

SERVICE BY LEXUS (/lexusdrivers/service) | HISTORY

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## SERVICE HISTORY FOR YOUR 2012 GX460

SERVICE / HISTORY ▼

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### SERVICE HISTORY

SERVICE HISTORY FOR: 2012 GX460

VIN: JTJJM7FX1C5047130

Filter History By Year

All

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**73400 MILES**

**DATE: 11/15/2019**

**REPAIR#** 0543437

**REPORTED BY:** Herb Chambers Lexus

**SERVICE:** JLG - INSTALL THE AIR PUMP REPAIR KIT AND REPLACE THE AIR

**DESCRIPTION:** JLG - INSTALL THE AIR PUMP REPAIR KIT AND REPLACE THE AIR ~|~JLG CAMPAIGN- ORDER PARTS ~|~JLG

**SERVICE:** PERFORM USED CAR SAFETY INSPECTION

**DESCRIPTION:** PERFORM USED CAR SAFETY INSPECTION  
~|~PERFORM USED CAR SAFETY INSPECTION ~|~PERFORM CAR SAFETY INSPECTIC

How is your visit? ✕

SERVICE CAMPAIGN, REPLACE  
SECONDARY AIR VALVES AND  
INSTALL AIR PUMAND AIR KIT  
~|~73400 JLG SERVICE CAMPAIGN,  
REPLACE SECONDARY AIR  
VALVES AND INST...**READ MORE ()**

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**69411 MILES**

**DATE: 09/30/2019**

**REPAIR#** 0748511

**REPORTED BY:** Lexus of Watertown

**SERVICE:** MOVED TO: 748511C

LINE: A

**DESCRIPTION:** MOVED TO: 748511C

LINE: A ~|~MOVED TO: 748511C

LINE: A ~|~

**SERVICE:** MOVED TO: 748511C

LINE: C

**DESCRIPTION:** MOVED TO: 748511C

LINE: C ~|~MOVED TO: 748511C

LINE: C ~|~

**SERVICE:** MOVED TO: 748511C

LINE: E

**DESCRIPTION:** MOVED TO: 748511C

LINE: E ~|~MOVED TO: 748511C

LINE: E ~|~

**SERVICE:** MOVED TO: 748511C

LINE: G

**DESCRIPTION:** MOVED TO: 748511C

LINE: G ~|~MOVED TO: 748511C

LINE: G ~|~

**SERVICE:** MOVED TO: 748511C

LINE: B

**DESCRIPTION:** MOVED TO: 748511C

LINE: B ~|~MOVED TO: 748511C

LINE: B ~|~

**SERVICE:** MOVED TO: 748511C

LINE: D

**DESCRIPTION:** MOVED TO: 748511C

LINE: D ~|~MOVED TO: 748511C

LINE: D ~|~

**SERVICE:** MOVED TO: 748511C

LINE: F

**DESCRIPTION:** MOVED TO: 748511C

LINE: F ~|~MOVED TO: 748511C

LINE: F ~|~

**SERVICE:** OTHERS R&R

**DESCRIPTION:** OTHERS R&R

~|~CUSTOMER STATES THERE IS A

RATTLE COMING FROM THE

EXHAUST HEAT SHIELD. PLEASE

CHECK AND ADVISE. ~|~EXHAUST

HEAT SHIELD LOOSE/RATTLING

~|~69410 REPLACED THE REAR

EXHAUST HEAT SHIELD ALONG  
WITH ALL OF THE ASSOCIATED  
HARDWARE...**READ MORE ()**

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**69411 MILES**

**DATE: 09/28/2019**

**REPAIR#** 748511C

**REPORTED BY:** Lexus of Watertown

**SERVICE:**

**DESCRIPTION:** PICK-UP AND  
DELIVERY - CUSTOMER  
RESPONSIBLE FOR GASOLINE IN  
THEIR OWN VEHICLE AND ALL  
TOLLS - PLEA ~|~PICK-UP AND  
DELIVERY - CUSTOMER  
RESPONSIBLE FOR GASOLINE IN  
THEIR OWN VEHICLE AND ALL  
TOLLS - PLEASE NOTE:: MASS DOT  
WILL BILL CUSTOMER DI...**READ  
MORE ()**PICK-UP AND DELIVERY -  
CUSTOMER RESPONSIBLE FOR  
GASOLINE IN THEIR OWN  
VEHICLE AND ALL TOLLS -  
PLEALEXUS LOANER : NO  
CHARGE FOR LEXUS, TOLLS OR  
MILEAGE DRIVEN PLEASE  
REPLACE GAS YOU USE AS  
COURTES ~|~LEXUS LOANER : NO  
CHARGE FOR LEXUS, TOLLS OR  
MILEAGE DRIVEN PLEASE  
REPLACE GAS YOU USE AS  
COURTESY TO NEXT GUEST \$30  
FEE PER 1/4 TANK FOR G...**READ  
MORE ()**LEXUS LOANER : NO  
CHARGE FOR LEXUS, TOLLS OR  
MILEAGE DRIVEN PLEASE  
REPLACE GAS YOU USE AS  
COURTES

**SERVICE:** MILEAGE OUT

**DESCRIPTION:** MILEAGE OUT  
~|~MILEAGE OUT ~|~ ~|~64191

**SERVICE:** PERFORM STATE INSPECTION  
**DESCRIPTION:** PERFORM STATE INSPECTION ~|~PERFORM STATE INSPECTION ~|~ ~|~69410 RENEWED THE STATE INSPECTION STICKER. NOW DUE 08/2020.

**SERVICE:** SPECIAL ORDERED PARTS FOR JLG SERVICE CAMPAIGN.  
**DESCRIPTION:** SPECIAL ORDERED PARTS FOR JLG SERVICE CAMPAIGN. ~|~SPECIAL SERVICE CAMPAIGN - JLG CERTAIN 2010 MODEL YEAR LEXUS GX 460 CERTAIN 2011 - 2013 MODEL YEAR LEXUS GX 460 AIR INJECTION PUMPS AND AIR SWITCHING VALVES. ~|~

**SERVICE:** REPLACE BURNT BULB  
**DESCRIPTION:** REPLACE BURNT BULB ~|~CUSTOMER REQUESTS WE INSPECT/CHECK THE DRIVER'S SIDE REAR TAIL LIGHT LENS. SEE RICARI IN SALES. ~|~ ~|~69410 INSPECTED THE LIGHTING, FOUND THE DRIVER'S SIDE REAR REVERSE LIGHT BULB WAS OUT/BLOWN. REPLACED THE DRIVER'S ...**READ MORE ()**

**SERVICE:** USED VEHICLE RECENTLY PURCHASED  
**DESCRIPTION:** USED VEHICLE RECENTLY PURCHASED ~|~USED VEHICLE RECENTLY PURCHASED / ~|~RECENTLY PURCHASED

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**68291 MILES**

**DATE:** 08/12/2019

**REPAIR#** 0746821  
**REPORTED BY:** Lexus of Watertown

**SERVICE:** MISC  
**DESCRIPTION:** MISC ~|~CAR NEEDS THE STICKER BUT REG IS NOT DONE ~|~ ~|~OKAY SENT IT DOWN TO WASH

**SERVICE:** REPLACED DRIVERS SID HID BULB  
**DESCRIPTION:** REPLACED DRIVERS SID HID BULB ~|~CUSTOMER STATES, THE DRIVERS SIDE HEADLIGHT IS OUT, PLZ FIX IT, CUSTOMER JUST GOT THE CAR ~|~ ~|~THE DRIVER SIDE

HEADLIGHT BULB WAS OUT I  
REPLACED WITH A NEW ONE

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**68158 MILES**

**DATE: 07/01/2019**

**REPAIR#** 0742276

**REPORTED BY:** Lexus of Watertown

**SERVICE:**

**DESCRIPTION:** PLEASE ROAD-  
TEST VEHICLE TO NORMAL  
HIGHWAY SPEEDS TO IDENTIFY  
ANY POTENTIAL DRIVEABILITY  
CONCERNS ~|~PLEASE ROAD-TEST  
VEHICLE TO NORMAL HIGHWAY  
SPEEDS TO IDENTIFY ANY  
POTENTIAL DRIVEABILITY  
CONCERNS ~|~NORMAL VEHICLE  
RECONDITIONING ~|~68158...**READ  
MORE ()**PLEASE ROAD-TEST  
VEHICLE TO NORMAL HIGHWAY  
SPEEDS TO IDENTIFY ANY  
POTENTIAL DRIVEABILITY  
CONCERNS

