

136589 miles

DATE: 08/28/2017

Repair# 0306945

reported by: Len Stoler Lexus

Service: ALL BULBS WORKING AT THIS TIME

description: ALL BULBS WORKING AT THIS TIME ~|~REPLACE DRIVERS FRONT TURN SIGNAL BULB ~|~

Service: PERFORM OIL AND FILTER CHANGE SERVICE CLEAN VEHICLE

description: PERFORM OIL AND FILTER CHANGE SERVICE CLEAN VEHICLE ~|~PERFORM OIL AND FILTER CHANGE SERVICE CLEAN VEHICLE ~|~

Service: RECOMMEND BALANCE 4 WHEELS

description: RECOMMEND BALANCE 4 WHEELS ~|~CUST STATES VIBRATION AT HIGH SPEEDS ~|~

Service: VIBRATION FROM BRAKES AS WELL. RECOMMEND FRONT AND REAR PADS AND ROTORS

description:

132516 miles

DATE: 02/16/2017

Repair# 0298997

reported by: Len Stoler Lexus

Service: G0C/GLB-REPL AIR BAG ASSM-4RGX

description: G0C/GLB-REPL AIR BAG ASSM-4RGX ~|~CUSTOMER STATES CURTAIN AIR BAG GLB ~|~CAMPAIGN NOT COMPLETE UPDATED PARTS ~|~132514 REPLACED AIR BAG ECU

Service: MOVED TO: 298997C LINE: A

description: MOVED TO: 298997C LINE: A ~|~MOVED TO: 298997C LINE: A ~|~

Service: MULTIPOINT VEHICLE INSPECTION

description: MULTIPOINT VEHICLE INSPECTION ~|~MULTIPOINT VEHICLE INSPECTION ~|~ ~|~132514 RECOMMEND REAR BRAKES AT 3MM \$370.00, BOTH FRONT CV BOOTS TORN LEFT AND RIGHT \$550.00 EACH TO REPAIR. DECLINED

132516 miles

DATE: 02/13/2017

Repair# 298997C

reported by: Len Stoler Lexus

Service: REPLACE ONE LIGHT BULB

description: REPLACE ONE LIGHT BULB ~|~REPLACE ONE LIGHT BULB RIGHT FRONT CORNER BULB ~|~FRONT CORNER BULB OUT ~|~132514 REPLACED BULB

125224 miles

DATE: 07/10/2015

Repair# 0283730

reported by: Lexus of Towson

Service: DIAGNOSIS

description: DIAGNOSIS ~|~C/S VEHC WILL LOOSE COOLANT BUT CAN NOT FIND WHERE, ADDED GREEN DYE TO SYSTEM TO TRY AND FIND. ~|~DIAGNOSIS ~|~C/S VEHC WILL GO FOR 2-3 WEEKS WITH OUT ANY LEAK, THEN WHEN FACE DOWN AT AN ANGLE VEHC WILL LEAK, VEHC HAS BEEN PRESSURE TESTED MANY TIMES AND WOULD NOT SHOW ANY LEAK. ~|~

~|~125224 TECH RECOMMENDED HAVE ALL FRONT COVERS REMOVED FOR INSPECTION 3HRS
LABOR \$390.00 CUSTOMER DECLINED.DIAGNOSIS ~|~C/S PLEASE LOCATE COOLANT LEAK,
HAS SOME FACTORY PARTS IN VEH, IF NEED PLEASE USE IF NOT THEY WILL REURN
THEM,,,, SEE ADVISOR ~|~

110999 miles

DATE: 01/08/2014

Repair# 0252924

reported by: Len Stoler Lexus

Service: PERFORM OIL AND FILTER CHANGE SERVICE CLEAN VEHICLE

description: PERFORM OIL AND FILTER CHANGE SERVICE CLEAN VEHICLE ~|~PERFORM OIL
AND FILTER CHANGE SERVICE CLEAN VEHICLE ~|~

Service: RECOMMEND WATER PUMP LEAKING/RECOMMEND EVAC AND RECHARGE WITH DYE

description: RECOMMEND WATER PUMP LEAKING/RECOMMEND EVAC AND RECHARGE WITH
DYE ~|~PLEASE REMOVE VALUABLES FROM YOUR VEHICLE AT TIME OF DROP OFF ~|~

Service: ROTATE TIRES

description: ROTATE TIRES ~|~ROTATE TIRES ~|~

104386 miles

DATE: 05/24/2013

Repair# 0242868

reported by: Len Stoler Lexus

Service: PERFORM OIL AND FILTER CHANGE SERVICE CLEAN VEHICLE

description: PERFORM OIL AND FILTER CHANGE SERVICE CLEAN VEHICLE ~|~PERFORM OIL
AND FILTER CHANGE SERVICE CLEAN VEHICLE

Service: ROTATE TIRES

description: ROTATE TIRES ~|~ROTATE TIRES

53728 miles

DATE: 01/28/2009

Repair# 0015819

reported by:

Service: LOANER

description: LOANER ~|~PLEASE RETURN LOANERS ON TIME. ADDITIONAL DAYS ARE \$95.00 ~|~
~|~LOANER

Service: PERFORMED 50,000 MILE SERVICE

description: PERFORMED 50,000 MILE SERVICE ~|~GUEST STATES PERFORM 50,000 MILE
SERVICE ~|~ ~|~PERFORMED 50,000 MILE SERVICE

Service: TECH NOTES TIRES HAVE EXCESSIVE RUN-OUT AND BALANCING TIRES WILL NOT
IMPROVE RID

description: TECH NOTES TIRES HAVE EXCESSIVE RUN-OUT AND BALANCING TIRES WILL NOT
IMPROVE RID ~|~GUEST STATES VEHICLE SHIMMIES AROUND 70MPH-CHECK AND ADVISE ~|~

