

I purchased vehicle 1/27/2016

2/8/16 oil change with 82096 (Toyota 0W20 and OEM filter)

2/11/16 new OEM front rotors, pads, replaced right front air strut (remaining three struts were replaced prior to ownership in history below)

11/11/16 87,591 oil change (Toyota 0W20 and OEM filter)

3/30/18 92,682 5qts WS fluid change

77416 MILES

DATE: 07/23/2015

REPAIR# 0011584

REPORTED BY: Lexus of Las Vegas

SERVICE: ELF-REPL FUEL PRESSURE GASKE T-IS F,GS460,LS460,LS600H

DESCRIPTION: ELF-REPL FUEL PRESSURE GASKE T-IS F,GS460,LS460,LS600H ~|~ELF SAFETY RECALL ELF - REMEDY NOTICE - VARIOUS MODELS - POTENTIAL FU ~|~ELF SSC ~|~ELF-REPL FUEL PRESSURE GASKE T-IS F,GS460,LS460,LS600H

SERVICE: OIL & FILTER CHANGE W/ LUBE

DESCRIPTION: OIL & FILTER CHANGE W/ LUBE ~|~CUSTOMER STATES OIL & FILTER CHANGE W/ LUBE (\$115.00) ~|~OIL CHANGE IS DUE ~|~OIL & FILTER CHANGE W/ LUBE

SERVICE: PERFORM EXPRESS VEHICLE INSPECTION

DESCRIPTION: PERFORM EXPRESS VEHICLE INSPECTION ~|~CUSTOMER STATES PERFORM EXPRESS VEHICLE INSPECTION ~|~OCI ~|~PERFORM EXPRESS VEHICLE INSPECTION

SERVICE: PROVIDED LEXUS LOANER VEHICLE-95.00 DOLLAR PER DAY VALUE

DESCRIPTION: PROVIDED LEXUS LOANER VEHICLE-95.00 DOLLAR PER DAY VALUE ~|~CUSTOMER STATES PROVIDED LEXUS LOANER VEHICLE ~|~LOANER ~|~PROVIDED LEXUS LOANER VEHICLE-95.00 DOLLAR PER DAY VALUE

SERVICE: REPLACE WATER PUMP

DESCRIPTION: REPLACE WATER PUMP ~|~CUSTOMER STATES OK TO REPLACE LEAKING WATER PUMP ~|~WATER PUMP LEAKING ~|~REPLACE WATER PUMP

72337 MILES

DATE: 12/24/2014

REPAIR# 0095320

REPORTED BY: Lexus of Las Vegas

SERVICE: PERFORM EXPRESS VEHICLE INSPECTION

DESCRIPTION: PERFORM EXPRESS VEHICLE INSPECTION ~|~CUSTOMER STATES PERFORM EXPRESS VEHICLE INSPECTION ~|~OCI ~|~PERFORM EXPRESS VEHICLE INSPECTION

SERVICE: PERFORMED OIL & FILTER CHANGE W/ LUBE TIRES@34PSI; TREAD 4-5/32; BRAKES 6MM+

DESCRIPTION: PERFORMED OIL & FILTER CHANGE W/ LUBE TIRES@34PSI; TREAD 4-5/32; BRAKES 6MM+ ~|~CUSTOMER STATES OIL & FILTER CHANGE W/ LUBE (WAITER, \$115.00) ~|~LOF ~|~PERFORMED OIL & FILTER CHANGE W/ LUBE TIRES@34PSI; TREAD 4-5/32;

BRAKES 6MM+

68944 MILES

DATE: 07/28/2014

REPAIR# 0083775

REPORTED BY: Lexus of Las Vegas

SERVICE: CUSTOMER WAS CHARGED \$62.06 FOR PRO RATE. BATTERY IS 100% WARRANTY.
TED PUT

DESCRIPTION: CUSTOMER WAS CHARGED \$62.06 FOR PRO RATE. BATTERY IS 100%
WARRANTY. TED PUT ~|~CUSTOMER STATES DEAD BATTERY. HAD TO JUMP START TO
GET HERE. LAST REPLACED 7/2/12 RO#28486 @ 51,932MI. TEST AND ADVISE ~|~BATTERY
FAILED LOAD TEST DUE TO INTERNAL SHORT. T1-71 T2-73 WARRANTY CODE: 813P

~|~CUSTOMER WAS CHARGED \$62.06 FOR PRO RATE. BATTERY IS 100% WARRANTY. TED PUT POP UP NOTE TO CREDIT NEXT SERVICE

SERVICE: R&R BATTERY. RESET WINDOWS, NAV, AND CLOCK.

DESCRIPTION: R&R BATTERY. RESET WINDOWS, NAV, AND CLOCK. ~|~CUSTOMER STATES HAD TO JUMP START TO GET HERE. LAST REPLACED 7/2/12 RO#28486 @ 51,932MI. TEST AND ADVISE. REPLACE UNDER 50/50 PRO RATE WARRANTY ~|~BATTERY FAILED LOAD TEST DUE TO INTERNAL SHORT. T1-71 T2-73 WARRANTY CODE: 813P ~|~R&R BATTERY. RESET WINDOWS, NAV, AND CLOCK.

68944 MILES

DATE: 07/26/2014

REPAIR# 0083775

REPORTED BY: Lexus of Las Vegas

SERVICE: R&R BATTERY RESET WINDOWS, NAV, AND CLOCK.

DESCRIPTION: R&R BATTERY RESET WINDOWS, NAV, AND CLOCK. ~|~CUSTOMER STATES DEAD BATTERY. HAD TO JUMP START TO GET HERE. LAST REPLACED 7/2/12 RO#28486 @ 51,932MI. TEST AND ADVISE ~|~BATTERY FAILED LOAD TEST DUE TO INTERNAL SHORT. T1-71 T2-73 WARRANTY CODE: 813P ~|~R&R BATTERY RESET WINDOWS, NAV, AND CLOCK.

SERVICE: R&R BATTERY. RESET WINDOWS, NAV, AND CLOCK.

DESCRIPTION: R&R BATTERY. RESET WINDOWS, NAV, AND CLOCK. ~|~CUSTOMER STATES HAD TO JUMP START TO GET HERE. LAST REPLACED 7/2/12 RO#28486 @ 51,932MI. TEST AND ADVISE. REPLACE UNDER 50/50 PRO RATE WARRANTY ~|~BATTERY FAILED LOAD TEST DUE TO INTERNAL SHORT. T1-71 T2-73 WARRANTY CODE: 813P ~|~R&R BATTERY. RESET WINDOWS, NAV, AND CLOCK.