**SERVICE:** NOTED AND REPL'D THE

KEY BATTERY IN KEY WE HAD  
**DESCRIPTION:** NOTED AND REPL'D  
THE KEY BATTERY IN KEY WE  
HAD ~|~TMU CK IN MILES AND  
RECORD HERE \_\_\_\_\_ , NO  
RECALLS A T T\_\_\_ CK FOR  
MISSING MATS , ASR WHATS  
MISSING\_\_\_ RESET  
MAINTENANCE LIGHT AND AFFIX  
OIL CHANGE INTERVAL STICKER  
TO THE WINDSHIELD...**READ MORE  
()**

**SERVICE:** MILEAGE OUT

**DESCRIPTION:** MILEAGE OUT

~|~MILEAGE OUT ~|~ ~|~68158 68168

**SERVICE:** PERFORM SAFETY

CHECK AND ADVISE  
**DESCRIPTION:** PERFORM SAFETY  
CHECK AND ADVISE ~|~PERFORM  
SAFETY CHECK AND ADVISE  
~|~PER USED CAR DEPARTMENT  
~|~68151 SAFETY CHECK DONE

**SERVICE:** PERFORM SYNTHETIC OIL CHANGE, REPLACE FILTER & GASKET,

**DESCRIPTION:** PERFORM SYNTHETIC OIL CHANGE, REPLACE FILTER & GASKET, ~|~PERFORM SYNTHETIC OIL CHANGE, REPLACE FILTER & GASKET, ~|~ ~|~68158 COIL

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**68104 MILES**

**DATE:** 06/24/2019

**REPAIR#** 0741723

**REPORTED BY:** Lexus of Watertown

**SERVICE:** MILEAGE OUT

**DESCRIPTION:** MILEAGE OUT

~|~MILEAGE OUT ~|~

**SERVICE:** REMOVED CROSS BARS FROM CUSTOMER'S OLD VEHICLE AND GAVE THEM TO YANNI.

**DESCRIPTION:** REMOVED CROSS BARS FROM CUSTOMER'S OLD VEHICLE AND GAVE THEM TO YANNI. ~|~SALES REQUESTS WE REMOVE THE CROSS BARS FROM THIS VEHICLE AND GIVE THEM TO YANNI IN SALES. ~|~

~|~REMOVED CROSSBARS AND GAVE TO YANNI IN SALES

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**68102 MILES**

**DATE:** 06/13/2019

**REPAIR#** 0740049

**REPORTED BY:** Lexus of Watertown

**SERVICE:** HLA - REPLACE INSTRUMENT PANEL AIRBAG

**SERVICE:** MOVED TO: 740049C  
LINE: A

MODULE NO REF - GX4  
**DESCRIPTION:** HLA - REPLACE  
INSTRUMENT PANEL AIRBAG  
MODULE NO REF - GX4 ~|~SAFETY  
RECALL HLA - REMEDY NOTICE  
MULTIPLE MODELS AND MODEL  
YEARS TAKATA FRONT  
PASSENGER AIRBAG INFLATOR  
(ZONE C). ~|~HLA ~|~68102 0 HLA  
DONE

**SERVICE:** MOVED TO: 740049C  
LINE: B  
**DESCRIPTION:** MOVED TO: 740049C  
LINE: B ~|~MOVED TO: 740049C  
LINE: B ~|~

**SERVICE:** MOVED TO: 740049C  
LINE: D  
**DESCRIPTION:** MOVED TO: 740049C  
LINE: D ~|~MOVED TO: 740049C  
LINE: D ~|~

**SERVICE:** MOVED TO: 740049C  
LINE: F  
**DESCRIPTION:** MOVED TO: 740049C  
LINE: F ~|~MOVED TO: 740049C  
LINE: F ~|~

**DESCRIPTION:** MOVED TO: 740049C  
LINE: A ~|~MOVED TO: 740049C  
LINE: A ~|~

**SERVICE:** MOVED TO: 740049C  
LINE: C  
**DESCRIPTION:** MOVED TO: 740049C  
LINE: C ~|~MOVED TO: 740049C  
LINE: C ~|~

**SERVICE:** MOVED TO: 740049C  
LINE: E  
**DESCRIPTION:** MOVED TO: 740049C  
LINE: E ~|~MOVED TO: 740049C  
LINE: E ~|~

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**68102 MILES**

**DATE:** 06/12/2019

**REPAIR#** 740049C  
**REPORTED BY:** Lexus of Watertown

**SERVICE:**  
**DESCRIPTION:** 70,000 MILE  
SERVICE - REPLACE OIL AND  
FILTER, REPLACE CABIN AIR

**SERVICE:** MOUNT AND BALANCE 4  
TIRES  
**DESCRIPTION:** MOUNT AND  
BALANCE 4 TIRES ~|~MOUNT AND

FILTER, ROTATE TIRES, SET TIRE  
PRE ~|~70,000 MILE SERVICE -  
REPLACE OIL AND FILTER,  
REPLACE CABIN AIR FILTER,  
ROTATE TIRES, SET TIRE  
PRESSURE, INSPECT BRAKES, TOP  
ALL FLUIDS, L...**READ MORE**  
(**0**)70,000 MILE SERVICE - REPLACE  
OIL AND FILTER, REPLACE CABIN  
AIR FILTER, ROTATE TIRES, SET  
TIRE PRE

**SERVICE:** PERFORM 4-WHEEL  
ALIGNMENT  
**DESCRIPTION:** PERFORM 4-WHEEL  
ALIGNMENT ~|~PERFORM 4-  
WHEEL ALIGNMENT  
~|~RECOMMENDED  
MAINTENANCE ~|~200  
PERFORMED ALIGNMENT.

**SERVICE:** PROVIDE LOANER  
VEHICLE FOR A FEW HOURS  
**DESCRIPTION:** PROVIDE LOANER  
VEHICLE FOR A FEW HOURS  
~|~PROVIDE LOANER VEHICLE  
FOR A FEW HOURS ~|~PROVIDED  
LOANER VEHICLE FOR A FEW  
HOURS A COURTESY TO A  
VALUED GUEST

BALANCE 4 NEW TIRES SAME AS  
CLIENT HAS ON THERE NOW ~|~  
~|~200 MOUNTED AND BALANCED  
FOUR NEW TIRES.

**SERVICE:** PERFORM STATE  
INSPECTION  
**DESCRIPTION:** PERFORM STATE  
INSPECTION ~|~PERFORM STATE  
INSPECTION ~|~ ~|~COMPLETED

**SERVICE:** REPLACE BURNT BULB  
**DESCRIPTION:** REPLACE BURNT  
BULB ~|~REPLACE BURNT BULB  
~|~BULB BURNT OUT ~|~20  
REPLACED L/F SIDE  
MARKER/PARKING LIGHT BULB.

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**56815 MILES**

**DATE: 06/28/2018**

**REPAIR#** 0702974

**REPORTED BY:** Lexus of Watertown

**SERVICE:**

**DESCRIPTION:** SPIFF VEHICLE -  
CLEAN VEHICLE USING MORE



DETAIL - CLEAN RIMS,, DRESS  
TIRES, CLEAN ALL WINDOWS, WIP  
~|~SPIFF VEHICLE - CLEAN  
VEHICLE USING MORE DETAIL -  
CLEAN RIMS,, DRESS TIRES,  
CLEAN ALL WINDOWS, WIPE  
DASH AND CENTER CONSOLE,  
WASH VACUUM, ...**READ MORE**  
**()**SPIFF VEHICLE - CLEAN  
VEHICLE USING MORE DETAIL -  
CLEAN RIMS,, DRESS TIRES,  
CLEAN ALL WINDOWS, WIP

