

Rear Seat Headrest(s) Wrinkled

Service

Category Vehicle Interior

Section Seat Market USA



Applicability

YEAR(S)	MODEL(S)	ADDITIONAL INFORMATION	
2006 – 2011	GS300, GS350,		
	GS430, GS450H,		
	GS460		

Introduction

Some 2006 – 2011 model year GS 300/350/430/450h/460 vehicles rear seat headrest(s) may exhibit a poor appearance/wrinkled condition. A revised rear seat headrest has been developed.

Production Change Information

This TSIB applies to vehicles produced **BEFORE** the Production Change Effective VINs shown below.

MODEL	DRIVETRAIN	PRODUCTION CHANGE EFFECTIVE VIN
GS 350	2WD	JTHBE1KS#B0053002
GS 330	AWD	JTHCE1KS#B0029628
GS 450h	2WD	JTHBC1KS#B5024092
GS 460	2WD	JTHBL1KS#B5004392

Warranty Information

OP CODE	DESCRIPTION	TIME	OFP	T1	T2
BD1114	Remove and Replace Seat Headrest Assembly (One Side)	0.2	71040 20### ##	67	40
Combo A	Remove and Replace Seat Headrest Assembly (Other Side)	71940-30###-## eadrest 0.1	67	13	

APPLICABLE WARRANTY

- This repair is covered under the Lexus Comprehensive Warranty. This warranty is in effect for 48 months or 50,000 miles, whichever occurs first, from the vehicle's in-service date.
- Warranty application is limited to occurrence of the specified condition described in this bulletin.

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Parts Information

	PREVIOUS PART NUMBER	CURRENT PART NUMBER	PART NAME	QTY
Ī	71940-30###-##	Same	Headrest Assy, Rr Seat	1

Repair Procedure

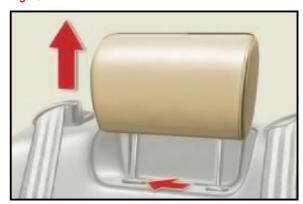
1. Inspect the rear seat headrest(s) for a poor appearance/wrinkled condition.

Figure 1. Example of Condition



- 2. Remove and replace the affected rear seat headrest(s).
 - A. Pull the headrest up while pressing the lock release button to remove the headrest.

Figure 2.



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Repair Procedure (Continued)

B. Align the NEW headrest with the installation holes and push it down to the lock position. Press and hold the lock release button when lowering the headrest.

Figure 3.