67170 MILES

DATE: 05/16/2014

REPAIR# 0078242

REPORTED BY: Lexus of Las Vegas

SERVICE: OIL & FILTER CHANGE W/ LUBE

DESCRIPTION: OIL & FILTER CHANGE W/ LUBE ~|~CUSTOMER STATES OIL & FILTER CHANGE W/ LUBE \$114.00 ~|~CUSTOMER STATES OIL & FILTER CHANGE W/ LUBE ~|~OIL & FILTER CHANGE W/ LUBE

SERVICE: PERFORM EXPRESS VEHICLE INSPECTION

DESCRIPTION: PERFORM EXPRESS VEHICLE INSPECTION ~|~CUSTOMER STATES PERFORM EXPRESS VEHICLE INSPECTION ~|~OCI ~|~PERFORM EXPRESS VEHICLE INSPECTION

SERVICE: PROVIDED LEXUS LOANER VEHICLE-95.00 DOLLAR PER DAY VALUE

DESCRIPTION: PROVIDED LEXUS LOANER VEHICLE-95.00 DOLLAR PER DAY VALUE ~|~CUSTOMER STATES PROVIDED LEXUS LOANER VEHICLE ~|~LOANER ~|~PROVIDED LEXUS LOANER VEHICLE-95.00 DOLLAR PER DAY VALUE

SERVICE: REMOVED ALL CORROSION REPLACED POS CLAMP.

DESCRIPTION: REMOVED ALL CORROSION REPLACED POS CLAMP. ~|~CUSTOMER STATES OK TO REPLACE POSITIVE BATTERY CABLE END AND SERVICE BATTERY ~|~CORROSION ON POS. BATTERY TERMINAL ~|~REMOVED ALL CORROSION REPLACED POS CLAMP.

SERVICE: REPLACE FRONT BRAKE PADS, CAL BOLTS AND ANTI SQUEAL SHIM KITS.

RESURFACED ROTO

DESCRIPTION: REPLACE FRONT BRAKE PADS, CAL BOLTS AND ANTI SQUEAL SHIM KITS. RESURFACED ROTO ~|~CUSTOMER STATES REPLACE FRONT BRAKE PADS, CAL BOLTS AND ANTI SQUEAL SHIM KITS - \$422.00 ~|~FRONT BRAKES BELOW MIN SPEC. ~|~REPLACE FRONT BRAKE PADS, CAL BOLTS AND ANTI SQUEAL SHIM KITS. RESURFACED ROTORS 66391 MILES

DATE: 04/14/2014

REPAIR# 0075834

REPORTED BY: Lexus of Las Vegas

SERVICE: REMOVED NAIL AND PERFORMED A PLUG PATCH REPAIR. NOTICED FRONT BRAKES AT 3MM

DESCRIPTION: REMOVED NAIL AND PERFORMED A PLUG PATCH REPAIR. NOTICED FRONT BRAKES AT 3MM ~|~CUSTOMER STATES ONE TIER HAS A SCREW IN IT (WAITER, PATCH TIRE IF POSS.) ~|~RIGHT FRONT TIRE HAD NAIL ON MIDDLE OF TREAD. ~|~REMOVED NAIL AND PERFORMED A PLUG PATCH REPAIR. NOTICED FRONT BRAKES AT 3MM

61978 MILES

DATE: 10/22/2013

REPAIR# 0062938

REPORTED BY: Lexus of Las Vegas

SERVICE: PERFORM MAINTENANCE INSPECTION

DESCRIPTION: PERFORM MAINTENANCE INSPECTION ~|~CUSTOMER STATES PERFORM MAINTENANCE INSPECTION ~|~MI ~|~PERFORM MAINTENANCE INSPECTION

SERVICE: PERFORMED 5,000 MILE SERVICE.

DESCRIPTION: PERFORMED 5,000 MILE SERVICE. ~|~CUSTOMER STATES FACTORY MINIMUM 5,000 MILE SERVICE \$262.00 ~|~5K MAINT ~|~PERFORMED 5,000 MILE SERVICE. REAR BRAKES DUE NEXT 5K SERVICE

SERVICE: REPLACE REAR BRAKE PADS AND ANTI SQUEAL SHIM KITS

DESCRIPTION: REPLACE REAR BRAKE PADS AND ANTI SQUEAL SHIM KITS ~|~CUSTOMER STATES REPLACE REAR BRAKE PADS AND ANTI SQUEAL SHIM KITS ~|~WORN PADS @3MM ~|~REPLACE REAR BRAKE PADS AND ANTI SQUEAL SHIM KITS

SERVICE: REPLACED THE RIGHT HID BULB.

DESCRIPTION: REPLACED THE RIGHT HID BULB. ~|~CUSTOMER STATES RIGHT HEADLIGHT GOES OUT INT, SEEMS TO GO OUT WHEN MAKING LEFT TURNS - ADVISE (OK TO REPLACE HID BULB) ~|~RIGHT HID BULB IS BURNED OUT. ~|~REPLACED THE RIGHT HID BULB.

57025 MILES

DATE: 03/26/2013

REPAIR# 0047308

REPORTED BY: Lexus of Las Vegas

SERVICE: INSPECTED UNDER BODY SHIELDS, NO FASTENERS ARE MISSING. REPLACED BOTH REAR SHO

DESCRIPTION: INSPECTED UNDER BODY SHIELDS, NO FASTENERS ARE MISSING. REPLACED BOTH REAR SHO ~|~CUSTOMER STATES TO SECURE DAMAGED UNDER SHIELD IF POSS., MAKING NOISE WHILE DRIVING (L.E. WARR CONT#9664793) ~|~KNOCKING NOISE FROM LEFT FRONT STRUT MOUNT. MOUNT BROKEN, STRUT IS LEAKING OIL. EXCESSIVE BOUNCE FROM REAR SUSPENSION, BOTH REAR SHOCKS ARE LEAKING OIL ~|~INSPECTED

UNDER BODY SHIELDS, NO FASTENERS ARE MISSING. REPLACED BOTH REAR SHOCK ABSORBERS AND LEFT FRONT SHOCK ABSORBER.

SERVICE: MOUNT AND BALANCED THREE TIRES. - (DUNLOP SP SPORT MAXX A1 A/S, 235/50R18)

DESCRIPTION: MOUNT AND BALANCED THREE TIRES. - (DUNLOP SP SPORT MAXX A1 A/S, 235/50R18) ~|~CUSTOMER STATES TO REPLACE 3 TIRES (DUNLOP SP SPORT MAXX A1 A/S, 235/50R18) \$1200.00 ~|~WORN ~|~MOUNT AND BALANCED THREE TIRES. - (DUNLOP SP SPORT MAXX A1 A/S, 235/50R18)

SERVICE: NO REPAIR MADE

DESCRIPTION: NO REPAIR MADE ~|~CUSTOMER STATES HEADLIGHT KEEPS GOING OUT ~|~CHECKED HEADLIGHTS FOR 4 HOURS, BOTH HEADLIGHTS ARE WORKING AT THIS TIME. ~|~NO REPAIR MADE

SERVICE: PERFORM MAINTENANCE INSPECTION

DESCRIPTION: PERFORM MAINTENANCE INSPECTION ~|~CUSTOMER STATES PERFORM MAINTENANCE INSPECTION ~|~MI ~|~PERFORM MAINTENANCE INSPECTION

SERVICE: PERFORM WHEEL ALIGNMENT

DESCRIPTION: PERFORM WHEEL ALIGNMENT ~|~CUSTOMER STATES WHEEL ALIGNMENT ~|~3 NEW TIRES (1 TIME N/C ALIGNMENT) ~|~PERFORM WHEEL ALIGNMENT

