

JOB# 1 CHARGES-----

LABOR-----  
 J# 1 12LEZZ00           DIAGNOSE AND REPORT                   TECH(S):181                   INTERNAL  
 CONDITION:   PLS CHK LOCK MECHANISM,UNABLE TO LOCK/UNLOCK WITH KEYFOB  
                   ONLY THE DRIVER'S SIDE, PASSENGER SIDE SOMETIMES.  
 CAUSE:        RE AND RE DOOR PANNEL AND FOUND LOOSE CONNECTION  
                   CONNECTOR, RESECURED CHECKED WORKING FINE  
 CORRECTION:  BOTH SIDE DRIVE AND PASSENGER DOOR LOCK WORKING FINE

JOB# 1 TOTALS-----

JOB# 1 JOURNAL PREFIX   LECS   JOB# 1 TOTAL           0.00

JOB# 2 CHARGES-----

LABOR-----  
 J# 2 20LEZZ00           DIAGNOSE AND REPORT                   TECH(S):181                   INTERNAL  
 CONDITION:   PLS CHK HORN, IT DOESN'T SOUND RIGHT  
 CAUSE:        CONFIRMED ABNOMAL HORN SOUND.  
 CORRECTION:  IT WORKS FINE NOW AFTER REMOVING AND RE-INSTALLING HORN

JOB# 2 TOTALS-----

JOB# 2 JOURNAL PREFIX   LECS   JOB# 2 TOTAL           0.00

JOB# 3 CHARGES-----

LABOR-----  
 J# 3 09LEZZ-MAT01       FLOOR MAT SFTY CHECK                   TECH(S):181                   INTERNAL  
 CONDITION:   CHECK DRIVER'S FLOOR MAT FOR DOUBLE S'ACKING OR UNSECURED  
 CORRECTION:  SECURED

JOB# 3 TOTALS-----

JOB# 3 JOURNAL PREFIX   LECS   JOB# 3 TOTAL           0.00

JOB# 4 CHARGES-----

LABOR-----  
 J# 4 09LEZZMPI55       WORLD CLASS 55 PTS                   TECH(S):181                   INTERNAL  
 CONDITION:   PERFORM WORLD CLASS 55 POINTS INSPECTION  
 CORRECTION:  COMPLETED

JOB# 4 TOTALS-----

JOB# 4 JOURNAL PREFIX   LECS   JOB# 4 TOTAL           0.00

JOB# 5 CHARGES-----

LABOR-----  
 J# 5 74LEZZ01           CLEAN UP                               TECH(S):181                   INTERNAL  
 CONDITION:   PERFORM CLEANING OF LEXUS VEHICLE WHEN IN FOR SERVICE.  
                   VEHICLE TO BE CLEANED AS PART OF THE LEXUS SERVICE.  
 CAUSE:        WE HAVE COMPLETED A \$24.95 VEHICLE CLEANING AS A  
                   COMPLIMENTARY SERVICE AS ONE OF OUR VALUED GUESTS.  
 CORRECTION:  THANK YOU FOR YOUR VISIT TODAY.

The Consumer Protection Act, 2002 provides you with rights in relation having a motor vehicle repaired. Among other things, you have a right to a written estimate. A repairer may not charge an amount that is more than ten (10) per cent above that estimate. If you waived your right to an estimate, the repairer must have your authorization of the maximum amount that you will pay for the repairs. The repairer may not charge more than the maximum amount you authorized. In either case, the repairer may not charge for any work you did not authorize.

If you have concerns about the work repairs performed by the repairer or about your rights or duties under the Consumer Protection Act, 2002, you should contact the Ministry of Consumer and Business Services.

*Thank you*