSPECT TIRE PRESSURE ~!~CUSTOMER STATES

TIRE PRESSURE MONITOR SYSTEM LAMP ON PLEASE CHECK AND

ADVISE INSPECT FOR PROPER THRESHOLD LIMITS, RESET AS

NEEDED ~!~FOUND LEAK AT SPARE TIRE PRESSURE SENSOR

~!~REPAIRED TIRE LEAK AT TIRE PRESSURE SENSOR

SERVICE: OTHER INSPECTION

DESCRIPTION: OTHER INSPECTION ~!~PERFORM WORLD CLASS

INSPECTION PROVIDE CUSTOMER WITH THE TREATMENT PLAN

~!~RECOMMENDED ACTION PLAN ~!~REVIEW WORLD CLASS

INSPECTION WITH CUSTOMER AND PROVIDE A COPY TO THE

CUSTOMER.

37354 MILES

DATE: 11/28/2012

REPAIR# 0724000

REPORTED BY:

SERVICE: NON-OEM THEFT DETERRENT SYSTEM INSTALL/R&R

DESCRIPTION: NON-OEM THEFT DETERRENT SYSTEM

INSTALL/R&R ~!~CUSTOMER STATES THAT THE DRIVER SIDE REAR

DOOR LOCK IS NOT WORKING WITH KEY FOB OR DOOR LOCKS-

INSTALL SOP PART ~!~FOUND INTERNAL FAILURE WITHIN DOOR

LOCK ACTUATOR ~!~REPLACED DRIVER REAR DOOD LOCK

ACTUATOR AS 1 TIME GOODWILL OP=672121 T1=72 T2=71 FP=69060-

50080

SERVICE: OTHER INSPECTION

DESCRIPTION: OTHER INSPECTION ~!~PERFORM WORLD CLASS

INTERIM INSPECTION ~!~INSPECTION SHEET PROVIDED

~!~PROVIDE COPY OF WCI TO CUSTOMER

35507 MILES

DATE: 10/03/2012

REPAIR# 0719588

REPORTED BY:

SERVICE: 35000 MILE SERVICE NON WARRANTY-NON OEM

DESCRIPTION: 35000 MILE SERVICE NON WARRANTY-NON OEM
~!~CUSTOMER REQUESTS 35000 MILE SERVICE PRE-PAID SERVICE
~!~SCHEDULED MAINTENANCE DUE TO TIME OR MILEAGE ~!~35000
MILE SERVICE PERFORMED

SERVICE: OTHER INSPECTION

DESCRIPTION: OTHER INSPECTION ~!~PERFORM WORLD CLASS
INSPECTION PROVIDE CUSTOMER WITH THE TREATMENT PLAN
~!~RECOMMENDED ACTION PLAN ~!~REVIEW WORLD CLASS
INSPECTION WITH CUSTOMER AND PROVIDE A COPY TO THE
CUSTOMER.

SERVICE: FRONT/REAR BODY

DESCRIPTION: FRONT/REAR BODY ~!~CUSTOMER STATES THAT
THE DRIVER SIDE REAR DOOR LOCK WILL NOT UNLOCK
SOMETIMES WHEN UNLOCKING FROM THE KEY FOB, DOOR LOCK
SWITCH OR WHEN UNLOCKING USING THE SMART KEY ACCESS ~!~
~!~ORDERED DOOR LOCK CYLINDER

28093 MILES

DATE: 06/19/2012

REPAIR# 0710763

REPORTED BY:

SERVICE: 30000 MILE SERVICE NON WARRANTY

DESCRIPTION: 30000 MILE SERVICE NON WARRANTY
~!~CUSTOMER REQUESTS 30000 MILE SERVICE PRE-PAID SERVICE
~!~SCHEDULED MAINTENANCE DUE TO TIME OR MILEAGE ~!~30000
MILE SERVICE PERFORMED

SERVICE: OTHER INSPECTION

DESCRIPTION: OTHER INSPECTION ~!~PERFORM WORLD CLASS
INSPECTION PROVIDE CUSTOMER WITH THE TREATMENT PLAN
~!~RECOMMENDED ACTION PLAN ~!~REVIEW WORLD CLASS
INSPECTION WITH CUSTOMER AND PROVIDE A COPY TO THE
CUSTOMER.