SERVICE: PERFORMED FACTORY MINIMUM - 5,000 MILES 15,000 MILES

DESCRIPTION: PERFORMED FACTORY MINIMUM - 5,000 MILES 15,000 MILES ~|~CUSTOMER STATES FACTORY MINIMUM - 55,000 MILES \$258.00 ~|~55K MAINT. ~|~PERFORMED FACTORY MINIMUM - 5,000 MILES 15,000 MILES

SERVICE: PROVIDED LEXUS LOANER VEHICLE-95.00 DOLLAR PER DAY VALUE

DESCRIPTION: PROVIDED LEXUS LOANER VEHICLE-95.00 DOLLAR PER DAY VALUE ~|~CUSTOMER STATES PROVIDED LEXUS LOANER VEHICLE ~|~LOANER ~|~PROVIDED LEXUS LOANER VEHICLE-95.00 DOLLAR PER DAY VALUE

51932 MILES

DATE: 07/02/2012

REPAIR# 0028486

REPORTED BY: Lexus of Las Vegas

SERVICE: CHECK & TEST BATTERY. R&R BATTERY, SYSTEM OK.

DESCRIPTION: CHECK & TEST BATTERY. R&R BATTERY, SYSTEM OK. ~|~P/W -- CUSTOMER STATES CAR IS SLOW TO CRANK (BATTERY PREV RPLCD RO#82720, 9/9/10, 35,334 MI) ~|~BATTERY FAILED LOAD TEST, BAD CELL. CODE 603P ~|~CHECK & TEST BATTERY. R&R BATTERY, SYSTEM OK.

SERVICE: PERFORM MAINTENANCE INSPECTION

DESCRIPTION: PERFORM MAINTENANCE INSPECTION ~|~CUSTOMER STATES PERFORM MAINTENANCE INSPECTION ~|~MI ~|~PERFORM MAINTENANCE INSPECTION

SERVICE: PERFORMED FACTORY MINIMUM - 5,000 MILES 15,000 MILES.

DESCRIPTION: PERFORMED FACTORY MINIMUM - 5,000 MILES 15,000 MILES. ~|~CUSTOMER STATES FACTORY MINIMUM - 50,000 MILES \$258.00 ~|~50K SERVICE ~|~PERFORMED FACTORY MINIMUM - 5,000 MILES 15,000 MILES.

SERVICE: PROVIDED LEXUS LOANER VEHICLE-95.00 DOLLAR PER DAY VALUE

DESCRIPTION: PROVIDED LEXUS LOANER VEHICLE-95.00 DOLLAR PER DAY VALUE ~|~CUSTOMER STATES PROVIDED LEXUS LOANER VEHICLE ~|~LOANER ~|~PROVIDED LEXUS LOANER VEHICLE-95.00 DOLLAR PER DAY VALUE

48764 MILES

DATE: 02/10/2012

REPAIR# 0018537

REPORTED BY: Lexus of Las Vegas

SERVICE: NEED TO SPECIAL ORDER SHIELD P=\$355.00 / L=\$125.00 + TAX/SUP

DESCRIPTION: NEED TO SPECIAL ORDER SHIELD P=\$355.00 / L=\$125.00 + TAX/SUP

~|~CUSTOMER STATES RATTLE FROM UNDER DRIVER AREA --WAITER, INSTALL S.O.P.--

~|~SHIELD UNDER DRIVER SIDE OF CAR ~|~NEED TO SPECIAL ORDER SHIELD P=\$355.00 / L=\$125.00 + TAX/SUP

48136 MILES

DATE: 01/17/2012

REPAIR# 0016796

REPORTED BY: Lexus of Las Vegas

SERVICE: PERFORM EXPRESS VEHICLE INSPECTION

DESCRIPTION: PERFORM EXPRESS VEHICLE INSPECTION ~|~CUSTOMER STATES PERFORM EXPRESS VEHICLE INSPECTION ~|~M/I ~|~PERFORM EXPRESS VEHICLE INSPECTION

SERVICE: TIGHTENED SHEILD NUTS IF SOUNDS CONTINUE NEED TO REMOVE AND INSULATE SHEILDS WRI

DESCRIPTION: TIGHTENED SHEILD NUTS IF SOUNDS CONTINUE NEED TO REMOVE AND INSULATE SHEILDS WRI ~|~CUSTOMER STATES SHIELD IS LOOSE --WAITER, ADVISE--

~|~SHEILDS VIBRATING ~|~TIGHTENED SHEILD NUTS IF SOUNDS CONTINUE NEED TO REMOVE AND INSULATE SHEILDS WRITER HAS EST FOR PARTS AND LABOR P=\$25.00 / L=\$125.00 / TAX/SUP=\$11.00 (PARTS ARE SPECIAL ORDER)

46955 MILES

DATE: 12/05/2011

REPAIR# 0013932

REPORTED BY: Lexus of Las Vegas

SERVICE: 1 TIME N/C REPAIR

DESCRIPTION: 1 TIME N/C REPAIR ~|~CUSTOMER STATES L/REAR DOOR PANEL IS LOOSE @ 1/4 GLASS AREA - ADVISE ~|~DOOR PANEL HAD SOME BROKEN CLIPS. REPLACED CLIPS, R&R DOOR PANEL. ~|~1 TIME N/C REPAIR

SERVICE: ALIGN VEHICLE TO MANUFACTURE SPECIFICATIONS

DESCRIPTION: ALIGN VEHICLE TO MANUFACTURE SPECIFICATIONS ~|~CUSTOMER STATES ALIGN VEHICLE TO MANUFACTURE SPECIFICATIONS ~|~CUSTOMER STATES ALIGN VEHICLE TO MANUFACTURE SPECIFICATIONS ~|~ALIGN VEHICLE TO MANUFACTURE SPECIFICATIONS

SERVICE: PERFORM MAINTENANCE INSPECTION

DESCRIPTION: PERFORM MAINTENANCE INSPECTION ~|~CUSTOMER STATES PERFORM MAINTENANCE INSPECTION ~|~MI ~|~PERFORM MAINTENANCE INSPECTION

SERVICE: PERFORMED DEALER RECOMMENDED - 50,000 MILES

DESCRIPTION: PERFORMED DEALER RECOMMENDED - 50,000 MILES ~|~CUSTOMER STATES DEALER RECOMMENDED - 50,000 MILES \$440.00 ~|~50K MAINT. ~|~PERFORMED DEALER RECOMMENDED - 50,000 MILES

SERVICE: PROVIDED LEXUS LOANER VEHICLE-95.00 DOLLAR PER DAY VALUE

DESCRIPTION: PROVIDED LEXUS LOANER VEHICLE-95.00 DOLLAR PER DAY VALUE
~|~CUSTOMER STATES PROVIDED LEXUS LOANER VEHICLE ~|~LOANER ~|~PROVIDED
LEXUS LOANER VEHICLE-95.00 DOLLAR PER DAY VALUE

SERVICE: REPLACE WORN R/F TIRE (DUNLOP SP SPORT MAXX A1 A/S, 235/50R18)