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**56814 MILES**

**DATE: 06/22/2018**

**REPAIR#** 0699578

**REPORTED BY:** Lexus of Watertown

**SERVICE:** MOVED TO: 699578C

LINE: A

**DESCRIPTION:** MOVED TO: 699578C

LINE: A ~|~MOVED TO: 699578C

LINE: A ~|~

**SERVICE:** MOVED TO: 699578C

LINE: B

**DESCRIPTION:** MOVED TO: 699578C

LINE: B ~|~MOVED TO: 699578C

LINE: B ~|~

**SERVICE:** MOVED TO: 699578C

LINE: C

**DESCRIPTION:** MOVED TO: 699578C

LINE: C ~|~MOVED TO: 699578C

LINE: C ~|~

**SERVICE:** MOVED TO: 699578C

LINE: D

**DESCRIPTION:** MOVED TO: 699578C

LINE: D ~|~MOVED TO: 699578C

LINE: D ~|~

**SERVICE:** MOVED TO: 699578C

LINE: E

**DESCRIPTION:** MOVED TO: 699578C

LINE: E ~|~MOVED TO: 699578C

LINE: E ~|~

**SERVICE:** MOVED TO: 699578C

LINE: F

**DESCRIPTION:** MOVED TO: 699578C

LINE: F ~|~MOVED TO: 699578C

LINE: F ~|~

**SERVICE:** MOVED TO: 699578C

LINE: G

**SERVICE:** MOVED TO: 699578C

LINE: H

**DESCRIPTION:** MOVED TO: 699578C  
LINE: G ~|~MOVED TO: 699578C  
LINE: G ~|~

**SERVICE:** MOVED TO: 699578C  
LINE: I  
**DESCRIPTION:** MOVED TO: 699578C  
LINE: I ~|~MOVED TO: 699578C  
LINE: I ~|~

**SERVICE:** MOVED TO: 699578C  
LINE: K  
**DESCRIPTION:** MOVED TO: 699578C  
LINE: K ~|~MOVED TO: 699578C  
LINE: K ~|~

**SERVICE:** MOVED TO: 699578C  
LINE: M  
**DESCRIPTION:** MOVED TO: 699578C  
LINE: M ~|~MOVED TO: 699578C  
LINE: M ~|~

**SERVICE:** MOVED TO: 699578C  
LINE: O  
**DESCRIPTION:** MOVED TO: 699578C  
LINE: O ~|~MOVED TO: 699578C  
LINE: O ~|~

**DESCRIPTION:** MOVED TO: 699578C  
LINE: H ~|~MOVED TO: 699578C  
LINE: H ~|~

**SERVICE:** MOVED TO: 699578C  
LINE: J  
**DESCRIPTION:** MOVED TO: 699578C  
LINE: J ~|~MOVED TO: 699578C  
LINE: J ~|~

**SERVICE:** MOVED TO: 699578C  
LINE: L  
**DESCRIPTION:** MOVED TO: 699578C  
LINE: L ~|~MOVED TO: 699578C  
LINE: L ~|~

**SERVICE:** MOVED TO: 699578C  
LINE: N  
**DESCRIPTION:** MOVED TO: 699578C  
LINE: N ~|~MOVED TO: 699578C  
LINE: N ~|~

**SERVICE:** R AND R SECONDARY  
AIR INJECTION PUMP W/COVER,  
AIR SWITCH  
**DESCRIPTION:** R AND R  
SECONDARY AIR INJECTION PUMP  
W/COVER, AIR SWITCH ~|~C/S  
CHECK ENGINE LIGHT IS ON -  
PLEASE PERFORM DIAGNOSTIC  
AND ADVISE ~|~AIR PUMP FAN  
DETERIORATED DAMAGING  
SWITCHING VALVES ~|~56812  
REPLACED AIR PUMP AND  
SWITCHING VALVES PER L-  
SB-...**READ MORE ()**

**REPAIR#** 699578C

**REPORTED BY:** Lexus of Watertown

**SERVICE:**

**DESCRIPTION:** 60000 MILE SERVICE,OIL AND FILTER CHANGE,ROTATE AND BALANCE TIRES,REPLACE BRAKE FLUID,LEXUS MULTI ~|~60000 MILE SERVICE,OIL AND FILTER CHANGE,ROTATE AND BALANCE TIRES,REPLACE BRAKE FLUID,LEXUS MULTI PT INSPECTION,WIPER INSERTS,LUBE ALL LOCK...**READ MORE ( )**60000 MILE SERVICE,OIL AND FILTER CHANGE,ROTATE AND BALANCE TIRES,REPLACE BRAKE FLUID,LEXUS MULTILEXUS LOANER : NO CHARGE FOR LEXUS, TOLLS OR MILEAGE DRIVEN PLEASE REPLACE GAS YOU USE AS COURTES ~|~LEXUS LOANER : NO CHARGE FOR LEXUS, TOLLS OR MILEAGE DRIVEN PLEASE REPLACE GAS YOU USE AS COURTESY TO NEXT GUEST \$30 FEE PER 1/4 TANK FOR G...**READ MORE ( )**LEXUS LOANER : NO CHARGE FOR LEXUS, TOLLS OR MILEAGE DRIVEN PLEASE REPLACE GAS YOU USE AS COURTES

**SERVICE:** BODY (WINDOW/DOOR)

**DESCRIPTION:** BODY (WINDOW/DOOR) ~|~RAIN SENSOR MISSING PIECES ( CUSTOMER HAS) REPAIR OR REPLACE AS NEEDED ~|~ ~|~56812 RESECURED RAIN SENSOR

**SERVICE:** ADVISE ON SHAKES CONCERN

**DESCRIPTION:** ADVISE ON SHAKES CONCERN ~|~CUSTOEMR STATES STEERING WHEEL SHAKES WHEN BRAKING FROM HIGH SPEEDS ~|~ ~|~56812 AT INSPECTION FOUND THAT THE FRONT AND REAR BRAKES MEASURED AT 1MM, RECOMMEND REPLACING FRONT AND REAR BRAKE PADS, ROTORS AND SHIMS...**READ MORE ( )**

**SERVICE:** COMPLETED

**DESCRIPTION:** COMPLETED ~|~SAKO TO LOOK AS FENDER / MISSING CLIPS ~|~COMPLETED ~|~CLIENT WOULD LIKE THE ENTIRE ENGINE BAY THOROUGHLY CLEANED AND DETAILED ~|~

**SERVICE:** FULL DETAIL COMPLETE

**DESCRIPTION:** FULL DETAIL  
COMPLETE ~|~FULL DETAIL ~|~

**SERVICE:** PERFORM 4-WHEEL  
ALIGNMENT

**DESCRIPTION:** PERFORM 4-WHEEL  
ALIGNMENT ~|~PERFORM 4-  
WHEEL ALIGNMENT  
~|~RECOMMENDED  
MAINTENANCE ~|~56812  
PERFORMED 4 WHEEL  
ALIGNMENT

**SERVICE:** REPLACE DRIVE BELT

**DESCRIPTION:** REPLACE DRIVE  
BELT ~|~REPLACE DRIVE BELT ~|~  
~|~56812 REPLACED DRIVE BELT

**SERVICE:** REPLACE PASSENGER  
FRONT MIRROR ASSEMBLY

**DESCRIPTION:** REPLACE  
PASSENGER FRONT MIRROR  
ASSEMBLY ~|~CLIENT STATES THE  
PASSENGER SIDE MIRROR IS  
BROKEN, PLEASE INSPECT AD  
ADVISE ~|~ ~|~56812 PASSENGER  
FRONT MIRROR ASSEMBLY IS  
BROKEN, RECOMMEND  
REPLACING. REPLACED  
PASSENGER SIDE MIRROR  
HOUSING

**SERVICE:** INSTALLED

**DESCRIPTION:** INSTALLED  
~|~REPLACE MISSING TOW HITCH  
COVER ~|~ ~|~56812 INSTALLED  
NEW TOW HITCH COVER.

**SERVICE:** PERFORM STATE  
INSPECTION

**DESCRIPTION:** PERFORM STATE  
INSPECTION ~|~PERFORM STATE  
INSPECTION ~|~ ~|~56812  
COMPLETED STATE INSPECTION

**SERVICE:** REPLACE FRONT BRAKE  
PADS, ROTORS, AND SHIMS

**DESCRIPTION:** REPLACE FRONT  
BRAKE PADS, ROTORS, AND  
SHIMS ~|~REPLACE FRONT BRAKE  
PADS, ROTORS, AND SHIMS ~|~  
~|~56812 REPLACED FRONT BRAKE  
PADS, ROTORS AND SHIMS