24127 MILES

DATE: 05/10/2012

REPAIR# 0707570

REPORTED BY:

SERVICE: AUTOGUARD FLEX MAIN

DESCRIPTION: AUTOGUARD FLEX MAIN ~!~30K-60K ~!~
~!~LSXRD00112

SERVICE: NON WARRANTABLE OPERATION CODE

DESCRIPTION: NON WARRANTABLE OPERATION CODE ~!~THANK
YOU FOR CHOOSING SUPERIOR LEXUS AND SUPERIOR LEXUS
NORTH FOR YOUR SERVICE NEEDS. THIS COMPLIMENTARY
LOANER VEHICLE IS YOURS TO USE WHILE YOUR LEXUS IS BEING
SERVICED AT EITHER OF OUR LOCATIONS. WE DO HOWEVER HAVE
A \$8.50 LOANER OPERATION FEE.

SERVICE: OTHER INSPECTION

DESCRIPTION: OTHER INSPECTION ~!~PERFORM WORLD CLASS
INSPECTION PROVIDE CUSTOMER WITH THE TREATMENT PLAN
~!~RECOMMENDED ACTION PLAN ~!~REVIEW WORLD CLASS
INSPECTION WITH CUSTOMER AND PROVIDE A COPY TO THE
CUSTOMER.

SERVICE: OTHERS

DESCRIPTION: OTHERS ~!~CUST STATES THAT BETWEEN 25-
40MPH THE ENGINE HESITATES UPON ACCELERATION. CUST
DESCRIBES AS A MISFIRE ~!~POOR LOGIC IN ECU EG1206 8A 99
8966150062 LSB001312 ~!~RECALIBRATED ECU

19021 MILES

DATE: 09/15/2011

REPAIR# 0158306

REPORTED BY: Plaza Lexus

SERVICE: COMB: OPPOSITE SIDE

SERVICE: SHOCK ABSORBER ASSY 1-SIDE

DESCRIPTION: COMB: OPPOSITE SIDE ~|-COMB: OPPOSITE SIDE ~|-REAR LEFT SIDE AIR SPRING HAS INTERNAL FAILURE AND NEEDS REPLACEMENT. ~|-19021 REAR LEFT SIDE AIR SPRING HAS INTERNAL FAILURE AND NEEDS REPLACEMENT. REPLACED REAR LEFT SIDE AIR SPRING- VEHICLE NOW RIDES AS DESIGNED- NO FURTHER PROBLEMS FOUND.

DESCRIPTION: SHOCK ABSORBER ASSY 1-SIDE ~|-CUSTOMER STATES VEHICLE RIDES VERY ROUGH AND BOUNCES ~|-REAR RIGHT SIDE AIR SPRING HAS INTERNAL FAILURE AND NEEDS REPLACEMENT. ~|-19021 REAR RIGHT SIDE AIR SPRING HAS INTERNAL FAILURE AND NEEDS REPLACEMENT. REPLACED REAR RIGHT SIDE AIR SPRING ASSY- VEHICLE NOW RIDES AS DESIGNED- NO FURTHER PROBLEMS FOUND AT THIS TIME.

18954 MILES

DATE: 09/12/2011

REPAIR# 0158085

REPORTED BY: Plaza Lexus

SERVICE: EXTERIOR CAR WASH 15.99 VALUE NO CHARGE TO CUSTOMER

DESCRIPTION:

SERVICE: MISC REPAIRS

DESCRIPTION: MISC REPAIRS ~|-CUSTOMER STATES VEHICLE RIDES VERY ROUGH AND BOUNCES ~|-C/S VEHICLE RIDES VERY ROUGH ~|-18954 C/S VEHICLE RIDES VERY ROUGH TEST DROVE TO VERIFY, SEARCHED FOR BULLETINS, AND ORDERED REAR STRUTS.

SERVICE: REPLACE ENGINE OIL

DESCRIPTION:

SERVICE: RESET SERVICE INDICATOR

DESCRIPTION:

SERVICE: ROTATE TIRES

DESCRIPTION:

SERVICE: INSPECT BRAKE PADS AND/OR LININGS, ROTORS AND/OR DRUMS

DESCRIPTION:

SERVICE: MULTI-POINT INSPECTION

DESCRIPTION:

SERVICE: REPLACE ENGINE OIL FILTER

DESCRIPTION:

SERVICE: ROAD TEST

DESCRIPTION:

SERVICE: SERVICE - 20,000 MILES

DESCRIPTION: SERVICE - 20,000 MILES ~|-SERVICE - 20,000 MILES ~|-20,000MI. SERVICE ~|-18954 20,000MI. SERVICE 20,000MI. SERVICE COMPLETED

15316 MILES

DATE: 01/20/2011

REPAIR# 0772929

REPORTED BY: Plaza Lexus

SERVICE: 15000 MILE SERVICE NON WARRANTY

DESCRIPTION: 15000 MILE SERVICE NON WARRANTY ~|-15,000 MILE FACTORY RECOMMENDED SERVICE (2009 LS) ~|-SCHEDULED MAINTENANCE DUE TO TIME OR MILEAGE ~|-15000 MILE SERVICE PERFORMED INCLUDES OIL AND FILTER CHANGE

SERVICE: LOANER VEHICLE

DESCRIPTION: LOANER VEHICLE ~|-CUSTOMER REQUEST'S LOANER VEHICLE-PROVIDED AT NO CHARGE ~|-GUEST REQUIRES USE OF A LOANER VEHICLE ~|-PROVIDED GUEST A LOANER VEHICLE VALUED AT \$49.95/DAY

SERVICE: CAR WASH AND VAC N/C

DESCRIPTION: CAR WASH AND VAC N/C ~|-GUEST'S VEHICLE REQUIRES CAR WASH & VACUUM-\$15.95 VALUE ~|-GUEST'S VEHICLE REQUIRES CAR WASH & VACUUM-\$15.95 ~|-PERFORMED \$15.95 CAR WASH AND VACUUM

SERVICE: NON WARRANTABLE OPERATION CODE

DESCRIPTION: NON WARRANTABLE OPERATION CODE ~|-TIRE LIGHT ON ~|-TIRE PRESSURE WAS LOW ON ALL FOUR TIRES ~|-FILLED ALL TIRES TO CORRECT PRESSURE

10124 MILES

DATE: 03/31/2010

REPAIR# 0710173

REPORTED BY: Plaza Lexus

SERVICE: 10000 MILE SERVICE NON WARRANTY-NON OEM
DESCRIPTION: 10000 MILE SERVICE NON WARRANTY-NON OEM
~|~CUSTOMER REQUESTS 10000 MILE SERVICE ~|~SCHEDULED
MAINTENANCE DUE TO TIME OR MILEAGE ~|~10000 MILE SERVICE
PERFORMED WR

5596 MILES

DATE: 09/05/2009

REPAIR# 0668805
REPORTED BY: Plaza Lexus

SERVICE: 5,000 MILE SERVICE
DESCRIPTION: 5,000 MILE SERVICE ~|~CUSTOMER REQUESTS
5000 MILE SERVICE ~|~SCHEDULED MAINTENANCE DUE TO TIME
OR MILEAGE ~|~5000 MILE SERVICE PERFORMED HT

17 MILES

DATE: 11/24/2008

REPAIR# 0217344
REPORTED BY: Mungenast Lexus of St. Louis

SERVICE: CLEAN/DELIV LX/GX
DESCRIPTION: CLEAN/DELIV LX/GX ~|~CLEAN FOR DELIVERY-
LX470, GX470 OR BLACK VEHICLE

17 MILES

DATE: 11/19/2008

REPAIR# 0217100
REPORTED BY: Mungenast Lexus of St. Louis

SERVICE: AUTO DETAILING
DESCRIPTION: AUTO DETAILING ~|~NEW CAR DETAIL

SERVICE: NON-OEM DOOR EDGE GUARD INSTALL/R&R
DESCRIPTION: NON-OEM DOOR EDGE GUARD INSTALL/R&R
~|~INSTALL CLEAR DOOR EDGE GAURDS

SERVICE: PRE-DELIVERY SERVICE FOR USA ALL ALTITUDES
DESCRIPTION: PRE-DELIVERY SERVICE FOR USA ALL ALTITUDES
~|~PRE DELIVERY INSPECTION

TERMS AND CONDITIONS

INFORMATION ACCURACY

Information presented on this website is summarized and standardized from repair orders completed at the time of service and submitted by Lexus dealers. When reviewing a vehicle's service history, please note that all information is provided by the Lexus Dealer that conducted the service, and that dealer is solely responsible for the accuracy, completeness or authenticity of any information contain in this site. Lexus provides this site and all information and materials contained herein ?as is? without warranty of any kind. Any questions or concerns regarding this information should be addressed to the applicable Lexus dealer.

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