DESCRIPTION: REPLACE WORN R/F TIRE (DUNLOP SP SPORT MAXX A1 A/S, 235/50R18)
~|~CUSTOMER STATES TO REPLACE WORN R/F TIRE (DUNLOP SP SPORT MAXX A1 A/S,
235/50R18) ~|~WORN R/F TIRE ~|~REPLACE WORN R/F TIRE (DUNLOP SP SPORT MAXX A1
A/S, 235/50R18)

43433 MILES

DATE: 07/20/2011

REPAIR# 0004318

REPORTED BY: Lexus of Las Vegas

SERVICE: SYSTEM OK (MARK LEVINSON RADIO, CODE #P6501)

DESCRIPTION: SYSTEM OK (MARK LEVINSON RADIO, CODE #P6501) ~|~CUSTOMER STATES
INT RADIO, CD, VOLUME, POWER/CHANNEL CONTROLS WILL GO OUT --L.E. WARR
CONT#9664793, NEED PRT# & OP-- ~|~ALL CONTROLS WORKING WHEN CHECKED
~|~SYSTEM OK (MARK LEVINSON RADIO, CODE #P6501)

42546 MILES

DATE: 06/17/2011

REPAIR# 0001962

REPORTED BY: Lexus of Las Vegas

SERVICE: HOOD SUPPORT ASEMBLY Z=OP SIDE

DESCRIPTION: HOOD SUPPORT ASEMBLY Z=OP SIDE ~|~CUSTOMER STATES HOOD DOES
NOT STAY UP WHEN OPENED - (L.E. WARR, INSTALL S.O.P.) ~|~WEAK HOOD STAYS
~|~HOOD SUPPORT ASEMBLY Z=OP SIDE

SERVICE: PROVIDED LEXUS LOANER VEHICLE-95.00 DOLLAR PER DAY VALUE

DESCRIPTION: PROVIDED LEXUS LOANER VEHICLE-95.00 DOLLAR PER DAY VALUE
~|~CUSTOMER STATES PROVIDED LEXUS LOANER VEHICLE ~|~LOANER ~|~PROVIDED
LEXUS LOANER VEHICLE-95.00 DOLLAR PER DAY VALUE

42171 MILES

DATE: 06/06/2011

REPAIR# 0001071

REPORTED BY: Lexus of Las Vegas

SERVICE: PERFORM MAINTENANCE INSPECTION

DESCRIPTION: PERFORM MAINTENANCE INSPECTION ~|~CUSTOMER STATES PERFORM
MAINTENANCE INSPECTION ~|~ARGIS DOWN ~|~PERFORM MAINTENANCE INSPECTION
SERVICE: PERFORMED COMPLETE 45000 MILE SERVICE

DESCRIPTION: PERFORMED COMPLETE 45000 MILE SERVICE ~|~CUSTOMER STATES
PERFORMED COMPLETE 45000 MILE SERVICE \$250.00 ~|~45K MAINT. ~|~PERFORMED
COMPLETE 45000 MILE SERVICE

SERVICE: PROVIDED LEXUS LOANER VEHICLE-95.00 DOLLAR PER DAY VALUE

DESCRIPTION: PROVIDED LEXUS LOANER VEHICLE-95.00 DOLLAR PER DAY VALUE
~|~CUSTOMER STATES PROVIDED LEXUS LOANER VEHICLE ~|~LOANER ~|~PROVIDED
LEXUS LOANER VEHICLE-95.00 DOLLAR PER DAY VALUE

SERVICE: REPLACE FRONT BRAKE PADS AND REFINISH ROTORS

DESCRIPTION: REPLACE FRONT BRAKE PADS AND REFINISH ROTORS ~|~CUSTOMER STATES REPLACE FRONT BRAKE PADS AND REFINISH ROTORS ~|~REPLACE FRONT BRAKE PADS AND REFINISH ROTORS ~|~REPLACE FRONT BRAKE PADS AND REFINISH ROTORS SERVICE: SOP STRUTS

DESCRIPTION: SOP STRUTS ~|~CUSTOMER STATES HOOD DOES NOT STAY UP - ADVISE ~|~SOP ~|~SOP STRUTS

37739 MILES

DATE: 01/24/2011

REPAIR# 0091976

REPORTED BY: Lexus of Las Vegas

SERVICE: ***CLEARING WE-OWE***

DESCRIPTION: ***CLEARING WE-OWE*** ~|~CUSTOMER STATES PARTS CREDIT

CLEARING WE-OWE ~|~***CLEARING WE-OWE*** ~|~***CLEARING WE-OWE***

37738 MILES

DATE: 12/18/2010

REPAIR# 0089429

REPORTED BY: Lexus of Las Vegas

SERVICE: PROVIDED LEXUS LOANER VEHICLE-95.00 DOLLAR PER DAY VALUE

DESCRIPTION: PROVIDED LEXUS LOANER VEHICLE-95.00 DOLLAR PER DAY VALUE

~|~CUSTOMER STATES PROVIDED LEXUS LOANER VEHICLE ~|~MAINT ~|~PROVIDED

LEXUS LOANER VEHICLE-95.00 DOLLAR PER DAY VALUE

SERVICE: REPLACE DRIVE BELT TENSIONER

DESCRIPTION: REPLACE DRIVE BELT TENSIONER ~|~CUSTOMER STATES RATTLE TYPE

NOISE FROM ENGINE HEARD @ IDLE & REVERSE (MORE APPARENT WHEN EMNGINE IS

WARM) ~|~LOSS TENSION ~|~REPLACE DRIVE BELT TENSIONER

37286 MILES

DATE: 11/30/2010

REPAIR# 0087924

REPORTED BY: Lexus of Las Vegas

SERVICE: ALE REPL COMP SPRINGS & LASH ADJUSTERS FOR GS460, LS600HL

DESCRIPTION: ALE REPL COMP SPRINGS & LASH ADJUSTERS FOR GS460, LS600HL ~|~ALE

SSC DESCRIPTION NOT AVAILABLE ~|~ALE ~|~ALE REPL COMP SPRINGS & LASH

ADJUSTERS FOR GS460, LS600HL

SERVICE: INSTALL NEW WIPER BLADE INSERTS ALL

DESCRIPTION: INSTALL NEW WIPER BLADE INSERTS ALL ~|~CUSTOMER STATES INSTALL

NEW WIPER BLADE INSERTS ALL ~|~WORN, MAINT ~|~INSTALL NEW WIPER BLADE

INSERTS ALL

SERVICE: PERFORM FACTORY 40000 MILE SERVICE

DESCRIPTION: PERFORM FACTORY 40000 MILE SERVICE ~|~CUSTOMER STATES FACTORY

40000 MILE SERVICE \$343.00 ~|~40K MAINT ~|~PERFORM FACTORY 40000 MILE SERVICE

SERVICE: PERFORM MAINTENANCE INSPECTION

DESCRIPTION: PERFORM MAINTENANCE INSPECTION ~|~CUSTOMER STATES PERFORM

MAINTENANCE INSPECTION ~|~MAINT ~|~PERFORM MAINTENANCE INSPECTION

SERVICE: PERFORM REAR DIFFERENTIAL SERVICE

DESCRIPTION: PERFORM REAR DIFFERENTIAL SERVICE ~|~CUSTOMER STATES REAR DIFFERENTIAL SERVICE ~|~MAINT. DIRTY FLUID ~|~PERFORM REAR DIFFERENTIAL SERVICE