**SERVICE:** REPLACE REAR BRAKE  
PADS, ROTORS, AND SHIMS

**DESCRIPTION:** REPLACE REAR  
BRAKE PADS, ROTORS, AND  
SHIMS ~|~REPLACE REAR BRAKE  
PADS, ROTORS, AND SHIMS ~|~  
~|~56812 REPLACED REAR BRAKE  
PADS, ROTORS AND SHIMS

**SERVICE:** RESET MAINTENANCE LIGHT  
**DESCRIPTION:** RESET MAINTENANCE LIGHT ~|~RESET MAINTENANCE LIGHT ~|~ ~|~56812 MAINTENANCE LIGHT WAS RESET

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**52479 MILES**

**DATE:** 06/16/2017

**REPAIR#** 0661154  
**REPORTED BY:** Lexus of Watertown

**SERVICE:** PERFORM STATE INSPECTION  
**DESCRIPTION:** PERFORM STATE INSPECTION ~|~PERFORM STATE INSPECTION ~|~

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**51822 MILES**

**DATE:** 03/09/2017

**REPAIR#** 0649624  
**REPORTED BY:** Lexus of Watertown

**SERVICE:**  
**DESCRIPTION:** 50000 MILE REPLACE OIL AND FILTER,ROTATE TIRES,SET TIRE PRESSURE,INSPECT BRAKES,TOP ALL FLUIDS,LEX ~|~50000 MILE REPLACE OIL AND FILTER,ROTATE TIRES,SET TIRE PRESSURE,INSPECT BRAKES,TOP ALL FLUIDS,LEXUS MULTI PT INSPECTION,CHECK WIPERS,ROAD...**READ MORE**

**SERVICE:** PERFORMED FRONT DIFFERENTIAL FLUID SERVICE  
**DESCRIPTION:** PERFORMED FRONT DIFFERENTIAL FLUID SERVICE ~|~FRONT DIFFERENTIAL SERVICE: NEED PRICE FOR FRONT DIFF SERVICE (465350684) ~|~ ~|~51821 PERFORMED FRONT DIFFERENTIAL SERVICE

( )50000 MILE REPLACE OIL AND  
FILTER,ROTATE TIRES,SET TIRE  
PRESSURE,INSPECT BRAKES,TOP  
ALL FLUIDS,LEX

**SERVICE:** PERFORMED REAR  
DIFFERENTIAL FLUID SERVICE  
**DESCRIPTION:** PERFORMED REAR  
DIFFERENTIAL FLUID SERVICE  
~|~REAR DIFFERENTIAL SERVICE:  
NEED PRICE FOR REAR DIFF  
SERVICE (465350884) ~|~ ~|~51821  
PERFORMED REAR DIFFERENTIAL  
SERVICE

**SERVICE:** RESET MAINTENANCE  
LIGHT  
**DESCRIPTION:** RESET  
MAINTENANCE LIGHT ~|~RESET  
MAINTENANCE LIGHT ~|~ ~|~51821  
MAINTENANCE LIGHT WAS RESET

**SERVICE:** PERFORMED TRANSFER  
CASE FLUID SERVICE  
**DESCRIPTION:** PERFORMED  
TRANSFER CASE FLUID SERVICE  
~|~TRANSFER CASE SERVICE:  
NEED PRICE FOR TRANSFER CASE  
SERVICE (465351222) ~|~ ~|~51821  
PERFORMED TRANSFER CASE  
SERVICE

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**49718 MILES**

**DATE:** 09/14/2016

**REPAIR#** 0629410  
**REPORTED BY:** Lexus of Watertown

**SERVICE:** MILEAGE OUT  
**DESCRIPTION:** MILEAGE OUT  
~|~MILEAGE OUT ~|~

**SERVICE:** REPLACE BATTERY  
**DESCRIPTION:** REPLACE BATTERY  
~|~REPLACE VEHICLE BATTERY  
~|~POOR BATTERY CHARGE

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**49688 MILES**

**DATE:** 09/14/2016

**REPAIR#** 0628605  
**REPORTED BY:** Lexus of Watertown

**SERVICE:** MOVED TO: 628605C  
LINE: A  
**DESCRIPTION:** MOVED TO: 628605C  
LINE: A ~|~MOVED TO: 628605C  
LINE: A ~|~

**SERVICE:** MOVED TO: 628605C  
LINE: C  
**DESCRIPTION:** MOVED TO: 628605C  
LINE: C ~|~MOVED TO: 628605C  
LINE: C ~|~

**SERVICE:** MOVED TO: 628605C  
LINE: E  
**DESCRIPTION:** MOVED TO: 628605C  
LINE: E ~|~MOVED TO: 628605C  
LINE: E ~|~

**SERVICE:** MOVED TO: 628605C  
LINE: G  
**DESCRIPTION:** MOVED TO: 628605C  
LINE: G ~|~MOVED TO: 628605C  
LINE: G ~|~

**SERVICE:** MOVED TO: 628605C  
LINE: B  
**DESCRIPTION:** MOVED TO: 628605C  
LINE: B ~|~MOVED TO: 628605C  
LINE: B ~|~

**SERVICE:** MOVED TO: 628605C  
LINE: D  
**DESCRIPTION:** MOVED TO: 628605C  
LINE: D ~|~MOVED TO: 628605C  
LINE: D ~|~

**SERVICE:** MOVED TO: 628605C  
LINE: F  
**DESCRIPTION:** MOVED TO: 628605C  
LINE: F ~|~MOVED TO: 628605C  
LINE: F ~|~

**SERVICE:** PWR WNDW RGULATR  
MOTOR REAR DR, ONE SIDE  
**DESCRIPTION:** PWR WNDW  
RGULATR MOTOR REAR DR, ONE  
SIDE ~|~CUSTOMER STATES RIGHT  
REAR WINDOW WHEN GOING UP  
STOPS AT TOP AND COMES BACK  
DOWN ~|~REGULATOR BENT  
CAUSING MOTOR TO OVERHEAT  
~|~49686 REPLACED RIGHT REAR  
WINDOW REGULATOR ALONG  
WITH WINDOW MOTOR A...**READ  
MORE ()**

---

**49688 MILES**

**DATE: 09/13/2016**

**REPAIR#** 628605C  
**REPORTED BY:** Lexus of Watertown

**SERVICE:**

**DESCRIPTION:** COULD NOT DUPLICATE CUSTOMER CONCERN, INSPECTED BRAKING SYSTEM, WORKING AS DESIGNED.

~|~CUSTOMER HAD TO PRESS ON BRAKE PEDAL VERY HARD NUMEROUS TIMES DURING SPIN OUT AND NOW FEELS THE BRAKE PEDAL GOES TOO FAR DOWN, MAY HAVE DAMAGED SOMETHIN...**READ MORE ()** COULD NOT DUPLICATE CUSTOMER CONCERN, INSPECTED BRAKING SYSTEM, WORKING AS DESIGNED. MOUNT AND BALANCE BEST TIRE REMOVED FRONT VEHICLE ONTO NEW RIM. SENSOR WILL NEED TO BE PROGRAMMED ~|~[OTHER]: TIRE SENSOR AND FIT KIT (360661071) ~|~ ~|~49686 REPLACED RIM AND NEW TIRE SENSOR. TIRE SENSOR ID FOR EXTRA SENSOR IS 4A7D8B3 MOUNT AND BALANCE BEST TIRE REMOVED FRONT VEHICLE ONTO NEW RIM. SENSOR WILL NEED TO BE PROGRAMMED

**SERVICE:** MOUNT AND BALANCE 4 TIRES

**DESCRIPTION:** MOUNT AND BALANCE 4 TIRES ~|~CUSTOMER REQUESTS BEST TIRE COMING OFF TO BE MOUNTED/BALANCED TO NEW RIM AND SET ASIDE IN TRUNK ~|~ ~|~49686 MOUNTED TIRE ON NEW RIM

**SERVICE:** REFER TO LINE H

**SERVICE:** FOUND ALL OF CHARGING SYSTEM TO CURRENTLY BE WORKING AS DESIGNED

**DESCRIPTION:** FOUND ALL OF CHARGING SYSTEM TO CURRENTLY BE WORKING AS DESIGNED ~|~CUSTOMER REQUESTS TO HAVE ALTERNATOR, STARTER AND BATTERY REPLACED. VEHICLE WOULD NOT START. ADVISE. // ~|~ ~|~49686 INSPECTED THE CHARGING SYSTEM + STARTER SYSTEM + BATTE...**READ MORE ()**

**SERVICE:** PERFORM 4-WHEEL ALIGNMENT

**DESCRIPTION:** PERFORM 4-WHEEL ALIGNMENT ~|~PERFORM 4-WHEEL ALIGNMENT (359779013) ~|~ ~|~49686 PERFORMED ALIGNMENT

**SERVICE:** SUSPENSION NOT LEAKING OR SHOWING



**DESCRIPTION:** REFER TO LINE H  
~|[OTHER]: EXTRA RIM 4261A-  
60090 (360664907) ~|~ ~|~49686  
MOUNTED BEST TIRE ON EXTRA  
RIM

ABNORMAL SIGNS OF WEAR  
**DESCRIPTION:** SUSPENSION NOT  
LEAKING OR SHOWING  
ABNORMAL SIGNS OF WEAR  
~|~CUSTOMER STATES HAD  
VEHICLE SPIN OUT , CHECK TIRES,  
SUSPENSION ETC. ~|~ ~|~49686  
SUSPENSION IS FINE AND TIRES  
ARE NOW NEW.

