

Subject		Market
No Sound from iPhone running iOS 6.0 when switching to Bluetooth Audio Mode		USA
Service Category	Section	
Audio/Visual/Telematics	Navigation/Multi Info Display	
Applicability		
2013-MY Models with Navigation & Enform		

APPLICABLE VEHICLES

2013	RX450H	2013	GS350
2013	ES300H	2013	RX350
2013	ES350	2013	LS460
2013	GS450H	2013	LX570

CONDITION

Some customers who have updated their Apple iPhones to iOS 6.0 may encounter no sound from the audio system when selecting the BT Audio tab on the Media screen. In addition at times when the customer presses the Song title button or the Album button no information will be displayed. This condition tends to occur after listening to Pandora or iHeart radio via Enform.

RECOMMENDATIONS

Currently the user will need to change to the Music APP on their iPhone to initiate Bluetooth audio sound from the audio system. After changing to the Music APP now song title and Album information can be selected using the navigation system display.