SERVICE: PROVIDED LEXUS LOANER VEHICLE-95.00 DOLLAR PER DAY VALUE

DESCRIPTION: PROVIDED LEXUS LOANER VEHICLE-95.00 DOLLAR PER DAY VALUE ~|~CUSTOMER STATES PROVIDED LEXUS LOANER VEHICLE ~|~LOANER ~|~PROVIDED LEXUS LOANER VEHICLE-95.00 DOLLAR PER DAY VALUE

SERVICE: R & R OUTER REAR VIEW MIRROR ASSY & BOLTS (RIGHT SIDE ONLY)

DESCRIPTION: R & R OUTER REAR VIEW MIRROR ASSY & BOLTS (RIGHT SIDE ONLY) ~|~CUSTOMER STATES R/EXT. MIRROR HOUSING IS LOOSE ~|~LOSS TENSION L-SB- 0033-10 ~|~R & R OUTER REAR VIEW MIRROR ASSY & BOLTS (RIGHT SIDE ONLY)

SERVICE: TIGHTEN DOWN OK

DESCRIPTION: TIGHTEN DOWN OK ~|~CUSTOMER STATES BATTERY HOUSING IS NOT TIGHT ~|~LOOSE NUT ~|~TIGHTEN DOWN OK
35334 MILES

DATE: 09/09/2010

REPAIR# 0082720

REPORTED BY: Lexus of Las Vegas

SERVICE: REPLACED BATTERY - (P/W BATTERY PREV RPLCD RO#45570, 7/30/09, 24,339MI.)

DESCRIPTION: REPLACED BATTERY - (P/W BATTERY PREV RPLCD RO#45570, 7/30/09, 24,339MI.) ~|~P/W -- CUSTOMER STATES CAR HAS TO BE JUMP STARTED --WAITER, BATTERY PREV RPLCD RO#45570, 7/30/09, 24,339MI.) ~|~BATTERY FAILED MIDTRONICS TESTER CODE 91PP ~|~REPLACED BATTERY - (P/W BATTERY PREV RPLCD RO#45570, 7/30/09, 24,339MI.)

32288 MILES

DATE: 04/19/2010

REPAIR# 0069634

REPORTED BY: Lexus of Las Vegas

SERVICE: CHECKED OP SEVERAL TIMES WORKING AS DESIGNED

DESCRIPTION: CHECKED OP SEVERAL TIMES WORKING AS DESIGNED ~|~CUSTOMER STATES R/EXT MIRROR ASSY MAKES NOISE & IS SLOW MOVING IN/OUT FROM AUTO FOLD ~|~NO PROBLEM WHEN CHECKED ~|~CHECKED OP SEVERAL TIMES WORKING AS DESIGNED

SERVICE: FRONT SUSPENSION UPPER ARM A=OP SIDE

DESCRIPTION: FRONT SUSPENSION UPPER ARM A=OP SIDE ~|~CUSTOMER STATES WHEN ALMOST @ A STOP ON FLAT SURFACE, THERE IS A THUMP TYPE NOISE ~|~BUSHINGS CRACKED AND WORN ~|~FRONT SUSPENSION UPPER ARM A=OP SIDE

SERVICE: PERFORM 35000 MILE FACTORY SERVICE

DESCRIPTION: PERFORM 35000 MILE FACTORY SERVICE ~|~CUSTOMER STATES 35000 MILE FACTORY SERVICE \$252.00 ~|~35K MAINT. ~|~PERFORM 35000 MILE FACTORY SERVICE

SERVICE: PERFORM MAINTENANCE INSPECTION

DESCRIPTION: PERFORM MAINTENANCE INSPECTION ~|~CUSTOMER STATES PERFORM MAINTENANCE INSPECTION ~|~V/I ~|~PERFORM MAINTENANCE INSPECTION

SERVICE: REPLACE REAR BRAKE PADS AND REFINISH ROTORS TEST DRIVE

DESCRIPTION: REPLACE REAR BRAKE PADS AND REFINISH ROTORS TEST DRIVE ~|~CUSTOMER STATES REAR BRAKES ARE WORN AND REQUIRE REPLACEMENT - PREV

@4.5MM \$295.00 ~|~WORN PADS ~|~REPLACE REAR BRAKE PADS AND REFINISH ROTORS
TEST DRIVE

SERVICE: SUSPNSN UPR ARM ASSY 1-SD A= OP SIDE

DESCRIPTION: SUSPNSN UPR ARM ASSY 1-SD A= OP SIDE ~|~CUSTOMER STATES WHEN
ALMOST @ A STOP ON FLAT SURFACE, THERE IS A THUMP TYPE NOISE ~|~BUSHING
CRACKED AND WORN ~|~SUSPNSN UPR ARM ASSY 1-SD A= OP SIDE

27562 MILES

DATE: 11/17/2009

REPAIR# 0055967

REPORTED BY: Lexus of Las Vegas

SERVICE: ALIGN VEHICLE TO MAUNFACTURER SPECIFICATIONS

DESCRIPTION: ALIGN VEHICLE TO MAUNFACTURER SPECIFICATIONS ~|~CUSTOMER
STATES ALIGN VEHICLE TO MAUNFACTURER SPECIFICATIONS - 2 NEW TIRES, 1 NEW
SPARE ~|~VEHICLE ALIGNMENT IS OUT OF SPEC. ~|~ALIGN VEHICLE TO MAUNFACTURER
SPECIFICATIONS

SERVICE: PERFORM MAINTENANCE INSPECTION

DESCRIPTION: PERFORM MAINTENANCE INSPECTION ~|~CUSTOMER STATES PERFORM
MAINTENANCE INSPECTION ~|~DONE ~|~PERFORM MAINTENANCE INSPECTION

SERVICE: PERFORMED COMPLETE 30000 MILE SERVICE TIRES SET TO 35PSI; TREAD VARIES
FRONT BRA

DESCRIPTION: PERFORMED COMPLETE 30000 MILE SERVICE TIRES SET TO 35PSI; TREAD
VARIES FRONT BRA ~|~CUSTOMER STATES 30000 MILE FACTORY SERVICE \$541.00 ~|~30000
MILE SERVICE ~|~PERFORMED COMPLETE 30000 MILE SERVICE TIRES SET TO 35PSI; TREAD
VARIES FRONT BRAKES=9MM, REAR=4.5MM

SERVICE: REPLACED KEY FOB BATTERY.

DESCRIPTION: REPLACED KEY FOB BATTERY. ~|~CUSTOMER STATES TO REPLACE KEY FOB
BATTERY \$12.00 ~|~SMART KEY INOP. BATTERY VOLTAGE LOW. ~|~REPLACED KEY FOB
BATTERY.

SERVICE: REPLACED THREE TIRES. NEW TIRES TO REAR, SPARE.