---

**47776 MILES**

**DATE:** 07/27/2016

**REPAIR#** 0623619

**REPORTED BY:** Lexus of Watertown

**SERVICE:** 47776

**DESCRIPTION:** 47776 ~|~MILEAGE  
OUT ~|~

**SERVICE:** BRKAES ARE

OPERATING AS DESINED AT THIS  
TIME

**DESCRIPTION:** BRKAES ARE  
OPERATING AS DESINED AT THIS  
TIME ~|~CUSTOMER STATES, THE  
BRAKES ARE NOT STOPING THE  
CAR- THE PEDAL GOES TO FAR  
DOWN TO THE FLOOR ~|~ ~|~47775  
DURING A ROAD TEST WITH  
CLIENT AND AT  
INSPECTION,COULD NOT VERIFY  
ANY ABNORMAL BRAKING...**READ  
MORE ()**

---

**46609 MILES**

**DATE:** 06/14/2016

**REPAIR#** 0618035

**REPORTED BY:** Lexus of Watertown

**SERVICE:** MOVED TO: 618035C  
LINE: A  
**DESCRIPTION:** MOVED TO: 618035C  
LINE: A ~|~MOVED TO: 618035C  
LINE: A ~|~

**SERVICE:** MOVED TO: 618035C  
LINE: C  
**DESCRIPTION:** MOVED TO: 618035C  
LINE: C ~|~MOVED TO: 618035C  
LINE: C ~|~

**SERVICE:** MOVED TO: 618035C  
LINE: E  
**DESCRIPTION:** MOVED TO: 618035C  
LINE: E ~|~MOVED TO: 618035C  
LINE: E ~|~

**SERVICE:** MOVED TO: 618035C  
LINE: G  
**DESCRIPTION:** MOVED TO: 618035C  
LINE: G ~|~MOVED TO: 618035C  
LINE: G ~|~

**SERVICE:** MOVED TO: 618035C  
LINE: I  
**DESCRIPTION:** MOVED TO: 618035C  
LINE: I ~|~MOVED TO: 618035C  
LINE: I ~|~

**SERVICE:** MOVED TO: 618035C  
LINE: B  
**DESCRIPTION:** MOVED TO: 618035C  
LINE: B ~|~MOVED TO: 618035C  
LINE: B ~|~

**SERVICE:** MOVED TO: 618035C  
LINE: D  
**DESCRIPTION:** MOVED TO: 618035C  
LINE: D ~|~MOVED TO: 618035C  
LINE: D ~|~

**SERVICE:** MOVED TO: 618035C  
LINE: F  
**DESCRIPTION:** MOVED TO: 618035C  
LINE: F ~|~MOVED TO: 618035C  
LINE: F ~|~

**SERVICE:** MOVED TO: 618035C  
LINE: H  
**DESCRIPTION:** MOVED TO: 618035C  
LINE: H ~|~MOVED TO: 618035C  
LINE: H ~|~

**SERVICE:** REAR DR OUTSIDE H&LE  
ASSY ONE SIDE  
**DESCRIPTION:** REAR DR OUTSIDE  
H&LE ASSY ONE SIDE  
~|~CUSTOMER STATES REAR DOOR  
HATCH HANDLE WON'T OPEN  
FROM OUTSIDE ~|~REAR DOOR  
OUTSIDE HANDLE PIVOT BINDING  
~|~46609 REPLACED REAR DOOR  
OUTSIDE HANDLE

**REPAIR#** 618035C

**REPORTED BY:** Lexus of Watertown

**SERVICE:**

**DESCRIPTION:** 45000 MILES SERVICE, OIL AND FILTER SERVICE, ROTATE TIRES, REPLACE AIR FILTER, REPLACE CABIN FILTER, RE ~|~45000 MILES SERVICE, OIL AND FILTER SERVICE, ROTATE TIRES, REPLACE AIR FILTER, REPLACE CABIN FILTER, REPLACE WIPERS, SMART KEY BATTERY, FUEL CLEA...**READ MORE ( )** 45000 MILES SERVICE, OIL AND FILTER SERVICE, ROTATE TIRES, REPLACE AIR FILTER, REPLACE CABIN FILTER, RERIGHT FRONT TIRE HAS EDGE WEAR BELOW SPECS. MOUNT AND BALANCE NEW TIRE TO RIGHT FRONT ~|~MOUNT & BALANCE: PRICE FOR 1 TIRE (265-60-18 BRIDGESTONE DUELER H/T) (323402247) ~|~ ~|~46609 50 328: MOUNTED AND BALANCED 1 NEW TIRE (NOW IS ON TH...**READ MORE ( )** RIGHT FRONT TIRE HAS EDGE WEAR BELOW SPECS. MOUNT AND BALANCE NEW TIRE TO RIGHT FRONT

**SERVICE:** PERFORM 4-WHEEL ALIGNMENT

**DESCRIPTION:** PERFORM 4-WHEEL ALIGNMENT ~|~PERFORM 4-WHEEL ALIGNMENT ~|~RECOMMENDED MAINTENANCE ~|~46609 120 PERFORMED ALIGNMENT

**SERVICE:** COULD NOT DUPLICATE ANY ABNORMAL FEEL OF JERKING AT THIS TIME

**DESCRIPTION:** COULD NOT DUPLICATE ANY ABNORMAL FEEL OF JERKING AT THIS TIME ~|~CUSTOMER STATES AT SPEEDS OF 40-50 MPH THERE IS A SLIGHT JERK FEEL ~|~ ~|~46609 ROAD TESTED THE VEHICLE AND COULD NOT DUPLICATE THE CUSTOMER CONCERN ABOUT THE SLIGHT JERK FEEL...**READ MORE ( )**

**SERVICE:** PERFORMED FUEL INJECTION SERVICE

**DESCRIPTION:** PERFORMED FUEL INJECTION SERVICE ~|~EFI SERVICE (FUEL INJECTION SERVICE): EFI SERVICE (323404768) ~|~ ~|~46609 120 326: PERFORMED EFI SERVICE.

**SERVICE:** PERFROMED STATE  
INSPECTION STICKER  
**DESCRIPTION:** PERFROMED STATE  
INSPECTION STICKER ~|~STATE  
INSPECTION (323401316) ~|~  
~|~46609 569:

**SERVICE:** REPLACED MISSING  
CLIPS  
**DESCRIPTION:** REPLACED  
MISSING CLIPS ~|~CUSTOMER  
STATES RIGHT SIDE SEAT BACK  
HAS COME OFF ~|~ ~|~46609 NEED  
TWO TOP CLIPS/HOOKS FOR THE  
PASSENGER SIDE FRONT SEAT  
BACK COVER. (MISSING)

**SERVICE:** REFER TO LINE C  
**DESCRIPTION:** REFER TO LINE C  
~|~[OTHER]: PRICE FOR THE  
PASSENGER SIDE FRONT SEAT  
BACK COVER TOP BOTH  
HOOKS/CLIPS (323404687) ~|~  
~|~46609 1: REPLACED BOTH TOP  
CLIPS/HOOKS + RE-INSTALLED  
THE PASSENGER SIDE FRONT  
SEAT BACK COVER.

