


# Multi-display Screen is Blank

**Service Category** Audio/Visual/Telematics

**Section** Navigation/Multi Info Display

**Market** USA

Lexus Supports  
ASE Certification 

## Applicability

YEAR(S)	MODEL(S)	ADDITIONAL INFORMATION
2007 – 2008	LS460	
2008	LS600H	
2008	LX570	

## Introduction

Customers may complain of a blank or black screen on the multi-display assembly. Revised software for the hard disc drive assembly has been developed to remedy this condition.

## Warranty Information

OP CODE	DESCRIPTION	MODEL	TIME	OFP	T1	T2
866101	R & R Multi-display	LS 460 LS 600h L	0.7	86431-50070 86431-50080 86431-50090	72	74
		LX 570		86431-60030 86431-60040		

### APPLICABLE WARRANTY

- This repair is covered under the Lexus Comprehensive Warranty. This warranty is in effect for 48 months or 50,000 miles, whichever occurs first, from the vehicle's in-service date.
- Warranty application is limited to correction of a problem based upon a customer's specific complaint.

## Multi-display Screen is Blank

### Production Change Information

MODEL	PRODUCTION CHANGE EFFECTIVE VIN
LS 460	JTHBL46F#85067464
LS 460L	JTHGL46F#85025912
LS 600hL	JTHDU46F#85005266
LX 570	JTJHY00W#84001401

### Parts Information

PREVIOUS PART NUMBER	CURRENT PART NUMBER	PART NAME	QTY
86271-50A00	Same	Disc, Disc Player	1
86271-50A01	Same		1

**NOTE**

These parts are ordered through the exchange program via Dealer Daily.

### Repair Procedure

1. Confirm condition of blank or black multi-display assembly.
2. Disconnect power to the multi-display assembly for 5 minutes.
3. Reconnect power to the multi-display assembly.
4. If multi-display assembly returns to normal operation, replace HDD assembly using procedure found in TSIB No. [EL005-07](#), "Installation Cautions for EMVN & HDD".
5. If multi-display assembly still is blank or black, attempt to duplicate condition of blank or black display and diagnose condition by referencing the applicable model year Repair Manual:
  - [2007](#) / [2008](#) LS 460:  
*Audio/Visual/Telematics - Navigation/Multi Info Display - "Navigation System (for HDD: No image appears on Multi-display)"*
  - [2008](#) LS 600h:  
*Audio/Visual/Telematics - Navigation/Multi Info Display - "Navigation System (for HDD: No image appears on Multi-display)"*
  - [2008](#) LX 570:  
*Audio/Visual/Telematics - Navigation/Multi Info Display - "Navigation System (for HDD: No image appears on Multi-display)"*