DESCRIPTION: REPLACED THREE TIRES. NEW TIRES TO REAR, SPARE. ~|~CUSTOMER
STATES NEED TO REPLACE BOTH REAR TIRES & SPARE TIRE --NEED EST.-- ~|~THREE TIRES
ARE WORN. ~|~REPLACED THREE TIRES. NEW TIRES TO REAR, SPARE.

27425 MILES

DATE: 11/11/2009

REPAIR# 0055514

REPORTED BY: Lexus of Las Vegas

SERVICE: LEXUS ROADSIDE ASSISTANCE

DESCRIPTION: LEXUS ROADSIDE ASSISTANCE ~|~ROADSIDE ASSISTANCE CASE#09109546 -
LEFT FRONT TIRE IS FLAT ~|~LEFT FRONT TIRE FLAT - REPLACED WITH SPARE ~|~LEXUS
ROADSIDE ASSISTANCE

24339 MILES

DATE: 07/30/2009

REPAIR# 0045570

REPORTED BY: Lexus of Las Vegas

SERVICE: LEXUS ROADSIDE ASSISTANCE

DESCRIPTION: LEXUS ROADSIDE ASSISTANCE ~|~ROADSIDE ASSISTANCE CASE#09072885
~|~ROADSIDE ~|~LEXUS ROADSIDE ASSISTANCE

SERVICE: REPLACED BATTERY

DESCRIPTION: REPLACED BATTERY ~|~CUSTOMER STATES VEHICLE WILL NOT START
~|~BATTERY FAILED LOAD TEST ~|~REPLACED BATTERY

23971 MILES

DATE: 07/17/2009

REPAIR# 0044204

REPORTED BY: Lexus of Las Vegas

SERVICE: NO CAR WASH

DESCRIPTION: NO CAR WASH ~|~CUSTOMER STATES NO CAR WASH ~|~NO CAR WASH
~|~NO CAR WASH

SERVICE: PERFORM MAINTENANCE INSPECTION

DESCRIPTION: PERFORM MAINTENANCE INSPECTION ~|~CUSTOMER STATES PERFORM
MAINTENANCE INSPECTION ~|~MAINTENANCE INSPECTION ~|~PERFORM
MAINTENANCE INSPECTION

SERVICE: PERFORMED COMPLETE 25000 MILE SERVICE TIRES SET TO 35PSI; TREAD VARIES
FRONT BRA

DESCRIPTION: PERFORMED COMPLETE 25000 MILE SERVICE TIRES SET TO 35PSI; TREAD
VARIES FRONT BRA ~|~CUSTOMER STATES PERFORMED COMPLETE 25,000 MILE SERVICE
EST. 230.55 ~|~25000 MILE SERVICE ~|~PERFORMED COMPLETE 25000 MILE SERVICE TIRES
SET TO 35PSI; TREAD VARIES FRONT BRAKES=10.5MM, REAR=6MM

22184 MILES

DATE: 05/27/2009

REPAIR# 0038987

REPORTED BY: Lexus of Las Vegas

SERVICE: REPLACE L/FRT TIRE (DUNLOP SP SPORT MAXX : 235/50R18 : 97V : LOAD 1609LBS :
@8/3

DESCRIPTION: REPLACE L/FRT TIRE (DUNLOP SP SPORT MAXX : 235/50R18 : 97V : LOAD
1609LBS : @8/3 ~|~CUSTOMER STATES L/FRT TIRE HAS SCREW IN INNER SIDEWALL (IAS
TIRE WARR) ~|~L/FRT TIRE HAS SCREW IN INNER SIDEWALL ~|~REPLACE L/FRT TIRE
(DUNLOP SP SPORT MAXX : 235/50R18 : 97V : LOAD 1609LBS : @8/32"" : DOT# EU5V4M7R2508)
19836 MILES

DATE: 02/24/2009

REPAIR# 0029757

REPORTED BY: Lexus of Las Vegas

SERVICE: TEST DROVE, R&R INSTRUMENT PANEL & REPLACED COWL CLIPS

DESCRIPTION: TEST DROVE, R&R INSTRUMENT PANEL & REPLACED COWL CLIPS
~|~CUSTOMER STATES RATTLE HEARD FROM GLOVEBOX AREA & TRAVELS TO DRIVER
SIDE OF DAHS (MAY BE MORE APPARENT WHEN COLD) HAPPENS WHEN DRIVING ON
ROUGH TERRAIN OR GOING THROUGH POTHOLE/LANE DIVIDERS - SEE ADVISOR
~|~INSTRUMENT PANEL EXCESSIVE CLEARANCE ~|~TEST DROVE, R&R INSTRUMENT

PANEL & REPLACED COWL CLIPS

19166 MILES

DATE: 01/28/2009

REPAIR# 0026814

REPORTED BY: Lexus of Las Vegas

SERVICE: 9LA REPLACE FUEL DELIVERY PIPES FOR LS460

DESCRIPTION: 9LA REPLACE FUEL DELIVERY PIPES FOR LS460 ~|~9LA 9LA LEXUS FUEL DELIVERY PIPE ~|~SSC ~|~9LA REPLACE FUEL DELIVERY PIPES FOR LS460

SERVICE: PERFORMED COMPLETE 20000 MILE SERVICE

DESCRIPTION: PERFORMED COMPLETE 20000 MILE SERVICE ~|~CUSTOMER STATES 20000 MILE FACTORY SERVICE (W/AC FILTER) \$375.00 ~|~TIRES=6/32 SET AT 36PSI; INNER WEARING FASTER. BRAKES 2MM FRONT & 6MM REAR. BATTERY VOLTS 12.75. REPLACED A/C FILTER ~|~PERFORMED COMPLETE 20000 MILE SERVICE

SERVICE: R&R OUTER REAR VIEW MIRROR ASSY (REMOTE CONTROL TYPE)

DESCRIPTION: R&R OUTER REAR VIEW MIRROR ASSY (REMOTE CONTROL TYPE) ~|~CUSTOMER STATES L/EXT. MIRROR ASSY MAKES BUZZ NOISE WHEN TRYING TO RETRACT ~|~L/EXT. REAR VIEW MIRROR WEAKEND ~|~R&R OUTER REAR VIEW MIRROR ASSY (REMOTE CONTROL TYPE)

SERVICE: REPLACE FRONT BRAKE PADS AND REFINISH ROTORS, & TEST DRIVE.

DESCRIPTION: REPLACE FRONT BRAKE PADS AND REFINISH ROTORS, & TEST DRIVE. ~|~FRONT BRAKES WORN AND REQUIRE REPLACEMENT. - @2MM ~|~BRAKES AT 2MM ~|~REPLACE FRONT BRAKE PADS AND REFINISH ROTORS, & TEST DRIVE.