**SERVICE:** RESET MAINTENANCE  
LIGHT  
**DESCRIPTION:** RESET  
MAINTENANCE LIGHT ~|~RESET  
MAINTENANCE LIGHT ~|~ ~|~46609  
DONE

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**42366 MILES**

**DATE:** 02/01/2016

**REPAIR#** 0602169

**REPORTED BY:** Lexus of Watertown

**SERVICE:**  
**DESCRIPTION:** LEXUS LOANER :  
NO CHARGE FOR LEXUS, TOLLS  
OR MILEAGE DRIVEN ~ PLEASE  
REPLACE GAS YOU USE AS  
COURTE ~|~LEXUS LOANER : NO  
CHARGE FOR LEXUS, TOLLS OR  
MILEAGE DRIVEN ~ PLEASE  
REPLACE GAS YOU USE AS  
COURTESY TO NEXT GUEST ~ \$30  
FEE PER 1/4 TANK ...**READ MORE**  
**()**LEXUS LOANER : NO CHARGE

**SERVICE:** REPLACED REAR BRAKE  
FIT KIT  
**DESCRIPTION:** REPLACED REAR  
BRAKE FIT KIT ~|~CUSTOMER  
STATS THERE IS A SQUEEKING  
NOISE WHEN ACCELERATING ~|~  
~|~42366 CONFIRMED NOISE  
CONCERN DURING A ROAD TEST  
WITH CLIENT. AT INSPECTION  
FOUND THE FIT KIT FOR THE  
RIGHT REAR TO BE UNSECURED  
CAUSING NOISE...**READ MORE ()**

FOR LEXUS, TOLLS OR MILEAGE  
DRIVEN ~ PLEASE REPLACE GAS  
YOU USE AS COURTE

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**39405 MILES**

**DATE: 10/16/2015**

**REPAIR#** 0588532

**REPORTED BY:** Lexus of Watertown

**SERVICE:** MOVED TO: 588532C

LINE: A

**DESCRIPTION:** MOVED TO: 588532C

LINE: A ~|~MOVED TO: 588532C

LINE: A ~|~

**SERVICE:** MOVED TO: 588532C

LINE: B

**DESCRIPTION:** MOVED TO: 588532C

LINE: B ~|~MOVED TO: 588532C

LINE: B ~|~

**SERVICE:** MOVED TO: 588532C

LINE: C

**DESCRIPTION:** MOVED TO: 588532C

LINE: C ~|~MOVED TO: 588532C

LINE: C ~|~

**SERVICE:** MOVED TO: 588532C

LINE: D

**DESCRIPTION:** MOVED TO: 588532C

LINE: D ~|~MOVED TO: 588532C

LINE: D ~|~

**SERVICE:** MOVED TO: 588532C

LINE: E

**DESCRIPTION:** MOVED TO: 588532C

LINE: E ~|~MOVED TO: 588532C

LINE: E ~|~

**SERVICE:** MOVED TO: 588532C

LINE: F

**DESCRIPTION:** MOVED TO: 588532C

LINE: F ~|~MOVED TO: 588532C

LINE: F ~|~

**SERVICE:** MOVED TO: 588532C

LINE: G

**DESCRIPTION:** MOVED TO: 588532C

LINE: G ~|~MOVED TO: 588532C

LINE: G ~|~

**SERVICE:** MOVED TO: 588532C

LINE: H

**DESCRIPTION:** MOVED TO: 588532C

LINE: H ~|~MOVED TO: 588532C

LINE: H ~|~

**SERVICE:** R. DSC BRK CALIPER

ASSY 1-SD

**DESCRIPTION:** R. DSC BRK

CALIPER ASSY 1-SD

~|~TECHNICIAN NOTED UPON

INSPECTION LEFT REAR BRAKE  
CALIPER PISTON SEIZED ~|~LEFT  
REAR BRAKE CALIPER PISTON  
SEIZED ~|~39404 REPLACED LEFT  
REAR CALIPER

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**39405 MILES**

**DATE: 10/15/2015**

**REPAIR#** 588532C

**REPORTED BY:** Lexus of Watertown

**SERVICE:**

**DESCRIPTION:** 40000 MILE  
REPLACE OIL AND FILTER,ROTATE  
TIRES,SET TIRE  
PRESSURE,INSPECT BRAKES,TOP  
ALL FLUIDS,AD ~|~40000 MILE  
REPLACE OIL AND FILTER,ROTATE  
TIRES,SET TIRE  
PRESSURE,INSPECT BRAKES,TOP  
ALL FLUIDS,ADD FUEL  
CLEANER,LEXUS MULTI PT  
INSPECTION,C...**READ MORE**  
( )40000 MILE REPLACE OIL AND  
FILTER,ROTATE TIRES,SET TIRE  
PRESSURE,INSPECT BRAKES,TOP  
ALL FLUIDS,AD

**SERVICE:** PERFORM 4-WHEEL  
ALIGNMENT

**DESCRIPTION:** PERFORM 4-WHEEL  
ALIGNMENT ~|~PERFORM 4-  
WHEEL ALIGNMENT  
~|~RECOMMENDED  
MAINTENANCE ~|~39404  
COMPLETED ALIGNMENT

**SERVICE:** HIGH-SPEED ROAD

FORCE BALANCE 4 TIRES &  
ROTATE TO BEST POSITION ON  
VEHICLE

**DESCRIPTION:** HIGH-SPEED ROAD

FORCE BALANCE 4 TIRES &  
ROTATE TO BEST POSITION ON  
VEHICLE ~|~CUSTOMER HAD TWO  
NEW TIRES REPLACED  
ELSEWHERE, RECOMMEND TO  
HIGH SPEED ROAD FORCE  
BALANCE ALL TIRES ~|~TIRE  
MAINTENANCE ~|~39404 ROAD  
FORCE BALANCED ALL FOUR  
...**READ MORE ( )**

**SERVICE:** PROGRAMMED TWO  
NEW KEYS

**DESCRIPTION:** PROGRAMMED  
TWO NEW KEYS ~|~CUSTOMER  
REQUESTS TO PURCHASE TWO  
NEW KEY FOBS / SHANKS AND  
HAVE PROGRAMMED ~|~ ~|~39404  
PROGRAMMED NEW KEY FOBS  
AND HAD SHANKS CUT, ALL KEYS  
NOW START THE VEHICLE /  
UNLOCK AND LOCK. KEY SHANKS

WORK ON KEY HOLES. ...**READ MORE ()**

**SERVICE:** REFER TO REPAIRS ON LINE F AND G  
**DESCRIPTION:** REFER TO REPAIRS ON LINE F AND G ~|~CUSTOMER STATES WHEN GOING DOWN HILL AND BRAKING THE STEERING WHEEL SHAKES BADLY ~|~ ~|~39404 FOUND THE BRAKE PADS TO LOOK OKAY, PAD MEASUREMENTS WERE F 6 / 5 R 5/ 4,5. ROTORS LOOKED OKAY AT THIS TIME, RE...**READ MORE ()**

**SERVICE:** REPLACED FRONT BRAKE PADS AND RESURFACED ROTORS  
**DESCRIPTION:** REPLACED FRONT BRAKE PADS AND RESURFACED ROTORS ~|~BRAKE JOB - FRONT (REPLACE PADS/RESURFACE ROTORS): NEED PRICE FOR FRONT PADS / RESURFACE (224202517) ~|~ ~|~39404 REPLACED PADS AND RESURFACED ROTORS

**SERVICE:** REPLACED REAR BRAKE PADS AND RESURFACED ROTORS  
**DESCRIPTION:** REPLACED REAR BRAKE PADS AND RESURFACED ROTORS ~|~BRAKE JOB - REAR (REPLACE PADS/RESURFACE ROTORS): NEED PRICE FOR FRONT PADS / RESURFACE (224202589) ~|~ ~|~39404 REPLACED PADS AND RESURFACED ROTORS

**SERVICE:** REPLACED SLIDE PINS FOR FRONT BRAKES  
**DESCRIPTION:** REPLACED SLIDE PINS FOR FRONT BRAKES ~|~ [OTHER]: NEW SLIDE PINS AND SPRING KIT FOR FRONT BRAKES (224247178) ~|~ ~|~39404 REPLACED FRONT SLIDE PINS AND SPRING KIT DUE TO RUST BUILD UP CAUSING THEM TO FREEZE INSIDE THE CALIPER

