

# **Front Window Popping Noise**

Service Category	Vehicle Exterior			Lexus Supports
Section	Window/Glass	Market	USA	Lexus Supports ASE Certification

# Applicability

YEAR(S)	MODEL(S)	ADDITIONAL INFORMATION
2007 – 2008	ES350	

#### Introduction

Customers may complain that the front door glass window makes a popping noise when operating and then becomes inoperative. The window mounting tabs have been improved to correct this condition.

# NOTE

Before performing repair, confirm that this condition is not related to the window runs, window regulator or motor. This repair only pertains to vehicle glass where the window mounting tabs have become broken/damaged.

#### Warranty Information

OP CODE	DESCRIPTION	TIME	OFP	T1	T2
671011	R&R Window Glass	0.6	68101-33150/1	91	62

#### APPLICABLE WARRANTY

- This repair is covered under the Lexus Comprensive Warranty. This warranty is in effect for 48 months or 50,000 miles, whichever occurs first, from the vehicle's in-service date.
- Warranty application is limited to correction of a problem based upon a customer's specific complaint.

#### **Production Change Information**

This TSIB applies to vehicles produced **BEFORE** the Production Change Effective VINs shown below.

MODEL	PRODUCTION CHANGE EFFECTIVE VIN
ES 350	JTHBJ46G#82214789

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# **Parts Information**

PREVIOUS PART NUMBER	CURRENT PART NUMBER	PART NAME	QTY
68101-33150	68101-33151	Glass sub-assy, Fr Door, RH	1
68102-33150	68102-33151	Glass sub-assy, Fr Door, LH	1

# **Repair Procedure**

Replace either the front LH or RH glass as necessary by performing the following repair manual procedures:

Refer to the Technical Information System (TIS), for the following model year ES 350 Repair Manual,

<u>2007/2008</u> Vehicle Interior – Door/hatch – Front Door – "Engine Hood/Door: Front Door: Disassembly"

<u>2007/2008</u> Vehicle Interior – Door/hatch – Front Door – "Engine Hood/Door: Front Door: Reassembly"