SERVICE: TEST DROVE & VERIFIED WITH TEAM LEADER

DESCRIPTION: TEST DROVE & VERIFIED WITH TEAM LEADER ~|~CUSTOMER STATES RATTLE NOISE HEARD FROM GLOVEBOX AREA, POSSIBLY WOOD TRIM WHEN GOING OVER BUMPS OR LANE DIVIDERS ~|~UNABLE TO DUPLICATE ANY ABNORMAL SOUNDS COMING FROM GLOVEBOX AREA AT THIS TIME ~|~TEST DROVE & VERIFIED WITH TEAM LEADER

SERVICE: TEST DROVE AND VERIFIED WITH TEAM LEADER

DESCRIPTION: TEST DROVE AND VERIFIED WITH TEAM LEADER ~|~CUSTOMER STATES WHEN BACKING UP THROUGH DIP OR BUMP, THERE IS A NOISE L/FRT. ~|~UNABLE TO DUPLICATE ANY ABNORMAL SOUNDS COMING FROM L/FRT. ~|~TEST DROVE AND VERIFIED WITH TEAM LEADER

SERVICE: VEHICLE INSPECTION

DESCRIPTION: VEHICLE INSPECTION ~|~PERFORM MAINTENANCE INSPECTION ~|~DONE ~|~VEHICLE INSPECTION

15238 MILES

DATE: 08/29/2008

REPAIR# 0013407

REPORTED BY: Lexus of Las Vegas

SERVICE: PERFORM MINOR VEHICLE INSPECTION

DESCRIPTION: PERFORM MINOR VEHICLE INSPECTION ~|~PERFORM MINOR VEHICLE INSPECTION ~|~INSPECTION ~|~PERFORM MINOR VEHICLE INSPECTION

SERVICE: PERFORMED TIRE REPAIR W/INSIDE PATCH;MOUNT&BALANCE WHEEL.

DESCRIPTION: PERFORMED TIRE REPAIR W/INSIDE PATCH;MOUNT&BALANCE WHEEL. ~|~(LF) TIRE KEEPS GETTING LOW AND HAS A NAIL IN IT/OR IS LEAKING. ~|~R/F HAS NAIL,REPAIRABLE ~|~PERFORMED TIRE REPAIR W/INSIDE PATCH;MOUNT&BALANCE WHEEL.

14649 MILES

DATE: 08/12/2008

REPAIR# 0011513

REPORTED BY: Lexus of Las Vegas

SERVICE: OUTER REAR VIEW MIRROR ASSY (REMOTE CONTROL TYPE)

DESCRIPTION: OUTER REAR VIEW MIRROR ASSY (REMOTE CONTROL TYPE) ~|~CUSTOMER STATES R/EXT. MIRROR ASSY IS LOOSE & SHAKES WHILE DRIVING - INSTALL SPO 08219014 MIRROR ASSY ~|~PASSENGER EXTERIOR MIRROR LOOSE AT HINGES. ~|~OUTER REAR VIEW MIRROR ASSY (REMOTE CONTROL TYPE)

14496 MILES

DATE: 08/06/2008

REPAIR# 0010956

REPORTED BY: Lexus of Las Vegas

SERVICE: ADVISE CUSTOMER DURING EXTREME HEATED DAYS EVAPORATIVE SYSTEM TENDS TO VENT EXCE

DESCRIPTION: ADVISE CUSTOMER DURING EXTREME HEATED DAYS EVAPORATIVE SYSTEM TENDS TO VENT EXCE ~|~CUSTOMER STATES INT. THERE IS FUEL ODOR MORE NOTICABLE IN CLOSED AREA ~|~INSPECTED VEHICLE NO SIGNS OF ANY FUEL LEAKS OR FUEL VAPORS. ~|~ADVISE CUSTOMER DURING EXTREME HEATED DAYS EVAPORATIVE SYSTEM TENDS TO VENT EXCESSIVELY.

SERVICE: PERFORMED COMPLETE 15000 MILE SERVICE

DESCRIPTION: PERFORMED COMPLETE 15000 MILE SERVICE ~|~CUSTOMER STATES PERFORMED COMPLETE 15000 MILE SERVICE - \$265.00 ~|~15K MILE SERVICE.

~|~PERFORMED COMPLETE 15000 MILE SERVICE

SERVICE: PURGE AND REFIL TIRES WITH NITROGEN

DESCRIPTION: PURGE AND REFIL TIRES WITH NITROGEN ~|~PURGE AND REFIL TIRES WITH NITROGEN - TIRE PRESSURE LIGHT IS ON : \$40.00 ~|~FILL TIRES WITH NITROGEN ~|~PURGE AND REFIL TIRES WITH NITROGEN

SERVICE: SOP RIGHT EXTERIOR MIRROR - DLR WILL NOTIFY CUST WHEN PART IS IN STOCK TO SET IN

DESCRIPTION: SOP RIGHT EXTERIOR MIRROR - DLR WILL NOTIFY CUST WHEN PART IS IN STOCK TO SET IN ~|~CUSTOMER STATES R/EXT. MIRROR ASSY IS LOOSE & SHAKES WHILE DRIVING ~|~SOP RIGHT EXTERIOR MIRROR. ~|~SOP RIGHT EXTERIOR MIRROR - DLR WILL NOTIFY CUST WHEN PART IS IN STOCK TO SET INSTALL APPT. (WARR-L)

SERVICE: VEHICLE INSPECTION

DESCRIPTION: VEHICLE INSPECTION ~|~PERFORM MAINTENANCE INSPECTION ~|~DONE ~|~VEHICLE INSPECTION

10527 MILES

DATE: 04/08/2008

REPAIR# 0099135

REPORTED BY: Lexus of Las Vegas

SERVICE: PERFORM 8LA, FILL WITH GAS

DESCRIPTION: PERFORM 8LA, FILL WITH GAS ~|~PERFORM 8LA IDLER PULLEY CAMPAIGN - INSTALL S.O.P. ~|~SSC 8LA ~|~PERFORM 8LA, FILL WITH GAS

9941 MILES

DATE: 03/26/2008

REPAIR# 0097637

REPORTED BY: Lexus of Las Vegas

SERVICE: GLOVE BOX RATTLE NOISE/LOOSE COND. 07 LS460 ADJ GLOVE BOX
DESCRIPTION: GLOVE BOX RATTLE NOISE/LOOSE COND. 07 LS460 ADJ GLOVE BOX
~|~CUSTOMER STATES THE GLOVEBOX IS SAGGING ON R/SIDE - INSTALL S.O.P. ~|~TSIB
NV005-07 ~|~GLOVE BOX RATTLE NOISE/LOOSE COND. 07 LS460 ADJ GLOVE BOX
9556 MILES

DATE: 03/13/2008

REPAIR# 0096515

REPORTED BY: Lexus of Las Vegas

SERVICE: PARTS ON ORDER SEE LINE 51

DESCRIPTION: PARTS ON ORDER SEE LINE 51 ~|~CUSTOMER STATES THE GLOVE BOX IS
SAGGING ON THE RIGHT SIDE ~|~TSIB NV005-07 ~|~PARTS ON ORDER SEE LINE 51

SERVICE: PERFORMED 10,000 MILE MANUFACTURE MINIMUM SERVICE -TIRES 10/32""
TREAD DEPTH -

DESCRIPTION: PERFORMED 10,000 MILE MANUFACTURE MINIMUM SERVICE -TIRES 10/32""