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**32001 MILES**

**DATE:** 04/08/2015

**REPAIR#** 0564360  
**REPORTED BY:** Lexus of Watertown

**SERVICE:**  
**DESCRIPTION:** 30000 MILE SERVICE,OIL AND FILTER CHANGE,ROTATE AND BALANCE TIRES,REPLACE BRAKE FLUID,ADD FUEL CLE ~|~30000

**SERVICE:** 32000  
**DESCRIPTION:** 32000 ~|~MILEAGE OUT ~|~ ~|~31999 32000

MILE SERVICE,OIL AND FILTER  
CHANGE,ROTATE AND BALANCE  
TIRES,REPLACE BRAKE  
FLUID,ADD FUEL CLEANER,LEXUS  
MULTI PT INSPECTION,WIPER  
INS...**READ MORE ()**30000 MILE  
SERVICE,OIL AND FILTER  
CHANGE,ROTATE AND BALANCE  
TIRES,REPLACE BRAKE  
FLUID,ADD FUEL CLELEXUS  
LOANER : NO CHARGE FOR  
LEXUS, TOLLS OR MILEAGE  
DRIVEN ~ PLEASE REPLACE GAS  
YOU USE AS COURTE ~LEXUS  
LOANER : NO CHARGE FOR  
LEXUS, TOLLS OR MILEAGE  
DRIVEN ~ PLEASE REPLACE GAS  
YOU USE AS COURTESY TO NEXT  
GUEST ~ \$30 FEE PER 1/4 TANK  
...**READ MORE ()**LEXUS LOANER :  
NO CHARGE FOR LEXUS, TOLLS  
OR MILEAGE DRIVEN ~ PLEASE  
REPLACE GAS YOU USE AS  
COURTE

**SERVICE:** MOUNT AND BALANCE  
NEW TIRE TO LEFT FRONT  
**DESCRIPTION:** MOUNT AND  
BALANCE NEW TIRE TO LEFT  
FRONT ~TIRES - 1: PRICE FOR 1  
TIRE (265-60-18 BRIDGESTONE  
DUELER H/T) (161839571) ~  
~31999 50 287: MOUNTED AND  
BALANCED 1 NEW TIRE (L/F)

**SERVICE:** REPLACED KEY FOB  
BATTERY  
**DESCRIPTION:** REPLACED KEY  
FOB BATTERY ~REPLACE KEY  
BATTERY ~ ~31999 REPLACED  
KEY FOB BATTERY

**SERVICE:** PERFORM 4-WHEEL  
ALIGNMENT  
**DESCRIPTION:** PERFORM 4-WHEEL  
ALIGNMENT ~PERFORM 4-  
WHEEL ALIGNMENT  
~RECOMMENDED  
MAINTENANCE ~31999 120  
PERFORMED ALIGNMENT

**SERVICE:** REPLACED RIGHT REAR  
MUD FLAP  
**DESCRIPTION:** REPLACED RIGHT  
REAR MUD FLAP ~CUSTOMER  
STATES THAT THERE IS A PART  
THAT FELL OFF OF HER VEHICLE-  
THE PART IS IN THE REAR HATCH



AREA- PLEASE CHECK ~|~ ~|~31999  
50 THE PIECE THAT FELL OFF THE  
VEHICLE IS THE R/R MUD-FLAP, IT  
IS BROKEN (ALL T...**READ MORE ()**

**SERVICE:** RESET MAINTENANCE  
LIGHT  
**DESCRIPTION:** RESET  
MAINTENANCE LIGHT ~|~RESET  
MAINTENANCE LIGHT ~|~ ~|~31999  
DONE

**SERVICE:** TIRES BALANCED PART  
OF 30K SERVICE  
**DESCRIPTION:** TIRES BALANCED  
PART OF 30K SERVICE  
~|~CUSTOMER STATES THAT THE  
VEHICLE'S STEERING WHEEL  
SHAKES AT HIGHER SPEEDS ~|~  
~|~31999 WE GOING TO BALANCE  
THE TIRES (PART OF THE 30K  
SERVICE) FIRST.

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**30114 MILES**

**DATE:** 01/22/2015

**REPAIR#** 0555408  
**REPORTED BY:** Lexus of Watertown

**SERVICE:** BATTERY  
**DESCRIPTION:** BATTERY  
~|~CUSTOMER STATES HAD TO  
JUMP START TWICE TODAY  
~|~BATTERY FAILED LOAD TEST  
~|~30114 REPLACED BATTERY

**SERVICE:** BATTERY COMB:  
BATTERY  
**DESCRIPTION:**

---

**23465 MILES**

**DATE:** 07/08/2014

**REPAIR#** 0530927  
**REPORTED BY:** Lexus of Watertown

**SERVICE:**  
**DESCRIPTION:** BRAKE JOB -  
FRONT (REPLACE

**SERVICE:** COMPLETE DETAIL  
**DESCRIPTION:** COMPLETE DETAIL  
~|~COMPLETE DETAIL ~|~

PADS/RESURFACE ROTORS):  
FRONT BRAKE PADS,,RESURFACE  
BOTH FRONT ROTORS ( ~|~BRAKE  
JOB - FRONT (REPLACE

PADS/RESURFACE ROTORS):  
FRONT BRAKE PADS,,RESURFACE  
BOTH FRONT ROTORS (62273473)  
~|~ ~|~23463 REPLACED FRONT  
BR...**READ MORE ()**BRAKE JOB -  
FRONT (REPLACE

PADS/RESURFACE ROTORS):  
FRONT BRAKE PADS,,RESURFACE  
BOTH FRONT ROTORS (BRAKE JOB  
- REAR (REPLACE

PADS/RESURFACE ROTORS): REAR  
BRAKE PADS,,RESURFACE BOTH  
REAR ROTORS. (62 ~|~BRAKE JOB -  
REAR (REPLACE PADS/RESURFACE

ROTORS): REAR BRAKE  
PADS,,RESURFACE BOTH REAR  
ROTORS. (62273605) ~|~ ~|~23463  
REPLACED REAR BRAKE...**READ**

**MORE ()**BRAKE JOB - REAR  
(REPLACE PADS/RESURFACE  
ROTORS): REAR BRAKE

PADS,,RESURFACE BOTH REAR  
ROTORS. (62

**SERVICE:** MISCELLANEOUS

**DESCRIPTION:** MISCELLANEOUS

~|~CUSTOMER STATES WENT TO  
GET STATE INSPECTION AND WAS  
TOLD BRAKES WERE ALMOST  
METAL TO METAL. (4MM  
MEASURED HERE 2K MILES AGO  
IN MAY) ~|~ ~|~23463 AT  
INSPECTION FOUND THE FRONT  
BRAKES TO MEASURE AT 3.25MM  
AND THE REAR BRAKES...**READ**  
**MORE ()**

**SERVICE:** WHEELS & TIRES

**DESCRIPTION:** WHEELS & TIRES

~|~CHECK TREAD DEPTH, SEEM  
LOW ON EDGES ~|~ ~|~23463 AT  
INSPECTION FOUND THE RIGHT  
FRONT TIRE TO MEASURE AT  
5/32,,LEFT FRONT AT 9/32,,LEFT  
REAR AT 6/32 AND RIGHT REAR AT  
5/32 ALL HAVE SLIGHT INNER  
EDGE WEAR

**REPAIR#** 0525873

**REPORTED BY:** Lexus of Watertown

**SERVICE:**

**DESCRIPTION:** 20000 MILE  
REPLACE OIL AND FILTER,ROTATE  
TIRES,SET TIRE  
PRESSURE,INSPECT BRAKES,TOP  
ALL FLUIDS,AD ~|~20000 MILE  
REPLACE OIL AND FILTER,ROTATE  
TIRES,SET TIRE  
PRESSURE,INSPECT BRAKES,TOP  
ALL FLUIDS,ADD FUEL  
CLEANER,LEXUS MULTI PT  
INSPECTION,C...**READ MORE**  
(**Q**)20000 MILE REPLACE OIL AND  
FILTER,ROTATE TIRES,SET TIRE  
PRESSURE,INSPECT BRAKES,TOP  
ALL FLUIDS,AD

