



July 2011
SOSH-942-1A

Certain 2006 - 2007 Model Year RX 400h Inverter (Pre-Notification)

Dear Lexus Owner:

This notice is being sent to you in accordance with the requirements of the *Canada Motor Vehicle Safety Act*. Lexus has determined that a defect that relates to motor vehicle safety may exist in certain 2006 through 2007 model year Lexus RX 400h vehicles and concerns the potential risk for the Intelligent Power Module (IPM) in the inverter assembly to malfunction. Our records indicate that you currently own a vehicle that is involved in this campaign.

We are currently in the process of preparing the campaign remedy parts and will notify you again when they become available for your vehicle. Until that time, we are sending you this notice to provide you with important information regarding this campaign and the steps you can take at this time.

What is the condition?

The inverter assembly is part of the hybrid system of the affected vehicles. Inside the inverter assembly is an Intelligent Power Module (IPM) which contains a control board equipped with transistors, known as Insulated-Gate Bipolar Transistors (IGBT). In some of the affected vehicles, the transistors on the control boards may have been inadequately soldered and could be damaged from heat caused by a large current during high-load driving. If this occurs, a number of warning lamps, including the malfunction indicator lamp and master warning light will illuminate on the instrument panel in your vehicle.

If this condition occurs, in most cases, the vehicle will enter a fail-safe driving mode, resulting in reduced engine power to permit the vehicle to be driven for short distances to a safe location. In rare instances, the fuse of the power supply circuit could blow when the transistor is damaged. If this occurs, the hybrid system will stop while the vehicle is being driven and the vehicle will coast to a stop, increasing the risk of a rear end collision or crash causing injury to vehicle occupants.

ANYTHING CHANGED?

To provide you with timely information concerning your vehicle, it is important that we keep in touch. Please review your name, address, Vehicle Identification Number (VIN) and model information shown below. If any of the information is incorrect, please provide the correct data in the appropriate area below and mail in the enclosed postage-paid envelope to Lexus.



**MOVING SOON? JUST MOVED? OR NEW TO THIS VEHICLE?
MAKE SURE YOUR PROFILE IS UP-TO-DATE WITH US.**

DO YOU KNOW THAT YOU CAN UPDATE YOUR PROFILE ON-LINE?

1) Go to "My Profile" section in ClubLexus.ca OR 2) Go to Contact Us > Change Customer Info in Lexus.ca

Chow Young, Richard
5465 Blue Spruce Ave
Burlington ON L7L 7C6

Date:

Currently, I Own Lease this Vehicle

Language Preference: English French

No longer own or lease this vehicle
(Traded/ Sold Stolen Written-Off)

Customer Number: C27242952

Campaign Number: 942

Since:

VIN: JTJHW31U360002593
Year & Model: 2006 RX 400H
PRIMARY CUSTOMER