TREAD DEPTH -BR ~|~PERFORM 10,000 MILE MANUFACTURE MINIMUM SERVICE \$290

~|~10,000 MILE SERVICE ~|~PERFORMED 10,000 MILE MANUFACTURE MINIMUM SERVICE -
TIRES 10/32"" TREAD DEPTH -BRAKES F:9MM R:11MM

SERVICE: SPECIAL ORDERED PARTS

DESCRIPTION: SPECIAL ORDERED PARTS ~|~CUSTOMER STATES THE WOOD TRIM ABOVE
THE GLOVE BOX MAKES A CREAKING/RATTLE SOUND WHEN DRIVING OVER BUMPY
ROADS ~|~RATTLE GLOVE BOX ASSEMBLY ~|~SPECIAL ORDERED PARTS

SERVICE: VEHICLE INSPECTION

DESCRIPTION: VEHICLE INSPECTION ~|~PERFORM MAINTENANCE INSPECTION

~|~INSPECTION ~|~VEHICLE INSPECTION

5203 MILES

DATE: 10/17/2007

REPAIR# 0081746

REPORTED BY: Lexus of Las Vegas

SERVICE: PERFORMED 5,000 MILE SERVICE

DESCRIPTION: PERFORMED 5,000 MILE SERVICE ~|~CUSTOMER STATES PERFORM 5,000
MILE SERVICE ~|~MAINT ~|~PERFORMED 5,000 MILE SERVICE

3541 MILES

DATE: 08/13/2007

REPAIR# 0075060

REPORTED BY: Lexus of Las Vegas

SERVICE: REPL L/R DOOR SHADE TRIM T1-62,T2-12

DESCRIPTION: REPL L/R DOOR SHADE TRIM T1-62,T2-12 ~|~C/S DRIVERS REAR DOOR SHADE
FRAME IS COMING OFF - INSTALL SOP USE SPO 07211031 ~|~L/R DOOR SHADE TRIM

BROKEN ~|~REPL L/R DOOR SHADE TRIM T1-62,T2-12

3365 MILES

DATE: 07/31/2007

REPAIR# 0073511

REPORTED BY: Lexus of Las Vegas

SERVICE: RE-SOP PART

DESCRIPTION: RE-SOP PART ~|~C/S DRIVERS REAR DOOR SHADE FRAME IS COMING OFF
USE SPO 07204009 GARNISH ~|~WRONG PART CAME IN ~|~RE-SOP PART

2898 MILES

DATE: 07/12/2007

REPAIR# 0071611

REPORTED BY: Lexus of Las Vegas

SERVICE: A/C SEAT IS WORKING PROPERLY AT THIS TIME

DESCRIPTION: A/C SEAT IS WORKING PROPERLY AT THIS TIME ~|~CUSTOMER STATES THE A/C SEATS NOT COOLING ~|~NO PROBLEM FOUND ~|~A/C SEAT IS WORKING PROPERLY AT THIS TIME

SERVICE: CHECK L/R SIDE SHADE-NO LOOSENESS FOUND AT THIS TIME CHECK L/R SIDE SHADE-NO LOO

DESCRIPTION: CHECK L/R SIDE SHADE-NO LOOSENESS FOUND AT THIS TIME CHECK L/R SIDE SHADE-NO LOO ~|~CUSTOMER STATES DRIVERS REAR SIDE SHADES PANEL IS LOOSE ~|~NO PROBLEM FOUND ~|~CHECK L/R SIDE SHADE-NO LOOSENESS FOUND AT THIS TIME CHECK L/R SIDE SHADE-NO LOOSENESS FOUND AT THIS TIME

SERVICE: PAINT OR BODY SPECIALIST NEED TO TAKE CARE OF THIS

DESCRIPTION: PAINT OR BODY SPECIALIST NEED TO TAKE CARE OF THIS ~|~CUSTOMER STATES THERE IS A SMALL CHIP ON FRONT OF CAR **PL CK & ADV*** ~|~SUBLET OUT ~|~PAINT OR BODY SPECIALIST NEED TO TAKE CARE OF THIS

430 MILES

DATE: 04/25/2007

REPAIR# 0062798

REPORTED BY: Lexus of Las Vegas

SERVICE: INSTALLED SOP B-PILLAR ASSY.

DESCRIPTION: INSTALLED SOP B-PILLAR ASSY. ~|~C/S ON THE DRIVERS SIDE MOULDING WHERE THE SEAT BELT MEETS, PART IS DEFORMED ~|~DEFORMED INNER B-PILLAR ~|~INSTALLED SOP B-PILLAR ASSY.

136 MILES

DATE: 04/14/2007

REPAIR# 0062044

REPORTED BY: Lexus of Las Vegas

SERVICE: REMOVE CHROMES

DESCRIPTION: REMOVE CHROMES ~|~CUSTOMER STATES REMOVE CHROMES AND INSTALL FACTORY WHEELS FROM L72086 ~|~REMOVE CHROMES AND INSTALL FACTORY WHEELS FROM L72086 ~|~REMOVE CHROMES

77 MILES

DATE: 04/12/2007

REPAIR# 0061522

REPORTED BY: Lexus of Las Vegas

SERVICE: SOP. PARTS ON BACK ORDER ETA: 5/04/07

DESCRIPTION: SOP. PARTS ON BACK ORDER ETA: 5/04/07 ~|~CUSTOMER STATES INSIDE A-PILLAR IS DEFORMED ~|~SOP ~|~SOP. PARTS ON BACK ORDER ETA: 5/04/07

77 MILES

DATE: 04/10/2007

REPAIR# 0061355

REPORTED BY: Lexus of Las Vegas

SERVICE: ENVIROSHLD

DESCRIPTION: ENVIROSHLD ~|~CUSTOMER STATES ENVIROSHLD ~|~SUBLET: TEPH SEAL ~|~ENVIROSHLD

17 MILES

DATE: 04/06/2007

REPAIR# 0061057

REPORTED BY: Lexus of Las Vegas

SERVICE: INSTALL FACTORY CHROME WHEELS FOR A LS460 18"*****

DESCRIPTION: INSTALL FACTORY CHROME WHEELS FOR A LS460 18" ~|~CHROME WHEELS
PER JR ~|~INSTALL CHROME WHEELS FOR SHOWROOM FLOOR ~|~INSTALL FACTORY
CHROME WHEELS FOR A LS460 18"

16 MILES

DATE: 03/23/2007

REPAIR# 0059733

REPORTED BY: Lexus of Las Vegas

SERVICE: INSTALL MATS AND PLACE LICENSE PLATE BRACKET IN TRUNK

DESCRIPTION: INSTALL MATS AND PLACE LICENSE PLATE BRACKET IN TRUNK

~|~CUSTOMER STATES INSTALL MATS AND PLACE LICENSE PLATE BRACKET IN TRUNK

~|~PDS ~|~INSTALL MATS AND PLACE LICENSE PLATE BRACKET IN TRUNK

SERVICE: PERFORM PDI OPERATION

DESCRIPTION: PERFORM PDI OPERATION ~|~CUSTOMER STATES PERFORM PRE-DELIVERY

SERVICE & INSPECTION. ~|~PDI ~|~PERFORM PDI OPERATION

TERMS AND CONDITIONS