**SERVICE:** REPLACE BOTH FRONT  
WIPER INSERTS

**DESCRIPTION:** REPLACE BOTH  
FRONT WIPER INSERTS  
~|~REPLACE BOTH FRONT WIPER  
INSERTS ~|~WIPERS WORN OUT  
~|~21220 REPLACED FRONT WIPER  
INSERTS

**SERVICE:** 21221

**DESCRIPTION:** 21221 ~|~MILEAGE  
OUT ~|~ ~|~21220 MILEAGE OUT  
21221

**SERVICE:** RESET MAINTENANCE  
LIGHT

**DESCRIPTION:** RESET  
MAINTENANCE LIGHT ~|~RESET  
MAINTENANCE LIGHT ~|~ ~|~21220  
RESET ALL MAINTENANCE  
LIGHTS

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**15475 MILES**

**DATE:** 11/15/2013

**REPAIR#** 0504681

**REPORTED BY:** Lexus of Watertown

**SERVICE:**

**SERVICE:** ENGINE AIR FILTER  
REPLACEMENT (39475657)

**DESCRIPTION:** 15K LIGHT - ROTATE TIRES, RESET TIRE PRESSURES, PERFORM LEXUS MULTI-POINT INSPECTION, INSPECT CABI ~|~15K LIGHT - ROTATE TIRES, RESET TIRE PRESSURES, PERFORM LEXUS MULTI-POINT INSPECTION, INSPECT CABIN AIR FILTER, INSPECT AND TOP OFF FLUIDS...**READ MORE ( )**15K LIGHT - ROTATE TIRES, RESET TIRE PRESSURES, PERFORM LEXUS MULTI-POINT INSPECTION, INSPECT CABI

**SERVICE:** MILEAGE OUT

**DESCRIPTION:** MILEAGE OUT  
~|~MILEAGE OUT ~|~ ~|~15474 15474

**SERVICE:** PERFORM 4-WHEEL ALIGNMENT  
**DESCRIPTION:** PERFORM 4-WHEEL ALIGNMENT ~|~PERFORM 4-WHEEL ALIGNMENT ~|~RECOMMENDED MAINTENANCE ~|~15474 ALIGNMENT COMPLETED.

**SERVICE:** REPLACE CABIN AIR FILTER  
**DESCRIPTION:** REPLACE CABIN AIR FILTER ~|~AC FILTER REPLACEMENT (39475637) ~|~ ~|~15474 REPLACED ENGINE AIR FILTER. 386:

**DESCRIPTION:** ENGINE AIR FILTER REPLACEMENT (39475657) ~|~ENGINE AIR FILTER REPLACEMENT (39475657) ~|~ ~|~15474 REPLACED A/C CABIN FILTER. 161:

**SERVICE:** MISCELLANEOUS  
**DESCRIPTION:** MISCELLANEOUS  
~|~REPLACE KEY BATTERY ~|~ ~|~15474 KEY BATTERY REPLACED.

**SERVICE:** REPLACE BOTH FRONT WIPER INSERTS  
**DESCRIPTION:** REPLACE BOTH FRONT WIPER INSERTS ~|~REPLACE BOTH FRONT WIPER INSERTS ~|~WIPERS WORN OUT ~|~15474 REPLACED BOTH FRONT WIPER INSERTS.

**SERVICE:** RESET MAINTENANCE LIGHT  
**DESCRIPTION:** RESET MAINTENANCE LIGHT ~|~RESET MAINTENANCE LIGHT ~|~ ~|~15474 MAINTENANCE LIGHT RESET.

**REPAIR#** 0487560

**REPORTED BY:** Lexus of Watertown

**SERVICE:** 10,000 MILE FULL

SERVICE

**DESCRIPTION:** 10,000 MILE FULL

SERVICE ~|~10,000 MILE FULL

SERVICE ~|~10K ~|~9486

PERFORMED 10K FULL SERVICE

TIRES AT 10/32 TREAD TIRE

PRESSURES SETT TO 36PSI FRONT

AND REAR BRAKES AT 10MM

STATE INSPECTION DUE AT 06/2014

BATTERY IS AT 12.65V

**SERVICE:** MOVED TO: 487560C

LINE: B

**DESCRIPTION:** MOVED TO: 487560C

LINE: B ~|~MOVED TO: 487560C

LINE: B

**SERVICE:** MOVED TO: 487560C

LINE: A

**DESCRIPTION:** MOVED TO: 487560C

LINE: A ~|~MOVED TO: 487560C

LINE: A

---

**9487 MILES**

**DATE:** 06/21/2013

**REPAIR#** 487560C

**REPORTED BY:** Lexus of Watertown

**SERVICE:** PERFORM STATE

INSPECTION

**DESCRIPTION:** PERFORM STATE

INSPECTION ~|~PERFORM STATE

INSPECTION ~|~ ~|~9486 STICKER

DONE

**SERVICE:** RESET MAINTENANCE

LIGHT

**DESCRIPTION:** RESET

MAINTENANCE LIGHT ~|~RESET

MAINTENANCE LIGHT ~|~ ~|~9486

RESET MAINTENANCE LIGHST.

---

**4740 MILES**

**DATE:** 01/11/2013

**REPAIR#** 0470621

**REPORTED BY:** Lexus of Watertown

**SERVICE:** 4740

**DESCRIPTION:** 4740 ~|~MILEAGE

OUT ~|~ ~|~4739 4740

**SERVICE:** RESET MAINTENANCE  
LIGHT

**DESCRIPTION:** RESET

MAINTENANCE LIGHT ~|~RESET

MAINTENANCE LIGHT ~|~ ~|~4739

RESET MAINT LIGHT

**SERVICE:** 5,000 MILE LIGHT

SERVICE

**DESCRIPTION:** 5,000 MILE LIGHT

SERVICE ~|~5,000 MILE LIGHT

SERVICE ~|~5K ~|~4739 50

COMPLETED 5K LITE SERVICE

**SERVICE:** TECHNICIAN NOTED

LEFT FRONT FENDER LINER

LOOSE, RESECURED LINER

**DESCRIPTION:** TECHNICIAN

NOTED LEFT FRONT FENDER

LINER LOOSE, RESECURED LINER

~|~ OTHER (23003906) ~|~LOOSE

~|~4739 LOOSE RESECURED LEFT

FRONT FENDER LINER AS NEEDED

---

**2559 MILES**

**DATE:** 10/19/2012

**REPAIR#** 0461261

**REPORTED BY:** Lexus of Watertown

**SERVICE:** 2560

**DESCRIPTION:** 2560 ~|~MILEAGE

OUT ~|~ ~|~2559 2560

**SERVICE:** PROGRAMMED TWO

NEW KEYS AND SHANKS

**DESCRIPTION:** PROGRAMMED

TWO NEW KEYS AND SHANKS

~|~CUSTOMER REQUESTS 2 NEW

KEYS HELD FOR CUSTOMER IN

PARTS, TO BE PROGRAMMED ~|~

~|~2559 PROGRAMMED 2 SMART

KEYS WITH CUT SHANKS AS

REQUESTED

---

**REPAIR#** 0452576

**REPORTED BY:** Lexus of Watertown

**SERVICE:** INSTALL CROSS BARS

**DESCRIPTION:**

**SERVICE:** TRAILOR HITCH

INSTALL

**DESCRIPTION:** TRAILOR HITCH

INSTALL ~|~INSTALL TOW HITCH.  
\$840. CROSS BARS \$375. INSTALL  
REAR CARGO ALL WEATHER MAT.  
\$138. CARGO NET IS ON ORDER.

~|~ ~|~530 INSTALLED A TRAILOR  
HITCH, REAR ALL WEATER MAT,  
AND CROSS BARS. THE CARGO  
NET WAS ALSO INSTALLED....**READ  
MORE ()**

**SERVICE:** INSTALL REAR ALL

WEATHER MAT

**DESCRIPTION:**

---

**151 MILES**

**DATE:** 07/23/2012

**REPAIR#** 0450835

**REPORTED BY:** Lexus of Watertown

**SERVICE:** FLOOR MATS

**DESCRIPTION:** FLOOR MATS

~|~WINTER MATS ROBERT K

**SERVICE:** INSTALL LOJACK

**DESCRIPTION:** INSTALL LOJACK

~|~INSTALL LOJACK ~|~ ~|~151 120  
INSTALLED LOJACK SECURITY W/  
WARRANTY CODE

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**TERMS AND CONDITIONS**

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