~|~TECH NOTES TIRES HAVE EXCESSIVE RUN-OUT AND BALANCING TIRES WILL NOT
IMPROVE RIDE QUALITY

39902 miles

DATE: 03/19/2008

Repair# 0095758

reported by:

Service: DELIVERED

description: DELIVERED ~|~GUEST REQUESTS PICK UP AND DELIVERY SERVICE ~|~
~|~DELIVERED

Service: INSTALLED UPDATED NAVIGATION DISC

description: INSTALLED UPDATED NAVIGATION DISC ~|~GUEST REQUESTS NAVIGATION
UPDATE ~|~ ~|~INSTALLED UPDATED NAVIGATION DISC

Service: LOANER

description: LOANER ~|~GUEST STATES PLEASE RETURN LOANERS ON TIME. ADDITIONAL
DAYS ARE \$95.00 ~|~ ~|~LOANER

Service: PERFORMED 30,000 MILE SERVICE AS RECOMMENDED. NEXT SERVICE DUE AT 45,000
MILES.

description: PERFORMED 30,000 MILE SERVICE AS RECOMMENDED. NEXT SERVICE DUE AT
45,000 MILES. ~|~GUEST STATES PERFORM 30,000 MILE SERVICE ~|~ ~|~PERFORMED 30,000
MILE SERVICE AS RECOMMENDED. NEXT SERVICE DUE AT 45,000 MILES. FRONT BRAKE PADS
8MM REARS 6MM. FRONT TIRES 8/32 REARS 6/32.

Service: REPLACED WITH NEW

description: REPLACED WITH NEW ~|~REPLACE WORN FRONT WIPER INSERTS ~|~ ~|~REPLACED
WITH NEW

Service: TRIED 3 TIMES TO BALANCE AND TEST DROVE WITH VIBRATION STILL FELT. TIRES
ARE A L

description: TRIED 3 TIMES TO BALANCE AND TEST DROVE WITH VIBRATION STILL FELT.
TIRES ARE A L ~|~GUEST STATES CAR SHAKES AND WOULD LIKE TIRES BALANCED. ~|~
~|~TRIED 3 TIMES TO BALANCE AND TEST DROVE WITH VIBRATION STILL FELT. TIRES ARE A
LITTLE CHOPPY. NO CHARGE.

26410 miles

DATE: 07/10/2007

Repair# 0078803

reported by:

Service: COMPLETED AS RECOMMENDED.

description: COMPLETED AS RECOMMENDED. ~|~REPLACE FRONT BRAKE PADS AND MACHINE
ROTORS A SPER LAST REPAIR. ~|~ ~|~COMPLETED AS RECOMMENDED.

Service: LOANER

description: LOANER ~|~GUEST STATES PLEASE RETURN LOANERS ON TIME. ADDITIONAL
DAYS ARE \$95.00 ~|~ ~|~LOANER

Service: PICK UP ONLY

description: PICK UP ONLY ~|~GUEST REQUEST PICK UP AND DELIVERY 550 HOSPITALITY NEXT
TO OLIVE GARDEN IN SAN BERNADINO. CALL ON CELL PHONE PRIOR TO PICK UP ~|~ ~|~PICK
UP ONLY

26156 miles

DATE: 07/03/2007

Repair# 0078471

reported by:

Service: ENTERPRISE

description: ENTERPRISE ~|~GUEST STATES ENTERPRISE RENTAL CAR ~|~ ~|~ENTERPRISE

Service: PERFORMED 25,000 MILE SERVICE AS RECOMMENDED. NEXT SERVICE DUE AT 31,000
MILES.

description: PERFORMED 25,000 MILE SERVICE AS RECOMMENDED. NEXT SERVICE DUE AT
31,000 MILES. ~|~GUEST STATES PERFORM 25,000 MILE SERVICE ~|~ ~|~PERFORMED 25,000
MILE SERVICE AS RECOMMENDED. NEXT SERVICE DUE AT 31,000 MILES. FRONT BRAKE PADS

3MM-RECOMMEND REPLACING NOW SO THAT THE ROTORS WILL NOT DAMAGED BY NEXT SERVICE. REAR BRAKE PADS 8MM. TIRES 9/32.

Service: PERFORMED 4 TIRE BALANCE

description: PERFORMED 4 TIRE BALANCE ~|~GUEST STATES AFTER LAST SERVICE AT CROWN THE TIRES WERE NOT BALANCED AND CAR SHAKES AT 50PLUS. ~|~ ~|~PERFORMED 4 TIRE BALANCE

11798 miles

DATE: 09/20/2006

Repair# 0117456

reported by: Crown Lexus

Service: WARRANTY 5000 MILE SERVICE. REPLACE ENGINE OIL & OIL FILTER. ROTATE TIRES. ROAD

description: WARRANTY 5000 MILE SERVICE. REPLACE ENGINE OIL & OIL FILTER. ROTATE TIRES. ROAD ~|~WARRANTY 5000 MILE SERVICE. REPLACE ENGINE OIL & OIL FILTER. ROTATE TIRES. ROAD TEST VEHICLE. COMPLIMENTARY WASH & VACUUM. ~|~E

16 miles

DATE: 12/26/2005

Repair# 0099803

reported by: Crown Lexus

Service: NEW CAR DELIVERY

description: NEW CAR DELIVERY ~|~NEW CAR DELIVERY

Service: NEW CAR PREP FOR FRONT LINE

description: NEW CAR PREP FOR FRONT LINE ~|~NEW CAR PREP FOR FRONT LINE

Service: PRE-DELIVERY INSPECTION

description: PRE-DELIVERY INSPECTION ~|~PRE-DELIVERY INSPECTION ~|~E